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## Providing Services to Veterans Through the Public Workforce System: **Descriptive Findings from the WIA Gold Standard Evaluation:** Volume II

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### **About the Evaluation Team**

This evaluation is led by Mathematica Policy Research with the support of its evaluation team partners: Social Policy Research Associates, MDRC, and the Corporation for a Skilled Workforce.









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### APPENDIX A: CONSTRUCTING THE DATA SETS



In this appendix, we describe the study's three sources of administrative data. States and local workforce investment areas (local areas) use each source for quarterly and annual reporting to DOL of financial, participant, and performance information. Our first source is the Workforce Investment Streamlined Performance Reporting (WISPR) system, a pilot project that includes information on several programs—including Wagner-Peyser Employment Service (ES) and Workforce Investment Act (WIA) programs—in a single database. Our second source is the Workforce Investment Act Standardized Record Data (WIASRD) system, which includes information on customers participating in the WIA Adult and Dislocated Worker programs. Our third source is the Labor Exchange Reporting System (LERS), which includes data from the ETA 9002 Report and the Veterans' Employment and Training Service (VETS) 200 Report. The reports include information on customers receiving services through the ES program and those funded by the Jobs for Veterans State Grants (JVSG).

### A. Workforce Investment Streamlined Performance Reporting (WISPR) **System**

Through the WISPR system, states report on customers receiving services through multiple programs—including ES, JVSG, WIA Title IB, National Emergency Grants, and Trade Adjustment Assistance (TAA) programs—in one standardized format. Pennsylvania and Texas, the two focal states of our analysis, have been piloting the WISPR system.

For our analyses, we used the WISPR data set from program year 2012, quarter 4. We received a cleaned data file from Social Policy Research Associates (SPR). SPR cleaned the data in a manner similar to how they prepare the public use WIASRD data sets. The original file contained 390,049 and 1,594,293 records, from Pennsylvania and Texas, respectively. We made the following analytic decisions:

- Made the unit of analysis in this study a customer spell, rather than a customer. That is, customers with multiple spells of program enrollment are treated as individual observations in the data set. We followed this method because the WISPR does not contain consistent unique identification numbers for customers. We also used this approach for the WIASRD and LERS analyses. For simplicity, we refer to observations as customers, rather than customer spells.
- Limited the files to those customers who exited from the ES or WIA Adult and Dislocated Worker programs between March 31, 2011, and April 1, 2012, so that we would have four quarters of post-program data with which to calculate outcome measures. This allowed states the full window of six months after each post-program quarter to report employment and earnings information on exited customers.

<sup>&</sup>lt;sup>1</sup> We included only customers who received services funded by Wagner-Peyser/VETS, WIA Adult state or local funding streams, or WIA Dislocated Worker state or local funding streams, because these were the programs of focus in our analysis.

- Included only exiters who were enrolled for a maximum of six years (between April 1, 2006, and March 31, 2012). This restriction excludes outliers that could potentially skew outcomes.<sup>2</sup>
- Restricted to exiters who were between 18 and 90 years old. We excluded customers younger than 18 because they are not eligible for the WIA Adult and Dislocated Worker programs. We excluded people older than 90, as they were unlikely to still be in the labor market.
- Excluded customers who exited the ES or WIA Adult and Dislocated Worker programs for reasons other than to find work, such as being institutionalized, hospitalized, or caring for a family member. This restriction is consistent with DOL performance calculations.<sup>3</sup>
- Excluded customers who only received self-services from most of our analyses because decisions on whether or when to include these individuals may differ across AJCs. Appendix Tables F.1 and G.1 compare the characteristics of these customers to customers who received more than self-services for Pennsylvania and Texas, respectively. These individuals are not included in the WIASRD (see below), but they are included in ES/VETS data and ES/VETS performance calculations.<sup>4</sup>
- Recoded exiters with post-program quarterly earnings of 88,888.88 to 0.5
- Restricted the files to those customers with complete information for the variables in Appendix Table A.1. These restrictions resulted in excluding approximately 0.1 percent of veterans and 0.9 percent of nonveterans in Pennsylvania and 0.6 percent of veterans and 6.9 percent of nonveterans in Texas. Missing values for first quarter post-program earnings contributed most to the loss of nonveterans in Texas, with 4.5 percent of nonveteran customers missing information on this variable. The differential loss in records between veterans and nonveterans in Texas was driven by the increased proportion of nonveteran customers who only received self-services or received no services; these records were also more likely to be missing information on earnings.

As a result of these decisions, we excluded 8,068 and 137,476 customers from Pennsylvania and Texas, respectively. The analytic files, including customers who only received self-services, included 381,981 records for Pennsylvania and 1,456,817 records for Texas. In Pennsylvania and Texas, 21,895 and 127,230, respectively, were veterans. Excluding customers receiving only self-services or receiving no services, the Pennsylvania file included 203,992 records, of

<sup>&</sup>lt;sup>2</sup> This restriction had little substantive effect; only 27 records were dropped from the files because of this.

<sup>&</sup>lt;sup>3</sup> See Training and Employment Guidance Letter number 17-05 from DOL, dated February 17, 2006, for a full explanation of the Wagner-Peyser Employment Service and WIA performance calculations (accessed May 23, 2014).

<sup>&</sup>lt;sup>4</sup> Ibid.

<sup>&</sup>lt;sup>5</sup> This applied to 113 exiters in the first post-program quarter. The coding of 88,888,88 was likely used to signify that the data were not yet available for this item instead of the normally used code for this signification (999,999,99). Recoding to 0 was done because enough time had elapsed for data to be present in UI wage records if such individuals had positive earnings for the relevant quarter.

which 17,801 were veterans, and the Texas file included 985,260 records, of which 94,108 were veterans.

# Appendix Table A.1. Demographic and pre-program characteristics, services, and outcomes of ES and WIA program customers examined in this report

Characteristics	Services	Outcomes
Demographic attributes	Extent of service receipt	Employment
Gender Age Race/ethnicity Disability  Pre-program attributes Education and labor market Education Employment status Average quarterly earnings Unemployment Insurance claimant status  Service-related Veteran Campaign veteran	Self-services (core) Received self-services and/or informational activities  Staff-assisted (core) Job search activities Workforce information services Referred to employment Career guidance Referred to federal training Placed in federal training Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Other staff-assisted core services	Employed in first post-program quarter Employed at any point during year after leaving program Employed in all four quarters in first post-program year  Earnings Average earnings in first quarter after program exit Average post-program quarterly earnings Pre- to post-program change in quarterly earnings Common measures
Post-9/11 veteran Recently separated veteran Service-connected disability	Intensive services Received intensive services  Training services Received training Focus of Occupational Skills Training (customers who received any training) • Agricultural, natural resources, and construction • Managerial, administrative, professional, and technical • Mechanical and transportation • Sales, clerical, and administrative support • Service  Veterans' programs Received staff-assisted core service provided by DVOP or LVER ("JVSG veteran") Received intensive service provided	Entered employment rate Employment retention rate Total earnings
	by DVOP or LVER	

Note: Appendix B contains detailed definitions for the measures in this table.

#### **B.** Workforce Investment Act Standardized Record Data (WIASRD)

Through the WIASRD, states report information to DOL on customers—including their demographic characteristics, services received, and labor market outcomes—served through programs authorized through Title I-B of WIA. The WIASRD data file includes information on most of the elements listed in Appendix Table A.1. It does not include a variable for post-9/11

veterans or most of the staff-assisted core services listed in Table A.1. The WIASRD data set includes the following service variables: receipt of core self-services and informational activities, receipt of staff-assisted core services, receipt of workforce information services, receipt of intensive services, and receipt of training services. In addition, the definition of recently separated veteran differs from that in the WISPR or LERS data. In the WIASRD data, a recently separated veteran must have exited military service less than four years before program entry, rather than three (as in the WISPR or LERS data sets).

We received a cleaned data file from SPR for program year 2012, quarter 4, to report on customers' characteristics, services received, and post-program outcomes. Details of the data cleaning performed on the file can be found in Social Policy Research Associates (2013). The analytic file contained data for all states.

We made the same decisions in constructing the analytic file as we did for the WISPR data, except that we did not drop records with missing variables because, given the data quality, too many records would be dropped if we dropped a record for missing a value on a single variable. Instead, records missing individual items were not included when calculating the relevant percentages or averages.

#### C. Labor Exchange Reporting System (LERS)

States report on the ES program through the ETA 9002 Report and the VETS 200 Report, which includes information on VETS programs, specifically those provided through JVSG.<sup>6</sup> States report customer demographic and pre-program characteristics similar to those reported in the WIASRD and WISPR. The LERS data contain information on all the variables in Appendix Table A.1, except for receipt of training services and focus of occupational skills training. SPR used the data from the same time period (program year 2012, quarter 4) to provide us with two cleaned analytic files: one with a 10 percent national sample of nonveterans and the population of veterans, and a second file with the population of veterans and nonveterans in our study local areas. Details of the data cleaning performed by SPR can be found in Social Policy Research Associates (2014b).

We made the same decisions in constructing the analytic file as we did for the WISPR data, except that we did not drop records with missing variables. Similar to the WIASRD data file, we did not drop records for missing a value on a single variable because of the number of records that would be deleted. Instead, records missing individual items were not included when calculating the relevant percentages or averages.

We had planned to analyze ES data for all 28 study local areas, but encountered missing data. Appendix Table A.2 identified missing data for the local workforce investment board (WIB) Name variable. Because of these missing data, we were not able to report on any customers from three study local areas (Atlanta Regional Workforce Investment Area in Georgia, and MI Works! Muskegon/Oceana and Southeast MI Community Alliance–MI Works!

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<sup>&</sup>lt;sup>6</sup> Technically, services funded by the Wagner-Peyser Act are reported in the ETA 9002 Report and services funded by the Jobs for Veterans Act are reported in the VETS 200 Report; however, we refer herein to all data reported for these programs collectively as Wagner-Peyser data.

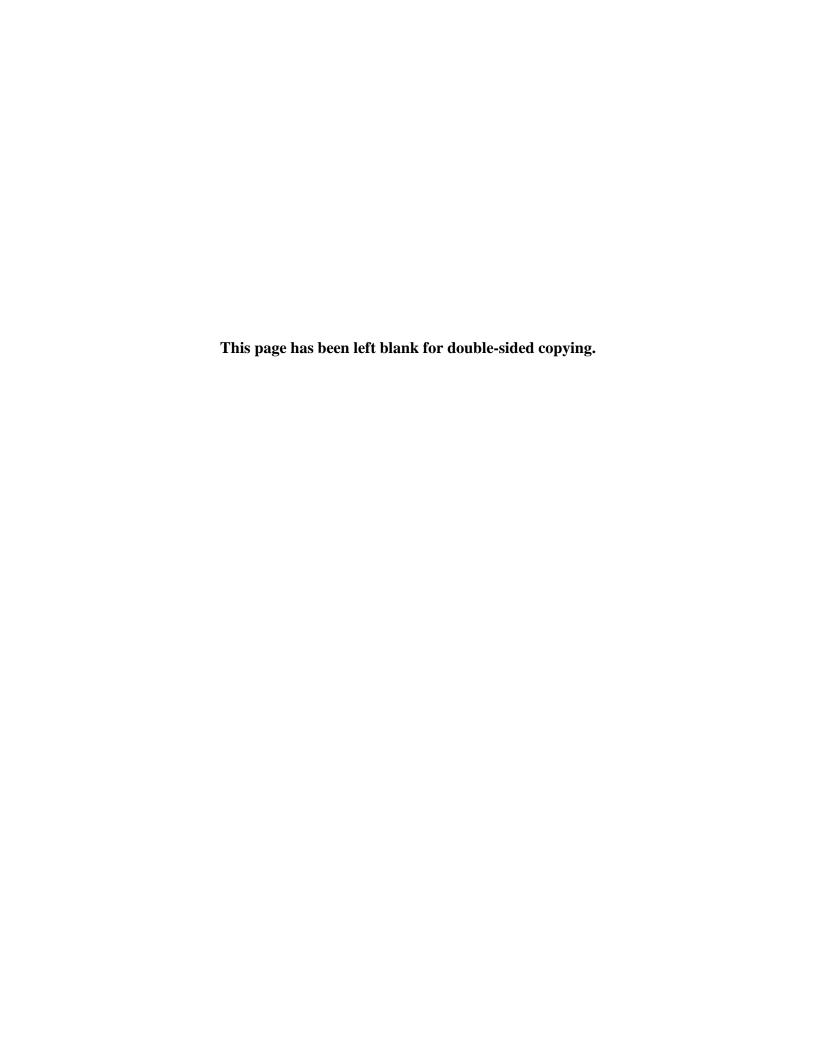
in Michigan). Moreover, customers in other states also had missing WIB Names, so not all those who received services in the study local areas were identified. Therefore, we analyzed ES data from 25 of the 28 study local areas for the customers with nonmissing WIB Name values.

### **Appendix Table A.2. Missing WIB codes**

State	Blank	Valid	Total	Percentage valid
California	10,530	4,313,181	4,323,711	99.8
Florida	32,427	2,396,013	2,428,440	98.7
Georgia	1,225,577	0	1,225,577	0.0
Illinois	1	1,574,503	1,574,504	100.0
Indiana	90	792,065	792,155	100.0
Kentucky	0	602,668	602,668	100.0
Louisiana	61,554	754,405	815,959	92.5
Michigan	1,189,368	0	1,189,368	0.0
Missouri	0	907,330	907,330	100.0
Mississippi	8,023	446,132	454,155	98.2
New Jersey	0	543,028	543,028	100.0
New York	10,791	1,366,862	1,377,653	99.2
Pennsylvania	0	1,011,993	1,011,993	100.0
South Carolina	9,831	856,754	866,585	98.9
South Dakota	0	188,576	188,576	100.0
Tennessee	0	1,021,760	1,021,760	100.0
Texas	805	3,723,451	3,724,256	99.9
Washington	248,035	706,253	954,288	74.0
Wisconsin	11,839	477,453	489,292	97.6
Total	2,808,871	21,682,427	24,491,298	88.5



## APPENDIX B: DEFINITIONS OF VARIABLES USED IN THE ANALYSES



This appendix contains the variables used in our analyses from each of the three data sets: WISPR, WIASRD, and LERS. Appendix Table B.1 includes variable definitions and specifies which data set(s) each variable can be found in.

### **Appendix Table B.1. Definitions of variables**

Variable	Definition	Data set
	Characteristics	
Demographic att	ributes	
Age	Age is calculated by Social Policy Research Associates based on the participant's birth date and participation date, and is rounded down to the nearest integer.	WISPR, WIASRD, LERS
Race/Ethnicity		
Black, non- Hispanic	The participant self-identified as having origins in any of the black racial groups of Africa and is not a member of any other single racial/ethnic group.	WISPR, WIASRD, LERS
Hispanic/Latino	The participant self-identified as being of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture in origin, regardless of race.	WISPR, WIASRD, LERS
White, non- Hispanic	The participant self-identified as having origins in any of the original peoples of Europe, the Middle East, or North Africa and is not a member of any other single racial /ethnic group.	WISPR, WIASRD, LERS
Other	The participant self-identified as being a member of a racial/ethnic group not included elsewhere in this table, self-identified as being a member of multiple racial/ethnic groups, or had no race/ethnicity recorded.	WISPR, WIASRD, LERS
Gender		
Male	The participant indicated that he is male.	WISPR, WIASRD, LERS
Female	The participant indicated that she is female.	WISPR, WIASRD, LERS
Pre-program attri	butes	
Disability	The participant indicated that he/she has any "disability," as defined in Section 3(2)(a) of the Americans with Disabilities Act of 1990 (42 U.S.C. 12102). Under that definition, a "disability" is a physical or mental impairment that substantially limits one or more of the person's major life activities. (For definitions and examples of "physical or mental impairment" and "major life activities," see paragraphs (1) and (2) of the definition of the term "disability" in 29 CFR 37.4, the definition section of the WIA non-discrimination regulations.)	WISPR, WIASRD, LERS
Education and la	bor market	
Education	For participants who did not complete high school, education is recorded as "Below High School." For participants who completed high school (or received a GED diploma), it is recorded as "High School Diploma or GED." For participants who completed high school but did not receive a bachelor's degree (or equivalent) after attending college courses, it is recorded as "Some College." For all other participants, this variable is recorded as "Bachelor's Degree or Higher."	WISPR, WIASRD, LERS
Employment stat	us	
Employed	The participant is a person who, at the time of enrollment, either (a) did any work at all as a paid employee; (b) did any work at all in his or her own business, profession, or farm; (c) worked 15 hours or more as an	WISPR, WIASRD, LERS

Variable	Definition	Data set
	unpaid worker in an enterprise operated by a member of the family; or (d) was not working but has a job or business from which he or she was temporarily absent because of illness, bad weather, vacation, labormanagement dispute, or personal reasons, whether or not paid by the employer for time off, and whether or not seeking another job.	
Employed, but received notice of termination	The participant is employed at the time of enrollment but either (a) has received a notice of termination of employment or works for an employer who has issued a Worker Adjustment and Retraining Notification or other notice that the facility or enterprise will close, or (b) is a transitioning service member.	WISPR, WIASRD, LERS
Not employed or received layoff notice	The participant does not meet either of the two definitions of "employed" described above.	WISPR, WIASRD, LERS
Average quarterly earnings	This variable is calculated as the average of the participant's earnings in the three calendar quarters before the quarter of entry into the ES WIA program. Earnings in each quarter are totaled across all employers identified in the following administrative data sources: in-state Unemployment Insurance (UI) wage records, the Wage Record Interchange System, federal employment records from the Office of Personnel Management and the United States Postal Service, and military employment records from the Department of Defense. Earnings from all identified employers of the participant are summed. If the participant appears in several different wage record systems (for example, systems in two different states), earnings are summed for each quarter. The state is required to access these data from its own wage record system; accessing data from other wage record systems is optional but recommended.	WISPR, WIASRD, LERS
Unemployment ins	surance claimant status	
Claimant, referred by WPRS	The participant is a person who (a) filed a claim and has been determined monetarily eligible for benefit payments under one or more State or Federal Unemployment Compensation (UC) programs and whose benefit year or compensation, by reason of an extended duration period, has not ended and who has not exhausted his/her benefit rights, and (b) was referred to service through the state's Worker Profiling and Reemployment Services (WPRS) system.	WISPR, WIASRD, LERS
Claimant, not referred by WPRS	The participant is a person who meets condition (a) described above, but was not referred to service through the state's WPRS system.	WISPR, WIASRD, LERS
Exhaustee	The participant has exhausted all UC benefit rights for which he/she has been determined monetarily eligible, including extended supplemental benefit rights.	WISPR, WIASRD, LERS
No	The participant was neither a UC claimant nor an exhaustee.	WISPR, WIASRD, LERS
Service-related cha	aracteristics	
Veteran	The participant is a person who served on active duty in the armed forces and who was discharged or released from such service under conditions other than dishonorable.	WISPR, WIASRD, LERS
Campaign veteran	The participant is an eligible veteran who served on active duty in the U.S. armed forces during a war or in a campaign or expedition for which a campaign badge or expeditionary medal has been authorized as identified and listed by the Office of Personnel Management (OPM). A current listing of the campaigns can be found at OPM's website: http://www.opm.gov/veterans/html/vgmedal2.asp.	WISPR, WIASRD, LERS

Variable	Definition	Data set
Post-9/11 veteran	The term "Post-9/11 Era veteran" means a participant who served for at least one day on or after September 11, 2001, in the active military, naval, or air service, and who was discharged or released therefrom under conditions other than dishonorable.	WISPR, LERS
Recently separated veteran	A recently separated veteran is a Title 38 eligible veteran whose date of discharge or release from active U.S. military, naval, or air service is within the 36 months prior to participation in WISPR and LERS and within the 48 months prior to participation in WIASRD. Recently Separated Veterans are deemed to be Eligible Veterans regardless of days served.	WISPR, WIASRD, LERS
Service- connected disability	The participant is a veteran who served on active duty in the U.S. armed forces and who is entitled to compensation regardless of rating (including those rated at 0%); or who but for the receipt of military retirement pay would be entitled to compensation, under laws administered by the Department of Veterans Affairs (DVA); or was discharged or released from activity duty because of a service-connected disability. The participant may also be a veteran who served on active duty in the U.S. armed forces and who is entitled to compensation (or who, but for the receipt of military retirement pay would be entitled to compensation) under laws administered by the DVA for a disability, (i) rated at 30 percent or more or, (ii) rated at 10 or 20 percent in the case of a veteran who has been determined by DVA to have a serious employment handicap.	WISPR, WIASRD, LERS
	Extent of service receipt	
Self-services (core	)	
Received self- services and/or informational activities	Self-service and informational activities are those core services accessible to the general public electronically or at a Job Center that (1) are designed to inform and educate individuals about the labor market and their employment strengths, weaknesses, and the range of services appropriate to their situation; and (2) do not require significant staff involvement with the individual.	WISPR, WIASRD, LERS
Staff-assisted (core	e)	
Job search activities	The participant was provided staff-assisted job search activities, which are designed to help the participant plan and carry out a successful job hunting strategy. The services include resume preparation assistance, job search workshops, job finding clubs, and development of a job search plan.  "Resume Assistance" - Providing instructions on the content and format of resumes and cover letters and providing assistance in the development and production of the same. "Job Search Workshops" - An organized activity that provides instructions on resume writing, application preparation, interviewing skills, and/or job lead development. "Job Finding Clubs" - Have all the elements of a Job Search Workshop, plus a period of structured application where participants attempt to obtain jobs. "Job Search Planning" - Development of a plan (not necessarily a written plan) that includes the necessary steps and timetables to achieve employment in specific occupational, industry, or geographic area.	WISPR, LERS
Workforce information services	The participant received staff-assisted workforce information services, including information on state and local labor market conditions; industries, occupations and characteristic of the workforce; area business identified skills needs; employer wage and benefit trends; short- and long-term industry and occupational projections; worker supply and demand; and job vacancies survey results. Workforce information also includes local employment dynamics information such as workforce availability; business turnover rates; job creation; and job identification of high-growth and high-demand industries.	WISPR, WIASRD, LERS

Variable	Definition	Data set
Career guidance	The participant received staff-assisted career guidance services. Career guidance services include the provision of information, materials, suggestions, or advice which is intended to assist the job seeker in making occupation or career decisions.	WISPR, LERS
Referred to employment	The participant received a staff-assisted referral to employment. A referral to employment is (a) the act of bringing to the attention of an employer a job seeker or group of registered job seekers who are available for a job and (b) the record of such a referral.	WISPR, LERS
Referred to federal training	The participant was referred to a training program supported by the Federal Government, such as WIA-funded projects, TAA, NAFTA, and Job Corps. This definition does include DVA-OJT.	WISPR, LERS
Placed in federal training	The participant was verified to have entered any training program supported by the Federal Government, such as WIA-funded projects, TAA, NAFTA, and Job Corps. This definition does include DVA-OJT.	WISPR, LERS
Referred to federal job	The participant was referred to a job opening filed with a placement office by a department or agency of the Federal Government or other entity under the jurisdiction of the U.S. Office of Personnel Management.	WISPR, LERS
Placed in federal job	The participant entered into a job filed with a placement office by a department or agency or other entity under the jurisdiction of the U.S. Office of Personnel Management.	WISPR, LERS
Referred to federal contractor job	The participant who is a disabled veteran, campaign veteran, or recently separated veteran was referred to a job opening listed by an employer identified as a Federal contractor.	WISPR, LERS
Placed in federal contractor job	The participant entered into a Federal Contractor Job.	WISPR, LERS
Other staff- assisted core services	The participant received other core services requiring a significant expenditure of staff time. These additional staff-assisted core services may include, but are not limited to (a) reemployment services; (b) federal bonding program; (c) job development contacts; (d) referrals to educational services; and (e) tax credit eligibility determination.	WISPR
Intensive services		
Received	Intensive services may include:	WISPR, WIASRD,
intensive services	(1) Comprehensive and specialized assessments of skill levels and service needs, including (a) diagnostic testing and use of other assessment tools and (b) in-depth interviewing and evaluation to identify employment barriers and appropriate employment goals	LERS
	(2) Development of an individual employment plan to identify the employment goals, appropriate achievement objectives, and appropriate combination of services for the participant to achieve the employment goals	
	(3) Group counseling	
	(4) Individual counseling and career planning	
	(5) Case management for participants seeking training services	
	(6) Short-term pre-vocational services—including development of learning skills, communication skills, interviewing skills, punctuality, personal maintenance skills, and professional conduct—to prepare individuals for unsubsidized employment or training	
	<ul><li>(7) Out-of-area job search assistance including (a) relocation assistance,</li><li>(b) internships, and (c) work experience</li></ul>	

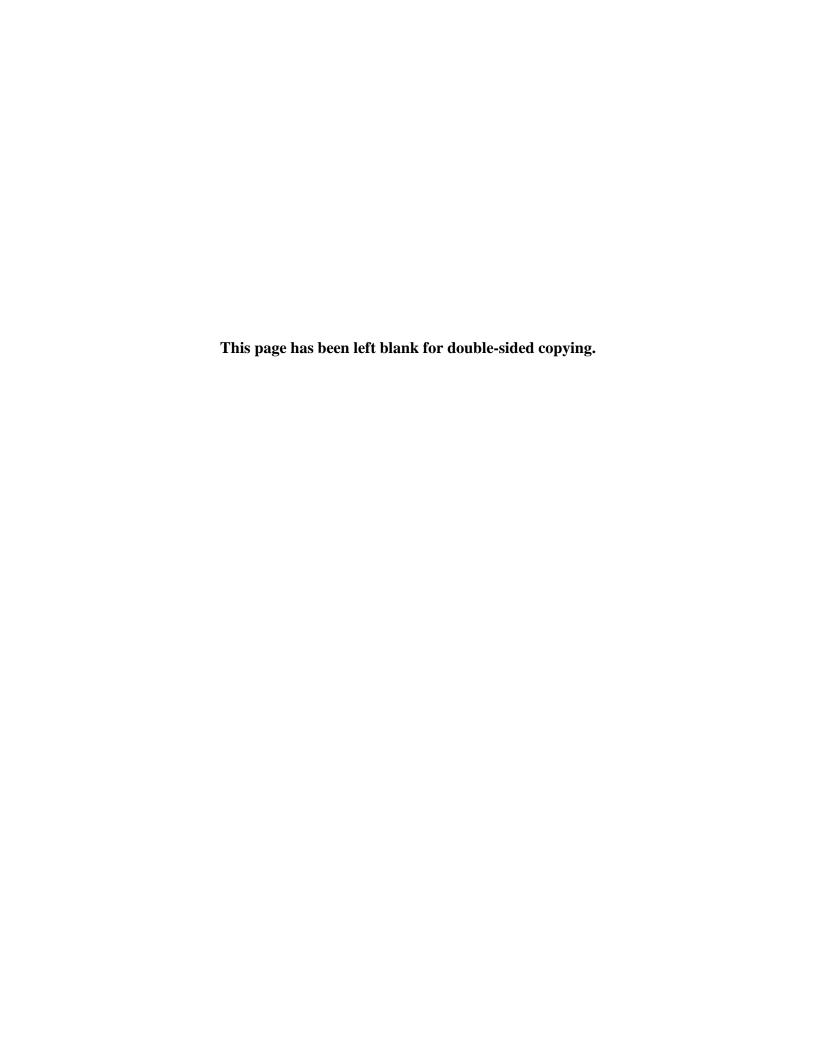
Variable	Definition	Data set
Training services		
Received training	The participant received on-the-job training, skill upgrading and retraining, entrepreneurial training, adult basic education (ABE), or English as a second language (ESL) in combination with training, customized training, or other occupational skills training.	WISPR, WIASRD
Focus of Occupational Skills Training (customers who received any training)		
Agricultural, natural resources, and construction	This category includes training for agricultural, forestry, fishing and related workers, and for construction and extractive jobs.	WISPR, WIASRD
Managerial, administrative, professional, and technical	This category includes training for jobs in managerial, administrative, professional, and technical occupations.	WISPR, WIASRD
Mechanical and transportation	This category includes training for mechanics, installers, repairers, precision workers, machine setters, set-up operators, operators, tenders, assemblers, hand workers, transportation and related workers, and military jobs.	WISPR, WIASRD
Sales, clerical, and administrative support	This category includes training for jobs in sales, clerical, and administrative support occupations.	WISPR, WIASRD
Service	This category includes training for jobs in service occupations.	WISPR, WIASRD
Veterans' program	s	
Received staff- assisted core service provided by DVOP or LVER ("JVSG veteran")	The participant received DVOP or LVER staff-assisted core or intensive services.	WISPR, WIASRD, LERS
Received intensive service provided by DVOP or LVER	The participant received staff-assisted intensive services (excluding case management) as described in WIA section 134(d)(3) from a DVOP OR LVER staff person: (a) conduct of a comprehensive assessment; (b) the development of an individual employment plan; (c) the completion of both those service elements to be reported as a single instance of intensive services; and (d) the reporting of a single instance of intensive services by a DVOP OR LVER specialist to occur only once within a single period of participation. Please note that states should not report provision of adult basic education and literacy activities as part of this specification. Receipt of staff-assisted intensive services also does not require prior participation in "core services."	WISPR, LERS
Employment		
Employed in first post-program quarter	Participants are considered employed in a quarter after the exit quarter if earnings in that quarter were greater than zero. Earnings in each quarter are totaled across all employers identified in the following administrative data sources: in-state Unemployment Insurance (UI) wage records, the Wage Record Interchange System, federal employment records from the Office of Personnel Management and the United States Postal Service, and military employment records from the Department of Defense. Earnings from all identified employers of the participant are summed. If the participant appears in several different wage record systems (for example, systems in two different states), earnings are summed for each	WISPR, WIASRD, LERS

Variable	Definition	Data set
	quarter. The state is required to access these data from its own wage record system; accessing data from other wage record systems is optional but recommended.	
Employed at any point during year after leaving program	Participants are considered employed within one year if they were employed in any one of the first, second, third, or fourth quarters after program exit. For the LERS data, this was calculated over three post-program quarters.	WISPR, WIASRD, LERS
Employed in all four quarters in first post-program year	Participants are considered employed in all four quarters if they were employed in each of the first, second, third, and fourth quarters after program exit. For the LERS data, this was calculated over three post-program quarters.	WISPR, WIASRD, LERS
Earnings		
Average earnings in first quarter after program exit	Total earnings from wage records for the first quarter after the quarter of exit.	WISPR, WIASRD, LERS
Average post- program quarterly earnings	Average quarterly post-program earnings are calculated as the average of earnings in the four quarters after program exit. For LERS data, average quarterly post-program earnings are calculated over three post-program quarters.	WISPR, WIASRD, LERS
Pre- to post- program change in quarterly earnings	The average change in quarterly earnings is calculated as average quarterly post-program earnings minus average quarterly pre-program earnings.	WISPR, WIASRD, LERS
Common measure	s	
Entered employment rate	Employed in the quarter after exit. Excludes participants who were employed at participation unless they received a notice of layoff or plant closing.	WISPR, WIASRD, LERS
Employment retention rate	Employed in both the second and third quarters after exit among those employed in the quarter after exit.	WISPR, WIASRD, LERS
Total earnings	Earnings in the second plus the third quarters after exit among those with earnings in the first, second, and third quarters after exit.	WISPR, WIASRD, LERS

Source: Social Policy Research Associates (2013, 2014a, 2014b).

DVOP = Disabled Veterans' Outreach Program; JVSG = Jobs for Veterans State Grant; LERS = Labor Exchange Reporting System; LVER = Local Veterans' Employment Representative; NAFTA = North American Free Trade Agreement; OJT = On-the-job training; TAA = Trade Adjustment Assistance Program; WIA = Workforce Investment Act of 1988; WIASRD = Workforce Investment Act Standardized Record Data; WISPR = Workforce Investment Streamlined System Reporting.

### **APPENDIX C: ANALYTIC METHODS**



In this appendix, we describe the analytic methods we used to produce the quantitative results presented in the report and the detailed tables in Appendices D, E, F, and G. We used tabulations of percentages and averages to summarize attributes across veterans, between veterans and nonveterans, and between veteran subgroups. To better identify associations between service receipt, earnings, and employment, we used regression analysis to control for factors that might affect differences between veteran subgroups. The appendix has two sections. In Section A, we describe our initial analysis of descriptive statistics. In Section B, we describe the multivariate regression analyses.

#### A. Analyses of descriptive statistics

In our descriptive analyses using the WISPR, WIASRD, and LERS data sets, we used percentages to describe the distribution of demographic, service-related, and pre-program characteristics, services received, and employment outcomes (see Appendix A.1 for list of variables).

Our outcomes analysis differed by type of variable. We calculated means, standard deviations, and medians to describe continuous earnings measures. These included average earnings in the first quarter after program exit, average post-program quarterly earnings, average change in quarterly earnings, and total earnings (as calculated for the WIA performance measure). We used percentages for dichotomous employment measures. These included employed in the first quarter after exit quarter, employed within one year after exit quarter, employed in all four quarters after exit quarter, and the performance measures entered employment and employment retention.

#### **B.** Multivariate analysis

In our multivariate analyses using the WISPR data, we used a staged regression approach to assess the influence of customer characteristics and local area factors on service receipt, and the influence of customer characteristic, local area factors, and services on employment and earnings outcomes. We stress that any potential associations between service receipt and outcomes found to occur are suggestive only and must not be interpreted causally. Even though we are able to analytically "hold constant" the characteristics captured in the WISPR data set, we do not have measures of other characteristics, both observed and unobserved. Therefore, we do not know the extent to which these other factors might be driving any potential associations we find. For example, some customers who enroll in the ES or WIA programs might be more motivated than others who enroll in the programs to secure employment. Because we do not have a measure of this unobserved motivation, we cannot rule out that it is this difference between customers, rather than differing extents of services received, that produces a difference in post-program employment or earnings between them. Therefore, any interpretation of findings must be done carefully and with proper deference to the caveats mentioned above.

The general form of the regression equation used to analyze employment and earnings outcomes is:

(1) 
$$Y_{i,j} + \beta Subgroup_{i,j} + \gamma' X_{i,j} + \delta' S_{i,j} + \eta_j Cluster_j + \varepsilon_{i,j}$$

where

 $Y_{i,j}$  = a binary indicator of post-program employment status or the level of earnings for customer i receiving ES or WIA services in cluster i,

 $Subgroup_{i,j} = a$  binary indicator for whether the customer is a member of the subgroup (e.g., female).

 $X_{i,i}$  = a set of customer demographic or pre-program characteristics,

 $S_{i,j}$  = a set of customer service receipt measures,

 $Cluster_j$  = a binary indicator for cluster<sub>j</sub>, which controls for all unique factors specific to

the area,

and

 $\varepsilon_{i,j}$  = an error term representing all unmeasured factors influencing the outcome.

We estimated the linear model in equation (1) using ordinary least squares (OLS) and calculated Huber-White standard errors that are robust to heteroskedasticity of the error term (Huber 1967; White 1980). In Pennsylvania, we clustered the standard errors at the zip code level and in Texas at the local area level. We did not cluster standard errors at the local area level in Pennsylvania because many of the WIB Codes were invalid and we did not want to drop these records. However, it is reasonable to assume that zip code served as a suitable proxy for local area, given that most, if not all, AJC customers likely participate in the ES and WIA programs at the AJC nearest their residence.

Within each of three subgroups—time since military separation, gender, and serviceconnected disability status—we examined the relative importance of customer demographic and pre-program characteristics, local area characteristics, and services received in explaining the subgroup gap in employment and earnings by adding each set of measures in four stages. We initially calculated the "unadjusted" subgroup gap, or the subgroup gap without any controls for other customer characteristics (or service receipt). This unadjusted gap was estimated using a regression model with only a subgroup indicator; that is, setting  $\gamma = \delta = \eta = 0$  in equation (1). We then added (in stages) the individual characteristics ( $\delta = \eta = 0$ ) and cluster fixed effects ( $\delta =$ 0), and services received (no constraints on equation (1)). We compared the sizes of the  $\beta s$ obtained from each model to quantify the change in the subgroup gap at each stage. For example, taking the relative difference between the  $\beta$  estimated with customer characteristics and cluster fixed effects included in the regression and the unadjusted  $\beta$  allows us to quantify how much the subgroup gap changes when accounting for other customer characteristics and local area differences. Should the gap narrow, we would conclude that a portion of the observed subgroup gap in employment or earnings might actually be attributable to other demographic or preprogram characteristics or local area differences.

We used a similar approach when examining subgroup differences in ES or WIA services received. This analysis was based on variants of equation (1) in which each element of  $S_{i,j}$  is used as a dependent variable and no measures of service receipt are included on the right-hand side. This analysis was also implemented in stages. In the first stage, the unadjusted subgroup gap was

calculated by including only the subgroup indicator. We then included demographic and preprogram characteristics and cluster fixed effects in the second stage and to assess how the gender gap changed when controlling for customer- and area-level factors.

We expressed the change in the average post-program quarterly earnings differential between subgroups of veterans, when moving from one stage to the next, as a percentage of the unadjusted mean of the dominant group (that is, the group that has higher earnings). Appendix Table C.1 shows these calculations.

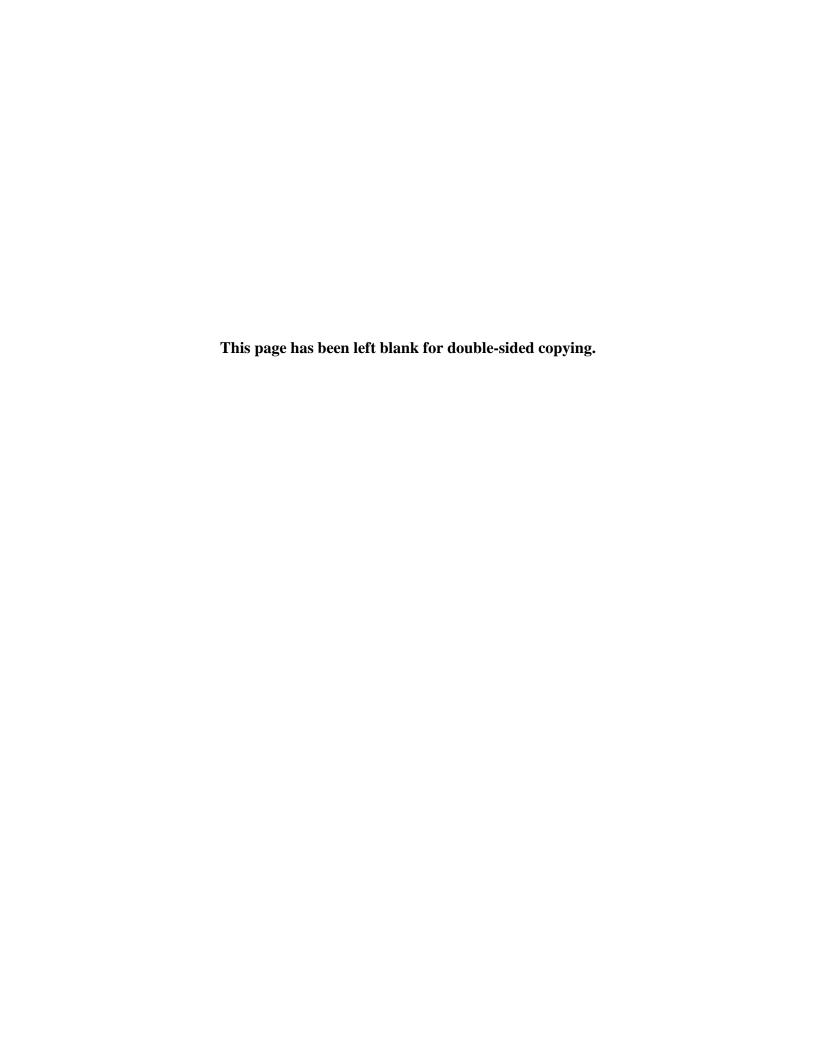
### Appendix Table C.1. Percentage changes when moving from one regression stage to the next

	Unadjusted dominant subgroup mean (dollars)	Difference of difference in first stage and difference in second stage (dollars)	Change between first and second stage (percentages)	Difference of difference in second stage and difference in third stage (dollars)	Change between second and third stage (percentages)
		Pen	nsylvania		
Recently separated					
status	4,312.00	521.57	12.1	-38.41	-0.9
Gender	4,372.22	-155.32	-3.6	-52.73	-1.2
Disability	4,367.90	-407.73	-9.3	-89.60	-2.1
			Texas		
Recently separated					
status	5,236.03	356.74	6.8	-16.05	-0.3
Gender	5,215.48	-318.43	-6.1	9.92	0.2
Disability	5,076.42	202.31	4.0	-2.14	0.0

Source: WISPR data for program year 2012, quarter 4.

Note: The dominant subgroup refers to the subgroup that has the higher average post-program quarterly earnings. For example, the dominant subgroup for the "Recently separated status" rows refers to veteran customers who separated from the military longer than three years before program entry. The change between stages is expressed as a percentage of the dominant subgroup mean.

## APPENDIX D: LABOR EXCHANGE REPORTING SYSTEM (LERS) DATA TABLES



This appendix contains data tables showing the results of this study's analyses using LERS data upon which some of the analyses of veteran characteristics, service receipt, and labor market outcomes presented in Chapters III, IV, and V of the report are based. These tables were produced by Social Policy Research Associates. Refer to Appendix A for details about the data, Appendix B for a full description of the variables included in the analyses, and Appendix C for a description of the statistical methods we used.

All tables in this appendix are based on ES customers in the LERS data from the fourth quarter of program year 2012, who:

- Were between ages 18 and 90 at the start of program participation
- Were registered in the Employment Service program between April 1, 2006, and March 31, 2012
- Exited the program between April 1, 2011, and March 31, 2012
- Received at least one staff-assisted service

Appendix Tables D.1 through D.6 separately compare the universe of veterans in Pennsylvania and Texas to the universe of veterans nationally. Appendix Tables D.7 through D.37 include a 10 percent sample of nonveterans and the universe of veterans in the data set. Appendix Tables D.38 through D.66 include all veterans and nonveterans from 25 of the 28 study local areas.<sup>7</sup>

These tables use customer spells (exits) as the unit of analysis, rather than customers (exiters); that is, customers with multiple spells of ES program enrollment were treated as independent observations in the analysis. We followed this approach because the LERS data do not contain consistent customer IDs in some states and local areas, making it impossible to identify individual customers.

In Appendix Tables D.15, D.25, D.35, D.45, D.55, and D.65, veterans who were employed at the time of program entry but received notice of termination were grouped into the "Not Employed at Time of Entry" column.

We use the following abbreviations in the tables:

- CY: calendar year
- GED: General Educational Development
- n.a.: not applicable
- WPRS: Worker Profiling and Reemployment Services system

<sup>7</sup> Because we identified the study local areas using the WIB Name variable, which was not populated in Michigan and Georgia, we could not include Atlanta Regional Workforce Investment Area in Georgia, and MI Works! Muskegon/Oceana and Southeast MI Community Alliance–MI Works! in Michigan. Moreover, customers in other states also had missing WIB Names; therefore not all those who received services in the study local areas could be identified or included. See Appendix A for a table showing the completeness of the variable WIB Name in the LERS data.

Appendix Table D.1. Characteristics of Pennsylvania veteran ES and WIA program customers and national veteran ES program customers (CY 2011-2012 exits) (percentages)

Characteristic	Pennsylvania	National
Demographic cha	racteristics	
Gender		
Male	91.6	75.5
Female	8.4	24.5
Age		
18-24	4.2	9.9
25-34	14.5	21.4
35-44	19.2	20.4
45-54	29.8	24.7
55-64	24.3	18.4
65 or older	8.1	5.3
Race/ethnicity	70.0	50.0
White, non-Hispanic	72.8	59.2
African American, non-Hispanic	16.6	20.3
Hispanic	2.7	9.0
Other	7.9	11.5
Disability	13.3	11.5
Education level		
Below high school	2.1	6.2
High school diploma or GED	59.0	45.9
Some college	28.6	34.2
Bachelor's degree or higher	10.3	13.7
Service-related cha	racteristics	
Recently separated veteran	11.9	10.7
Post-9/11 veteran	24.6	35.0
Campaign veteran	36.1	25.3
Service-connected disability	9.7	9.6
Pre-program chara	acteristics	
Average pre-program quarterly earnings		
None	29.2	33.9
\$1 to \$2,499	18.7	16.6
\$2,500 to \$4,999	15.2	14.3
\$5,000 to \$7,499	12.0	11.1
\$7,500 to \$9,999	8.7	7.9
\$10,000 to \$19,999	14.2	13.1
\$20,000 or more	2.0	3.1
Employment status at participation	18.1	15.4
Employed but received notice of termination		15.4
Employed, but received notice of termination  Not employed	1.3 80.6	83.6
Unemployment insurance claimant status	00.0	03.0
Claimant, referred by WPRS	39.6	15.9
Claimant, not referred by WPRS	20.9	33.3
Exhaustee	3.3	6.1
Not a claimant	36.1	44.7
Sample size	17,801	1,716,961

Source: LERS data for program year 2012, quarter 4 and WISPR data for program year 2012, quarter 4.

# Appendix Table D.2. Characteristics of Texas veteran ES and WIA program customers and national veteran ES program customers (CY 2011-2012 exits) (percentages)

Sender   Male	Characteristic	Texas	National
Male         87.2         75.5           Female         12.8         24.5           Age	Demographic characteristics		
18-24       7.2       9.9         25-34       21.6       21.4         35-44       20.9       20.4         45-54       24.0       24.7         55-64       19.9       18.4         65 or older       6.3       5.3         Race/ethnicity         White, non-Hispanic       47.0       59.2         African American, non-Hispanic       23.7       20.3         Hispanic       22.8       9.0         Other       6.5       11.5         Disability       14.1       11.5         Education level       8       80.0         Below high school       2.1       6.2         High school diploma or GED       39.7       45.9         Some college       46.4       34.2         Bachelor's degree or higher       11.9       13.7         Service-related characteristics         Service-related characteristics         Service-connected disability       10.8       9.6         One college       2.2       3.9         Shi to \$2.499       16.6       16.6         \$1.0       1.5       14.3         \$2.999	Male		
White, non-Hispanic         47.0         59.2           African American, non-Hispanic         23.7         20.3           Hispanic         22.8         9.0           Other         6.5         11.5           Disability         14.1         11.5           Education level         86.0         14.1         11.5           Below high school         2.1         6.2         46.9         46.9         34.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2         36.2	18-24 25-34 35-44 45-54 55-64 65 or older	21.6 20.9 24.0 19.9	21.4 20.4 24.7 18.4
Education level   Below high school   2.1   6.2   High school diploma or GED   39.7   45.9   Some college   46.4   34.2   Bachelor's degree or higher   11.9   13.7     13.7	White, non-Hispanic African American, non-Hispanic Hispanic Other	23.7 22.8 6.5	20.3 9.0 11.5
Recently separated veteran       19.4       10.7         Post-9/11 veteran       36.8       35.0         Campaign veteran       56.5       25.3         Service-connected disability       10.8       9.6         Pre-program characteristics         Average pre-program quarterly earnings         None       21.2       33.9         \$1 to \$2,499       16.6       16.6         \$2,500 to \$4,999       14.5       14.3         \$5,000 to \$7,499       12.8       11.1         \$7,500 to \$9,999       10.4       7.9         \$10,000 to \$19,999       20.2       13.1         \$20,000 or more       4.5       3.1         Employed       19.5       15.4         Employed, but received notice of termination       2.8       1.1         Not employed to received notice of termination       2.8       1.1         Not employment insurance claimant status       22.0       15.9         Claimant, referred by WPRS       22.0       15.9         Claimant, not referred by WPRS       33.8       33.3         Exhaustee       3.5       6.1         Not an unemployment insurance claimant       40.7       44.7	Education level Below high school High school diploma or GED Some college	2.1 39.7 46.4	6.2 45.9 34.2
Post-9/11 veteran   36.8   35.0   Campaign veteran   56.5   25.3   Service-connected disability   10.8   9.6	Service-related characteristics	;	
Average pre-program quarterly earnings       21.2       33.9         \$1 to \$2,499       16.6       16.6         \$2,500 to \$4,999       14.5       14.3         \$5,000 to \$7,499       12.8       11.1         \$7,500 to \$9,999       10.4       7.9         \$10,000 to \$19,999       20.2       13.1         \$20,000 or more       4.5       3.1         Employment status at participation       Employed       19.5       15.4         Employed, but received notice of termination       2.8       1.1         Not employed       77.7       83.6         Unemployment insurance claimant status       22.0       15.9         Claimant, referred by WPRS       22.0       15.9         Claimant, not referred by WPRS       33.8       33.3         Exhaustee       3.5       6.1         Not an unemployment insurance claimant       40.7       44.7	Post-9/11 veteran Campaign veteran	36.8 56.5	35.0 25.3
None       21.2       33.9         \$1 to \$2,499       16.6       16.6         \$2,500 to \$4,999       14.5       14.3         \$5,000 to \$7,499       12.8       11.1         \$7,500 to \$9,999       10.4       7.9         \$10,000 to \$19,999       20.2       13.1         \$20,000 or more       4.5       3.1         Employment status at participation       Employed       19.5       15.4         Employed, but received notice of termination       2.8       1.1         Not employed       77.7       83.6         Unemployment insurance claimant status       22.0       15.9         Claimant, referred by WPRS       22.0       15.9         Claimant, not referred by WPRS       33.8       33.3         Exhaustee       3.5       6.1         Not an unemployment insurance claimant       40.7       44.7	Pre-program characteristics		
Employed       19.5       15.4         Employed, but received notice of termination       2.8       1.1         Not employed       77.7       83.6         Unemployment insurance claimant status       22.0       15.9         Claimant, referred by WPRS       22.0       15.9         Claimant, not referred by WPRS       33.8       33.3         Exhaustee       3.5       6.1         Not an unemployment insurance claimant       40.7       44.7	None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999	16.6 14.5 12.8 10.4 20.2	16.6 14.3 11.1 7.9 13.1
Claimant, referred by WPRS22.015.9Claimant, not referred by WPRS33.833.3Exhaustee3.56.1Not an unemployment insurance claimant40.744.7	Employed Employed, but received notice of termination	2.8	1.1
• •	Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee	33.8 3.5	33.3 6.1
	· ·	94,108	1,716,961

Source: LERS data for program year 2012, quarter 4 and WISPR data for program year 2012, quarter 4.

# Appendix Table D.3. Service and training receipt of Pennsylvania veteran ES and WIA program customers and national veteran ES program customers (CY 2011–2012 exits) (percentages)

Service receipt	Pennsylvania	National		
Self-services	56.8	68.2		
Staff-assisted core services				
Provided by DVOP specialist Provided by LVER Job search activities	35.9 37.5 89.2	12.1 10.0 57.2		
Career guidance Workforce information services	10.8 81.8	15.0 57.1		
Referred to employment Referred to federal job	13.3 2.6	24.4 1.5		
Placed in federal job Referred to federal contractor job	0.0 29.3 0.5	0.2 4.2 0.2		
Placed in federal contractor job Referred to federal training Placed in federal training	16.1 2.9	1.8 0.3		
Intensive services				
Received intensive services Provided by DVOP specialist Provided by LVER	21.4 3.8 3.5	13.7 5.0 3.0		
Sample size	17,801	1,716,961		

Source: LERS data for program year 2012, quarter 4 and WISPR data for program year 2012, quarter 4.

# Appendix Table D.4. Service and training receipt of Texas veteran ES and WIA program customers and national veteran ES program customers (CY 2011–2012 exits) (percentages)

Service receipt	Texas	National		
Self-services	67.6	68.2		
Staff-assisted core services				
Provided by DVOP specialist Provided by LVER Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal training	40.8 27.8 87.5 2.4 50.1 62.0 0.2 0.0 6.9 0.0 2.1	12.1 10.0 57.2 15.0 57.1 24.4 1.5 0.2 4.2 0.2 1.8		
Placed in federal training 0.2 0.3  Intensive services				
Received intensive services Provided by DVOP specialist Provided by LVER	41.5 21.1 14.0	13.7 5.0 3.0		
Sample size	94,108	1,716,961		

Source: LERS data for program year 2012, quarter 4 and WISPR data for program year 2012, quarter 4.

# Appendix Table D.5. Labor market outcomes of Pennsylvania veteran ES and WIA program customers and national veteran ES program customers (CY 2011–2012 exits)

Labor market outcome	Pennsylvania	National			
Post-program employment (percentage)					
Employed in first quarter after exit quarter	61.1	54.0			
Employed within one year after exit quartera	74.6	67.3			
Employed in all four quarters after exit quartera	43.8	43.1			
Sample size	17,801	1,716,961			
Post-program quarterly earnings (dollars)					
Average earnings in first quarter after program exit	4,195	3,508			
	(5,480)	(5,834)			
Median	2,106	533			
Average post-program quarterly earnings	4,307	3,848			
	(5,068)	(5,525)			
Median	2,767	`1,818 <sup>°</sup>			
Average change in quarterly earnings	-328	-748			
	(6,002)	(7,060)			
Median	0	0			
Sample size	17,801	1,716,961			
Common mea	sures				
Entered employment (percentages)	56.0	50.1			
Sample size	14,577	725,699			
Employment retention (percentages)	80.5	79.9			
Sample size	10,875	747,757			
Total earnings (dollars)	15,741	15,805			
	(10,998)	(13,076)			
Median	`13,615 <sup>′</sup>	12,803			
Sample size	17,801	739,931			

Source: LERS data for program year 2012, quarter 4 and WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard deviations are reported in parentheses.

<sup>a</sup>The national percentage is calculated over three quarters rather than one year because only three post-program quarters exits in the LERS data.

# Appendix Table D.6. Labor market outcomes of Texas veteran ES and WIA program customers and national veteran ES program customers (CY 2011-2012 exits)

Labor market outcome	Texas	National		
Post-program employment (percentages)				
Employed in first quarter after exit quarter Employed within one year after exit quarter <sup>a</sup> Employed in all four quarters after exit quarter <sup>a</sup>	59.9 74.1 46.5	54.0 67.3 43.1		
Sample size	94,108	1,716,961		
Post-program quarterly ear	Post-program quarterly earnings (dollars)			
Average earnings in first quarter after program exit  Median	4,666 (6,639) 2,138	3,508 (5,834) 533		
Average post-program quarterly earnings  Median	5,067 (6,480) 3,078	3,848 (5,525) 1,818		
Average change in quarterly earnings  Median	-1,389 (7,687) 0	-748 (7,060) 0		
Sample size	94,108	1,716,961		
Common measures				
Entered employment (percentages)	56.0	50.1		
Sample size	75,781	725,699		
Employment retention (percentages)	83.4	79.9		
Sample size	56,375	747,757		
Total earnings (dollars)  Median	18,366 (14,740) 15,176	15,805 (13,076) 12,803		
Sample size	94,108	739,931		

Source: LERS data for program year 2012, quarter 4 and WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard deviations are reported in parentheses.

<sup>a</sup>The national percentage is calculated over three quarters rather than one year because only three post-program quarters exits in the LERS data.

## Appendix Table D.7. Characteristics of ES program customers nationally, by veteran status (CY 2011-2012 exits) (percentages)

Characteristic	Veterans	Nonveterans
Demographi	c characteristics	
Gender		
Male	75.5	50.9
Female	24.5	49.1
Age		
18-24	9.9	18.6
25-34	21.4	27.4
35-44	20.4	21.4
45-54 55-64	24.7 18.4	19.9 10.7
65 or older	5.3	2.1
	0.0	2.1
Race/ethnicity White, non-Hispanic	59.2	47.8
African American, non-Hispanic	20.3	19.7
Hispanic	9.0	17.4
Other	11.5	15.2
Disability	11.5	2.9
Education level	11.5	2.3
Below high school	6.2	15.7
High school diploma or GED	45.9	44.3
Some college	34.2	26.5
Bachelor's degree or higher	13.7	13.5
	ed characteristics	
Recently separated veteran	10.7	n.a.
Post-9/11 veteran	35.0	n.a.
Campaign veteran	25.3	n.a.
Service-connected disability	9.6	n.a.
Pre-progran	n characteristics	
Average pre-program quarterly earnings		
None	33.9	32.5
\$1 to 2,499	16.6	20.0
\$2,500 to \$4,999	14.3	16.7
\$5,000 to \$7,499	11.1	11.9
\$7,500 to \$9,999	7.9	7.4
\$10,000 to \$19,999 \$20,000 or more	13.1 3.1	9.2 2.4
	J. I	2.4
Employed	15.4	12.0
Employed Employed, but received notice of termination	15.4 1.1	13.0 0.8
Not employed	83.6	86.2
Unemployment insurance claimant status	00.0	35.2
Claimant, referred by WPRS	15.9	29.1
Claimant, not referred by WPRS	33.3	29.6
Exhaustee	6.1	2.9
No	44.7	38.5
Sample size	1,716,961	1,367,178

Source: LERS data for program year 2012, quarter 4.

### Appendix Table D.8. Characteristics of veteran ES program customers nationally, by JVSG status (CY 2011-2012 exits) (percentages)

Characteristic	JVSG	Non-JVSG					
Demographic characteristics							
Gender Male Female	88.6 11.4	71.4 28.6					
Age  18-24 25-34 35-44 45-54 55-64 65 or older  Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other  Disability  Education level Below high school High school diploma or GED	6.6 18.3 19.4 27.7 21.7 6.4 56.8 23.6 9.4 10.2 21.7	10.9 22.4 20.6 23.8 17.4 4.9 59.9 19.3 8.9 11.9 8.8					
Some college Bachelor's degree or higher	37.9 14.4 lated characteristics	33.1 13.4					
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	17.2 37.7 41.9 17.3	8.7 33.6 20.5 7.2					
-	ram characteristics						
Average pre-program quarterly earnings None \$1 to 2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	39.1 14.4 11.6 10.1 7.7 13.8 3.2	32.2 17.3 15.1 11.5 8.0 12.8 3.1					
Employment status at participation Employed Employed, but received notice of termination Not employed	11.2 1.5 87.2	16.6 1.0 82.4					
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	21.2 35.0 4.4 39.3	14.5 32.8 6.6 46.1					
Sample size	404,099	1,312,862					

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.9. Characteristics of veteran ES program customers nationally, by recently separated and post-9/11 veteran status (CY 2011-2012 exits) (percentages)

Characteristic	Recently separated	Post-9/11, but not recently separated	Pre-9/11				
Demographic characteristics							
Gender Male Female	83.4 16.6	83.2 16.8	73.5 26.5				
Age 18-24	33.2	6.0	7.3				
25-34	44.3	54.4	13.8				
35-44	14.2	18.9	21.4				
45-54	6.6	14.4	28.5				
55-64	1.5	5.1	22.5				
65 or older	0.2	1.2	6.5				
Race/ethnicity	50.0	50.0	04.4				
White, non-Hispanic	52.0 16.4	52.2 21.6	61.1 20.7				
African American, non-Hispanic Hispanic	14.6	12.4	7.8				
Other	17.1	13.9	10.4				
Disability	17.4	22.5	9.5				
Education level	17.4	22.0	3.0				
Below high school	2.6	2.1	7.3				
High school diploma or GED	50.1	40.7	46.1				
Some college	37.3	41.9	32.8				
Bachelor's degree or higher	10.0	15.4	13.9				
S	ervice-related chara	cteristics					
Recently separated veteran	100.0	0.0	0.0				
Post-9/11 veteran	97.9	100.0	0.0				
Campaign veteran	58.3	53.2	17.4				
Service-connected disability	17.1	22.4	6.8				
	Pre-program charac	teristics					
Average pre-program quarterly earnings None	40.5	34.9	32.8				
\$1 to 2,499	40.5 12.2	16.3	32.6 17.3				
\$2,500 to \$4,999	9.1	13.0	15.1				
\$5,000 to \$7,499	7.4	11.2	11.6				
\$7,500 to \$9,999	5.6	8.5	8.1				
\$10,000 to \$19,999	22.3	13.1	11.8				
\$20,000 or more	3.0	3.0	3.2				
Employment status at participation	40 =	4-4	45.5				
Employed but received nation of	12.5	17.1	15.5				
Employed, but received notice of termination	2.8	1.3	0.8				
Not employed	84.7	81.6	83.7				
Unemployment insurance claimant statu		20					
Claimant, referred by WPRS	28.1	25.0	13.3				
Claimant, not referred by WPRS	36.1	30.5	33.3				
Exhaustee	2.9	4.0	6.8				
No	32.9	40.6	46.6				
Sample size	180,844	184,667	1,351,450				

### Appendix Table D.10. Characteristics of veteran ES program customers nationally, by gender (CY 2011-2012 exits) (percentages)

Characteristic	Male	Female
Demograph	ic characteristics	
Gender		
Male	100.0	0.0
Female	0.0	100.0
Age		
18-24	8.6	14.4
25-34	19.6	26.7
35-44 45-54	19.9 25.5	22.5 22.7
55-64	20.2	11.7
65 or older	6.1	1.9
Race/ethnicity	0.1	1.0
White, non-Hispanic	64.6	56.6
African American, non-Hispanic	19.3	28.4
Hispanic	8.4	8.2
Other	7.8	6.8
Disability	12.8	8.7
Education level	12.0	0.7
Below high school	6.3	7.1
High school diploma or GED	48.3	43.1
Some college	32.8	34.5
Bachelor's degree or higher	12.7	15.3
· · ·	ed characteristics	
Recently separated veteran	11.2	6.8
Post-9/11 veteran	33.2	49.9
Campaign veteran	29.1	9.6
Service-connected disability	10.7	5.8
Pre-prograr	n characteristics	
Average pre-program quarterly earnings		
None	34.3	31.9
\$1 to 2,499	15.5	21.2
\$2,500 to \$4,999	13.5	17.9
\$5,000 to \$7,499	11.1	11.8
\$7,500 to \$9,999	8.2	7.1
\$10,000 to \$19,999 \$20,000 or more	13.8 3.4	8.6 1.4
	5.7	1.7
Employment status at participation Employed	14.4	18.4
Employed Employed, but received notice of termination	14.4	1.2
Not employed	84.5	80.4
Unemployment insurance claimant status	5	30
Claimant, referred by WPRS	13.8	4.9
Claimant, not referred by WPRS	36.2	33.0
Exhaustee	5.8	8.6
No	44.2	53.5
Sample size	1,222,644	395,813

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.11. Characteristics of veteran ES program customers nationally, by education level (CY 2011-2012 exits) (percentages)

Characteristic	Below high school	High school or GED diploma	Some college	Bachelor's degree or higher				
Demographic characteristics								
Gender Male Female	73.0 27.0	77.6 22.4	74.5 25.5	71.9 28.1				
Age 18-24 25-34 35-44 45-54 55-64 65 or older	16.8 20.3 16.3 22.3 17.2 7.1	13.4 22.0 19.0 25.2 16.1 4.3	7.0 22.6 22.3 24.5 19.0 4.7	1.9 17.2 21.8 24.9 25.2 9.1				
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other Disability	56.0 19.6 16.3 8.1 7.6	60.7 21.9 8.2 9.1 9.0	56.3 20.4 9.5 13.8 14.6	62.8 15.1 7.3 14.8 14.1				
Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	100.0 0.0 0.0 0.0	0.0 100.0 0.0 0.0	0.0 0.0 100.0 0.0	0.0 0.0 0.0 100.0				
Servic	e-related chara	cteristics						
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	4.5 19.1 13.5 3.1	11.7 36.6 21.3 6.9	11.6 37.0 31.2 12.3	7.8 30.3 30.1 14.9				
Pre-p	orogram charac	teristics						
Average pre-program quarterly earnings None \$1 to 2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	38.3 20.5 16.6 10.2 5.9 7.6 1.0	33.8 18.3 15.8 11.9 7.7 11.0	33.9 15.8 13.5 11.1 8.3 14.3 3.1	31.9 11.5 9.9 9.2 8.5 19.2 9.8				
Employment status at participation Employed Employed, but received notice of termination	11.5 0.7	14.6 0.9	16.4 1.2	17.1 1.4				
Not employed Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	87.8 11.6 27.2 6.4 54.8	84.5 12.7 34.6 6.1 46.6	82.4 20.3 32.3 6.0 41.4	81.5 17.3 34.0 6.5 42.2				
Sample size	106,155	784,742	584,649	233,385				

# Appendix Table D.12. Characteristics of veteran ES program customers nationally, by service-connected disability status (CY 2011–2012 exits) (percentages)

Characteristic	Service-connected disability	No service-connected disability
Demog	raphic characteristics	
Gender Male Female	85.1 14.9	74.5 25.5
Age 18-24 25-34 35-44 45-54	4.4 23.5 23.6 25.8	10.4 21.2 20.0 24.6
55-64 65 or older	18.6 4.1	18.4 5.4
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other	56.4 19.9 9.1 14.5	59.5 20.3 9.0 11.2
Disability	56.6	6.2
Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	2.0 32.9 43.9 21.2	6.7 47.3 33.2 12.9
	related characteristics	• • •
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	19.0 46.6 45.9 100.0	9.8 33.0 23.1 0.0
Pre-pro	ogram characteristics	
Average pre-program quarterly earnings None \$1 to 2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	40.2 13.0 10.3 9.3 8.0 15.0 4.2	33.2 17.0 14.7 11.3 7.9 12.8 3.0
Employment status at participation Employed Employed, but received notice of termination Not employed	15.8 1.3 82.8	15.3 1.1 83.6
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	82.8 19.7 30.9 4.3 45.1	15.5 33.5 6.3 44.6
Sample size	164,579	1,552,382

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.13. Characteristics of veteran ES program customers nationally, by age (CY 2011-2012 exits) (percentages)

		_				
	18-24 years old	25-34 years old	35-44 years old	45-54 years old	55-64 years old	65 or older
	Demograp	hic charac	teristics			
Gender						
Male	64.7	69.4	73.2	77.6	84.2	90.8
Female	35.3	30.6	26.8	22.4	15.8	9.2
Age						
18-24	100.0	0.0	0.0	0.0	0.0	0.0
25-34	0.0	100.0	0.0	0.0	0.0	0.0
35-44	0.0	0.0	100.0	0.0	0.0	0.0
45-54	0.0	0.0	0.0	100.0	0.0	0.0
55-64	0.0	0.0	0.0	0.0	100.0	0.0
65 or older	0.0	0.0	0.0	0.0	0.0	100.0
Race/ethnicity						
White, non-Hispanic	53.5	54.2	56.0	59.6	67.3	72.8
African American, non-Hispanic	23.0	21.7	24.0	22.3	14.1	7.7
Hispanic	12.8	12.1	9.3	7.3	6.3	5.3
Other	10.7	12.0	10.8	10.8	12.3	14.2
Disability	6.5	10.7	12.3	12.8	12.7	10.4
-	0.5	10.7	12.5	12.0	12.7	10.4
Education level	40.0	5.0	<b>5</b> 0	5.0	5.0	0.4
Below high school	10.6	5.9	5.0	5.6	5.8	8.4
High school diploma or GED	62.5	47.1	42.9	46.8	40.2	37.8
Some college	24.3	36.1	37.5	33.8	35.3	30.3
Bachelor's degree or higher	2.6	10.9	14.6	13.7	18.7	23.6
	Service-rela	ated chara	cteristics			
Recently separated veteran	35.5	21.9	7.5	2.9	0.9	0.4
Post-9/11 veteran	95.0	84.7	30.4	14.4	5.3	3.4
Campaign veteran	20.5	28.6	25.5	16.5	33.2	33.7
Service-connected disability	4.2	10.5	11.1	10.0	9.7	7.5
	Pre-progra	am charac	teristics			
Average pre-program quarterly						
earnings						
None	36.3	33.1	31.0	32.9	35.5	42.0
\$1 to 2,499	26.2	18.6	15.1	14.7	13.3	17.6
\$2,500 to \$4,999	17.5	15.7	13.9	13.5	12.4	13.8
\$5,000 to \$7,499	7.6	11.9	12.1	11.9	10.9	8.0
\$7,500 to \$9,999	3.3	7.6	9.4	8.9	8.5	5.3
\$10,000 to \$19,999	8.8	11.7	15.1	14.2	14.2	9.1
\$20,000 or more	0.3	1.4	3.3	3.9	5.2	4.2
Employment status at participation						
Employed	15.2	17.0	17.8	15.6	12.5	8.5
Employed, but received notice of						
termination	1.2	1.3	1.2	1.0	0.9	0.7
Not employed	83.6	81.7	81.0	83.4	86.7	90.8
Unemployment insurance claimant status						
Claimant, referred by WPRS	11.3	14.5	13.5	15.4	20.3	26.8
Claimant, not referred by WPRS	23.8	31.6	34.1	35.1	36.4	36.0
Exhaustee	7.3	6.4	6.1	5.9	5.8	5.3
No	57.6	47.6	46.3	43.6	37.5	32.0
Sample size	169,215	367,595	349,436	424,250	315,895	90,570

## Appendix Table D.14. Characteristics of veteran ES program customers nationally, by campaign veteran status (CY 2011-2012 exits) (percentages)

	<u> </u>	<u> </u>
Characteristic	Campaign veteran	Not campaign veteran
Demo	graphic characteristics	
Gender		
Male	90.1	71.2
Female	9.9	28.8
Age		
18-24	8.2	10.4
25-34	24.6	20.4
35-44	20.5	20.3
45-54	15.8	27.6
55-64	24.1	16.6
65 or older	6.9	4.7
Race/ethnicity		
White, non-Hispanic	56.0	60.3
African American, non-Hispanic	16.9	21.4
Hispanic	11.2	8.3
Other	15.9	10.1
Disability	21.3	8.9
	21.3	0.9
Education level	2.4	7.4
Below high school	3.4	7.1
High school diploma or GED	38.6	48.3
Some college	41.7	31.8
Bachelor's degree or higher	16.3	12.8
	e-related characteristics	
Recently separated veteran	25.0	6.1
Post-9/11 veteran	50.3	26.4
Campaign veteran	100.0	0.0
Service-connected disability	17.6	7.0
-	rogram characteristics	
Average pre-program quarterly earnings		
None	36.7	32.9
\$1 to 2,499	13.1	17.8
\$2,500 to \$4,999	10.8	15.4
\$5,000 to \$7,499	9.7	11.6
\$7,500 to \$9,999	8.0	7.9
\$10,000 to \$19,999	17.3	11.7
\$20,000 or more	4.6	2.7
Employment status at participation		
Employed	15.4	15.3
Employed, but received notice of		
termination	1.6	0.9
Not employed	83.0	83.7
Unemployment insurance claimant status		
Claimant, referred by WPRS	28.1	12.3
Claimant, not referred by WPRS	30.5	34.1
Exhaustee	3.9	6.8
No	37.5	46.8
Sample size	416,103	1,300,858

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.15. Characteristics of veteran ES program customers nationally, by employment status at entry (CY 2011-2012 exits) (percentages)

	Employed at time of entry	Not employed at time of entry					
Demographic characteristics							
Gender Male Female	70.7 29.3	76.4 23.6					
Age 18-24 25-34 35-44 45-54 55-64 65 or older  Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other	9.7 23.8 23.6 25.1 14.9 2.9 60.4 18.8 9.9 10.9	9.9 21.0 19.8 24.6 19.0 5.7 59.2 20.6 8.8 11.4					
Disability Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	9.9 4.7 43.6 36.5 15.2	11.7 6.5 46.4 33.7 13.4					
Service-rela	ted characteristics						
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	8.7 38.8 25.9 9.9	11.0 34.5 25.2 9.5					
Pre-progra	m characteristics						
Average pre-program quarterly earnings None \$1 to 2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	19.9 17.9 19.1 15.0 10.6 14.7 2.8	36.4 16.4 13.4 10.4 7.4 12.7 3.2					
Employment status at participation Employed Employed, but received notice of termination Not employed	100.0 0.0 0.0	0.0 1.3 98.7					
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	11.1 23.6 7.4 57.9	16.5 35.1 5.9 42.5					
Sample size	262,740	1,448,962					

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.16. Characteristics of veteran ES program customers nationally, by average pre-program quarterly earnings (CY 2011-2012 exits) (percentages)

Characteristic	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999	\$10,000- \$19,000	\$20,000 and above
	C	emograp	hic charac	cteristics			
Gender							
Male Female	76.8 23.2	69.4 30.6	70.0 30.0	74.4 25.6	78.3 21.7	83.2 16.8	88.2 11.8
Age							
18-24	10.6	15.5	12.1	6.7	4.1	6.7	0.8
25-34 35-44	20.9 18.7	23.9 18.5	23.6 19.9	22.9 22.1	20.6 24.1	19.2 23.6	9.5 21.5
45-54	24.0	21.8	23.4	26.5	28.0	26.9	30.6
55-64	19.3	14.8	16.0	18.1	19.7	20.0	30.5
65 or older	6.5	5.6	5.1	3.8	3.6	3.7	7.2
Race/ethnicity							
White, non-Hispanic African American, non-	55.6	55.6	60.4	63.1	65.0	63.6	65.5
Hispanic	23.3	25.4	21.3	18.2	15.5	12.0	9.8
Hispanic	8.8	9.0	9.0	9.0	8.9	10.2	7.3
Other	12.3	10.1	9.3	9.7	10.6	14.2	17.4
Disability	14.1	10.5	9.0	9.4	10.2	11.4	11.7
Education level					4.0		
Below high school High school diploma or	7.0	7.6	7.2	5.7	4.6	3.6	1.9
GED Some college	45.8 34.3	50.6 32.4	50.9 32.4	48.9 34.1	44.9 35.8	38.8 37.5	20.8 34.1
Bachelor's degree or	34.3	32.4	32.4	34.1	33.0	37.5	34.1
higher	12.9	9.4	9.5	11.3	14.6	20.1	43.2
	Se	ervice-rela	ated chara	cteristics	;		
Recently separated veteran	12.7	7.8	6.8	7.1	7.5	18.2	10.1
Post-9/11 veteran	35.2	35.1	32.8	31.7	31.3	42.0	29.9
Campaign veteran	27.2	19.8	19.2	22.2	25.8	33.9	37.6
Service-connected disability	11.4	7.5	6.9	8.0	9.7	11.0	12.8
	ı	Pre-progra	am charac	teristics			
Average pre-program							
quarterly earnings	400.0	0.0	0.0	0.0	0.0	0.0	0.0
None \$1 to 2,499	100.0 0.0	0.0 100.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0
\$2,500 to \$4,999	0.0	0.0	100.0	0.0	0.0	0.0	0.0
\$5,000 to \$7,499	0.0	0.0	0.0	100.0	0.0	0.0	0.0
\$7,500 to \$9,999	0.0	0.0	0.0	0.0	100.0	0.0	0.0
\$10,000 to \$19,999	0.0	0.0	0.0	0.0	0.0	100.0	0.0
\$20,000 or more	0.0	0.0	0.0	0.0	0.0	0.0	100.0
Employment status at participation							
Employed	9.0	16.5	20.5	20.7	20.5	17.4	13.8
Employed, but received	0.0	10.0	20.0		20.0		
notice of termination	0.8	0.8	1.0	1.2	1.4	2.0	2.3
Not employed	90.2	82.8	78.5	78.2	78.1	80.6	84.0

Characteristic	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999	\$10,000- \$19,000	\$20,000 and above
Unemployment insurance							
claimant status							
Claimant, referred by							
WPRS	12.8	13.6	14.3	16.6	18.6	24.0	25.0
Claimant, not referred by							
WPRS	28.3	29.5	35.0	37.2	38.7	40.1	41.8
Exhaustee	9.2	7.4	4.8	3.8	3.5	2.7	2.1
No	49.7	49.5	45.9	42.4	39.2	33.1	31.1
Sample size	581,189	285,835	245,123	191,157	135,838	224,096	53,530

#### VSS: APPENDIX D

## Appendix Table D.17. Service receipt of ES program customers nationally, by veteran status (CY 2011-2012 exits) (percentages)

Service receipt	Veterans	Nonveterans						
Received self-service	68.2	52.5						
Staff-assisted core services								
Staff-assisted service	84.9	71.4						
Staff-assisted core service	88.0	81.7						
Provided by DVOP specialist	12.1	0.1						
Provided by LVER staff	10.0	0.2						
Job search activities	57.2	32.3						
Career guidance	15.0	14.5						
Workforce information services	57.1	36.7						
Referred to employment	24.4	24.1						
Referred to federal job	1.5	1.1						
Placed in federal job	0.2	0.0						
Referred to federal contractor job	4.2	3.2						
Placed in federal contractor job	0.2	0.1						
Referred to federal training	1.8	1.3						
Placed in federal training	0.3	0.2						
	ntensive services							
Received intensive services	13.7	11.9						
Provided by DVOP specialist	5.0	0.0						
Provided by LVER staff	3.0	0.0						
Sample size	1,716,961	1,367,178						

Source: LERS data for program year 2012, quarter 4.

## Appendix Table D.18. Service receipt of veteran ES program customers nationally, by JVSG status (CY 2011–2012 exits) (percentages)

Service receipt	JVSG	Non-JVSG					
Received self-service	52.3	73.1					
Staff-assisted core services							
Staff-assisted service	100.0	80.3					
Staff-assisted core service	93.7	86.3					
Provided by DVOP specialist	51.3	0.0					
Provided by LVER staff	42.3	0.0					
Job search activities	68.6	53.7					
Career guidance	37.0	8.2					
Workforce information services	59.0	56.5					
Referred to employment	53.0	15.7					
Referred to federal job	4.3	0.6					
Placed in federal job	0.6	0.0					
Referred to federal contractor job	11.1	2.1					
Placed in federal contractor job	0.6	0.1					
Referred to federal training	5.5	0.7					
Placed in federal training	0.8	0.1					
	Intensive services						
Received intensive services	38.9	5.9					
Provided by DVOP specialist	21.2	0.0					
Provided by LVER staff	12.9	0.0					
Sample size	404,099	1,312,862					

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.19. Service receipt of veteran ES program customers nationally, by recently separated and post-9/11 veteran status (CY 2011-2012 exits) (percentages)

Service receipt	Recently separated	Post-9/11, but not recently separated	Pre-9/11, but not recently separated
Received self-service	57.7	55.7	71.3
	Staff-assisted	core services	
Staff-assisted service Staff-assisted core service Provided by DVOP specialist Provided by LVER staff Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal training Placed in federal training	79.0 83.8 19.0 15.8 42.9 20.9 45.6 28.6 2.3 0.3 6.8 0.5 2.8	78.5 85.7 19.1 15.8 42.8 19.8 46.2 31.2 1.8 0.3 8.2 0.4 3.5	86.6 88.9 10.2 8.4 61.1 13.5 60.1 23.0 1.3 0.1 3.3 0.1
_	Intensive	services	
Received intensive services Provided by DVOP specialist Provided by LVER staff  Sample size	22.8 9.2 5.8 <b>180,844</b>	17.4 7.1 3.8 <b>184,667</b>	11.9 4.1 2.5 <b>1,351,450</b>

Source: LERS data for program year 2012, quarter 4.

## Appendix Table D.20. Service receipt of veteran ES program customers nationally, by gender (CY 2011-2012 exits) (percentages)

Service receipt	Male	Female
Received self-service	67.6	85.4
Staff-assiste	ed core services	
Staff-assisted service	82.9	88.0
Staff-assisted core service	85.9	92.7
Provided by DVOP specialist	14.3	5.8
Provided by LVER staff	12.2	4.7
Job search activities	55.5	72.9
Career guidance	17.4	8.4
Workforce information services	50.9	69.4
Referred to employment	28.3	15.9
Referred to federal job	1.7	0.7
Placed in federal job	0.1	0.0
Referred to federal contractor job	5.2	2.0
Placed in federal contractor job	0.2	0.1
Referred to federal training	1.8	0.7
Placed in federal training	0.3	0.1
Intensi	ve services	
Received intensive services	15.9	6.7
Provided by DVOP specialist	5.7	2.4
Provided by LVER staff	3.6	1.4
Sample size	1,222,644	395,813

Source: LERS data for program year 2012, quarter 4.

## Appendix Table D.21. Service receipt of veteran ES program customers nationally, by education level (CY 2011-2012 exits) (percentages)

Service receipt	Below high school	High school or GED diploma	Some college	Bachelor's degree or higher
Received self-service	75.4	69.3	65.2	68.9
	Staff-assisted core	services		
Staff-assisted service Staff-assisted core service Provided by DVOP specialist Provided by LVER staff Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal training Placed in federal training	90.3 90.5 6.8 5.3 74.4 17.1 68.7 17.9 0.7 0.1 1.8 0.1 1.2	86.9 88.8 11.2 9.8 61.4 14.6 58.8 24.1 1.5 0.1 4.0 0.2 1.7 0.3	83.0 87.1 13.8 10.9 51.7 14.6 54.3 26.2 1.6 0.2 4.4 0.2 2.1 0.2	81.0 86.9 13.0 10.2 50.4 15.6 53.0 24.0 1.7 0.3 5.1 0.2 1.8 0.2
_	Intensive servi	ces		
Received intensive services Provided by DVOP specialist Provided by LVER staff	8.7 2.2 1.7	13.5 4.5 3.0	14.8 5.9 3.3	13.9 5.5 3.2
Sample size	106,155	784,742	584,649	233,385

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.22. Service receipt of veteran ES program customers nationally, by service-connected disability status (CY 2011–2012 exits) (percentages)

Service receipt	Service-connected disability	No service-connected disability
Received self-service	59.2	69.1
s	taff-assisted core services	
Staff-assisted service Staff-assisted core service Provided by DVOP specialist Provided by LVER staff Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal training Placed in federal training	78.7 84.0 23.1 16.0 41.2 23.2 43.8 32.8 2.3 0.3 7.8 0.4 3.4 0.5	85.6 88.4 10.9 9.3 58.9 14.1 58.5 23.6 1.4 0.1 3.8 0.2 1.6 0.2
	Intensive services	
Received intensive services Provided by DVOP specialist Provided by LVER staff  Sample size	22.5 11.3 5.3 <b>164,579</b>	12.8 4.3 2.8 <b>1,552,382</b>

Source: LERS data for program year 2012, quarter 4.

### Appendix Table D.23. Service receipt of veteran ES program customers nationally, by age (CY 2011-2012 exits) (percentages)

Service receipt	18-24 years old	25-34 years old	35-44 years old	45-54 years old	55-64 years old	65 or older
Self-service	76.7	71.9	71.4	67.0	61.6	53.0
	Staff-as:	sisted core	services			
Staff-assisted service Staff-assisted core service Provided by DVOP specialist Provided by LVER staff Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal training	87.2 90.4 7.2 6.5 64.7 10.3 64.8 18.8 0.9 0.1 2.5 0.2	84.3 88.8 10.1 8.3 58.2 12.4 59.0 22.0 1.1 0.1 3.7 0.2 1.5	84.4 88.2 11.7 9.7 57.9 13.9 57.4 25.0 1.6 0.1 4.8 0.2	85.3 88.2 14.1 11.5 56.9 16.7 55.9 27.7 1.9 0.2 4.8 0.2 2.1	84.6 86.2 14.2 11.6 53.6 18.2 53.3 26.1 1.7 0.2 4.5 0.2 2.1	84.5 84.3 13.4 11.3 50.9 18.5 51.8 22.0 1.1 0.1 3.0 0.1 1.8
Placed in federal training	0.1	0.2	0.3	0.3	0.3	0.2
	Inte	ensive serv	ices			
Received intensive services Provided by DVOP specialist Provided by LVER staff	9.6 3.4 2.2	11.7 4.5 2.6	12.9 4.8 2.9	15.2 5.8 3.4	16.2 5.6 3.6	16.1 4.9 3.3
Sample size	169,215	367,595	349,436	424,250	315,895	90,570

Source: LERS data for program year 2012, quarter 4.

## Appendix Table D.24. Service receipt of veteran ES program customers nationally, by campaign veteran status (CY 2011–2012 exits) (percentages)

Service receipt	Campaign veteran	Not campaign veteran						
Received self-service	56.6	71.9						
Staff-assisted core services								
Staff-assisted service	79.7	86.6						
Staff-assisted core service	83.7	89.4						
Provided by DVOP specialist	20.4	9.4						
Provided by LVER staff	15.7	8.1						
Job search activities	43.4	61.7						
Career guidance	20.0	13.3						
Workforce information services	46.2	60.5						
Referred to employment	33.5	21.5						
Referred to federal job	2.2	1.3						
Placed in federal job	0.3	0.1						
Referred to federal contractor job	8.8	2.7						
Placed in federal contractor job	0.5	0.1						
Referred to federal training	3.1	1.4						
Placed in federal training	0.4	0.2						
	Intensive services							
Received intensive services	21.7	11.1						
Provided by DVOP specialist	9.1	3.7						
Provided by LVER staff	5.3	2.3						
Sample size	416,103	1,300,858						

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.25. Service receipt of veteran ES program customers nationally, by employment status at entry (CY 2011-2012 exits) (percentages)

Service receipt	Employed at time of entry	Not employed at time of entry
Self-service	74.5	67.3
Staff-a	ssisted core services	
Staff-assisted service Staff-assisted core service Provided by DVOP specialist Provided by LVER staff Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal training Placed in federal training	78.8 84.3 9.5 7.3 51.3 10.7 52.8 24.2 1.0 0.1 4.6 0.2 1.1	86.0 88.7 12.5 10.5 58.5 15.7 57.7 24.5 1.6 0.2 4.1 0.2 1.9 0.3
In	tensive services	
Received intensive services Provided by DVOP specialist Provided by LVER staff	11.0 4.1 2.5	14.2 5.1 3.1
Sample size	262,740	1,448,962

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.26. Service receipt of veteran ES program customers nationally, by average pre-program quarterly earnings (CY 2011–2012 exits) (percentages)

		\$1-	\$2,500-	\$5,000-	\$7,500-	\$10,000-	\$20,000
Service receipt	None	\$2,499	\$4,999	\$7,499	\$9,999	\$19,000	and above
Received self-service	61.6	71.6	74.1	73.4	72.5	67.8	66.2
		Staff-as	sisted core	e services			
Staff-assisted service Staff-assisted core	85.8	87.2	87.0	84.6	82.8	80.9	76.9
service Provided by DVOP	85.9	90.7	90.7	89.4	88.5	86.4	84.2
specialist	13.7	10.6	9.9	11.0	11.9	13.0	12.3
Provided by LVER staff	10.6	9.0	8.6	9.6	10.3	10.9	10.4
Job search activities	52.8	63.1	64.5	60.7	57.4	52.7	47.6
Career guidance Workforce information	15.5	12.8	12.9	14.9	16.1	17.4	16.3
services	54.6	61.2	62.1	58.0	55.4	54.1	51.7
Referred to employment	25.8	24.7	22.9	24.5	24.6	23.2	20.0
Referred to federal job	1.4	1.4	1.5	1.6	1.7	1.7	1.2
Placed in federal job Referred to federal	0.2	0.1	0.1	0.1	0.1	0.2	0.2
contractor job Placed in federal	4.5	3.8	3.7	4.2	4.3	4.3	4.5
contractor job Referred to federal	0.2	0.2	0.2	0.2	0.2	0.3	0.2
training Placed in federal	1.9	1.4	1.4	1.8	2.0	2.4	1.9
training	0.2	0.2	0.2	0.3	0.4	0.4	0.4
		Int	ensive serv	vices			
Received intensive							
services Provided by DVOP	13.5	11.7	11.9	13.9	15.0	17.2	15.9
specialist	5.7	4.2	3.9	4.4	4.8	5.9	5.2
Provided by LVER staff	3.0	2.5	2.6	3.1	3.3	4.0	3.6
Sample size	581,189	285,835	245,123	191,157	135,838	224,096	53,530

### Appendix Table D.27. Labor market outcomes of ES program customers nationally, by veteran status (CY 2011-2012 exits)

Labor market outcome	Veterans	Nonveterans				
Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within three quarters after exit quarter	54.0 67.3	56.7 70.1				
Employed in all three quarters after exit quarter	43.1	45.6				
Sample size	1,716,961	1,367,178				
Post-program quarter	ly earnings (dollars)					
Average earnings in 1st quarter after program exit	3,508 (5,834)	3,239 (6,005)				
Median	533	843				
Average post-program quarterly earnings	3,848 (5,525)	3,555 (5,398)				
Median	1,818	1,823				
Average change in quarterly earnings	-748 (7,060)	-484 (6,558)				
Median	0	3,239				
Sample size	1,716,961	1,367,178				
Common n	neasures					
Entered employment (percentages)	50.1	54.1				
Sample size	725,699	638,170				
Employment retention (percentages)	80.0	80.7				
Sample size	747,757	633,137				
Total earnings (dollars)	16,928	14,019				
Median	(13,905) 13,893	(13,014) 11,046				
Sample size	739,931	624,039				

Source: LERS data for program year 2012, quarter 4.

See the appendix text for additional information about the sample and definitions of terms. Standard deviations are in parentheses below mean outcomes. Note:

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### Appendix Table D.28. Labor market outcomes of veteran ES program customers nationally, by JVSG status (CY 2011-2012 exits)

Labor market outcome	JVSG	Non-JVSG
Post-program employ	ment (percentages)	
Employed in first quarter after exit quarter	54.9	53.8
Employed within three quarters after exit quarter	66.0	67.7
Employed in all three quarters after exit quarter	43.7	42.9
Sample size	404,099	1,312,862
Post-program quarte	rly earnings (dollars)	
Average earnings in first quarter after program exit	3,752	3,432
	(5,866)	(5,823)
Median	855	462
Average post-program quarterly earnings	3,932	3,822
	(5,566)	(5,512)
Median	1,863	1,806
Average change in quarterly earnings	-669	-772
	(7,513)	(6,915)
Median	0	O´
Sample size	404,099	1,312,862
Common	measures	
Entered employment (percentages)	53.4	49.0
Sample size	190,892	534,807
Employment retention (percentages)	79.8	80.0
Sample size	179,630	568,127
Total earnings (dollars)	16,074	15,721
	(12,872)	(13,138)
Median	13,324	12,629
Sample size	176,407	563,524

Source: LERS data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

# Appendix Table D.29. Labor market outcomes of veteran ES program customers nationally, by recently separated and post-9/11 veteran status (CY 2011–2012 exits)

Labor market outcome	Recently separated	Post-9/11, but not recently separated	Pre-9/11, but not recently separated				
Post-program employment (percentages)							
Employed in first quarter after exit quarter Employed within one year after exit	49.1	59.7	53.9				
quarter Employed in all four quarters after exit	63.4	72.1	67.2				
quarter	37.7	47.9	43.2				
Sample size	180,844	184,667	1,351,450				
Post-prog	ram quarterly	earnings (dollars)					
Average earnings in first quarter after program exit	3,074 (5,489)	4,151 (5,949)	3,478 (5,856)				
Median	0	1,751	500				
Average post-program quarterly earnings  Median	3,390 (5,258) 1,202	4,442 (5,836) 2,616	3,828 (5,509) 1,805				
	,	·	,				
Average change in quarterly earnings	-1,600 (7,884)	-149 (7,269)	-716 (6,902)				
Median	0	0	0				
Sample size	180,844	184,667	1,351,450				
	Common me	easures					
Entered employment (percentages)	47.2	56.7	49.6				
Sample size	74,200	86,395	565,104				
Employment retention (percentages)	77.4	80.4	80.1				
Sample size	70,189	89,616	587,952				
Total earnings (dollars)	15,631 (13,012)	16,728 (13,826)	15,685 (12,960)				
Median	12,714	14,006	12,625				
Sample size	68,231	88,473	583,227				

Source: LERS data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

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### Appendix Table D.30. Labor market outcomes of veteran ES program customers nationally, by gender (CY 2011–2012 exits)

Labor market outcome	Male	Female
Post-program employme	nt (percentages)	
Employed in first quarter after exit quarter	55.0	54.3
Employed within three quarters after exit quarter	68.0	68.9
Employed in all three quarters after exit quarter	43.9	43.4
Sample size	1,222,644	395,813
Post-program quarterly e	earnings (dollars)	
Average earnings in first quarter after program exit	3,841	2,577
	(6,148)	(4,262)
Median	794	395
Average post-program quarterly earnings	4,186	2,911
Thomage post program quartony can mige	(5,820)	(4,142)
Median	2,148	`1,412 <sup>′</sup>
Average change in quarterly earnings	-607	-707
Thorage change in quarterly carrings	(7,322)	(5,294)
Median	0	0
Sample size	1,222,644	395,813
Common mea	sures	
Entered employment (percentages)	51.8	48.0
Sample size	542,249	155,032
Employment retention (percentages)	80.0	80.0
Sample size	543,777	172,821
Total earnings (dollars)	16,842	11,974
	(13,561)	(9,904)
Median	13,824	9,696
Sample size	537,063	171,811

Source: LERS data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

### Appendix Table D.31. Labor market outcomes of veteran ES program customers nationally, by education level (CY 2011-2012 exits)

Labor market outcome	Below high school	High school or GED diploma	Some college	Bachelor's degree or higher
Post-pi	rogram employn	nent (percentag	jes)	
Employed in first quarter after exit quarter Employed within three quarters after	45.5	54.5	54.6	54.8
exit quarter Employed in all three quarters after exit	61.4	68.3	67.3	66.8
quarter	34.0	43.0	44.0	45.2
Sample size	106,155	784,742	584,649	233,385
Post-pr	ogram quarterly	y earnings (dolla	ars)	
Average earnings in first quarter after program exit	2,217 (4,168)	3,114 (4,908)	3,646 (5,723)	5,043 (8,560)
Median	0	557	679	918
Average post-program quarterly earnings  Median	2,578 (4,019) 753	3,419 (4,686) 1,741	3,974 (5,501) 1,947	5,533 (7,839) 2,661
Average change in quarterly earnings	-478 (4,996)	-461 (5,703)	-763 (7,076)	-1,791 (10,802)
Median	0	0	0	0
Sample size	106,155	784,742	584,649	233,385
	Common m			
Entered employment (percentages)	42.7	50.7	50.5	50.5
Sample size	40,077	339,465	245,548	97,354
Employment retention (percentages)	74.7	79.2	80.6	82.7
Sample size	36,278	341,743	259,845	106,484
Total earnings (dollars)	12,559 (10,088)	13,964 (10,888)	16,155 (12,804)	21,883 (17,965)
Median	10,136	11,647	13,356	17,753
Sample size	36,062	337,799	257,125	105,543

Source: LERS data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

# Appendix Table D.32. Labor market outcomes of veteran ES program customers nationally, by service-connected disability status (CY 2011–2012 exits)

Labor market outcome	Service-connected disability	No service-connected disability				
Post-program employment (percentages)						
Employed in first quarter after exit quarter	50.6	54.4				
Employed within one year after exit quarter	61.1	68.0				
Employed in all four quarters after exit quarter	39.9	43.4				
Sample size	164,579	1,552,382				
Post-program g	uarterly earnings (dollars)					
Average earnings in first quarter after program						
exit	3,869	3,469				
	(6,579)	(5,748)				
Median	77	575				
Average post-program quarterly earnings	4,053	3,826				
Tronage poor program quarterly carrings	(6,133)	(5,456)				
Median	1,313	1,859				
Average change in quarterly earnings	-911	-731				
Therage change in quarterly canings	(7,818)	(6,975)				
Median	0	O´				
Sample size	164,579	1,552,382				
Com	nmon measures					
Entered employment (percentages)	47.2	50.4				
Sample size	65,144	660,555				
Employment retention (percentages)	79.2	80.0				
Sample size	66,666	681,091				
Total earnings (dollars)	18,023	15,589				
•	(14,613)	(12,896)				
Median	14,952	12,603				
Sample size	65,683	674,248				

Source: LERS data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

## Appendix Table D.33. Labor market outcomes of veteran ES program customers nationally, by age (CY 2011–2012 exits)

Labor market outcome	18-24 years old	25-34 years old	35-44 years old	45-54 years old	55-64 years old	65 or older
Post	program e					
Employed in first quarter after exit	program c	inployment	(percenta)	ges		
quarter Employed within three quarters after	55.4	56.8	59.9	56.8	46.1	32.5
exit quarter	72.8	71.9	73.4	69.5	56.8	42.0
Employed in all three quarters after exit quarter	41.4	45.0	49.2	46.3	36.3	23.6
Sample size	169,215	367,595	349,436	424,250	315,895	90,570
Post	program qı	uarterly ea	rnings (dol	lars)		
Average earnings in first quarter						
after program exit	2,046	3,239	4,318	4,153	3,335	1,782
	(3,264)	(4,968)	(6,291)	(6,502)	(6,297)	(4,938)
Median	408	861	1,720	1,221	0	0
Average post-program quarterly						
earnings	2,367	3,651	4,754	4,512	3,545	1,872
	(3,352)	(4,820)	(6,070)	(6,021)	(5,826)	(4,398)
Median	1,295	2,069	2,966	2,550	699	0
Average change in quarterly						
earnings	-285	-235	-272	-567	-1,901	-2,354
carrings	(5,000)	(6,021)	(7,026)	(7,156)	(8,435)	(7,928)
Median	0	0	0	(7,130)	0,433)	(7,320)
Sample size	169,215	367,595	349,436	424,250	315,895	90,570
·	Com	mon meası	ıres	·	·	•
Entered employment (percentages)	51.6	52.7	55.8	53.1	42.6	30.0
Sample size	73,877	160,269	160,044	189,524	117,253	24,732
Employment retention (percentages)	75.0	79.4	82.3	81.7	79.0	73.0
Sample size	71,129	167,262	173,262	198,294	116,063	21,747
Total earnings (dollars)	9,822	14,404	17,436	17,379	16,933	12,609
	(9,131)	(11,201)	(13,565)	(13,480)	(14,538)	(14,026)
Median	8,222	12,159	14,605	14,245	13,159	8,368
Sample size	69,985	165,449	171,815	196,524	114,765	21,393

Source: LERS data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard deviations are in parentheses below mean outcomes.

## Appendix Table D.34. Labor market outcomes of veteran ES program customers nationally, by campaign veteran status (CY 2011–2012 exits)

Labor market outcome	Campaign veteran	Not campaign veteran					
Post-progra	Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within one year after exit	52.8	54.4					
quarter Employed in all four quarters after exit	64.3	68.3					
quarter	42.3	43.3					
Sample size	416,103	1,300,858					
Post-prograi	m quarterly earnings (dolla	ars)					
Average earnings in first quarter after							
program exit	3,957	3,364					
	(6,627)	(5,549)					
Median	459	551					
Average post-program quarterly earnings	4,228	3,727					
Avorago poor program quarterly carrings	(6,255)	(5,264)					
Median	1,777	1,829					
Average change in questorly cornings	-1,162	-615					
Average change in quarterly earnings	,	(6,531)					
Median	(8,492) 0	(6,531)					
Median	0	0					
Sample size	416,103	1,300,858					
C	Common measures						
Entered employment (percentages)	49.5	50.3					
Sample size	173,295	552,404					
Employment retention (percentages)	80.3	79.8					
Sample size	178,534	569,223					
Total earnings (dollars)	17,834	15,171					
	(14,953)	(12,364)					
Median	14,605	12,282					
Sample size	176,113	563,818					

Source: LERS data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

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### Appendix Table D.35. Labor market outcomes of veteran ES program customers nationally, by employment status at entry (CY 2011-2012 exits)

Labor market outcome	Employed at time of entry	Not employed at time of entry					
Post-program employment (percentages)							
Employed in first quarter after exit quarter	79.0	49.6					
Employed within three quarters after exit quarter	85.3	64.1					
Employed in all three quarters after exit quarter	67.5	38.7					
Sample size	262,740	1,448,962					
Post-program quai	terly earnings (dollars)						
Average earnings in first quarter after program exit	5,864	3,081					
	(6,825)	(5,527)					
Median	4,405	0					
Average post-program quarterly earnings	5,920	3,474					
1 13 1 11 13 11 11 11 11 11	(6,445)	(5,252)					
Median	4,547	1,305					
Average change in quarterly earnings	424	-952					
	(6,206)	(7,176)					
Median	105	0					
Sample size	262,740	1,448,962					
Commo	on measures						
Entered employment (percentages)	n.a.	50.1					
Sample size	n.a.	725,699					
Employment retention (percentages)	85.6	78.3					
Sample size	177,925	568,181					
Total earnings (dollars)	16,386	15,611					
	(13,542)	(12,908)					
Median	13,426	12,602					
Sample size	177,410	560,870					

Source: LERS data for program year 2012, quarter 4.

See the appendix text for additional information about the sample and definitions of terms. Standard Note:

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Appendix Table D.36. Labor market outcomes of veteran ES program customers nationally, by average pre-program quarterly earnings (CY 2011-2012 exits)

Labor market outcome	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999	\$10,000- \$19,000	\$20,000 and above
	Post	-program	employme	nt (percent	ages)		
Employed in first quarter after exit quarter Employed within one year	35.8	59.0	65.0	66.5	66.4	62.9	62.4
after exit quarter Employed in all four	50.0	75.3	78.1	77.7	77.3	73.9	74.0
quarters after exit quarter	26.0	44.5	53.1	55.9	56.6	53.3	52.4
Sample size	581,189	285,835	245,123	191,157	135,838	224,096	53,530
	Post	-program	quarterly e	earnings (de	ollars)		
Average earnings in first quarter after program exit	1,822 (4,138)	2,219 (3,464)	2,985 (3,731)	4,046 (4,452)	5,097 (5,315)	6,677 (7,498)	11,868 (15,488)
Median	0	660	2,019	3,428	4,563	4,682	7,197
Average post-program quarterly earnings	2,114 (4,135)	2,560 (3,324)	3,371 (3,549)	4,366 (4,229)	5,420 (4,943)	7,051 (6,993)	12,505 (13,360)
Median	0	1,563	2,817	4,051	5,274	5,993	10,109
Average change in							
quarterly earnings	2,260 (4,546)	1,571 (3,677)	-152 (3,940)	-1,655 (4,628)	-3,088 (5,281)	-6,251 (7,428)	-16,311 (18,395)
Median	0	387	-770	-1,977	-3,208	-7,040	-17,007
Sample size	581,189	285,835	245,123	191,157	135,838	224,096	53,530
		Coi	mmon mea	sures			
Entered employment (percentages)	35.5	55.0	59.5	61.0	60.8	58.2	58.7
Sample size	187,114	131,034	115,629	92,262	65,503	107,170	26,935
Employment retention (percentages)	73.0	75.6	81.9	84.3	85.4	84.8	84.1
Sample size	155,131	127,845	130,958	107,673	77,365	120,434	28,308
oumple size		121,043	<u> </u>		11,303	<u> </u>	<u> </u>
Total earnings (dollars)	13,499 (12,290)	9,787 (7,927)	11,194 (7,462)	14,173 (8,316)	17,492 (8,667)	24,201 (12,629)	42,814 (25,798)
Median	10,892	8,035	9,660	13,031	16,867	23,185	41,148
Sample size	151,252	127,192	130,193	106,944	76,913	119,346	28,048

Source: LERS data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard deviations are in parentheses below mean outcomes.

Appendix Table D.37. Characteristics of ES program customers in study local areas, by veteran status (CY 2011-2012 exits) (percentages)

	Veterans	Nonveterans
Demographi	c characteristics	
Gender		
Male	87.4	49.2
Female	12.6	50.8
Age		
18-24	6.7	19.3
25-34	20.4	28.0
35-44	19.9	21.2
45-54	25.5	19.2
55-64	20.6	10.3
65 or older	6.9	2.0
Race/ethnicity		
White, non-Hispanic	50.2	37.3
African American, non-Hispanic	25.0	28.4
Hispanic	10.5	17.1
Other	14.2	17.2
Disability	15.4	3.1
Education level		
Below high school	3.0	13.5
High school diploma or GED	40.7	43.6
Some college	41.0	28.0
Bachelor's degree or higher	15.3	14.9
Service-relate	ed characteristics	
Recently separated veteran	18.0	n.a.
Post-9/11 veteran	45.6	n.a.
Campaign veteran	45.4	n.a.
Service-connected disability	13.2	n.a.
Pre-program	n characteristics	
Average pre-program quarterly earnings		
None	34.9	30.4
\$1 to 2,499	14.2	20.5
\$2,500 to \$4,999	11.8	16.4
\$5,000 to \$7,499	10.6	11.8
\$7,500 to \$9,999 \$10,000 to \$10,000	8.2	7.7
\$10,000 to \$19,999 \$20,000 or more	15.8 4.5	10.1 3.1
	4.0	3.1
Employment status at participation	45.0	40.0
Employed but received notice of termination	15.2	13.0
Employed, but received notice of termination Not employed	1.3 83.5	1.0 86.0
	03.3	00.0
Unemployment insurance claimant status	28.2	24.4
Claimant, referred by WPRS Claimant, not referred by WPRS	28.9	31.1
Exhaustee	36.3 3.9	32.6 2.9
No	31.0	33.5
Sample size	116,467	1,558,481

### Appendix Table D.38. Characteristics of veteran ES program customers in study local areas, by JVSG status (CY 2011-2012 exits) (percentages)

	JVSG	Non-JVSG			
Demographic characteristics					
Gender	00.4	00.0			
Male Female	88.4 11.6	86.9 13.1			
	0.11	13.1			
Age 18-24	7.2	6.4			
25-34	20.2	20.6			
35-44	19.3	20.3			
45-54	26.5	24.9			
55-64	20.5	20.7			
65 or older	6.4	7.2			
Race/ethnicity					
White, non-Hispanic	52.1	49.1			
African American, non-Hispanic	27.7	23.4			
Hispanic	10.0	10.9			
Other	10.2	16.6			
Disability	20.1	12.8			
Education level					
Below high school	2.6	3.2			
High school diploma or GED	42.4	39.7			
Some college	40.0	41.5			
Bachelor's degree or higher	14.9	15.5			
	ted characteristics				
Recently separated veteran	19.8	17.1			
Post-9/11 veteran	52.9	41.4			
Campaign veteran	50.4	42.6			
Service-connected disability	15.7	11.7			
	m characteristics				
Average pre-program quarterly earnings					
None	35.7	34.4			
\$1 to 2,499	14.3	14.2			
\$2,500 to \$4,999	11.9	11.8			
\$5,000 to \$7,499	10.5	10.6			
\$7,500 to \$9,999	8.2	8.3			
\$10,000 to \$19,999	15.3	16.1			
\$20,000 or more	4.1	4.7			
Employment status at participation					
Employed	13.6	16.1			
Employed, but received notice of termination	1.5	1.2			
Not employed	84.9	82.7			
Unemployment insurance claimant status					
Claimant, referred by WPRS	27.0	29.9			
Claimant, not referred by WPRS	36.9	35.9			
Exhaustee	4.6	3.5			
No	31.5	30.7			
Sample size	43,168	73,299			

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.39. Characteristics of veteran ES program customers in study local areas, by recently separated and post-9/11 veteran status (CY 2011-2012 exits) (percentages)

Characteristic	Recently separated	Post-9/11, but not recently separated	Pre-9/11, but not recently separated				
Der	mographic cha	racteristics					
Gender							
Male	82.8	81.9	90.3				
Female	17.2	18.1	9.7				
Age							
18-24	32.2	5.1	0.2				
25-34	44.4	53.5	4.5				
35-44	14.3	20.1	21.4				
45-54	6.8	14.2	33.8				
55-64	2.0	5.8	29.9				
65 or older	0.3	1.3	10.2				
Race/ethnicity							
White, non-Hispanic	45.9	48.7	51.8				
African American, non-Hispanic	21.1	25.8	25.8				
Hispanic	16.1	12.1	8.6				
Other	16.8	13.4	13.8				
Disability	15.0	23.3	13.5				
Education level							
Below high school	2.3	1.7	3.5				
High school diploma or GED	48.8	39.7	38.8				
Some college	38.1	43.7	41.0				
Bachelor's degree or higher	10.7	14.9	16.7				
Serv	ice-related cha	aracteristics					
Recently separated veteran	100.0	0.0	0.0				
Post-9/11 veteran	93.4	100.0	0.0				
Campaign veteran	59.5	60.9	36.6				
Service-connected disability	15.4	18.8	11.0				
Pre	Pre-program characteristics						
Average pre-program quarterly earnings							
None	43.7	33.2	32.9				
\$1 to 2,499	11.6	16.9	14.2				
\$2,500 to \$4,999	9.4	13.7	12.0				
\$5,000 to \$7,499	7.2	11.8	11.2				
\$7,500 to \$9,999	5.5	8.8	8.8				
\$10,000 to \$19,999	20.6	13.1	15.2				
\$20,000 or more	2.0	2.5	5.7				
Employment status at participation							
Employed	14.6	19.4	14.1				
Employed, but received notice of							
termination	2.4	1.1	1.1				
Not employed	83.0	79.4	84.8				
Unemployment insurance claimant status							
Claimant, referred by WPRS	28.9	29.9	28.6				
Claimant, not referred by WPRS	34.9	31.8	37.8				
Exhaustee	2.3	4.1	4.3				
No	33.9	34.2	29.4				
Sample size	20,397	21,183	74,887				

### Appendix Table D.40. Characteristics of veteran ES program customers in study local areas, by gender (CY 2011-2012 exits) (percentages)

	Mole	Formula
	Male	Female
	characteristics	
Gender Male	100.0	0.0
Female	0.0	100.0
Age		
18-24	6.2	10.1
25-34	18.6	31.4
35-44	19.3	25.0
45-54	26.0	23.1
55-64 65 or older	22.2 7.7	9.2 1.2
	1.1	1.2
Race/ethnicity White, non-Hispanic	55.7	40.7
African American, non-Hispanic	25.2	37.5
Hispanic	9.8	10.7
Other	9.3	11.0
Disability	15.8	18.8
Education level		
Below high school	3.2	2.0
High school diploma or GED	43.6	28.9
Some college	38.8	48.4
Bachelor's degree or higher	14.3	20.7
	d characteristics	
Recently separated veteran	17.0	24.3
Post-9/11 veteran	44.3 46.4	61.0 40.1
Campaign veteran Service-connected disability	46.4 12.8	40.1 16.6
		10.0
	characteristics	
Average pre-program quarterly earnings  None	34.3	37.0
\$1 to 2,499	14.1	16.6
\$2,500 to \$4,999	11.9	13.0
\$5,000 to \$7,499	10.7	10.8
\$7,500 to \$9,999	8.4	7.9
\$10,000 to \$19,999 \$20,000 or more	15.9	12.6
	4.8	2.1
Employment status at participation Employed	14.6	18.4
Employed, but received notice of termination	1.4	1.5
Not employed	84.1	80.1
Unemployment insurance claimant status		
Claimant, referred by WPRS	24.6	24.0
Claimant, not referred by WPRS	40.0	33.2
Exhaustee	4.2	4.4
No	31.2	38.4
Sample size	94,839	13,616

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.41. Characteristics of veteran ES program customers in study local areas, by education (CY 2011-2012 exits) (percentages)

	Below high school	High school diploma or GED	Some college	Bachelor's degree or higher			
De	emographic char	acteristics					
Gender Male Female	91.9 8.1	91.3 8.7	84.8 15.2	82.8 17.2			
Age 18-24 25-34 35-44 45-54 55-64 65 or older	5.7 10.9 11.4 27.0 29.7 15.4	11.0 20.8 17.2 26.8 18.6 5.7	4.8 22.5 22.4 24.7 20.0 5.7	0.5 15.9 22.1 24.1 25.9 11.4			
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other Disability	52.3 26.3 11.5 9.9 11.1	52.0 25.3 10.1 12.5 12.0	46.5 26.3 11.7 15.5 18.1	54.7 20.5 8.6 16.2 18.5			
Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	100.0 0.0 0.0 0.0	0.0 100.0 0.0 0.0	0.0 0.0 100.0 0.0	0.0 0.0 0.0 100.0			
Ser	vice-related cha	racteristics					
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	14.0 24.4 31.8 10.0	22.0 47.5 42.8 10.1	16.6 48.2 48.8 14.3	12.4 37.4 46.0 18.9			
Pı	Pre-program characteristics						
Average pre-program quarterly earnings None \$1 to 2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	38.4 14.7 13.2 11.5 7.2 13.1 1.9	34.9 15.5 13.4 11.7 8.1 14.4 2.1	34.5 14.1 11.5 10.2 8.7 16.5 4.6	35.1 11.2 8.5 8.4 7.6 18.3 10.9			
Employment status at participation Employed Employed, but received notice of termination Not employed	9.7 1.0 89.3	13.7 1.1 85.2	16.0 1.5 82.6	18.0 1.5 80.5			
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	27.6 36.0 3.1 33.3	25.8 38.7 4.0 31.5	32.8 33.9 4.0 29.3	27.4 36.3 3.7 32.7			
Sample size	3,472	47,296	47,619	17,805			

Appendix Table D.42. Characteristics of veteran ES program customers in study local areas, by service-connected disability status (CY 2011–2012 exits) (percentages)

Characteristic	Service-connected disability	No service-connected disability					
Demogra	Demographic characteristics						
Gender Male Female	84.3 15.7	87.9 12.1					
Age  18-24  25-34  35-44  45-54  55-64  65 or older  Race/ethnicity  White, non-Hispanic  African American, non-Hispanic  Hispanic	4.2 24.0 24.3 25.9 17.5 4.0 50.3 26.4 8.8	7.1 19.9 19.2 25.4 21.1 7.3 50.2 24.8 10.8					
Other Disability Education level	14.6 56.7	14.2 5.5					
Below high school High school diploma or GED Some college Bachelor's degree or higher	2.3 31.2 44.5 22.0	3.1 42.1 40.4 14.3					
	elated characteristics						
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	20.7 50.5 48.5 100.0	17.6 44.7 44.9 0.0					
Pre-prog	gram characteristics						
Average pre-program quarterly earnings None \$1 to 2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	41.1 12.8 10.2 9.4 8.1 14.4 4.0	33.9 14.5 12.1 10.7 8.2 16.0 4.5					
Employment status at participation Employed Employed, but received notice of termination Not employed	16.2 1.4 82.4	15.0 1.3 83.7					
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	21.3 29.6 3.2 45.8	30.0 37.3 4.0 28.6					
Sample size	15,364	101,103					

Appendix Table D.43. Characteristics of veteran ES program customers in study local areas, by age (CY 2011-2012 exits) (percentages)

	•		_			
	18-24 years old	25-34 years old	35-44 years old	45-54 years old	55-64 years old	65 or older
	Demograp	hic charac	teristics			
Gender						
Male	81.0	80.4	84.3	88.7	94.4	97.9
Female	19.0	19.6	15.7	11.3	5.6	2.1
Age						
18-24	100.0	0.0	0.0	0.0	0.0	0.0
25-34	0.0	100.0	0.0	0.0	0.0	0.0
35-44	0.0	0.0	100.0	0.0	0.0	0.0
45-54	0.0	0.0	0.0	100.0	0.0	0.0
55-64	0.0	0.0	0.0	0.0	100.0	0.0
65 or older	0.0	0.0	0.0	0.0	0.0	100.0
Race/ethnicity						
White, non-Hispanic	45.4	42.6	45.8	47.8	59.6	71.2
African American, non-Hispanic	20.6	25.4	29.9	30.3	19.8	10.0
Hispanic	18.2	15.4	10.3	8.6	7.4	5.9
Other	15.8	16.7	13.9	13.3	13.2	12.8
Disability	9.5	15.4	18.1	15.8	15.0	12.0
-	0.0	10.1	10.1	10.0	10.0	12.0
Education level	2.5	4.0	4.7	2.0	4.0	c 7
Below high school	2.5 67.0	1.6 41.4	1.7	3.2	4.3	6.7
High school diploma or GED Some college	29.2	41.4 45.1	35.1 46.1	42.8 39.6	36.7 39.7	33.7 34.2
Bachelor's degree or higher	1.2	11.9	40.1 17.1	39.6 14.5	19.3	25.5
Dacrieioi s degree or riigilei				14.5	19.5	20.0
	Service-rela					
Recently separated veteran	84.4	38.7	13.1	4.8	1.8	0.9
Post-9/11 veteran	98.9	89.6	40.7	19.6	9.4	6.2
Campaign veteran	56.2	54.5	50.2	28.8	47.3	43.0
Service-connected disability	8.3	15.5	16.1	13.4	11.2	7.7
Average and an arrange and all a consistent		am charact	eristics			
Average pre-program quarterly earning	s 37.7	26.0	21.0	22.6	24.0	20.5
None \$1 to 2,499	37.7 17.5	36.9 15.6	31.9 13.4	33.6 14.4	34.8 12.1	39.5 15.5
\$2,500 to \$4,999	17.5	12.5	11.5	12.0	11.0	12.4
\$5,000 to \$7,499	7.6	10.6	11.4	11.5	10.4	8.3
\$7,500 to \$9,999	4.8	7.5	9.8	8.8	8.7	5.7
\$10,000 to \$19,999	19.5	15.3	17.5	15.1	15.6	11.7
\$20,000 or more	0.4	1.7	4.5	4.7	7.5	6.9
Employment status at participation						
Employed	10.8	16.5	19.7	15.7	12.6	8.4
Employed, but received notice of	10.0	10.0	10.7	10.7	12.0	J. <del>T</del>
termination	1.8	1.5	1.5	1.2	1.0	0.8
Not employed	87.4	82.0	78.8	83.1	86.4	90.7
Unemployment insurance claimant						
Status	24.0	20.2	25.5	20.0	24.4	240
Claimant, referred by WPRS	31.8	29.3	25.5 35.7	26.8	31.1	34.8
Claimant, not referred by WPRS Exhaustee	36.8 2.2	33.8	35.7 3.7	34.6 4.0	39.1 4.4	41.4 5.6
No	2.2 29.1	3.4 33.6	3.7 35.0	4.0 34.5	4.4 25.5	5.6 18.2
Sample size	7,807	23,773	23,161	29,689	24,019	8,018

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.44. Characteristics of veteran ES program customers in study local areas, by campaign veteran status (CY 2011-2012 exits) (percentages)

Characteristic	Campaign veteran	Not campaign veteran
Demographic	characteristics	
Gender		
Male .	89.2	86.4
Female	10.8	13.6
Age		
18-24	8.9	5.4
25-34	26.1	17.1
35-44 45-54	22.0 15.0	18.6 31.8
55-64	21.7	20.0
65 or older	6.4	7.2
	0.4	1.2
Race/ethnicity White, non-Hispanic	53.3	48.4
African American, non-Hispanic	21.8	26.9
Hispanic	11.3	10.1
Other	4.4	4.1
Disability	23.7	11.5
Education level	20.7	11.0
Below high school	2.2	3.5
High school diploma or GED	37.8	42.4
Some college	43.8	39.3
Bachelor's degree or higher	16.3	14.7
Service-relate	d characteristics	
Recently separated veteran	26.6	12.9
Post-9/11 veteran	64.7	34.7
Campaign veteran	100.0	0.0
Service-connected disability	16.0	11.5
	characteristics	
Average pre-program quarterly earnings	24.4	25.4
None \$1 to 2,499	34.4 12.6	35.1 15.2
\$2,500 to \$4,999	10.6	12.6
\$5,000 to \$7,499	10.1	10.9
\$7,500 to \$9,999	8.3	8.2
\$10,000 to \$19,999	18.8	14.0
\$20,000 or more	5.1	4.1
Employment status at participation		
Employed	17.1	14.1
Employed, but received notice of termination	1.9	1.0
Not employed	81.0	85.0
Unemployment insurance claimant status		
Claimant, referred by WPRS	29.6	28.4
Claimant, not referred by WPRS	35.8	36.5
Exhaustee	3.5	4.1
No	31.0	30.9
Sample size	43,436	73,031

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.45. Characteristics of veteran ES program customers in study local areas, by employment status at entry (CY 2011–2012 exits) (percentages)

	Employed at time of entry	Not employed at time of entry
Demograph	ic characteristics	
Gender		
Male Female	84.7 15.3	87.9 12.1
	15.5	12.1
Age 18-24	4.7	7.0
25-34	22.2	20.1
35-44	25.8	18.8
45-54	26.4	25.3
55-64	17.1	21.3
65 or older	3.8	7.4
Race/ethnicity		
White, non-Hispanic	54.9	49.5
African American, non-Hispanic	21.3	25.7
Hispanic	11.0	10.5
Other	12.8	14.3
Disability	18.1	15.0
Education level		
Below high school	1.9	3.2
High school diploma or GED	36.8	41.4
Some college	43.1	40.6
Bachelor's degree or higher	18.2	14.8
	ted characteristics	
Recently separated veteran	17.9	18.1
Post-9/11 veteran	52.9	44.4
Campaign veteran Service-connected disability	55.9 14.1	43.7 13.0
		13.0
	n characteristics	
Average pre-program quarterly earnings None	26.0	36.5
\$1 to 2,499	13.4	14.4
\$2,500 to \$4,999	14.4	11.4
\$5,000 to \$7,499	14.5	9.9
\$7,500 to \$9,999	11.2	7.7
\$10,000 to \$19,999	17.1	15.5
\$20,000 or more	3.3	4.7
Employment status at participation		
Employed	100.0	0.0
Employed, but received notice of termination	0.0	1.5
Not employed	0.0	98.5
Unemployment insurance claimant status	24.4	20.2
Claimant, referred by WPRS	24.1 23.9	29.3 38.2
Claimant, not referred by WPRS Exhaustee	23.9 1.9	36.2 4.2
No	50.2	28.2
Sample size	17,624	98,412

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.46. Characteristics of veteran ES program customers in study local areas, by average pre-program quarterly earnings (CY 2011–2012 exits) (percentages)

Characteristic	News	\$1-	\$2,500-	\$5,000-	\$7,500-	\$10,000-	\$20,000		
Characteristic	None	\$2,499	\$4,999	\$7,499	\$9,999	\$19,000	and above		
Demographic characteristics									
Gender	00.0	05.5	00.5	07.0	00.4	00.0	04.0		
Male Female	86.6 13.4	85.5 14.5	86.5 13.5	87.3 12.7	88.1 11.9	89.8 10.2	94.2 5.8		
	13.4	14.5	13.5	12.7	11.9	10.2	5.6		
Age 18-24	7.2	8.2	7.1	4.8	3.9	8.3	0.6		
25-34	21.6	22.3	21.5	20.5	18.6	19.8	7.6		
35-44	18.2	18.7	19.3	21.4	23.8	22.1	19.8		
45-54	24.5	25.8	25.8	27.6	27.2	24.4	26.9		
55-64	20.6	17.5	19.1	20.3	21.7	20.4	34.4		
65 or older	7.8	7.5	7.2	5.4	4.8	5.1	10.7		
Race/ethnicity									
White, non-Hispanic African American, non-	47.3	44.9	50.1	51.8	53.3	54.7	65.3		
Hispanic	26.7	31.8	28.0	25.7	22.8	17.4	11.5		
Hispanic	10.2	9.7	10.2	10.3	11.2	12.7	8.2		
Other	15.8	13.5	11.8	12.3	12.6	15.1	15.0		
Disability	16.1	14.6	13.5	13.7	15.3	16.7	17.9		
Education level Below high school	3.3	3.1	3.3	3.2	2.6	2.5	1.3		
High school diploma or									
GED	40.8	44.4	45.9	44.9	40.0	37.0	19.2		
Some college	40.5	40.5	39.8	39.7	43.2	42.8	42.1		
Bachelor's degree or	45.4	40.4	44.0	40.0	440	477	27.4		
higher	15.4	12.1	11.0	12.2	14.2	17.7	37.4		
	S	ervice-rel	ated chara	acteristics	5				
Recently separated									
veteran	22.5	14.8	14.4	12.3	12.2	23.5	7.9		
Post-9/11 veteran	46.2	45.7 44.0	44.5	41.8	42.2	52.3	31.7		
Campaign veteran Service-connected	42.9	41.0	41.7	43.9	47.4	55.7	54.6		
disability	15.5	11.9	11.4	11.8	12.9	12.0	11.9		
a.ca.c,									
Average pre program		Pre-progr	am charac	teristics					
Average pre-program quarterly earnings									
None	100.0	0.0	0.0	0.0	0.0	0.0	0.0		
\$1 to 2,499	0.0	100.0	0.0	0.0	0.0	0.0	0.0		
\$2,500 to \$4,999	0.0	0.0	100.0	0.0	0.0	0.0	0.0		
\$5,000 to \$7,499	0.0	0.0	0.0	100.0	0.0	0.0	0.0		
\$7,500 to \$9,999	0.0	0.0	0.0	0.0	100.0	0.0	0.0		
\$10,000 to \$19,999	0.0	0.0	0.0	0.0	0.0	100.0	0.0		
\$20,000 or more	0.0	0.0	0.0	0.0	0.0	0.0	100.0		
Employment status at									
participation									
Employed	11.3	14.3	18.5	20.8	20.7	16.5	11.3		
Employed, but									
received notice of	0.0	Λ 0	1 1	1.0	1 5	2.4	2.0		
termination Not employed	0.9 87.7	0.8 84.9	1.1 80.4	1.0 78.2	1.5 77.9	2.4 81.2	3.0 85.8		
ινοι σπιριογοα	01.1	04.3	00.4	10.2	11.3	01.2	03.0		

Characteristic	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999	\$10,000- \$19,000	\$20,000 and above
Unemployment insurance claimant status							
Claimant, referred by							
WPRS Claimant, not referred	21.8	30.2	33.0	33.0	33.9	32.9	32.0
by WPRS	26.7	31.0	36.9	37.3	41.2	50.4	56.4
Exhaustee	6.3	5.0	2.8	2.3	2.1	1.6	1.3
No	45.2	33.9	27.4	27.3	22.9	15.1	10.3
Sample size	40,602	16,577	13,794	12,313	9,570	18,387	5,215

Source: LERS data for program year 2012, quarter 4.

#### VSS: APPENDIX D

## Appendix Table D.47. Service receipt of ES program customers in study local areas, by veteran status (CY 2011-2012 exits) (percentages)

Service receipt	Veterans	Nonveterans					
Self-service	54.5	51.4					
Staff-assisted core services							
Staff-assisted service Staff-assisted core service Provided by DVOP specialist	76.9 82.0 21.0	68.2 82.0 0.1					
Provided by LVER staff Job search activities Career guidance	15.5 47.0 19.9	0.1 39.6 15.0					
Workforce information services Referred to employment	41.1 34.8	28.4 29.4					
Referred to federal job Placed in federal job Referred to federal contractor job (FCJL)	1.3 0.1 6.4	0.5 0.0 3.4					
Placed in federal contractor job (FCJL)  Referred to federal training  Placed in federal training	0.4 2.4 0.3	0.4 1.1 0.2					
Intensive serv		<b>U.</b>					
Received intensive services Provided by DVOP specialist Provided by LVER staff	22.7 8.8 4.9	13.7 0.0 0.0					
Sample size	116,467	1,558,481					

Source: LERS data for program year 2012, quarter 4.

## Appendix Table D.48. Service receipt of veteran ES program customers in study local areas, by JVSG status (CY 2011-2012 exits) (percentages)

Service receipt	JVSG	Non-JVSG				
Self-service	51.1	56.6				
Staff-as	sisted core services					
Staff-assisted service	100.0	63.4				
Staff-assisted core service	95.1	74.3				
Provided by DVOP specialist	56.5	0.0				
Provided by LVER staff	41.7	0.0				
Job search activities	76.2	29.8				
Career guidance	32.2	12.7				
Workforce information services	57.9	31.1				
Referred to employment	56.6	22.0				
Referred to federal job	2.3	0.7				
Placed in federal job	0.3	0.1				
Referred to federal contractor job (FCJL)	12.2	3.1				
Placed in federal contractor job (FCJL)	0.7	0.3				
Referred to federal training	4.9	0.9				
Placed in federal training	0.6	0.2				
Intensive services						
Received intensive services	42.2	11.3				
Provided by DVOP specialist	23.8	0.0				
Provided by LVER staff	13.3	0.0				
Sample size	43,168	73,299				

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.49. Service receipt of veteran ES program customers in study local areas, by recently separated and post-9/11 status (CY 2011-2012 exits) (percentages)

Source: LERS data for program year 2012, quarter 4.

### VSS: APPENDIX D

## Appendix Table D.50. Service receipt of veteran ES program customers in study local areas, by gender (CY 2011-2012 exits) (percentages)

Service receipt	Male	Female
Self-service	57.6	61.6
Staff-ass	isted core services	
Staff-assisted service	75.9	72.7
Staff-assisted core service	81.1	80.0
Provided by DVOP specialist	22.1	20.2
Provided by LVER staff	16.6	14.8
Job search activities	49.9	47.0
Career guidance	21.1	18.3
Workforce information services	38.2	34.9
Referred to employment	36.9	36.0
Referred to federal job	1.3	1.4
Placed in federal job	0.1	0.1
Referred to federal contractor job	6.9	6.5
Placed in federal contractor job	0.4	0.3
Referred to federal training	2.3	2.3
Placed in federal training	0.4	0.4
Inte	nsive services	
Received intensive services	23.6	22.4
Provided by DVOP specialist	9.1	8.0
Provided by LVER staff	5.3	4.6
Sample size	94,839	13,616

Source: LERS data for program year 2012, quarter 4.

## Appendix Table D.51. Service receipt of veteran ES program customers in study local areas, by education (CY 2011-2012 exits) (percentages)

Service receipt	Below high school	High school diploma or GED	Some college	Bachelor's degree or higher
Self-service	49.7	54.1	54.7	56.7
	Staff-assisted core	services		
Staff-assisted service Staff-assisted core service Provided by DVOP specialist Provided by LVER staff Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal training Placed in federal training	79.6 80.4 16.3 13.3 52.4 22.1 36.0 30.9 0.8 0.0 3.9 0.6 1.8	77.5 82.7 21.5 15.8 49.1 22.1 40.4 35.9 1.5 0.1 6.8 0.5 2.7 0.4	77.2 81.7 21.3 15.2 46.3 17.5 42.2 35.6 1.1 0.2 6.3 0.4 2.3 0.3	74.1 81.3 19.6 15.6 42.6 19.4 40.2 30.4 1.6 0.2 6.3 0.3 2.0 0.2
	Intensive serv	ices		
Received intensive services Provided by DVOP specialist Provided by LVER staff	25.1 6.6 4.5	24.2 9.1 5.2	21.7 9.0 4.7	20.9 8.0 4.9
Sample size	3,472	47,296	47,619	17,805

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.52. Service receipt of veteran ES program customers in study local areas, by service-connected disability status (CY 2011–2012 exits) (percentages)

	Service-connected	No service-connected							
Service receipt	disability	disability							
Received self-service	55.7	54.4							
Sta	Staff-assisted core services								
Staff-assisted service	76.2	77.1							
Staff-assisted core service	84.4	81.6							
Provided by DVOP specialist	26.9	20.0							
Provided by LVER staff	16.0	15.4							
Job search activities	42.4	47.7							
Career guidance	23.8	19.3							
Workforce information services	44.4	40.5							
Referred to employment	31.3	35.3							
Referred to federal job	2.0	1.2							
Placed in federal job	0.3	0.1							
Referred to federal contractor job	7.2	6.3							
Placed in federal contractor job	0.4	0.4							
Referred to federal training	4.2	2.1							
Placed in federal training	0.4	0.3							
	Intensive services								
Received intensive services	23.9	22.5							
Provided by DVOP specialist	12.1	8.3							
Provided by LVER staff	5.4	4.9							
Sample size	15,364	101,103							

Source: LERS data for program year 2012, quarter 4.

### Appendix Table D.53. Service receipt of veteran ES program customers in study local areas, by age (CY 2011–2012 exits) (percentages)

Service receipt	18-24 vears old	25-34 vears old	35-44 years old	45-54 vears old	55-64 vears old	65 or older
Self-service	52.4	53.9	58.3	54.8	53.4	49.6
5	Staff-assist		ervices			
Staff-assisted service	77.0	75.2	75.0	79.1	78.0	76.3
Staff-assisted core service Provided by DVOP specialist	81.9 21.0	81.7 20.8	81.0 20.9	83.5 22.6	82.2 20.4	80.0 16.8
Provided by LVER staff	16.5	14.7	14.7	16.5	15.5	14.8
Job search activities Career guidance	48.1 18.4	45.1 18.2	46.0 19.5	48.5 22.4	47.9 20.2	46.6 17.4
Workforce information services	38.9	39.2	40.5	42.8	42.3	40.0
Referred to employment Referred to federal job	33.7 0.9	34.4 1.1	35.6 1.5	37.5 1.7	33.9 1.2	27.4 0.7
Placed in federal job	0.1	0.2	0.1	0.2	0.1	0.1
Referred to federal contractor job Placed in federal contractor job	6.0 0.5	6.8 0.5	7.7 0.6	6.7 0.4	5.4 0.3	4.0 0.2
Referred to federal training	2.6	2.2	2.5	2.7	2.4	1.4
Placed in federal training	0.6	0.3	0.4	0.3	0.3	0.1
	Intens	ive servic				
Received intensive services Provided by DVOP specialist	24.1 9.6	21.5 8.7	22.5 9.0	24.0 9.3	22.8 8.5	20.6 6.9
Provided by LVER staff	5.6	4.7	4.7	5.2	5.0	4.9
Sample size	7,807	23,773	23,161	29,689	24,019	8,018

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.54. Service receipt of veteran ES program customers in study local areas, by campaign veteran status (CY 2011-2012 exits) (percentages)

Service receipt	Campaign veteran	Not campaign veteran
Received self-service	61.2	50.5
	Staff-assisted core services	
Staff-assisted service	74.0	78.7
Staff-assisted core service	78.5	84.1
Provided by DVOP specialist	23.6	19.4
Provided by LVER staff	17.0	14.5
Job search activities	46.8	47.2
Career guidance	16.0	22.2
Workforce information services	43.0	39.9
Referred to employment	36.1	34.0
Referred to federal job	1.3	1.4
Placed in federal job	0.2	0.1
Referred to federal contractor job	8.8	5.0
Placed in federal contractor job	0.6	0.3
Referred to federal training	2.6	2.3
Placed in federal training	0.3	0.3
	Intensive services	
Received intensive services	23.9	22.0
Provided by DVOP specialist	10.9	7.6
Provided by LVER staff	6.1	4.3
Sample size	43,436	73,031

Source: LERS data for program year 2012, quarter 4.

# Appendix Table D.55. Service receipt of veteran ES program customers in study local areas, by employment status at entry (CY 2011-2012 exits) (percentages)

	Employed at time	Not employed at time
Service receipt	of entry	of entry
Self-service	58.2	54.1
Staff-ass	isted core services	
Staff-assisted service	74.0	77.4
Staff-assisted core service	76.1	83.0
Provided by DVOP specialist	19.8	21.2
Provided by LVER staff	14.3	15.7
Job search activities	39.8	48.4
Career guidance	19.6	20.0
Workforce information services	43.8	40.4
Referred to employment	34.3	35.0
Referred to federal job	1.7	1.3
Placed in federal job	0.1	0.1
Referred to federal contractor job (FCJL)	6.7	6.4
Placed in federal contractor job (FCJL)	0.4	0.4
Referred to federal training	1.7	2.5
Placed in federal training	0.2	0.4
Inte	nsive services	
Received intensive services	20.3	23.2
Provided by DVOP specialist	8.5	8.9
Provided by LVER staff	4.7	5.0
Sample size	17,624	98,412

Source: LERS data for program year 2012, quarter 4.

Appendix Table D.56. Service receipt of veteran ES program customers in study local areas, by average pre-program quarterly earnings (CY 2011–2012 exits) (percentages)

			<b>#0.500</b>	<b>#F 000</b>	<b>#7.500</b>	¢40.000	<b>#20.000</b>
Service receipt	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999	\$10,000 <b>-</b> \$19,000	\$20,000 and above
•			<u> </u>				
Received self-service	49.9	50.7	54.2	57.5	59.9	60.9	64.1
		Staff-as	sisted core	e services			
Staff-assisted service Staff-assisted core	77.2	80.0	79.0	77.4	76.7	74.3	68.4
service Provided by DVOP	83.6	84.2	83.0	82.8	82.3	77.8	73.2
specialist	22.1	21.9	21.0	21.0	20.3	19.3	15.8
Provided by LVER staff	14.7	14.8	16.1	16.2	16.6	16.1	16.0
Job search activities	43.2	48.0	49.9	50.3	50.9	48.7	45.6
Career guidance Workforce information	20.3	20.8	21.1	21.3	21.0	17.5	13.9
services	42.6	40.7	40.8	40.6	40.9	40.6	33.9
Referred to employment	33.1	41.3	39.2	38.1	35.9	29.7	24.0
Referred to federal job	1.3	1.5	1.6	1.6	1.4	1.0	0.7
Placed in federal job Referred to federal	0.2	0.1	0.1	0.1	0.1	0.2	0.2
contractor job (FCJL) Placed in federal	6.4	7.1	6.6	7.2	6.6	5.7	4.7
contractor job (FCJL) Referred to federal	0.4	0.5	0.4	0.5	0.4	0.5	0.3
training	2.3	2.3	2.5	2.5	3.0	2.6	1.4
Placed in federal training	0.3	0.3	0.3	0.4	0.5	0.4	0.3
		Int	ensive serv	/ices			
Received intensive services Provided by DVOP	20.7	23.1	23.8	24.8	25.3	24.1	19.5
specialist	9.4	9.0	8.3	8.3	8.5	8.7	7.1
Provided by LVER staff	4.3	4.4	5.2	5.5	5.5	6.0	4.9
Sample size	40,602	16,577	13,794	12,313	9,570	18,387	5,215

Source: LERS data for program year 2012, quarter 4.

### Appendix Table D.57. Labor market outcomes of ES program customers in study local areas, by veteran status (CY 2011-2012 exits)

Labor market outcome	Veterans	Nonveterans				
Post-program employment (percentages)						
Employed in first quarter after exit quarter	52.5	54.4				
Employed within three quarters after exit quarter	64.3	68.4				
Employed in all three quarters after exit quarter	42.3	43.5				
Sample size	116,467	1,558,481				
Post-program quarte	rly earnings (dollars)					
Average earnings in first quarter after program exit	3,899	3,122				
	(7,021)	(6,680)				
Median	392	479				
Average post-program quarterly earnings	4,183	3,488				
ge proceedings and the second committee	(6,230)	(5,858)				
Median	1,695	1,569				
Average change in quarterly earnings	-1.156	-943				
	(8,629)	(7,506)				
Median	0	0				
Sample size	116,467	1,558,481				
Common	measures					
Entered employment (percentages)	49.3	51.5				
Sample size	48,543	695,187				
Employment retention (percentages)	80.6	80.1				
Sample size	49,760	689,192				
Total earnings (dollars)	17,633	14,319				
	(14,192)	(14,657)				
Median	14,341	11,000				
Sample size	49,318	678,448				

Source: LERS data for program year 2012, quarter 4.

Note: Standard deviations are in parentheses below mean outcomes. See the appendix text for additional information about the sample and definitions of terms.

## Appendix Table D.58. Labor market outcomes of veteran ES program customers in study local areas, by JVSG status (CY 2011-2012 exits)

Labor market outcome	JVSG	Non-JVSG					
Post-program employment (percentages)							
Employed in first quarter after exit quarter	54.7	51.3					
Employed within three quarters after exit quarter	66.2	63.2					
Employed in all three quarters after exit quarter	44.1	41.3					
Sample size	43,168	73,299					
Post-program quarterly e	earnings (dollars)						
Average earnings in first quarter after program exit	3,935	3,878					
	(6,088)	(7,516)					
Median	855	165					
Average post-program quarterly earnings	4,194	4,176					
5 1 1 1 5 m 1 m 1 7 m 5 m	(5,888)	(6,422)					
Median	1,967	1,535					
Average change in quarterly earnings	-941	-1,282					
	(8,330)	(8,797)					
Median	0	0					
Sample size	43,168	73,299					
Common mea	sures						
Entered employment (percentages)	52.0	47.7					
Sample size	19,348	29,195					
Employment retention (percentages)	80.8	80.6					
Sample size	19,237	30,523					
Total earnings (dollars)	17,028	18,013					
	(13,441)	(14,633)					
Median	13,987	14,579					
Sample size	19,055	30,263					

Source: LERS data for program year 2012, quarter 4.

Note: Standard deviations are in parentheses below mean outcomes. See the appendix text for additional information about the sample and definitions of terms.

### Appendix Table D.59. Labor market outcomes of veteran ES program customers in study local areas, by recently separated and post-9/11 status (CY 2011-2012 exits)

Labor words Assistance	Recently	Post-9/11, but not	Pre-9/11, but not
Labor market outcome	separated	recently separated	recently separated
Post-p	rogram employ	ment (percentages)	
Employed in first quarter after exit			
quarter	47.7	59.6	51.9
Employed within one year after exit quarter	61.4	72.5	62.8
Employed in all four quarters after	01.1	72.0	02.0
exit quarter	37.2	48.7	42.0
Sample size	20,397	21,183	74,887
Post-p	rogram quarterl	y earnings (dollars)	
Average earnings in first quarter			
after program exit	2,918	4,147	4,097
	(4,977)	(5,752)	(7,762)
Median	0	1,833	277
Average post-program quarterly			
earnings	3,280	4,491	4,341
5	(4,978)	(5,627)	6,662
Median	1,037	2,730	(1,604)
Average change in quarterly			
earnings	-1,142	-30	-1,478
ŭ	(7,424)	(6,750)	9,350
Median	0	O´	0
Sample size	20,397	21,183	74,887
	Common m	neasures	
Entered employment (percentages)	45.5	55.9	48.6
Sample size	7,884	9,514	31,145
Employment retention (percentages)	78.2	81.7	80.9
Sample size	7,694	10,388	31,678
Total earnings (dollars)	15,591	16,787	18,403
	(12,284)	(12,168)	(15,143)
Median	13,146	14,300	14,700
Sample size	7,586	10,316	31,416

Source: LERS data for program year 2012, quarter 4.

Standard deviations are in parentheses below mean outcomes. See the appendix text for additional Note:

information about the sample and definitions of terms.

### Appendix Table D.60. Labor market outcomes of veteran ES program customers in study local areas, by gender (CY 2011–2012 exits)

Labor market outcome	Male	Female
Post-program employment	(percentages)	
Employed in first quarter after exit quarter	53.5	54.4
Employed within three quarters after exit quarter Employed in all four quarters after exit quarter	65.2 43.2	66.5 43.9
Sample size	94,839	13,616
Post-program quarterly ear	nings (dollars)	
Average earnings in first quarter after program exit	4,076	3,258
	(7,327)	(4,997)
Median	588	645
Average post-program quarterly earnings	4,366	3,489
	(6,438)	(4,836)
Median	1,881	1,615
Average change in quarterly earnings	-1,139	-649
1 1 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(8,991)	(6,183)
Median	0	0
Sample size	94,839	13,616
Common measu	res	
Entered employment (percentages)	50.4	50.5
Sample size	40,784	5,604
Employment retention (percentages)	80.8	80.6
Sample size	41,340	6,033
Total earnings (dollars)	18,043	14,379
	(14,551)	(10,869)
Median	14,671	12,168
Sample size	40,963	5,973

Source: LERS data for program year 2012, quarter 4.

Note: Standard deviations are in parentheses below mean outcomes. See the appendix text for additional information about the sample and definitions of terms.

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## Appendix Table D.61. Labor market outcomes of veteran ES program customers in study local areas, by education (CY 2011–2012 exits)

Labor market outcome	Below high school	High school diploma or GED	Some college	Bachelor's degree or higher
Post-progr	ram employmei	nt (percentages	<b>;</b> )	
Employed in first quarter after exit quarter Employed within three quarters after exit quarter	43.8 54.4	52.6 64.9	53.1 65.0	52.5 63.1
Employed in all three quarters after exit quarter	33.3	41.9	43.1	43.4
Sample size	3,472	47,296	47,619	17,805
Post-progr	ram quarterly e	arnings (dollars	5)	
Average earnings in first quarter after program exit  Median	2,702 (4,794) 0	3,354 (5,265) 375	4,034 (6,716) 507	5,232 (10,972) 463
Average post-program quarterly earnings	2,850 (4,663)	3,584 (4,976)	4,339 (6,324)	5,624 (8,547)
Median  Average change in quarterly earnings	340 -1,344 (6,048)	1,570 -864 (6,409)	1,829 -1,122 (8,603)	2,250 -1,992 (13,091)
Median	0	0	0	0
Sample size	3,472	47,296	47,619	17,805
	Common meas	sures		
Entered employment (percentages)	41.8	49.5	49.7	49.3
Sample size	1,307	20,146	19,808	7,176
Employment retention (percentages)	76.1	79.7	81.1	82.6
Sample size	1,160	19,976	20,718	7,791
Total earnings (dollars)	14,742 (11,042)	15,136 (10,881)	18,154 (14,781)	23,119 (18,275)
Median	12,250	12,842	14,794	18,574
Sample size	1,157	19,811	20,507	7,728

Source: LERS data for program year 2012, quarter 4.

Note: Standard deviations are in parentheses below mean outcomes. See the appendix text for additional

information about the sample and definitions of terms.

# Appendix Table D.62. Labor market outcomes of veteran ES program customers in study local areas, by service-connected disability status (CY 2011–2012 exits)

Labor market outcome	Service-connected disability	No service- connected disability					
Post-program employment (percentages)							
Employed in first quarter after exit quarter	49.6	53.0					
Employed within one year after exit quarter	60.3	64.9					
Employed in all four quarters after exit quarter	39.7	42.7					
Sample size	15,364	101,103					
Post-program quart	erly earnings (dollars)						
Average earnings in first quarter after program exit	3,781	3,917					
	(6,309)	(7,123)					
Median	0	477					
Average post-program quarterly earnings	4,057	4,202					
	6,115	6,247					
Median	(1,186)	(1,757)					
Average change in quarterly earnings	-786	-1,212					
The same of the sa	(7,701)	(8,760)					
Median	0	0					
Sample size	15,364	101,103					
Commoi	n measures						
Entered employment (percentages)	46.6	49.7					
Sample size	5,980	42,563					
Employment retention (percentages)	80.1	80.7					
Sample size	6,140	43,620					
Total earnings (dollars)	18,152	17,559					
	(14,015)	(14,216)					
Median	15,038	14,226					
Sample size	6,106	43,212					

Source: LERS data for program year 2012, quarter 4.

Note: Standard deviations are in parentheses below mean outcomes. See the appendix text for additional

information about the sample and definitions of terms.

### Appendix Table D.63. Labor market outcomes of veteran ES program customers in study local areas, by age (CY 2011-2012 exits)

Labor market enteems	18-24	25-34	35-44	45-54	55-64	65 or
Labor market outcome	years old	years old	years old	years old	years old	older
Pos	t-program	employme	nt (percent	ages)		
Employed in first quarter after exit quarter	49.8	55.4	59.8	56.6	45.1	32.8
Employed within three quarters after	49.0	55.4	59.6	30.0	45.1	32.0
exit quarter Employed in all three quarters after	66.1	69.0	72.4	68.0	54.6	41.0
exit quarter	37.6	44.3	49.7	46.5	35.8	24.0
Sample size	7,807	23,773	23,161	29,689	24,019	8,018
Pos	t-program	quarterly e	arnings (do	ollars)		
Average earnings in first quarter						
after program exit	2,176	3,565	4,881	4,443	3,752	2,161
	(3,522)	(5,483)	(6,845)	(8,627)	(7,283)	(5,898)
Median	) O	864	2,323	1,352	O'	O´
Average post-program quarterly						
earnings	2,469	3,945	5,291	4,725	3,894	2,215
carrings	(3,544)	(5,218)	(6,658)	(6,677)	(6,773)	(5,332)
Median	1,027	2,067	3,364	2,517	420	0
Average change in quarterly	•	,	•	,		
Average change in quarterly	1 250	-290	-329	-717	2.552	-3354
earnings	-1,358 (5,825)	-290 (6,679)	-329 (7,907)	(8,088)	-2,552 (11,222)	-3354 (10,024)
Median	(5,625)	(6,679)	(7,907)	(0,000)	(11,222)	(10,024)
Sample size	7,807	23,773	23,161	29,689	24,019	8,018
	Co	mmon mea	sures			
Entered employment (percentages)	48.0	52.4	56.7	53.7	41.8	30.2
Sample size	3,328	10,358	10,513	13,388	8,746	2,210
Employment retention (percentages)	75.8	80.1	83.1	82.2	79.3	72.9
Sample size	2,988	10,642	11,615	13,906	8,668	1,941
Total earnings (dollars)	11,378	16,037	19,343	18,307	18,934	15,035
2 2	(8,883)	(11,537)	(14,063)	(14,139)	(17,179)	(16,374)
Median	9,359	13,802	16,178	14,977	14,268	9,400
Sample size	2,937	10,538	11,513	13,801	8,604	1,925
<del>-</del>	•	*	*	*	*	*

Source: LERS data for program year 2012, quarter 4.

Note: Standard deviations are in parentheses below mean outcomes. See the appendix text for additional information about the sample and definitions of terms.

# Appendix Table D.64. Labor market outcomes of veteran ES program customers in study local areas, by campaign veteran status (CY 2011–2012 exits)

	Campaign	Not campaign
Labor market outcome	veteran	veteran
Post-program employ	ment (percentages)	
Employed in first quarter after exit quarter	53.3	52.1
Employed within one year after exit quarter	65.1	63.9
Employed in all four quarters after exit quarter	43.4	41.7
Sample size	43,436	73,031
Post-program quarte	ly earnings (dollars)	
Average earnings in first quarter after program exit	4,212	3,714
	(7,793)	(6,511)
Median	641	285
Average post-program quarterly earnings	4,531	3,976
Thomage poor program quartony can migo	(6,559)	(6,016)
Median	1,979	`1,548 <sup>′</sup>
Average change in quarterly earnings	-1.281	-1.081
The same of the quantity committee	(9,427)	(8,116)
Median	0	0
Sample size	43,436	73,031
Common ı	measures	
Entered employment (percentages)	50.0	48.9
Sample size	17,926	30,617
Employment retention (percentages)	81.3	80.2
Sample size	19,082	30,678
Total earnings (dollars)	18,863	16,872
	(14,575)	(13,897)
Median	15,481	13,623
Sample size	18,839	30,479

Source: LERS data for program year 2012, quarter 4.

Note: Standard deviations are in parentheses below mean outcomes. See the appendix text for additional

information about the sample and definitions of terms.

# Appendix Table D.65. Labor market outcomes of veteran ES program customers in study local areas, by employment status at entry (CY 2011-2012 exits)

	Employed at time	Not employed at
Labor market outcome	of entry	time of entry
Post-program employr	nent (percentages)	
Employed in first quarter after exit quarter	73.4	48.8
Employed within three quarters after exit quarter	79.6	61.6
Employed in all three quarters after exit quarter	63.0	38.7
Sample size	17,624	98,412
Post-program quarterly	y earnings (dollars)	
Average earnings in first quarter after program exit	6,278	3,478
	(7,459)	(6,860)
Median	4,963	0
Average post-program quarterly earnings	6,288	3,811
	(6,846)	(6,041)
Median	5,003	1,178
Average change in quarterly earnings	469	-1,439
The state of the s	(6,960)	(8,870)
Median	0	0
Sample size	17,624	98,412
Common m	easures	
Entered employment (percentages)	n.a.	49.3
Sample size	n.a.	48,543
Employment retention (percentages)	86.0	79.2
Sample size	11,175	38,445
Total earnings (dollars)	18,610	17,355
	(13,728)	(14,323)
Median	15,679	13,915
Sample size	11,107	38,071

Source: LERS data for program year 2012, quarter 4.

Note: Standard deviations are in parentheses below mean outcomes. See the appendix text for additional information about the sample and definitions of terms.

Appendix Table D.66. Labor market outcomes of veteran ES program customers in study local areas, by average pre-program quarterly earnings (CY 2011-2012 exits)

Labor market outcome	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999	\$10,000- \$19,000	\$20,000 and above
	Pos	st-program	employmer	nt (percenta	ages)		
Employed in first quarter after exit quarter Employed within one	32.9	59.3	65.8	67.3	65.4	60.7	61.3
year after exit quarter Employed in all four	45.7	73.4	76.8	76.8	75.4	71.6	72.2
quarters after exit quarter	24.5	44.6	53.8	56.9	56.3	51.5	51.9
Sample size	40,602	16,577	13,794	12,313	9,570	18,387	5,215
	Pos	st-program	quarterly e	arnings (do	llars)		
Average earnings in first quarter after program			-	-			
exit	1,865 (4,451)	2,627 (4,020)	3,414 (4,085)	4,389 (4,615)	5,180 (5,383)	6,459 (7,773)	12,541 (19,882)
Median	0	870	2,625	4,087	4,750	4,051	7,125
Average post-program	0.475	0.050	0.000	4.500	= 404	0.040	40.004
quarterly earnings	2,175 (4,341)	2,858 (4,012)	3,606 (3,958)	4,596 (4,477)	5,424 (5,059)	6,812 (7,079)	13,034 (14,584)
Median	(4,341)	1,547	2,908	4,288	5,252	5,359	10,357
Average change in							
quarterly earnings	2,330	1,855	-36	-1,501	-3,142	-6,532	-17,415
	(4,782)	(4,529)	(4,342)	(4,854)	(5,427)	(7,476)	(23,716)
Median	0	327	-835	-1,819	-3,340	-7,712	-17,711
Sample size	40,602	16,577	13,794	12,313	9,570	18,387	5,215
		Co	mmon meas	sures			
Entered employment	00.4	<b>50.0</b>	04.0	00.7	22.2	<b>50.5</b>	=0.0
(percentages)	32.4	56.6	61.9	62.7	60.0	56.5	58.9
Sample size	11,633	8,010	6935	6,084	4,537	8,621	2,722
Employment retention (percentages)	74.1	75.5	81.9	84.5	86.1	84.9	84.4
Sample size	10,030	7,476	7,463	7,047	5,427	9,584	2,732
Total earnings (dollars)	14,780	11,017	12,082	14,923	17,671	24,285	45,102
rotal carrillys (uollais)	(11,724)	(9,065)	(8,423)	(8,520)	(8,535)	24,265 (12,555)	(26,475)
Median	12,110	8,981	10,293	13,478	16,894	23,196	42,558
Sample size	9,934	7,395	7,428	7,007	5,384	9,463	2,706

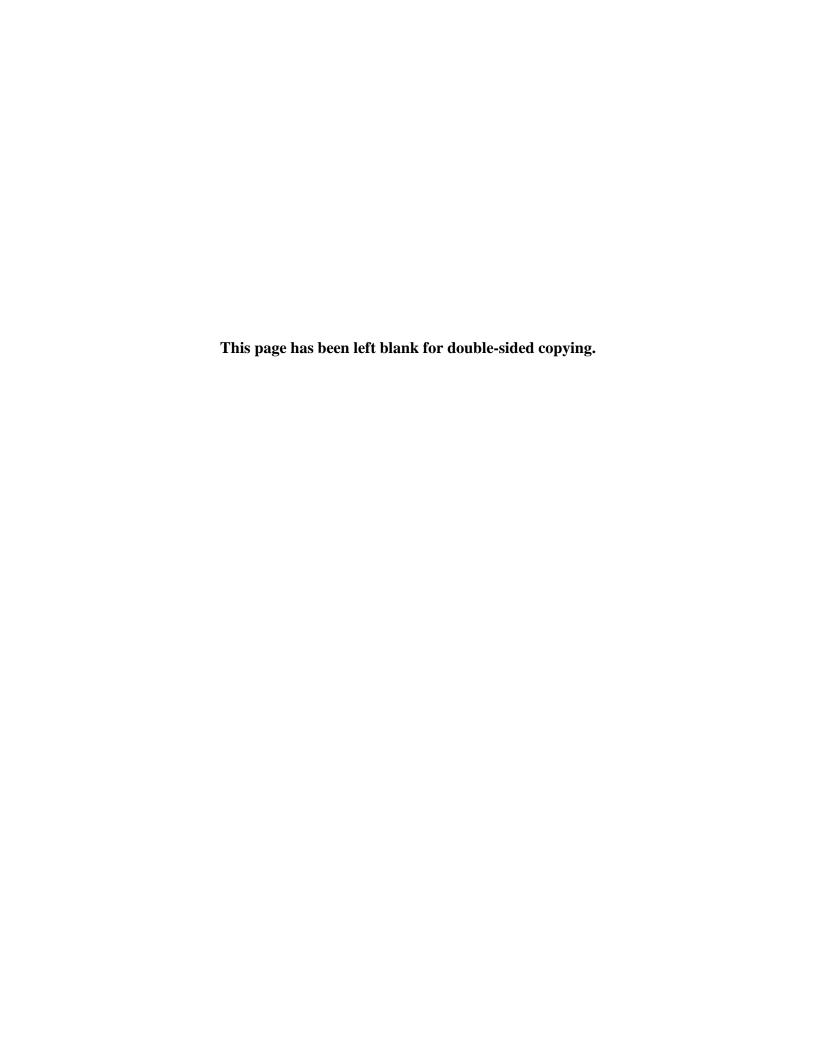
Source: LERS data for program year 2012, quarter 4.

Standard deviations are in parentheses below mean outcomes. See the appendix text for additional Note:

information about the sample and definitions of terms.



## APPENDIX E: WORKFORCE INVESTMENT ACT STANDARDIZED RECORD DATA (WIASRD) TABLES



This appendix contains data tables showing the results of this study's analyses using WIASRD data upon which some of the analyses of veteran characteristics, service receipt, and labor market outcomes presented in Chapters III, IV, and V of the report are based. These tables were produced by Social Policy Research Associates. Refer to Appendix A for details about the data, Appendix B for a full description of the variables included in the analyses, and Appendix C for a description of the statistical methods we used.

All tables in this appendix are based on WIA Adult and Dislocated Worker customers in the WIASRD data from the fourth quarter of program year 2012, who:

- Were between ages 18 and 90 at the start of program participation
- Were registered in the Employment Service program between April 1, 2006, and March 31, 2012
- Exited the program between April 1, 2011, and March 31, 2012
- Received at least one staff-assisted service

Appendix Tables E.1 through E.33 includes the universe of veterans and nonveterans in the WIASRD data set. Appendix Tables E.34 through E.66 includes all veterans and nonveterans from the 28 study local areas.

These tables use customer spells (exits) as the unit of analysis, rather than customers (exiters); that is, customers with multiple spells of WIA program enrollment were treated as independent observations in the analysis. We followed this approach because the WIASRD data do not contain consistent customer IDs in some states and local areas, making it impossible to identify individual customers.

In Appendix Tables E.9, E.20, E.31, E.42, E.53, and E.64, veterans who were employed at the time of program entry, but received notice of termination were grouped into the "Not Employed at Time of Entry" column.

In Appendix Tables E.11, E.22, E.33, E.44, E.55, and E.66, veterans who were co-enrolled in both the WIA Adult and Dislocated Worker programs are represented in calculations for each program.

We use the following abbreviations in the tables:

- CY: calendar year
- GED: General Educational Development
- n.a.: not applicable
- WPRS: Worker Profiling and Reemployment Services system

### Appendix Table E.1. Characteristics of WIA program customers nationally, by veteran status (CY 2011-2012 exits) (percentages)

Characteristic	Veterans	Nonveterans
Demo	graphic characteristics	
Gender		
Male	90.3	49.8
Female	9.7	50.2
Age 18-24	6.3	17.8
25-34	17.2	26.6
35-44	18.9	21.7
45-54	27.6	21.2
55-64	22.6	10.8
65 or older	7.3	1.9
Race/ethnicity		
White, non-Hispanic	68.0	55.1
African American, non-Hispanic	17.0	21.4
Hispanic	7.3	13.3
Other	7.7 8.4	10.2 3.1
Disability	0.4	3.1
Education level		
Below high school	3.5	12.2
High school diploma or GED Some college	44.4 37.5	43.6 28.2
Bachelor's degree or higher	14.5	15.9
	e-related characteristics	10.0
Recently separated veteran	14.2	n.a.
Campaign veteran	29.4	n.a.
Service-connected disability	13.5	n.a.
	ogram characteristics	
Average pre-program quarterly earnings	- <b>3</b>	
None	27.1	23.5
\$1 to \$2,499	17.7	23.9
\$2,500 to \$4,999	15.1	19.2
\$5,000 to \$7,499	12.4	13.0
\$7,500 to \$9,999	9.1	7.9
\$10,000 to \$19,999 \$20,000 or more	14.8 3.7	9.8 2.8
	3.7	2.0
Employment status at participation Employed	12.7	13.5
Employed, but received notice of	12.7	13.5
termination	1.5	1.2
Not employed	85.8	85.2
Unemployment insurance claimant status		
Claimant, referred by WPRS	19.0	16.8
Claimant, not referred by WPRS	38.5	34.1
Exhaustee	5.1	3.7
No	37.3	45.4
Sample size	127,015	1,588,798

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.2. Characteristics of veteran WIA program customers nationally, by JVSG status (CY 2011–2012 exits) (percentages)

Characteristic	JVSG	Non-JVSG
Demograph	ic characteristics	
Gender		
Male	90.8	90.1
Female	9.2	9.9
Age		
18-24	6.5	6.3
25-34	17.1	17.3
35-44	17.5	19.5
45-54	27.1	27.8
55-64	22.9	22.5
65 or older	8.9	6.6
Race/ethnicity	0.5.0	00.4
White, non-Hispanic	65.3	69.1
African American, non-Hispanic	19.1	16.2
Hispanic Other	8.2 7.3	6.9 7.8
Disability	11.3	7.3
Education level		
Below high school	3.3	3.6
High school diploma or GED	20.0	17.7
Some college	41.6	35.4
Bachelor's degree or higher	14.8	14.4
	ed characteristics	
Recently separated veteran	17.5	12.9
Campaign veteran	23.6	31.7
Service-connected disability	15.1	12.7
	n characteristics	
Average pre-program quarterly earnings	00.0	07.4
None	26.3	27.4
\$1 to \$2,499	16.5	18.2
\$2,500 to \$4,999 \$5,000 to \$7,499	14.9 12.6	15.2 12.3
\$7,500 to \$9,999	9.8	8.9
\$10,000 to \$19,999	15.3	14.6
\$20,000 or more	4.6	3.3
Employment status at participation		
Employed	9.2	14.1
Employed, but received notice of	<b>₹.</b> =	
termination	1.7	1.4
Not employed	89.1	84.5
Unemployment insurance claimant status		
Claimant, referred by WPRS	30.8	12.9
Claimant, not referred by WPRS	36.8	39.4
Exhaustee	4.0	5.7
No	28.3	42.0

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.3. Characteristics of veteran WIA Program customers nationally, by recently separated status (CY 2011–2012 exits) (percentages)

	·	
Characteristic	Recently separated	Not recently separated
Dem	ographic characteristics	
Gender		
Male	85.7	91.0
Female	14.3	9.0
Age		
18-24	33.2	2.0
25-34	46.7	12.4
35-44	13.0	19.9
45-54	5.8	31.2
55-64	1.3	26.1
65 or older	0.1	8.4
Race/ethnicity		
White, non-Hispanic	60.5	69.2
African American, non-Hispanic	14.4	17.5
Hispanic	14.0	6.2
Other	11.1	7.1
Disability	8.5	8.4
Education level		
Below high school	2.0	3.7
High school diploma or GED	50.4	43.5
Some college	37.8	37.5
Bachelor's degree or higher	9.7	15.2
Servio	ce-related characteristics	
Recently separated veteran	100.0	0.0
Campaign veteran	46.1	26.5
Service-connected disability	18.8	12.6
Pre-	program characteristics	
Average pre-program quarterly earnings	-	
None	40.7	24.9
\$1 to \$2,499	17.6	17.7
\$2,500 to \$4,999	12.4	15.6
\$5,000 to \$7,499	8.7	13.0
\$7,500 to \$9,999	5.8	9.7
\$10,000 to \$19,999	13.0	15.1
\$20,000 or more	1.7	4.0
Employment status at participation		
Employed	9.9	13.2
Employed, but received notice of		
termination	2.2	1.4
Not employed	87.9	85.5
Unemployment insurance claimant status		
Claimant, referred by WPRS	24.5	18.3
Claimant, not referred by WPRS	33.4	39.3
Exhaustee	3.9	5.3
No	38.2	37.2
Sample size	17,816	109,199

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.4. Characteristics of veteran WIA program customers nationally, by gender (CY 2011–2012 exits) (percentages)

Characteristic	Male	Female
Demog	raphic characteristics	
Gender		
Male	100.0	0.0
Female	0.0	100.0
Age		
18-24	6.0	9.8
25-34	16.2	26.8
35-44	18.4	23.9
45-54	27.7	27.1
55-64 65 or older	23.8 7.9	11.0 1.4
	7.9	1.4
Race/ethnicity	60.3	57.1
White, non-Hispanic	69.3 16.2	24.3
African American, non-Hispanic Hispanic	7.2	24.3 8.7
Other	7.2	9.8
Disability	8.3	9.7
	0.3	9.1
Education level	3.7	1.0
Below high school High school diploma or GED	3.7 45.8	1.8 32.1
Some college	36.6	45.9
Bachelor's degree or higher	13.9	20.1
	-related characteristics	
	13.5	21.0
Recently separated veteran Campaign veteran	30.3	21.0
Service-connected disability	32.0	36.2
	ogram characteristics	
Average pre-program quarterly earnings		
None	26.8	29.1
\$1 to \$2,499	17.4	21.1
\$2,500 to \$4,999	15.1	16.1
\$5,000 to \$7,499	12.4	12.6
\$7,500 to \$9,999	9.3	8.1
\$10,000 to \$19,999	15.2	11.0
\$20,000 or more	3.9	1.9
Employment status at participation	40.5	4.0
Employed	12.5	14.6
Employed, but received notice of	1 5	1 5
termination Not employed	1.5 86.0	1.5 83.9
	50.0	00. <del>9</del>
Unemployment insurance claimant status Claimant, referred by WPRS	19.2	17.9
Claimant, not referred by WPRS	39.2	33.5
Exhaustee	5.2	5.1
No	36.5	43.5
Sample size	114,347	12,302

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.5. Characteristics of veteran WIA program customers nationally, by education level (CY 2011–2012 exits) (percentages)

Characteristic	Below high school	High school diploma or GED	Some college	Bachelor's degree or higher			
Demographic characteristics							
Gender Male	94.7	92.5	87.4	85.7			
Female	5.3	7.5	12.6	14.3			
Age							
18-24 25-34	3.6 9.4	8.2 17.2	4.2 17.1	0.5 11.7			
35-44	9. <del>4</del> 11.8	20.0	22.3	19.5			
45-54	33.2	31.7	29.4	26.0			
55-64	30.4	18.6	22.6	31.9			
65 or older	11.6	4.4	4.3	10.5			
Race/ethnicity White, non-Hispanic	69.7	67.0	63.6	69.0			
African American, non-Hispanic	15.5	17.7	20.5	14.9			
Hispanic	7.4	9.2	9.0	7.3			
Other	7.4	6.0	7.0	8.8			
Disability	10.2	7.8	10.9	10.7			
Education level	400.0	0.0					
Below high school High school diploma or GED	100.0 0.0	0.0 100.0	0.0 0.0	0.0 0.0			
Some college	0.0	0.0	100.0	0.0			
Bachelor's degree or higher	0.0	0.0	0.0	100.0			
	Service-relate	ed characteristics					
Recently separated veteran	7.4	14.9	13.1	8.8			
Campaign veteran	24.6 10.4	29.7 9.7	31.6 13.7	32.9 16.0			
Service-connected disability			13.7	10.0			
Average pre-program quarterly	Pre-program	characteristics					
earnings							
None	25.1	29.1	29.5	27.0			
\$1 to \$2,499	20.7	17.7	17.4	13.3			
\$2,500 to \$4,999 \$5,000 to \$7,499	16.9 13.0	14.9 12.3	13.4 11.6	10.4 9.6			
\$7,500 to \$7,499 \$7,500 to \$9,999	9.5	9.6	9.2	8.1			
\$10,000 to \$19,999	13.0	14.4	15.4	20.2			
\$20,000 or more	2.0	2.0	3.4	11.4			
Employment status at participation			44.0	44.0			
Employed Employed, but received notice of	9.9	9.9	11.0	11.3			
termination	1.2	2.6	2.5	2.5			
Not employed	88.9	87.5	86.6	86.3			
Unemployment insurance claimant status							
Claimant, referred by WPRS	17.1	18.2	19.7	20.2			
Claimant, not referred by WPRS	40.5	39.3	37.5	38.8			
Exhaustee No	5.3 37.1	5.1 37.4	5.2 37.6	5.1 36.0			
Sample size	1,844	23,264	19,669	7,618			

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.6. Characteristics of veteran WIA program customers nationally, by service-connected disability status (CY 2011–2012 exits) (percentages)

Characteristic	Service-connected disability	No service-connected disability					
Demographic characteristics							
Gender Male Female	88.0 12.0	90.6 9.4					
Age 18-24 25-34 35-44 45-54 55-64 65 or older	4.7 23.8 22.0 23.5 21.0 5.1	6.6 16.2 18.5 28.3 22.8 7.6					
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other Disability	67.9 16.1 7.1 8.9 38.6	68.0 17.2 7.4 7.5 3.9					
Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	3.0 35.6 42.3 19.2	3.6 45.6 36.9 13.9					
Service-rela	ted characteristics						
Recently separated veteran Campaign veteran Service-connected disability	19.8 42.4 100.0	13.4 27.4 0.0					
Pre-progra	m characteristics						
Average pre-program quarterly earnings  None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	30.8 17.1 14.3 11.8 8.8 14.1 3.2	26.5 17.8 15.3 12.5 9.2 14.9 3.8					
Employment status at participation Employed Employed, but received notice of termination Not employed	14.1 1.3 84.7	12.5 1.5 86.0					
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	16.3 35.4 5.6 42.7	19.4 38.9 5.1 36.6					
Sample size	17,036	109,979					

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.7. Characteristics of veteran WIA program customers nationally, by age (CY 2011-2012 exits) (percentages)

		_						
	18-24	25-34	35-44	45-54	55-64	65 and		
Characteristic	years old	older						
Demographic characteristics								
Gender		-						
Male	85.0	84.9	87.7	90.5	95.2	98.1		
Female	15.0	15.1	12.3	9.5	4.8	1.9		
Age								
18-24	100.0	0.0	0.0	0.0	0.0	0.0		
25-34	0.0	100.0	0.0	0.0	0.0	0.0		
35-44	0.0	0.0	100.0	0.0	0.0	0.0		
45-54	0.0	0.0	0.0	100.0	0.0	0.0		
55-64	0.0	0.0	0.0	0.0	100.0	0.0		
65 or older	0.0	0.0	0.0	0.0	0.0	100.0		
Race/ethnicity								
White, non-Hispanic	66.5	61.8	64.3	64.0	75.9	84.3		
African American, non-Hispanic	11.5	16.3	20.2	22.5	13.2	6.5		
Hispanic	12.4	11.8	7.5	6.3	4.7	3.6		
Other	9.6	10.2	7.9	7.2	6.2	5.6		
Disability	4.8	8.4	8.6	9.1	9.0	7.0		
Education level								
Below high school	2.3	2.1	2.0	3.9	4.8	7.5		
High school diploma or GED	23.6	18.3	19.3	21.0	15.0	11.0		
Some college	29.2	40.0	40.9	36.7	37.9	29.2		
Bachelor's degree or higher	1.2	10.5	13.8	12.6	20.7	27.8		
	Service-re	lated chara	acteristics					
Recently separated veteran	73.7	38.4	9.8	3.0	0.8	0.2		
Campaign veteran	37.5	39.6	32.5	17.7	32.8	23.4		
Service-connected disability	10.0	18.5	15.6	11.4	12.5	9.3		
	Pre-prog	ram charac	eteristics					
Average pre-program quarterly								
earnings	07.0	00.4	04.4	07.0	05.5	04.0		
None	37.2	30.1	24.1	27.0	25.5	24.6		
\$1 to \$2,499 \$2,500 to \$4,999	22.0 13.6	19.9 15.5	17.0 15.2	17.2 15.0	14.9 14.0	21.6 19.7		
\$5,000 to \$7,499	7.3	12.4	13.8	13.2	12.3	10.2		
\$7,500 to \$9,999	4.8	8.0	10.5	9.7	10.2	6.6		
\$10,000 to \$19,999	14.2	12.4	16.4	14.3	17.1	11.8		
\$20,000 or more	0.9	1.8	3.1	3.6	6.0	5.4		
Employment status at participation								
Employed	9.3	14.0	15.1	13.3	11.0	9.3		
Employed, but received notice	0.0	1 1.0		10.0	11.0	0.0		
of termination	1.4	1.6	1.9	1.5	1.4	0.6		
Not employed	89.3	84.4	83.0	85.2	87.7	90.1		
Unemployment insurance claimant status								
Claimant, referred by WPRS	24.1	17.4	16.6	17.6	20.7	29.2		
Claimant, not referred by WPRS	29.3	32.3	40.3	39.7	42.0	38.8		
Exhaustee	3.0	4.8	5.2	5.8	5.2	4.1		
No	43.6	45.6	37.9	36.9	32.1	27.9		
Sample size	8,045	21,882	24,059	35,102	28,683	9,244		

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.8. Characteristics of WIA program customers nationally, by campaign veteran status (CY 2011-2012 exits) (percentages)

Characteristic	Campaign veteran	Not campaign veteran
Dem	ographic characteristics	
Gender		
Male	93.0	89.2
Female	7.0	10.8
Age		
18-24	8.1	5.7
25-34	23.4	14.9
35-44	20.8	18.2
45-54	16.5	31.9
55-64	25.3	21.5
65 or older	6.0	7.8
Race/ethnicity		
White, non-Hispanic	70.2	67.2
African American, non-Hispanic	13.9	18.2
Hispanic	7.9	7.1
Other	8.0	7.5
Disability	9.7	8.0
Education level		
Below high school	2.8	3.8
High school diploma or GED	42.2	45.2
Some college	39.0	37.0
Bachelor's degree or higher	16.0	14.0
Servi	ce-related characteristics	
Recently separated veteran	23.5	10.7
Campaign veteran	100.0	0.0
Service-connected disability	19.5	11.2
Pre-	program characteristics	
Average pre-program quarterly earnings		
None	29.4	26.2
\$1 to \$2,499	16.5	18.2
\$2,500 to \$4,999	13.6	15.7
\$5,000 to \$7,499	11.2	12.8
\$7,500 to \$9,999	8.8	9.2
\$10,000 to \$19,999	16.9	14.0
\$20,000 or more	3.7	3.7
Employment status at participation		
Employed	14.1	12.2
Employed, but received notice of	_	
termination	2.0	1.3
Not employed	83.9	86.6
Unemployment insurance claimant status		
Claimant, referred by WPRS	13.6	21.1
Claimant, not referred by WPRS	42.1	37.2
Exhaustee	6.1	4.8
No	38.1	37.0
Sample size	34,950	92,065

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.9. Characteristics of veteran WIA program customers nationally, by employment status at entry (CY 2011–2012 exits) (percentages)

Characteristic	Employed at time of entry	Not employed at time of entry
Demographi	c characteristics	
Gender		
Male	88.8	90.5
Female	11.2	9.5
Age		
18-24	4.7	6.6
25-34	19.0	17.0
35-44	22.5	18.4
45-54	29.0	27.4
55-64	19.5	23.0
65 or older	5.3	7.6
Race/ethnicity		
White, non-Hispanic	72.0	67.4
African American, non-Hispanic	15.3	17.3
Hispanic Other	5.3 7.4	7.6 7.7
Disability	8.2	8.5
Education level		
Below high school	3.3	3.5
High school diploma or GED	42.0	44.7
Some college	39.1	37.4
Bachelor's degree or higher	15.6	14.4
	ed characteristics	
Recently separated veteran	11.0	14.7
Campaign veteran	32.8	28.9
Service-connected disability	20.6	34.2
Pre-program	n characteristics	
Average pre-program quarterly earnings		
None	14.6	28.9
\$1 to \$2,499	18.6	17.6
\$2,500 to \$4,999	19.2	14.6
\$5,000 to \$7,499 \$7,500 to \$9,999	17.2 11.9	11.7
\$7,500 to \$9,999 \$10,000 to 19,999	15.9	8.7 14.6
\$20,000 or more	2.6	3.9
	2.0	0.0
Employment status at participation Employed	100.0	0.0
Employed Employed, but received notice of termination	0.0	1.7
Not employed	0.0	98.3
Unemployment insurance claimant status	0.0	20.0
Claimant, referred by WPRS	8.7	20.3
Claimant, not referred by WPRS	19.9	40.7
Exhaustee	3.4	5.3
No	68.0	33.7
Sample size	16,132	110,883

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.10. Characteristics of veteran WIA program customers nationally, by average pre-program quarterly earnings (CY 2011-2012 exits) (percentages)

Characteristic	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999		\$20,000 and above
	De	emographi	ic charact	eristics			
Gender							
Male Female	89.6 10.4	88.4 11.6	89.7 10.3	90.1 9.9	91.4 8.6	92.8 7.2	94.9 5.1
Age	10.4	11.0	10.5	3.3	0.0	1.2	5.1
18-24	8.7	7.8	5.7	3.7	3.3	6.1	1.6
25-34	19.1	19.3	17.6	17.2	15.1	14.4	8.3
35-44	16.8	18.2	18.9	21.1	21.7	21.0	15.8
45-54 55-64	27.5 21.2	26.8 18.9	27.4 20.9	29.4 22.4	29.4 25.2	26.7 26.1	26.8 36.9
65 or older	6.6	8.9	9.5	6.0	5.2	5.8	10.7
Race/ethnicity							
White, non-Hispanic African American, non-	60.0	63.5	69.8	71.7	74.4	76.4	79.3
Hispanic	21.4	21.7	16.9	15.1	12.7	10.2	7.7
Hispanic Other	9.7 8.9	7.1 7.7	6.4 6.9	6.2 7.0	6.0 7.0	6.3 7.0	5.6 7.4
				_	_	_	
Disability Education level	11.4	9.3	7.7	6.8	6.8	5.9	4.9
Below high school High school diploma or	3.1	4.3	4.3	3.9	3.6	2.9	1.7
GED	44.9	46.1	48.0	46.7	46.1	41.1	23.1
Some college Bachelor's degree or	38.4	38.2	36.6	37.5	37.6	37.1	32.9
higher	13.6	11.3	11.0	11.9	12.7	18.8	42.3
	Sei	rvice-relat	ed charac	teristics			
Recently separated veteran	21.3	14.1	11.6	10.1	9.1	12.5	6.7
Campaign veteran	31.7	27.5	26.5	26.7	28.5	33.1	29.1
Service-connected disability	15.3	13.0	12.7	12.8	12.9	12.9	11.6
	P	re-progran	n characte	eristics			
Average pre-program quarterly earnings							
None	100.0	0.0	0.0	0.0	0.0	0.0	0.0
\$1 to \$2,499	0.0	100.0	0.0	0.0	0.0	0.0	0.0
\$2,500 to \$4,999	0.0	0.0	100.0	0.0	0.0	0.0	0.0
\$5,000 to \$7,499	0.0	0.0	0.0	100.0	0.0	0.0	0.0
\$7,500 to \$9,999 \$10,000 to \$19,999	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	100.0 0.0	0.0 100.0	0.0 0.0
\$20,000 or more	0.0	0.0	0.0	0.0	0.0	0.0	100.0
Employment status at participation							
Employed Employed, but received	6.9	13.3	16.1	17.6	16.5	13.7	8.8
notice of termination	1.4	0.8	0.9	1.4	1.8	2.7	3.0
Not employed	91.8	85.9	83.0	81.0	81.7	83.6	88.3

Characteristic	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999		\$20,000 and above
Unemployment insurance							
claimant status Claimant, referred by							
WPRS	12.6	14.2	20.6	23.8	24.0	25.5	30.6
Claimant, not referred by							
WPRS	31.0	33.8	43.2	44.2	47.2	43.9	39.1
Exhaustee	9.5	7.2	3.3	2.6	1.6	1.2	1.4
No	46.9	44.8	32.9	29.4	27.2	29.4	28.9
Sample size	34,419	22,516	19,240	15,710	11,597	18,808	4,701

#### Appendix Table E.11. Characteristics of veteran WIA program customers nationally, by program type (CY 2011-2012 exits) (percentages)

Characteristic	WIA adult	WIA dislocated worker
Demog	raphic characteristics	
Gender		
Male	90.2	91.1
Female	9.8	8.9
Age		
18-24	6.4	6.1
25-34	17.7	15.1
35-44	19.1	18.2
45-54	27.7	27.0
55-64	22.1	25.3
65 or older	7.0	8.3
Race/ethnicity		
White, non-Hispanic	69.5	72.4
African American, non-Hispanic	16.4	13.1
Hispanic	6.2	7.0
Other	7.8	7.5
Disability	8.8	6.9
-	0.0	0.9
Education level	4.0	0.0
Below high school	4.2	3.6
High school diploma or GED	44.9	44.1
Some college	36.9	36.7
Bachelor's degree or higher	14.0	15.6
	related characteristics	
Recently separated veteran	13.2	14.1
Campaign veteran	31.4	30.3
Service-connected disability	14.5	12.0
Pre-pro	ogram characteristics	
Average pre-program quarterly earnings		
None	27.5	21.4
\$1 to \$2,499	18.9	15.0
\$2,500 to \$4,999	15.7	15.4
\$5,000 to \$7,499	12.4	13.5
\$7,500 to \$9,999	8.8	10.5
\$10,000 to \$19,999	13.8	19.1
\$20,000 or more	2.8	5.2
Employment status at participation		
Employed	15.3	7.8
Employed, but received notice of		
termination	0.8	2.2
Not employed	83.9	90.0
Unemployment insurance claimant status		
Claimant, referred by WPRS	10.5	28.0
Claimant, not referred by WPRS	34.8	44.5
Exhaustee	4.3	6.5
No	50.4	20.9
Sample size	97,102	64,006
	J1,102	

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.12. Service and training receipt of WIA program customers nationally, by veteran status (CY 2011–2012 exits) (percentages)

Service	Veterans	Nonveterans
Received self-service	74.1	66.1
Received workforce information services	48.2	38.2
Staff-assisted core ser	rvices	
Received staff-assisted core service	99.6	99.5
Intensive and training se	ervices	
Received intensive services	40.4	38.9
Received training	14.5	15.1
Focus of occupational skills training		
Managerial, administrative, professional, and technical	39.4	41.7
Service	9.1	19.8
Sales, clerical, and administrative support	5.4	12.3
Agricultural, natural resources, and construction	5.7	3.5
Mechanical and transportation	40.4	22.6
Not reported	24.2	19.5
Other services		
Pre-vocational activities	15.3	18.3
Received supportive services	7.8	8.5
Sample size	127,015	1,588,798

Source: WIASRD data for program year 2012, quarter 4.

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#### Appendix Table E.13. Service and training receipt of veteran WIA program customers nationally, by JVSG status (CY 2011–2012 exits) (percentages)

Service	JVSG	Non-JVSG
Received self-service Received workforce information services	61.5 51.1	79.2 47.0
Staff-assisted core services	31.1	47.0
Received staff-assisted core service	99.1	99.8
Intensive and training services		
Received intensive services	48.0	37.4
Received training	14.7	14.5
Focus of occupational skills training		
Managerial, administrative, professional, and technical	43.0	37.7
Service	7.6	9.7
Sales, clerical, and administrative support	6.2	5.1
Agricultural, natural resources, and construction	6.2	5.5
Mechanical and transportation	37.1	42.0
Not reported	16.2	27.4
Other services		
Pre-vocational activities	19.8	12.5
Received supportive services	8.9	7.4
Sample size	36,373	90,642

Source: WIASRD data for program year 2012, quarter 4.

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### Appendix Table E.14. Service and training receipt of veteran WIA program customers nationally, by recently separated status (CY 2011-2012 exits) (percentages)

Service receipt	Recently separated	Not recently separated						
Received self-service	67.3	75.2						
Received workforce information services	50.0	47.9						
Staff-assisted core services								
Received staff-assisted core service	99.8	99.5						
Intensive ar	nd training services							
Received intensive services	36.2	41.1						
Received training	11.9	15.0						
Focus of occupational skills training Managerial, administrative, professional, and								
technical	32.6	40.0						
Service	13.4	8.7						
Sales, clerical, and administrative support	4.8	5.5						
Agricultural, natural resources, and construction	6.6	5.7						
Mechanical and transportation  Not reported	42.6 43.9	40.2 21.6						
	er services							
Pre-vocational activities	13.2	15.6						
Received supportive services	7.2	7.9						
Sample size	17,816	109,199						

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.15. Service and training receipt of veteran WIA program customers nationally, by gender (CY 2011–2012 exits) (percentages)

Service	Male	Female
Received self-service	74.5	72.3
Received workforce information services	48.3	46.9
Staff-assisted core s	ervices	
Received staff-assisted core service	99.6	99.6
Intensive and training	services	
Received intensive services	40.2	42.8
Received training	14.3	16.7
Focus of occupational skills training		
Managerial, administrative, professional, and technical	37.3	55.0
Service	7.3	22.6
Sales, clerical, and administrative support	4.3	14.0
Agricultural, natural resources, and construction	6.4	1.0
Mechanical and transportation	44.8	7.5
Not reported	24.6	20.9
Other services	s	
Pre-vocational activities	15.2	16.2
Received supportive services	7.7	9.4
Sample size	114,347	12,302

Source: WIASRD data for program year 2012, quarter 4.

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#### Appendix Table E.16. Service and training receipt of WIA program customers nationally, by education level (CY 2011-2012 exits) (percentages)

Service Received self-service	Below high school 75.7	High school or GED diploma 74.0	Some college 72.0	Bachelor's degree or higher 74.5
Received workforce information services	64.2	60.4	59.2	63.6
	Staff-assisted	core services		
Received staff-assisted core service	99.2	98.9	99.1	98.9
	Intensive and tr	aining services		
Received intensive services	98.8	97.9	97.6	97.9
Received training	16.2	37.4	36.2	30.7
Focus of occupational skills training Managerial, administrative, professional, and technical Service Sales, clerical, and administrative	20.5 9.8	27.3 10.0	45.3 8.9	66.9 6.0
support Agricultural, natural resources,	4.4	4.5	6.1	6.7
and construction  Mechanical and transportation  Not reported	8.8 56.6 31.4	7.0 51.2 25.6	4.9 34.8 22.2	3.6 16.8 24.4
	Other s	ervices		
Pre-vocational activities Received supportive services	13.6 12.5	15.1 19.7	15.4 18.4	16.3 14.8
Sample size	1,844	23,264	19,669	7,618

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.17. Service and training receipt of veteran WIA program customers nationally, by service-connected disability status (CY 2011–2012 exits) (percentages)

Service receipt	Service-connected disability	No service-connected disability
Received self-service	76.7	73.7
Received workforce information services	51.8	47.6
St	aff-assisted core services	
Received staff-assisted core service	99.7	99.5
Inte	ensive and training services	
Received intensive services	36.7	41.0
Received training	10.3	15.2
Focus of occupational skills training Managerial, administrative, professional, and technical Service	43.7 9.2	38.9 9.0
Sales, clerical, and administrative support Agricultural, natural resources, and	5.9	5.4
construction Mechanical and transportation Not reported	5.7 35.5 30.9	5.8 40.9 23.5
	Other services	
Pre-vocational activities Received supportive services	14.5 6.5	15.4 8.0
Sample size	17,036	109,979

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.18. Service and training receipt of veteran WIA program customers nationally, by age (CY 2011–2012 exits) (percentages)

	18-24	25-34	35-44	45-54	55-64	65 and
Service	years old	years old	years old	years old	years old	older
Received self-service Received workforce	73.0	71.6	75.6	75.3	75.5	69.1
information services	47.9	46.7	48.6	47.8	49.9	47.0
	Sta	ff-assisted	core service	es		
Received staff-assisted core	00.0	00.0	00.5	00.4	00.5	00.0
service	99.9	99.8	99.5	99.4	99.5	99.9
	Inten	sive and tra	aining servi	ces		
Received intensive services	34.4	37.6	43.7	44.0	40.2	30.7
Received training	11.1	14.8	19.5	17.0	11.6	3.7
Focus of occupational skills training Managerial, administrative, professional, and						
technical	28.6	38.7	41.2	38.3	41.1	42.5
Service Sales, clerical, and	22.5	12.5	9.1	7.5	6.2	8.5
administrative support Agricultural, natural resources, and	4.4	4.1	4.8	5.4	7.0	13.8
construction Mechanical and	7.4	6.2	4.9	5.8	6.1	5.3
transportation	37.1	38.5	40.0	43.0	39.6	30.0
Not reported	39.3	31.6	20.5	21.2	23.2	27.1
		Other se	ervices			
Pre-vocational activities	10.6	11.7	14.0	16.5	17.8	17.2
Received supportive services	6.2	8.0	9.9	9.4	6.2	2.3
Sample size	8,045	21,882	24,059	35,102	28,683	9,244

# Appendix Table E.19. Service and training receipt of veteran WIA program customers nationally, by campaign veteran status (CY 2011-2012 exits) (percentages)

Service receipt	Campaign veteran	Not campaign veteran
Received self-service	83.5	70.6
Received workforce information services	58.3	44.3
Staff-ass	sisted core services	
Received staff-assisted core service	99.4	99.6
Intensive	and training services	
Received intensive services	39.8	40.7
Received training	16.8	13.7
Focus of occupational skills training Managerial, administrative, professional,		
and technical	40.1	39.1
Service	8.3	9.4
Sales, clerical, and administrative support Agricultural, natural resources, and	6.0	5.2
construction	6.8	5.3
Mechanical and transportation	38.8	41.1
Not reported	33.0	20.1
0	ther services	
Pre-vocational activities	14.3	15.6
Received supportive services	10.1	6.9
Sample size	34,950	92,065

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.20. Service and training receipt of veteran WIA program customers nationally, by employment status at entry (CY 2011-2012 exits) (percentages)

	Employed at time	Not employed at
Service receipt	of entry	time of entry
Received self-service Received workforce information services	80.0 44.1	73.3 48.7
Staff-assisted co	ore services	
Received staff-assisted core service	99.8	99.5
Intensive and trai	ning services	
Received intensive services	33.4	41.4
Received training	13.1	14.7
Focus of occupational skills training		
Managerial, administrative, professional, and technical	46.8	38.3
Service	10.6	8.9
Sales, clerical, and administrative support	4.4	5.6
Agricultural, natural resources, and construction	5.8	5.7
Mechanical and transportation	32.4	41.6
Not reported	18.8	24.9
Other ser	vices	
Pre-vocational activities	11.9	15.7
Received supportive services	5.4	8.2
Sample size	16,132	110,883

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.21. Service and training receipt of veteran WIA program customers nationally, by average pre-program quarterly earnings (CY 2011-2012 exits) (percentages)

Service receipt	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999	\$10,000- \$19,000	\$20,000 and above
Received self-service Received workforce	71.9	73.5	74.5	76.2	76.0	76.8	70.0
information services	45.6	43.8	47.5	49.4	51.2	54.5	53.5
		Staff-assis	sted core	services			
Received staff-assisted core service	99.6	99.6	99.6	99.7	99.5	99.4	99.4
	Ir	ntensive a	nd training	services			
Received intensive services	42.9	38.7	36.7	38.3	41.0	42.6	42.8
Received training	17.2	14.5	12.3	13.1	14.3	13.9	12.1
Focus of occupational skills training Managerial, administrative,							
professional, and technical	36.0	33.8	33.4	38.8	41.5	50.0	65.5
Service Sales, clerical, and	9.8	12.0	10.9	8.6	7.3	5.4	3.8
administrative support Agricultural, natural resources, and	5.6	5.6	5.8	6.3	4.6	4.4	5.3
construction Mechanical and	5.9	6.6	6.2	5.2	4.9	4.8	6.7
transportation	42.6	42.0	43.6	41.1	41.7	35.5	18.7
Not reported	35.6	23.5	19.4	16.9	16.4	15.7	16.7
		Oth	er service	s			
Pre-vocational activities Received supportive services	15.6 10.4	13.6 8.7	15.4 6.4	16.2 6.3	17.0 7.4	15.5 5.8	13.1 4.7
Sample size	34,419	22,516	19,240	15,710	11,597	18,808	4,701

#### Appendix Table E.22. Service and training receipt of veteran WIA program customers nationally, by program type (CY 2011–2012 exits) (percentages)

Service	WIA adult	WIA dislocated worker
Received self-service	80.8	75.6
Received workforce information services	48.2	55.0
Staff-assis	ted core services	
Received staff-assisted core service	99.8	99.4
Intensive an	d training services	
Received intensive services	34.6	46.0
Received training	10.2	17.4
Focus of occupational skills training Managerial, administrative, professional,		
and technical	36.2	40.9
Service	10.7	7.9
Sales, clerical, and administrative support	5.3	5.6
Agricultural, natural resources, and		
construction	6.2	5.2
Mechanical and transportation	41.6	40.3
Not reported	31.9	19.1
Othe	er services	
Pre-vocational activities	13.8	14.3
Received supportive services	6.0	8.2
Sample size	97,102	64,006

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.23. Labor market outcomes of WIA program customers nationally, by veteran status (CY 2011–2012 exits)

Labor market outcome	Veterans	Nonveterans
Post-program employment	(percentages)	
Employed in first quarter after exit quarter	59.4	62.3
Employed within one year after exit quarter	71.5	76.0
Employed in all four quarters after exit quarter	32.4	35.1
Sample size	127,015	1,588,798
Post-program quarterly ear	nings (dollars)	
Average earnings in first quarter after program exit	4,253	3,775
	(6,359)	(6,589)
Median	1,896	1,856
Average post-program quarterly earnings	4.124	3.786
Thorage poor program quantity carrings	(5,512)	(5,413)
Median	2,388	2,270
Average change in quarterly earnings	-1,297	-907
The same of the sa	(7,449)	(6,820)
Median	0	0
Sample size	127,015	1,588,798
Common measu	res	
Entered employment (percentages)	57.9	60.2
Sample size	64,153	827,861
Employment retention (percentages)	81.7	82.7
Sample size	62,922	832,388
Total earnings (dollars)	16,497	14,314
- , ,	(13,416)	(13,581)
Median	13,671	11,282
Sample size	61,158	813,513

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.24. Labor market outcomes of veteran WIA program customers nationally, by JVSG status (CY 2011–2012 exits)

Labor market outcome	JVSG	Non-JVSG				
Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	58.6 70.6 33.1	59.8 71.9 32.1				
Sample size	36,373	90,642				
Post-program quarterly earnings	s (dollars)					
Average earnings in first quarter after program exit  Median	4,247 (6,194) 1,848	4,255 (6,424) 1,913				
Average post-program quarterly earnings  Median	4,127 (5,623) 2,331	4,124 (5,467) 2,409				
Average change in quarterly earnings  Median	-1,762 (8,551) -79	-1,110 (6,950) 0				
Sample size	36,373	90,642				
Common measures						
Entered employment (percentages)	58.1	57.8				
Sample size	19,176	44,977				
Employment retention (percentages)	80.9	82.0				
Sample size	17,568	45,354				
Total earnings (dollars)  Median	16,660 (14,676) 13,883	16,433 (12,892) 13,578				
Sample size	17,136	44,022				

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.25. Labor market outcomes of veteran WIA program customers nationally, by recently separated status (CY 2011-2012 exits)

Labor market outcome	Recently separated	Not recently separated				
Post-program employment (percentages)						
Employed in first quarter after exit quarter	55.3	60.1				
Employed within one year after exit quarter Employed in all four quarters after exit	71.2	71.6				
quarter	28.6	33.0				
Sample size	17,816	109,199				
Post-progra	m quarterly earnings (dolla	rs)				
Average earnings in first quarter after						
program exit	3,685	4,346				
	(6,582)	(6,317)				
Median	831	2,092				
Average post-program quarterly earnings	3,647	4,202				
	(5,551)	(5,502)				
Median	1,826	2,498				
Average change in quarterly earnings	-274	-1,464				
	(7,356)	(7,451)				
Median	0	-63				
Sample size	17,816	109,199				
(	Common measures					
Entered employment (percentages)	55.5	58.2				
Sample size	8,915	55,238				
Employment retention (percentages)	79.5	82.0				
Sample size	8,207	54,715				
Total earnings (dollars)	15,957	16,574				
	(16,910)	(12,836)				
Median	12,812	13,788				
Sample size	7,671	53,487				

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.26. Labor market outcomes of veteran WIA program customers nationally, by gender (CY 2011–2012 exits)

Labor market outcome	Male	Female
Post-program emp	loyment (percentages)	
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	59.3 71.4 32.3	60.5 73.1 33.4
Sample size	114,347	12,302
Post-program quai	terly earnings (dollars)	
Average earnings in first quarter after program exit  Median	4,324 (6,444) 1,936	3,619 (5,491) 1,641
Average post-program quarterly earnings  Median	4,188 (5,581) 2,433	3,553 (4,795) 2,094
Average change in quarterly earnings  Median	-1,357 (7,558) 0	-778 (6,361) 0
Sample size	114,347	12,302
Commo	on measures	
Entered employment (percentages)	57.8	59.1
Sample size	57,798	6,209
Employment retention (percentages)	81.5	83.1
Sample size	56,399	6,372
Total earnings (dollars)  Median	16,788 (13,532) 13,914	13,878 (12,063) 11,575
Sample size	54,901	6,112

Source: WIASRD data for program year 2012, quarter 4.

#### VSS: APPENDIX E

#### Appendix Table E.27. Labor market outcomes of veteran WIA program customers nationally, by education level (CY 2011–2012 exits)

Labor market outcome	Below high school	High school or GED diploma	Some college	Bachelor's degree or higher
Post-pr	ogram employm	ent (percentages	<b>;</b> )	
Employed in first quarter after exit quarter Employed within one year after exit	53.0	63.8	64.0	62.1
quarter Employed in all four quarters after exit	64.4	75.2	75.1	72.7
quarter	28.8	38.9	38.9	38.3
Sample size	1,844	23,264	19,669	7,618
Post-pr	ogram quarterly	earnings (dollars	s)	
Average earnings in first quarter after program exit	3,223 (4,608)	4,404 (5,382)	4,832 (6,027)	6,380 (8,919)
Median	436	2,967	3,073	3,360
Average post-program quarterly earnings  Median	3,096 (4,163) 1,158	4,342 (4,882) 3,098	4,742 (5,481) 3,235	6,266 (7,955) 3,765
Average change in quarterly earnings  Median	-1,595 (5,577) -297	-472 (6,423) 0	-512 (7,278) 0	-1,939 (11,374) 0
Sample size	1,844	23,264	19,669	7,618
	Common me	asures		
Entered employment (percentages)	52.3	64.1	64.1	61.8
Sample size	868	13,434	11,230	4,179
Employment retention (percentages)	74.4	84.1	84.3	85.0
Sample size	740	12,879	10,945	4,147
Total earnings (dollars)	14,271 (9,260)	15,778 (10,496)	17,269 (11,857)	23,348 (18,604)
Median	12,820	13,832	14,958	19,001
Sample size	725	12,352	10,507	3,979

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.28. Labor market outcomes of veteran WIA program customers nationally, by service-connected disability status (CY 2011–2012 exits)

Labor market outcome	Service-connected disability	No service-connected disability			
Post-program employment (percentages)					
Employed in first quarter after exit quarter	54.9	60.1			
Employed within one year after exit quarter	66.4	72.3			
Employed in all four quarters after exit quarter	29.8	32.8			
Sample size	17,036	109,979			
Post-program	quarterly earnings (dollar	s)			
Average earnings in first quarter after					
program exit	4,061	4,283			
	(6,763)	(6,294)			
Median	920	2,035			
Average post-program quarterly earnings	3,877	4,163			
	(5,552)	(5,505)			
Median	1,783	2,473			
Average change in quarterly earnings	-1,183	-1,315			
	(7,189)	(7,489)			
Median	0	0			
Sample size	17,036	109,979			
Co	mmon measures				
Entered employment (percentages)	52.6	58.7			
Sample size	7,703	56,450			
Employment retention (percentages)	80.7	81.8			
Sample size	7,714	55,208			
Total earnings (dollars)	16,875	16,444			
	(13,413)	(13,416)			
Median	14,067	13,611			
Sample size	7,466	53,692			

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.29. Labor market outcomes of veteran WIA program customers nationally, by age (CY 2011–2012 exits)

	18-24	25-34	35-44	45-54	55-64	65 and
Labor market outcome	years old	older				
Post-	program en	nployment	(percentag	ges)		
Employed in first quarter after exit quarter Employed within one year after exit	57.4	63.1	68.0	63.2	51.6	40.2
quarter Employed in all four quarters after	75.4	77.8	80.0	75.0	61.4	49.1
exit quarter	28.3	34.2	39.9	35.5	27.1	17.4
Sample size	8,045	21,882	24,059	35,102	28,683	9,244
Post-r	orogram qu	arterly ear	nings (doll	ars)		
Average earnings in first quarter after	- 3 1-	J	3. (3			
program exit	2,769 (4,351)	4,163 (5,818)	5,350 (6,811)	4,738 (6,439)	3,875 (6,737)	2,235 (5,437)
Median	873	2,340	3,987	2,969	300	0
Average post-program quarterly earnings	2,868	4,146 (5,085)	5,303	4,605 (5,607)	3,591	1,929
Median	(4,478) 1,619	(5,085) 2,762	(6,061) 4,012	(5,607) 3,145	(5,575) 1,250	(3,974) 0
Average change in quarterly earnings	-837 (7,007)	-223 (6,478)	-316 (7,103)	-806 (6,919)	-2,921 (8,534)	-3,616 (7,841)
Median	0	0	0	0	-773	-1,012
Sample size	8,045	21,882	24,059	35,102	28,683	9,244
	Comn	mon measu	res			
Entered employment (percentages)	57.4	62.1	66.8	61.7	49.7	37.6
Sample size	4,184	11,688	13,642	18,784	12,703	3,152
Employment retention (percentages)	77.7	80.9	85.0	82.8	80.1	74.0
Sample size	3,727	11,474	14,178	18,694	12,073	2,776
Total earnings (dollars)	12,227 (17,522)	15,645 (11,624)	18,099 (13,582)	17,137 (12,604)	16,810 (14,310)	11,717 (12,046)
Median	10,001	13,356	15,254	14,397	13,195	8,203
Sample size	3,507	11,064	13,817	18,231	11,795	2,744
Sample size	3,507	11,064	13,817	18,231	11,795	2,744

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.30. Labor market outcomes of veteran WIA program customers nationally, by campaign veteran status (CY 2011–2012 exits)

Labor market outcome	Campaign veteran	Not campaign veteran				
Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within one year after exit quarter	59.7 71.7	59.3 71.5				
Employed in all four quarters after exit quarter	32.0	32.6				
Sample size	34,950	92,065				
Post-program q	uarterly earnings (dollars	s)				
Average earnings in first quarter after program						
exit	4,466	4,172				
Median	(6,848)	(6,161)				
Median	2,011	1,854				
Average post-program quarterly earnings	4,297	4,059				
A4 . P	(5,794)	(5,400)				
Median	2,493	2,347				
Average change in quarterly earnings	-1,191	-1,337				
	(7,587)	(7,396)				
Median	0	0				
Sample size	34,950	92,065				
Com	nmon measures					
Entered employment (percentages)	58.1	57.8				
Sample size	17,444	46,709				
Employment retention (percentages)	81.5	81.7				
Sample size	17,407	45,515				
Total earnings (dollars)	17,244	16,213				
	(13,869)	(13,229)				
Median	14,202	13,469				
Sample size	16,839	44,319				

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.31. Labor market outcomes of veteran WIA program customers nationally, by employment status at entry (CY 2011–2012 exits)

Labor market outcome	Employed at time of entry	Not employed at time of entry					
Post-program employn	Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	79.4 86.3 46.4	56.5 69.4 30.4					
Sample size	16,132	110,883					
Post-program quarterly	earnings (dollars)						
Average earnings in first quarter after program exit  Median	6,344 (8,278) 4,945	3,949 (5,968) 1,230					
Average post-program quarterly earnings	5,835 (6,565)	3,876 (5,296)					
Median  Average change in quarterly earnings	4,533 -17 (5,968)	2,042 -1,483 (7,623)					
Median Sample size	0 <b>16,132</b>	0 110,883					
Common me	easures	<u> </u>					
Entered employment (percentages)	n.a.	57.9					
Sample size	n.a.	64,153					
Employment retention (percentages)	86.5	80.7					
Sample size	11,167	51,755					
Total earnings (dollars)  Median	17,280 (14,288) 14,282	16,324 (13,210) 13,546					
Sample size	11,038	50,120					

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.32. Labor market outcomes of veteran WIA program customers nationally, by average pre-program quarterly earnings (CY 2011–2012 exits)

Labor market outcome	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999		\$20,000 and above
						<b>417/000</b>	ana abovo
	Post-prog	ji am emp	loyment (p	bercentag	es)		
Employed in first quarter after exit quarter Employed within one year after	43.5	61.2	66.7	68.7	68.7	65.4	60.3
exit quarter Employed in all four quarters	57.1	74.9	78.2	78.7	78.7	76.4	71.7
after exit quarter	22.5	29.9	35.6	39.5	40.4	38.6	36.2
Sample size	34,419	22,516	19,240	15,710	11,597	18,808	4,701
	Post-prog	ıram quar	terly earn	ings (dolla	ars)		
Average earnings in first quarter							
after program exit	2,595	2,853	3,635	4,568	5,434	6,885	11,139
NA adia a	(4,692)	(4,128)	(4,402)	(4,838)	(5,802)	(7,987)	(15,619)
Median	0	1,152	2,882	4,262	4,974	5,429	5,947
Average post-program quarterly							
earnings	2,642	2,758	3,460	4,325	5,206	6,659	10,766
	(4,404)	(3,590)	(3,786)	(4,126)	(4,885)	(6,772)	(12,631)
Median	428	1,539	2,738	3,963	4,822	5,619	7,454
Average change in quarterly							
earnings	2,642	1,616	-273	-1,865	-3,462	-6,905	-18,630
	(4,404)	(3,636)	(3,813)	(4,144)	(4,890)	(6,998)	(18,018)
Median	428	354	-933	-2,166	-3,790	-7,465	-19,343
Sample size	34,419	22,516	19,240	15,710	11,597	18,808	4,701
		Commo	n measure	es			
Entered employment							
(percentages)	44.5	60.0	65.0	66.4	65.8	62.9	58.2
Sample size	14,272	11,710	10,481	8,600	6,374	10,207	2,497
Employment retention							
(percentages)	76.8	75.7	81.9	85.9	86.0	86.5	86.2
Sample size	11,905	10,632	10,733	9,466	6,938	10,770	2,468
Total earnings (dollars)	14,749	11,181	12,214	14,491	17,507	23,454	39,971
5- ( <del></del>	(13,819)	(8,740)	(8,320)	(8,271)	(9,453)	(13,271)	(27,223)
Median	12,336	9,256	10,409	13,281	16,605	21,927	37,673
Sample size	11,347	10,344	10,408	9,207	6,814	10,588	2,440

#### Appendix Table E.33. Labor market outcomes of veteran WIA program customers nationally, by program type (CY 2011–2012 exits)

Labor market outcome	WIA adult	WIA dislocated worker					
Post-program employment (percentages)							
Employed in first quarter after exit quarter	59.6	58.2					
Employed within one year after exit quarter	71.9	70.0					
Employed in all four quarters after exit quarter	31.6	31.9					
Sample size	97,102	64,006					
Post-program quai	terly earnings (dolla	rs)					
Average earnings in first quarter after program							
exit	4,045	4,357					
	(6,111)	(6,262)					
Median	1,770	1,846					
Average post-program quarterly earnings	3,910	4,266					
2.00-1-2-1-2-2-1-2-2-2-2-2-2-2-2-2-2-2-2-2	(5,238)	(5,576)					
Median	2,272	2,468					
Average change in quarterly earnings	-1,055	-2,408					
Trotago shango in quantony barringo	(6,463)	(8,427)					
Median	0	-817					
Sample size	97,102	64,006					
Commo	n measures						
Entered employment (percentages)	57.1	57.7					
Sample size	46,946	34,026					
Employment retention (percentages)	81.1	82.4					
Sample size	47,785	31,275					
Total earnings (dollars)	15,736	17,266					
- · · · ·	(13,027)	(12,995)					
Median	13,003	14,427					
Sample size	46,631	30,495					

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.34. Characteristics of WIA program customers in study local areas, by veteran status (CY 2011-2012 exits) (percentages)

Characteristic	Veterans	Nonveterans
Demographic characteristic	s	
Gender	07.0	47.7
Male Female	87.6 12.4	47.7 52.3
	12.4	32.3
Age 18-24	7.4	19.0
25-34	21.3	28.3
35-44	17.9	21.0
45-54	26.7	19.3
55-64 65 or older	19.5 7.3	10.2 2.1
Race/ethnicity	7.5	2.1
White, non-Hispanic	44.9	31.6
African American, non-Hispanic	29.7	33.5
Hispanic	15.9	21.0
Other	9.6	13.9
Disability	8.7	3.1
Education level		
Below high school	3.5	12.8
High school diploma or GED	14.0	12.0
Some college Bachelor's degree or higher	42.9 14.7	32.5 17.2
Service-related characteristi		
Recently separated veteran	20.5	n.a.
Campaign veteran	16.9	n.a.
Service-connected disability	12.3	n.a.
Pre-program characteristic	s	
Average pre-program quarterly earnings	20.0	00.0
None \$1 to \$2,499	30.8 18.7	22.8 24.9
\$2,500 to \$4,999	14.3	18.7
\$5,000 to \$7,499	10.9	11.9
\$7,500 to \$9,999	7.9	7.6
\$10,000 to \$19,999	12.9	10.3
\$20,000 or more	4.4	3.7
Employment status at participation	0 7	0.4
Employed Employed, but received notice of termination	8.7 0.9	9.4 0.9
Not employed	90.4	89.7
Unemployment insurance claimant status		
Claimant, referred by WPRS	26.5	23.0
Claimant, not referred by WPRS	31.1	24.3
Exhaustee	4.6	3.5
No	37.8	49.3
Sample size	18,976	342,754

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.35. Characteristics of veteran WIA program customers in study local areas, by JVSG status (CY 2011-2012 exits) (percentages)

Characteristic	JVSG	Non-JVSG
Demographic (	characteristics	
Gender	00.0	20.0
Male Female	89.0 11.0	86.8 13.2
	11.0	13.2
Age 18-24	7.8	7.2
25-34	21.1	21.4
35-44	16.7	18.6
45-54	26.0	27.1
55-64	20.0	19.1
65 or older	8.3	6.7
Race/ethnicity		
White, non-Hispanic	45.7	44.5
African American, non-Hispanic	28.8	30.2
Hispanic	16.0	15.8
Other	9.6	9.5
Disability	10.0	8.0
Education level		
Below high school	3.6	3.5
High school diploma or GED	16.1	12.8
Some college	44.8	41.4
Bachelor's degree or higher	14.0	15.3
	characteristics	47.0
Recently separated veteran	25.0	17.9
Campaign veteran Service-connected disability	18.3 13.8	16.1 11.3
		11.0
	haracteristics	
Average pre-program quarterly earnings	20.0	24.4
None \$1 to \$2,499	30.0 15.5	31.4 20.7
\$2,500 to \$4,999	13.2	15.0
\$5,000 to \$7,499	11.4	10.6
\$7,500 to \$9,999	9.0	7.2
\$10,000 to \$19,999	15.0	11.7
\$20,000 or more	6.0	3.5
Employment status at participation		
Employed	6.4	10.1
Employed, but received notice of termination	0.9	1.0
Not employed	92.8	89.0
Unemployment insurance claimant status	<b></b>	
Claimant, referred by WPRS	35.5	19.2
Claimant, not referred by WPRS	32.0	30.3
Exhaustee No	4.1 28.4	5.0 45.4
Sample size	7,163	11,813

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.36. Characteristics of veteran WIA program customers in study local areas, by recently separated status (CY 2011-2012 exits) (percentages)

Characteristic	Recently separated	Not recently separated
Demogra	phic characteristics	
Gender		
Male	80.8	89.4
Female	19.2	10.6
Age		
18-24	30.7	1.4
25-34	50.2	13.8
35-44	12.1	19.4
45-54	5.6	32.2
55-64 65 or older	1.2 0.1	24.2 9.2
65 or older	0.1	9.2
Race/ethnicity	22.5	47.0
White, non-Hispanic African American, non-Hispanic	33.5 26.4	47.9 30.5
Hispanic	26.2	13.2
Other	13.9	8.4
Disability	7.4	9.1
•	7.4	9.1
Education level	2.2	2.0
Below high school High school diploma or GED	2.2 38.5	3.8 38.9
Some college	47.7	41.9
Bachelor's degree or higher	11.6	15.4
	lated characteristics	
		0.0
Recently separated veteran Campaign veteran	100.0 21.3	0.0 15.7
Service-connected disability	14.0	11.8
	ram characteristics	11.0
Average pre-program quarterly earnings	ani characteristics	
None	55.5	24.5
\$1 to \$2,499	16.7	19.2
\$2,500 to \$4,999	8.8	15.7
\$5,000 to \$7,499	6.4	12.0
\$7,500 to \$9,999	4.6	8.8
\$10,000 to \$19,999	7.0	14.5
\$20,000 or more	0.9	5.4
Employment status at participation		
Employed	5.7	9.4
Employed, but received notice of	4.0	2.2
termination	1.3	0.8 89.7
Not employed	93.0	69.7
Unemployment insurance claimant status	25.2	04.7
Claimant, referred by WPRS	35.3	24.7
Claimant, not referred by WPRS Exhaustee	23.9 2.5	32.5 5.0
No	38.3	3.0 37.7
INC		

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.37. Characteristics of veteran WIA program customers in study local areas, by gender (CY 2011-2012 exits) (percentages)

Service-related characteristics	Characteristic	Male	Female
Gender         Male         100.0         0.0           Female         0.0         100.0           Age	Demographic chara	ecteristics	
Female         0.0         100.0           Age         18-24         6.7         12.3           25-34         19.4         34.7           35-44         17.3         22.3           45-54         27.4         21.2           55-64         21.1         8.1           65 or older         8.1         1.5           Race/ethnicity         White, non-Hispanic         47.1         29.5           African American, non-Hispanic         47.1         29.5         41.4           Hispanic         15.7         17.4         11.7         17.4         11.7         17.5         12.7         17.4         11.7         17.5         12.7         17.4         11.7         17.5         11.7         17.4         11.7         17.4         11.7         17.4         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7         11.7 </td <td></td> <td></td> <td></td>			
Age 18-24 6.7 12.3 25-34 19.4 34.7 35-44 17.3 22.3 45-54 27.4 21.2 25-64 27.4 21.2 25-64 27.1 8.1 65 or older 8.1 1.5 Race/ethnicity  White, non-Hispanic 47.1 29.5 African American, non-Hispanic 47.1 29.5 African American Americ			
18-24		0.0	100.0
25-34         19.4         34.7           35-44         17.3         22.3           45-54         27.4         21.2           55-64         21.1         8.1           65 or older         8.1         1.5           Race/ethnicity         White, non-Hispanic         47.1         29.5           African American, non-Hispanic         28.0         41.4           Hispanic         15.7         17.4           Other         9.2         11.7           Disability         8.6         9.6           Education level         8         9.6           Below high school         3.6         2.8           High school diploma or GED         41.4         22.4           Some college         41.3         55.1           Bachelor's degree or higher         13.6         21.7           Service-related characteristics           Recently separated veteran         19.0         31.9           Campaign veteran         17.5         12.7           Service-related characteristics           Note of separated veteran         17.5         12.7           Service-related veteran         30.0         36.4 <td></td> <td>6.7</td> <td>12 3</td>		6.7	12 3
35-44         17.3         22.3           45-54         27.4         21.2           55-64         21.1         8.1           65 or older         8.1         1.5           Race/ethnicity         White, non-Hispanic         47.1         29.5           African American, non-Hispanic         15.7         17.4           Other         9.2         11.7           Disability         8.6         9.6           Education level         8.6         9.6           Education level         8.6         9.6           Below high school         3.6         2.8           High school diploma or GED         41.4         22.4           Some college         41.3         53.1           Bachelor's degree or higher         13.6         21.7           Service-related characteristics           Recently separated veteran         19.0         31.9           Campaign veteran         17.5         12.7           Service-connected disability         11.9         14.7           Pre-program characteristics           None         30.0         36.4           \$1 to \$2,499         18.4         21.0           \$2,500 to \$4,999 <td></td> <td></td> <td></td>			
55-64         21.1         8.1           65 or older         8.1         1.5           Race/ethnicity         ************************************			-
65 or older       8.1       1.5         Race/ethnicity       3.1       29.5         Mrican American, non-Hispanic       28.0       41.4         Hispanic       15.7       17.4         Other       9.2       11.7         Disability       8.6       9.6         Education level       8.6       9.6         Education level       8.6       9.6         Below high school       3.6       2.8         High school diploma or GED       41.4       22.4         Some college       41.3       53.1         Bachelor's degree or higher       13.6       21.7         Service-related characteristics         Recently separated veteran       19.0       31.9         Campaign veteran       17.5       12.7         Service-connected disability       11.9       14.7         Pre-program characteristics         Average pre-program quarterly earnings       30.0       36.4         None       30.0       36.4       21.0         \$2,500 to \$4,999       18.4       21.0         \$2,500 to \$4,999       11.1       9.6         \$7,500 to \$9,999       11.1       9.6         \$7,500 t		27.4	
Race/ethnicity   White, non-Hispanic   47.1   29.5   African American, non-Hispanic   28.0   41.4   41.4   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5   41.5			
White, non-Hispanic         47.1         29.5           African American, non-Hispanic         15.7         17.4           Other         9.2         11.7           Disability         8.6         9.6           Education level         8.6         9.6           Education level         8.6         2.8           High school diploma or GED         41.4         22.4           Some college         41.3         53.1           Bachelor's degree or higher         13.6         21.7           Service-related characteristics           Recently separated veteran         19.0         31.9           Campaign veteran         17.5         12.7           Service-connected disability         17.5         12.7           Pre-program characteristics           Average pre-program quarterly earnings           None         30.0         36.4           \$1 to \$2.499         18.4         21.0           \$2.500 to \$4.999         18.4         21.0           \$2.500 to \$7.499         11.1         9.6           \$7.500 to \$9.999         8.1         6.7           \$10,000 to \$19,999         13.2         11.2		8.1	1.5
African American, non-Hispanic       28.0       41.4         Hispanic       15.7       17.4         Other       9.2       11.7         Disability       8.6       9.6         Education level       8.6       9.6         Below high school       3.6       2.8         High school diploma or GED       41.4       22.4         Some college       41.3       53.1         Bachelor's degree or higher       13.6       21.7         Service-related characteristics         Recently separated veteran       19.0       31.9         Campaign veteran       19.0       31.9         Campaign veteran       19.0       31.9         Pre-program characteristics         None       30.0       36.4         \$1 to \$2,499       18.4       21.0         \$2,500 to \$4,499       18.4       21.0         \$2,500 to \$4,999       14.4       13.6         \$5,500 to \$4,999       8.1       6.7         \$10,000 to \$19,999       13.2       11.2         \$20,000 or more       8.6       9.3         Employed       8.6       9.3         Employed, but r		47.4	00.5
Hispanic Other       15.7       17.4         Other       9.2       11.7         Disability       8.6       9.6         Education level       Below high school High school diploma or GED       3.6       2.8         High school diploma or GED       41.4       22.4         Some college Bachelor's degree or higher       13.6       21.7         Service-related characteristics         Recently separated veteran       19.0       31.9         Campaign veteran       17.5       12.7         Service-connected disability       11.9       14.7         Pre-program characteristics         Average pre-program quarterly earnings         None       30.0       36.4         \$1 to \$2,499       18.4       21.0         \$2,500 to \$4,499       18.4       21.0         \$2,500 to \$4,999       8.1       6.7         \$10,000 to \$19,999       3.1       6.7         \$10,000 to \$19,999       3.1       11.2         \$2,000 or more       4.9       1.5         Employed       8.6       9.3         Employed, but received notice of termination       9.9       0.8			
Other         9.2         11.7           Disability         8.6         9.6           Education level         8.6         9.6           Below high school         3.6         2.8           High school diploma or GED         41.4         22.4           Some college         41.3         53.1           Bachelor's degree or higher         13.6         21.7           Service-related characteristics           Recently separated veteran         19.0         31.9           Campaign veteran         17.5         12.7           Service-connected disability         11.9         14.7           Pre-program characteristics           Average pre-program quarterly earnings         30.0         36.4           \$1 to \$2,499         30.0         36.4           \$1 to \$2,499         18.4         21.0           \$2,500 to \$4,999         14.4         13.6           \$5,000 to \$7,499         11.1         9.6           \$7,500 to \$9,999         31.2         11.2           \$20,000 or more         4.9         1.5           Employed, but received notice of termination         0.9         0.8           Not employed         90.5         89.9 <td></td> <td></td> <td></td>			
Disability       8.6       9.6         Education level       3.6       2.8         Below high school       3.6       2.8         High school diploma or GED       41.4       22.4         Some college       41.3       53.1         Bachelor's degree or higher       13.6       21.7         Service-related characteristics         Recently separated veteran       19.0       31.9         Campaign veteran       17.5       12.7         Service-connected disability       11.9       14.7         Pre-program characteristics         Average pre-program quarterly earnings         None       30.0       36.4         \$1 to \$2,499       30.0       36.4         \$1 to \$2,499       14.4       13.6         \$5,000 to \$4,999       14.4       13.6         \$5,000 to \$7,499       11.1       9.6         \$7,500 to \$9,999       8.1       6.7         \$10,000 to \$19,999       13.2       11.2         \$20,000 or more       4.9       1.5         Employed, but received notice of termination       0.9       0.8         Not employed       90.5       89.		_	
Education level         3.6         2.8           Below high school diploma or GED         41.4         22.4           Some college         41.3         53.1           Bachelor's degree or higher         13.6         21.7           Service-related characteristics           Recently separated veteran         19.0         31.9           Campaign veteran         17.5         12.7           Service-connected disability         11.9         14.7           Pre-program characteristics           Average pre-program quarterly earnings           None         30.0         36.4           \$1 to \$2,499         18.4         21.0           \$2,500 to \$4,999         18.4         21.0           \$2,500 to \$7,499         11.1         9.6           \$7,500 to \$9,999         8.1         6.7           \$10,000 to \$19,999         13.2         11.2           \$20,000 or more         4.9         1.5           Employed, but received notice of termination         0.9         0.8           Not employed         90.5         89.9           Unemployment insurance claimant status         26.6         26.6           Claimant, referre		-	
Below high school High school diploma or GED         3.6         2.8           High school diploma or GED         41.4         22.4           Some college Bachelor's degree or higher         13.6         21.7           Service-related characteristics           Recently separated veteran         19.0         31.9           Campaign veteran         17.5         12.7           Service-connected disability         11.9         14.7           Pre-program characteristics           Average pre-program quarterly earnings           None         30.0         36.4           \$1 to \$2,499         18.4         21.0           \$2,500 to \$4,999         18.4         21.0           \$2,500 to \$7,499         11.1         9.6           \$7,500 to \$9,999         8.1         6.7           \$10,000 to \$19,999         13.2         11.2           \$20,000 or more         4.9         1.5           Employed, but received notice of termination         0.9         0.8           Not employed         90.5         89.9           Unemployment insurance claimant status         26.6         26.6           Claimant, referred by WPRS         32.0         25.2	-	0.0	3.0
High school diploma or GED       41.4       22.4         Some college       41.3       53.1         Bachelor's degree or higher       13.6       21.7         Service-related characteristics         Recently separated veteran       19.0       31.9         Campaign veteran       17.5       12.7         Service-connected disability       11.9       14.7         Pre-program characteristics         Average pre-program quarterly earnings         None       30.0       36.4         \$1 to \$2,499       18.4       21.0         \$2,500 to \$4,999       18.4       21.0         \$2,500 to \$4,999       11.1       9.6         \$7,500 to \$9,999       8.1       6.7         \$10,000 to \$19,999       13.2       11.2         \$20,000 or more       4.9       1.5         Employment status at participation         Employed, but received notice of termination       0.9       0.8         Not employed       8.6       9.3         Unemployment insurance claimant status       26.6       26.6         Claimant, referred by WPRS       32.0       25.2         Exhaustee       4.6 <td></td> <td>3.6</td> <td>2.8</td>		3.6	2.8
Some college			
Bachelor's degree or higher   13.6   21.7			
Recently separated veteran         19.0         31.9           Campaign veteran         17.5         12.7           Service-connected disability         11.9         14.7           Pre-program characteristics           Average pre-program quarterly earnings           None         30.0         36.4           \$1 to \$2,499         18.4         21.0           \$2,500 to \$4,999         18.4         13.6           \$5,000 to \$7,499         11.1         9.6           \$7,500 to \$9,999         8.1         6.7           \$10,000 to \$19,999         13.2         11.2           \$20,000 or more         4.9         1.5           Employed         8.6         9.3           Employed, but received notice of termination         0.9         0.8           Not employed         90.5         89.9           Unemployment insurance claimant status         26.6         26.6           Claimant, referred by WPRS         26.6         26.6           Claimant, not referred by WPRS         32.0         25.2           Exhaustee         4.6         5.1           No         36.9         43.2		13.6	21.7
Campaign veteran       17.5       12.7         Service-connected disability       11.9       14.7         Pre-program characteristics         Average pre-program quarterly earnings         None       30.0       36.4         \$1 to \$2,499       18.4       21.0         \$2,500 to \$4,999       14.4       13.6         \$5,000 to \$7,499       11.1       9.6         \$7,500 to \$9,999       8.1       6.7         \$10,000 to \$19,999       13.2       11.2         \$20,000 or more       4.9       1.5         Employment status at participation         Employed       8.6       9.3         Employed, but received notice of termination       0.9       0.8         Not employed       90.5       89.9         Unemployment insurance claimant status       26.6       26.6         Claimant, referred by WPRS       26.6       26.6         Claimant, not referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2	Service-related char	acteristics	
None   30.0   36.4   31.9   36.4   36.5   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9   36.9	Recently separated veteran		
None   30.0   36.4   31.0   \$2,499   18.4   21.0   \$2,500 to \$4,999   11.1   9.6   \$5,000 to \$7,499   13.2   11.2   \$20,000 or more   4.9   1.5   Employed   8.6   9.3   Employed   8.6   9.3   Employed   90.5   89.9   Unemployment insurance claimant status   Claimant, referred by WPRS   26.6   26.6   Claimant, not referred by WPRS   26.0   26.2   Exhaustee   4.6   5.1   No			
Average pre-program quarterly earnings   30.0   36.4     \$1 to \$2,499   18.4   21.0     \$2,500 to \$4,999   14.4   13.6     \$5,000 to \$7,499   11.1   9.6     \$7,500 to \$9,999   8.1   6.7     \$10,000 to \$19,999   13.2   11.2     \$20,000 or more   4.9   1.5     Employment status at participation   Employed   8.6   9.3     Employed, but received notice of termination   0.9   0.8     Not employed   90.5   89.9     Unemployment insurance claimant status   Claimant, referred by WPRS   26.6   26.6     Claimant, not referred by WPRS   32.0   25.2     Exhaustee   4.6   5.1     No   36.9   43.2	· · · · · · · · · · · · · · · · · · ·		14.7
None       30.0       36.4         \$1 to \$2,499       18.4       21.0         \$2,500 to \$4,999       14.4       13.6         \$5,000 to \$7,499       11.1       9.6         \$7,500 to \$9,999       8.1       6.7         \$10,000 to \$19,999       13.2       11.2         \$20,000 or more       4.9       1.5         Employment status at participation       Employed       8.6       9.3         Employed, but received notice of termination       0.9       0.8         Not employed       90.5       89.9         Unemployment insurance claimant status       26.6       26.6         Claimant, referred by WPRS       26.6       26.6         Claimant, not referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2		cteristics	
\$1 to \$2,499		20.0	20.4
\$2,500 to \$4,999			
\$5,000 to \$7,499			
\$7,500 to \$9,999			
\$20,000 or more       4.9       1.5         Employment status at participation       8.6       9.3         Employed, but received notice of termination       0.9       0.8         Not employed       90.5       89.9         Unemployment insurance claimant status       26.6       26.6         Claimant, referred by WPRS       26.6       26.6         Claimant, not referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2			
Employment status at participation       8.6       9.3         Employed, but received notice of termination       0.9       0.8         Not employed       90.5       89.9         Unemployment insurance claimant status       26.6       26.6         Claimant, referred by WPRS       26.6       26.6         Claimant, not referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2	\$10,000 to \$19,999	13.2	11.2
Employed       8.6       9.3         Employed, but received notice of termination       0.9       0.8         Not employed       90.5       89.9         Unemployment insurance claimant status       Claimant, referred by WPRS       26.6       26.6         Claimant, not referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2	\$20,000 or more	4.9	1.5
Employed, but received notice of termination       0.9       0.8         Not employed       90.5       89.9         Unemployment insurance claimant status       Claimant, referred by WPRS       26.6       26.6         Claimant, not referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2			
Not employed       90.5       89.9         Unemployment insurance claimant status       26.6       26.6         Claimant, referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2			
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS State			
Claimant, referred by WPRS       26.6       26.6         Claimant, not referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2		90.5	89.9
Claimant, not referred by WPRS       32.0       25.2         Exhaustee       4.6       5.1         No       36.9       43.2		26.6	26.6
Exhaustee       4.6       5.1         No       36.9       43.2			
No 36.9 43.2			
Sample size 16,573 2,345			
	Sample size	16,573	2,345

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.38. Characteristics of veteran WIA program customers in study local areas, by education level (CY 2011-2012 exits) (percentages)

Characteristic	Below high school	High school diploma or GED	Some college	Bachelor's degree or higher			
Demographic characteristics							
Gender	• •						
Male	89.2	92.2	83.2	79.9			
Female	10.8	7.8	16.8	20.1			
Age							
18-24	3.3	7.9	5.4	0.6			
25-34	14.1	17.7	22.2	16.7			
35-44	12.0	19.5	21.6	19.4			
45-54	29.8	32.3	27.7	28.5			
55-64	32.2	17.7	19.5	25.0			
65 or older	8.7	4.9	3.7	9.7			
Race/ethnicity	<b>U</b>		<b></b>	•			
White, non-Hispanic	44.6	50.8	42.5	48.0			
African American, non-Hispanic	28.9	30.7	34.7	28.7			
Hispanic	26.9 17.4	12.7	15.1	12.7			
Other	9.1	5.7	7.7	10.6			
Disability	13.2	7.8	11.4	12.3			
Education level							
Below high school	100.0	0.0	0.0	0.0			
High school diploma or GED	0.0	100.0	0.0	0.0			
Some college	0.0	0.0	100.0	0.0			
Bachelor's degree or higher	0.0	0.0	0.0	100.0			
Sei	rvice-related ch	aracteristics					
Recently separated veteran	10.7	16.9	18.9	13.4			
Campaign veteran	14.8	21.5	23.9	22.0			
Service-connected disability	12.4	8.5	12.6	15.7			
P	re-program cha	racteristics					
Average pre-program quarterly earnings							
None	25.2	30.7	31.3	28.8			
\$1 to \$2,499	24.0	20.0	19.1	17.1			
\$2,500 to \$4,999	13.6	16.2	13.5	11.6			
\$5,000 to \$7,499	10.3	11.6	11.2	8.9			
\$7,500 to \$9,999	12.4	8.0	8.0	7.6			
\$10,000 to \$19,999	12.8	11.5	13.8	17.0			
\$20,000 or more	1.7	2.0	3.0	8.8			
Employment status at participation							
Employed	7.0	8.6	9.0	9.9			
Employed, but received notice of							
termination	0.8	1.5	1.3	2.0			
Not employed	92.1	89.9	89.7	88.1			
Unemployment insurance claimant status							
Claimant, referred by WPRS	26.4	25.4	27.3	26.9			
Claimant, not referred by WPRS	31.4	31.9	29.8	32.5			
Exhaustee	4.5	3.9	5.3	4.7			
No	37.6	38.8	37.7	36.0			
Sample size	242	2,661	2,940	1,009			

Appendix Table E.39. Characteristics of veteran WIA program customers in study local areas, by service-connected disability status (CY 2011–2012 exits) (percentages)

Characteristic	Service-connected disability	No service-connected disability					
Demographic characteristics							
Gender Male Female	85.1 14.9	88.0 12.0					
Age 18-24 25-34 35-44 45-54 55-64 65 or older	4.9 27.0 20.2 22.4 20.0 5.5	7.7 20.5 17.5 27.3 19.4 7.5					
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other Disability	47.7 28.5 12.9 10.9 44.9	44.5 29.8 16.3 9.4 4.0					
Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	3.8 47.2 47.2 20.2	3.5 42.4 42.4 14.0					
	ted characteristics						
Recently separated veteran Campaign veteran Service-connected disability	23.4 27.6 100.0	20.1 15.4 0.0					
Pre-progra	m characteristics						
Average pre-program quarterly earnings  None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	35.6 18.1 11.5 10.8 7.2 13.2 3.6	30.2 18.8 14.7 10.9 8.0 12.9 4.6					
Employment status at participation Employed Employed, but received notice of termination Not employed	10.4 0.9 88.7	8.4 0.9 90.6					
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	26.6 25.4 3.7 44.3	26.5 31.8 4.7 37.0					
Sample size	2,327	16,649					

Appendix Table E.40. Characteristics of veteran WIA program customers in study local areas, by age (CY 2011-2012 exits) (percentages)

Name				_			
Seminary   Seminary							
Gender Male         79.5         79.8         84.6         90.2         94.8         97.5           Age         20.5         20.2         15.4         98.8         5.2         25.5           Age         36.2         36.2         25.5         4         98.8         5.2         25.5           Age         38.24         100.0         0.0         0.0         0.0         0.0         0.0           35.44         0.0         0.0         0.0         0.0         0.0         0.0         0.0           45.54         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0	Characteristic	years old	older				
Male Female         79.5 (20.5)         79.8 (20.5)         84.6 (20.5)         90.2 (20.5)         94.8 (20.5)         97.5 (20.5)           Age Female         20.5 (20.5)         20.2 (20.5)         15.4 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5 (20.5)         20.5	De	mographic	character	istics			
Female         20.5         20.2         15.4         9.8         5.2         2.5           Age         18-24         100.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>							
Age         18-24         100.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0         0.0							
18-24	Female	20.5	20.2	15.4	9.8	5.2	2.5
25-34							
35-44	· · · ·						
A5-5-64							
55-64         0.0         0.0         0.0         0.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0         100.0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>							
Race/ethnicity   White, non-Hispanic   37.0   34.0   43.3   40.6   56.6   73.4							
Race/ethnicity							
White, non-Hispanic         37.0         34.0         43.3         40.6         56.6         73.4           African American, non-Hispanic         22.4         29.4         32.7         37.4         25.4         13.2           Other         13.5         12.7         9.1         8.5         7.7         6.5           Disability         3.8         8.0         9.0         9.5         10.2         8.4           Education level         Below high school         2.1         2.6         2.1         3.5         5.7         5.9           High school diploma or GED         14.9         11.6         15.3         16.9         12.8         9.5           Some college         41.5         49.2         46.0         40.1         41.6         30.2           Service-related characteristics           Recently separated veteran         85.3         48.5         13.9         4.3         1.3         0.4           Carpaign veteran         17.7         20.5         20.9         11.6         18.7         10.2           Service-related characteristics           Recently separated veteran         85.3         48.5         13.9         4.3		0.0	0.0	0.0	0.0	0.0	100.0
African American, non-Hispanic         22.4         29.4         32.7         37.4         25.4         13.2           Hispanic         27.1         23.9         14.9         13.6         10.2         6.9           Other         13.5         12.7         9.1         8.5         7.7         6.5           Disability         3.8         8.0         9.0         9.5         10.2         8.4           Education level         Below high school of liploma or GED         2.1         2.6         2.1         3.5         5.7         5.9           High school diploma or GED         14.9         11.6         15.3         16.9         12.8         9.5           Some college         41.5         49.2         46.0         40.1         41.6         30.2           Bachelor's degree or higher         1.6         12.7         14.2         14.2         18.3         27.4           Service-related characteristics           Recently separated veteran         85.3         48.5         13.9         4.3         1.3         0.4           Campaign veteran         17.7         20.5         20.9         11.6         18.7         10.2							

### Appendix Table E.41. Characteristics of veteran WIA program exiters in study local areas, by campaign veteran status (CY 2011-2012 exiters) (percentages)

Characteristic	Campaign veteran	Not campaign veteran
Demograp	hic characteristics	
Gender		
Male	90.7	87.0
Female	9.3	13.0
Age	0.0	7.0
18-24	8.0	7.3
25-34 35-44	26.1 22.0	20.3 17.1
45-54	18.1	28.4
55-64	21.3	19.1
65 or older	4.5	7.8
Race/ethnicity	-	-
White, non-Hispanic	58.5	42.3
African American, non-Hispanic	24.1	30.7
Hispanic	10.2	17.0
Other	7.2	10.0
Disability	10.9	8.3
Education level		
Below high school	2.3	3.9
High school diploma or GED	37.6	39.2
Some college	45.8	42.1
Bachelor's degree or higher	14.3	14.8
Service-rel	ated characteristics	
Recently separated veteran	26.8	19.3
Campaign veteran	100.0	0.0
Service-connected disability	19.9	10.8
	am characteristics	
Average pre-program quarterly earnings	24.2	00.0
None \$1 to \$2,499	31.8 15.9	30.6 19.3
\$1 to \$2,499 \$2,500 to \$4,999	13.4	14.4
\$5,000 to \$7,499	11.1	10.8
\$7,500 to \$9,999	8.2	7.9
\$10,000 to \$19,999	16.0	12.3
\$20,000 or more	3.6	4.6
Employment status at participation		
Employed	12.3	8.0
Employed, but received notice of termination	1.5	0.8
Not employed	86.2	91.2
Unemployment insurance claimant status		
Claimant, referred by WPRS	24.1	27.2
Claimant, not referred by WPRS	33.7	30.4
Exhaustee No	4.6 37.7	4.6 37.9
Sample size	3,094	15,882

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.42. Characteristics of veteran WIA program customers in study local areas, by employment status at entry (CY 2011-2012 exits) (percentages)

Characteristic	Employed at time of entry	Not employed at time of entry				
Demographic characteristics						
Gender Male Female	86.8 13.2	87.7 12.3				
Age 18-24 25-34 35-44 45-54 55-64 65 or older	4.6 22.1 21.0 30.2 15.9 6.3	7.7 21.2 17.6 26.4 19.8 7.4				
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other Disability	51.7 28.5 11.0 8.8 10.2	44.3 29.8 16.3 9.6 8.6				
Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	2.8 37.4 43.5 16.3	3.6 39.0 42.9 14.6				
Service-related ch	aracteristics					
Recently separated veteran Campaign veteran Service-connected disability	13.5 24.5 14.7	21.2 16.2 12.0				
Pre-program cha	racteristics					
Average pre-program quarterly earnings  None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	17.5 22.2 19.3 16.8 11.3 11.1	32.1 18.4 13.8 10.3 7.6 13.1 4.7				
Employment status at participation Employed Employed, but received notice of termination Not employed	100.0 0.0 0.0	0.0 1.0 99.0				
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee No	15.0 17.8 3.6 63.6	27.6 32.4 4.7 35.3				
Sample size	1,645	17,331				

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.43. Characteristics of veteran WIA program customers in study local areas, by average pre-program quarterly earnings (CY 2011–2012 exits) (percentages)

Characteristic	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999		\$20,000 and above	
Demographic characteristics								
Gender								
Male Female	85.3 14.7	86.1 13.9	88.2 11.8	89.1 10.9	89.6 10.4	89.3 10.7	95.8 4.2	
Age								
18-24	13.7	8.5	4.3	3.1	3.5	2.7	0.5	
25-34 35-44	27.0	22.4	19.9	20.9	16.1	16.0	6.6	
45-54	15.8 22.8	17.8 27.6	18.8 29.3	19.3 29.9	19.9 29.2	20.9 27.4	14.0 27.8	
55-64	16.1	15.4	18.7	20.7	24.6	24.4	36.0	
65 or older	4.7	8.4	9.0	6.2	6.7	8.7	15.0	
Race/ethnicity								
White, non-Hispanic African American, non-	37.0	39.5	47.1	48.1	53.1	55.1	63.6	
Hispanic	32.0	36.3	30.7	29.7	24.4	21.6	14.9	
Hispanic	19.6	15.0	14.3	13.9	14.1	14.8	10.2	
Other	11.5	9.2	7.9	8.3	8.4	8.4	11.3	
Disability Education level	11.3	9.4	7.7	7.3	7.0	6.6	5.0	
Below high school High school diploma or	2.9	4.4	3.4	3.3	5.4	3.4	1.7	
GED	39.1	40.2	44.0	41.0	38.5	33.3	23.0	
Some college Bachelor's degree or	44.1	42.4	40.7	43.8	42.3	44.5	37.4	
higher	13.9	13.1	12.0	11.9	13.8	18.8	37.9	
		rvice-relat						
Recently separated veteran	37.0	18.4	12.6	12.2	12.0	11.1	4.1	
Campaign veteran	17.4	14.6	15.9	17.3	17.4	20.8	13.6	
Service-connected disability	14.2	11.9	9.9	12.2	11.1	12.5	9.8	
	F	Pre-prograi	m charact	eristics				
Average pre-program quarterly earnings								
None	100.0	0.0	0.0	0.0	0.0	0.0	0.0	
\$1 to \$2,499	0.0	100.0	0.0	0.0	0.0	0.0	0.0	
\$2,500 to \$4,999	0.0	0.0	100.0	0.0	0.0	0.0	0.0	
\$5,000 to \$7,499	0.0	0.0	0.0	100.0	0.0	0.0	0.0	
\$7,500 to \$9,999	0.0	0.0	0.0	0.0	100.0	0.0	0.0	
\$10,000 to \$19,999	0.0	0.0	0.0	0.0	0.0	100.0	0.0	
\$20,000 or more	0.0	0.0	0.0	0.0	0.0	0.0	100.0	
Employment status at								
participation Employed Employed, but received	4.9	10.3	11.7	13.4	12.4	7.5	3.6	
notice of termination	0.7	0.6	0.6	0.5	0.7	2.2	3.0	
Not employed	94.3	89.2	87.7	86.1	87.0	90.4	93.5	

Characteristic	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999		\$20,000 and above
Unemployment insurance							
claimant status Claimant, referred by							
WPRS	16.7	19.1	31.6	33.8	37.6	38.1	39.8
Claimant, not referred by							
WPRS	25.8	25.3	31.4	37.1	36.3	40.1	42.4
Exhaustee	6.4	6.1	3.5	3.6	3.8	1.6	2.1
No	51.2	49.5	33.5	25.6	22.3	20.2	15.7
Sample size	5,851	3,550	2,710	2,062	1,503	2,453	844

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.44. Characteristics of veteran WIA program customers in study local areas, by program type (CY 2011-2012 exits) (percentages)

Characteristic	WIA adult	WIA dislocated worker
Demo	graphic characteristics	
Gender		
Male	87.3	88.5
Female	12.7	11.5
Age		
18-24	6.6	7.8
25-34	21.3	20.0
35-44	18.5	17.7
45-54	28.1	25.5
55-64 65 or older	19.2 6.3	20.7 8.3
	0.3	0.3
Race/ethnicity White, non-Hispanic	48.2	47.1
African American, non-Hispanic	29.8	26.7
Hispanic	13.0	16.6
Other	9.0	9.7
Disability	10.1	7.0
-	10.1	7.0
Education level	2.0	2.2
Below high school High school diploma or GED	3.8 39.2	3.2 38.3
Some college	42.3	43.2
Bachelor's degree or higher	14.6	15.4
	e-related characteristics	
Recently separated veteran	17.4	22.2
Campaign veteran	19.2	17.4
Service-connected disability	13.7	11.3
•	rogram characteristics	
Average pre-program quarterly earnings	34.5	24.0
None \$1 to \$2,499	34.5 22.3	24.8 14.7
\$2,500 to \$4,999	14.1	15.5
\$5,000 to \$7,499	10.1	12.6
\$7,500 to \$9,999	7.2	9.0
\$10,000 to \$19,999	9.5	17.0
\$20,000 or more	2.3	6.3
Employment status at participation		
Employed	12.5	5.0
Employed, but received notice of		
termination	0.7	1.1
Not employed	86.8	93.9
Unemployment insurance claimant status		
Claimant, referred by WPRS	10.7	44.9
Claimant, not referred by WPRS	31.9	30.5
Exhaustee	2.6	6.9
No	54.8	17.7
Sample size	10,754	10,258

Source: WIASRD data for program year 2012, quarter 4.

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#### Appendix Table E.45. Service and training receipt of WIA program customers in study local areas, by veteran status (CY 2011-2012 exits) (percentages)

Service	Veterans	Nonveterans
Received self-service	39.4	25.9
Received workforce information services	30.1	21.2
Staff-assisted core service	ces	
Received staff-assisted core service	99.9	100.0
Intensive and training serv	vices	
Received intensive services	35.7	31.5
Received training	8.6	7.0
Focus of occupational skills training		
Managerial, administrative, professional, and technical	42.4	44.9
Service	8.3	18.0
Sales, clerical, and administrative support	4.3	9.2
Agricultural, natural resources, and construction	5.0	3.8
Mechanical and transportation	40.0	24.0
Not reported	15.8	17.0
Other services		
Pre-vocational activities	16.0	10.3
Received supportive services	6.5	4.5
Sample size	18,976	342,754

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.46. Service and training receipt of veteran WIA program customers in study local areas, by JVSG status (CY 2011-2012 exits) (percentages)

Service	JVSG	Non-JVSG
Received self-service	38.8	39.7
Received workforce information services	44.6	21.3
Staff-assisted core services		
Received staff-assisted core service	99.8	100.0
Intensive and training services		
Received intensive services	42.3	31.7
Received training	7.7	9.2
Focus of occupational skills training		
Managerial, administrative, professional, and technical	45.5	40.7
Service	6.0	9.6
Sales, clerical, and administrative support	4.2	4.3
Agricultural, natural resources, and construction	5.6	4.7
Mechanical and transportation	38.7	40.7
Not reported	12.2	17.6
Other services		
Pre-vocational activities	22.7	10.6
Received supportive services	9.4	4.7
Sample size	7,163	11,813

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.47. Service and training receipt of veteran WIA program customers in study local areas, by recently separated status (CY 2011–2012 exits) (percentages)

Service receipt	Recently separated	Not recently separated
Received self-service	25.8	42.9
Received workforce information services	27.5	30.7
Staff-assisted core	services	
Received staff-assisted core service	99.9	99.9
Intensive and training	services	
Received intensive services	29.3	37.4
Received training	4.5	9.7
Focus of occupational skills training		
Managerial, administrative, professional, and technical	24.3	44.4
Service	11.8	8.0
Sales, clerical, and administrative support	5.9	4.1
Agricultural, natural resources, and construction	9.6	4.5
Mechanical and transportation	48.5	39.1
Not reported	23.2	14.9
Other service	es	
Pre-vocational activities	14.6	16.3
Received supportive services	5.0	6.9
Sample size	3,899	15,077

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.48. Service and training receipt of veteran WIA program customers in study local areas, by gender (CY 2011-2012 exits) (percentages)

Service	Male	Female
Received self-service	40.0	35.7
Received workforce information services	30.6	26.9
Staff-assisted core services		
Received staff-assisted core service	99.9	100.0
Intensive and training services		
Received intensive services	35.3	39.1
Received training	8.5	9.5
Focus of occupational skills training		
Managerial, administrative, professional, and technical	40.0	57.9
Service	5.9	23.7
Sales, clerical, and administrative support	3.3	10.5
Agricultural, natural resources, and construction	5.7	0.5
Mechanical and transportation	45.1	7.4
Not reported	16.0	14.4
Other services		
Pre-vocational activities	16.2	14.8
Received supportive services	6.5	5.9
Sample size	16,573	2,345

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.49. Service and training receipt of veteran WIA program customers in study local areas, by education level (CY 2011-2012 exits) (percentages)

Service Received self-service Received workforce information	Below high school 40.1	High school or GED diploma 51.7	Some college 51.2	Bachelor's degree or higher 49.1	
services	38.8	50.1	48.0	41.0	
	Staff-assisted	core services			
Received staff-assisted core service	100.0	99.8	99.7	99.9	
	Intensive and tr	aining services			
Received intensive services	99.2	99.2	98.5	99.3	
Received training	8.7	25.4	24.0	23.0	
Focus of occupational skills training Managerial, administrative, professional, and technical	27.3	26.3	47.7	74.2	
Service Sales, clerical, and administrative	9.1	9.9	8.1	4.5	
support Agricultural, natural resources,	0.0	3.8	4.9	4.0	
and construction	9.1	6.6	4.4	2.0	
Mechanical and transportation Not reported	54.5 47.6	53.4 15.1	34.9 16.0	15.2 14.7	
Other services					
Pre-vocational activities	9.9	16.4	16.6	14.8	
Received supportive services	9.5	18.7	17.0	14.8	
Sample size	242	2,661	2,940	1,009	

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.50. Service and training receipt of veteran WIA program customers in study local areas, by service-connected disability status (CY 2011–2012 exits) (percentages)

Service receipt	Service-connected disability	No service-connected disability
Received self-service	44.7	38.6
Received workforce information services	28.7	30.3
Staff-assiste	ed core services	
Received staff-assisted core service	100.0	99.9
Intensive and	I training services	
Received intensive services	33.3	36.1
Received training	6.0	9.0
Focus of occupational skills training Managerial, administrative, professional, and		
technical	47.3	41.9
Service	3.6	8.8
Sales, clerical, and administrative support	5.4 7.1	4.2 4.8
Agricultural, natural resources, and construction Mechanical and transportation	36.6	40.3
Not reported	19.4	15.5
	r services	
Pre-vocational activities	18.9	15.7
Received supportive services	5.5	6.6
Sample size	2,327	16,649

Source: WIASRD data for program year 2012, quarter 4.

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### Appendix Table E.51. Service and training receipt of veteran WIA program customers in study local areas, by age (CY 2011–2012 exits) (percentages)

	10.04	25.24	25 44	45 54	FF (4	/E and
	18-24	25-34	35-44	45-54	55-64	65 and
Service receipt	years old	years old	years old	years old	years old	older
Received self-service	29.5	31.0	44.9	45.8	43.1	27.1
Received workforce information services	25.7	25.9	33.4	31.1	32.0	30.0
S	taff-assiste	ed core se	rvices			
Received staff-assisted core service	100.0	100.0	99.9	99.9	99.9	100.0
Inte	ensive and	training s	ervices			
Received intensive services	26.7	32.2	40.4	39.8	37.0	25.8
Received training	4.1	7.5	13.5	10.1	7.5	1.9
Focus of occupational skills training.  Managerial, administrative,						
professional, and technical	22.4	35.2	44.5	43.1	47.7	56.5
Service	16.3	10.2	8.0	8.0	5.9	8.7
Sales, clerical, and administrative						
support	6.1	4.5	2.5	4.0	6.7	8.7
Agricultural, natural resources, and	40.0	7.0	4.5	4.0	0.4	4.0
construction	10.2	7.8	4.5	4.9	2.1	4.3
Mechanical and transportation	44.9	42.2	40.5	40.0	37.7	21.7
Not reported	14.0	19.7	13.3	17.3	13.4	14.8
	Other	services				
Pre-vocational activities	14.6	13.1	16.4	18.8	15.0	14.5
Received supportive services	4.4	5.9	8.9	7.8	5.3	2.6
Sample size	1,404	4,036	3,391	5,069	3,691	1,385

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.52. Service and training receipt of veteran WIA program customers in study local areas, by campaign veteran status (CY 2011–2012 exits) (percentages)

Service receipt	Campaign veteran	Not campaign veteran
Received self-service	62.3	34.9
Received workforce information services	45.2	27.1
Staff-assi	sted core services	
Received staff-assisted core service	99.8	99.9
Intensive a	nd training services	
Received intensive services	46.8	33.6
Received training	14.8	7.4
Focus of occupational skills training Managerial, administrative, professional, and		
technical	46.1	40.8
Service	5.9	9.4
Sales, clerical, and administrative support Agricultural, natural resources, and	4.7	4.1
construction	6.6	4.3
Mechanical and transportation	36.8	41.3
Not reported	10.9	17.7
Oti	ner services	
Pre-vocational activities	19.7	15.3
Received supportive services	10.3	5.7
Sample size	3,094	15,882

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.53. Service and training receipt of veteran WIA program customers in study local areas, by employment status at entry (CY 2011–2012 exits) (percentages)

Service receipt	Employed at time of entry	Not employed at time of entry
Received self-service	53.0	38.1
Received workforce information services	27.8	30.3
Staff-assisted core servi	ces	
Received staff-assisted core service	100.0	99.9
Intensive and training serv	/ices	
Received intensive services	37.0	35.6
Received training	10.3	8.5
Focus of occupational skills training Managerial, administrative, professional, and technical Service Sales, clerical, and administrative support Agricultural, natural resources, and construction Mechanical and transportation Not reported	41.5 5.9 5.2 7.4 40.0 20.1	42.5 8.6 4.2 4.7 40.0 15.3
Other services		
Pre-vocational activities Received supportive services	18.4 6.4	15.8 6.5
Sample size	1,645	17,331

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.54. Service and training receipt of veteran WIA program customers in study local areas, by average pre-program quarterly earnings (CY 2011–2012 exits) (percentages)

		\$1-	\$2,500-	\$5,000-	\$7,500-	\$10,000-	\$20,000		
Service receipt	None	\$2,499	\$4,999	\$7,499	\$9,999		and above		
Received self-service	38.0	40.8	41.6	42.2	40.7	39.9	25.0		
Received workforce information services	27.5	25.4	31.0	33.5	32.1	35.6	37.0		
	5	Staff-assis	ted core s	ervices					
Received staff-assisted core service	99.9	100.0	100.0	100.0	99.9	99.9	99.6		
	In	tensive an	d training	services					
Received intensive services	35.2	36.8	35.8	36.3	36.9	37.0	27.8		
Received training	8.4	8.8	8.8	9.2	8.1	8.8	7.8		
Focus of occupational skills training Managerial, administrative,									
professional, and technical	34.7	35.4	36.9	43.4	57.4	52.1	77.8		
Service Sales, clerical, and	9.5	9.6	8.3	9.8	6.5	5.9	3.2		
administrative support Agricultural, natural resources, and	3.8	4.4	4.9	5.8	3.7	4.3	1.6		
construction Mechanical and	5.4	5.2	4.4	6.9	2.8	5.3	1.6		
transportation Not reported	46.6 24.8	45.4 13.4	45.6 13.4	34.1 8.9	29.6 11.5	32.4 13.4	15.9 4.5		
Other services									
Pre-vocational activities Received supportive	14.7	14.0	17.0	15.6	21.6	19.9	11.0		
services	6.8	7.5	5.9	6.3	6.8	5.5	4.7		
Sample size	5,851	3,550	2,710	2,062	1,503	2,453	844		

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.55. Service and training receipt of veteran WIA program customers in study local areas, by program type (CY 2011–2012 exits) (percentages)

		WIA dislocated
Service	WIA adult	worker
Received self-service Received workforce information services	50.5 24.7	37.1 32.4
Staff-assisted core service	es	
Received staff-assisted core service	100.0	99.9
Intensive and training servi	ices	
Received intensive services	34.6	35.0
Received training	7.9	10.1
Focus of occupational skills training Managerial, administrative, professional, and technical Service Sales, clerical, and administrative support Agricultural, natural resources, and construction Mechanical and transportation Not reported  Other services  Pre-vocational activities	35.3 9.3 3.5 5.7 46.2 19.7	46.8 7.3 4.8 4.3 36.8 15.1
Received supportive services	7.3	5.5
Sample size	10,754	10,258

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.56. Labor market outcomes of WIA program customers in study local areas, by veteran status (CY 2011–2012 exits)

Labor market outcome	Veterans	Nonveterans						
Post-program employment (percentages)								
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	52.9 67.2 26.6	55.5 71.9 29.8						
Sample size	18,976	342,754						
Post-program quarterly earni	ngs (dollars)							
Average earnings in first quarter after program exit  Median	3,648 (6,077) 411	3,278 (7,637) 653						
Average post-program quarterly earnings  Median	3,625 (5,464) 1,539	3,432 (5,980) 1,642						
Average change in quarterly earnings  Median	-1,661 (8,531)	-1,704 (8,666) -106						
Sample size	18,976	342,754						
Common measure	 S	•						
Entered employment (percentages)	51.0	53.4						
Sample size	8,832	165,886						
Employment retention (percentages)	78.6	80.1						
Sample size	7,948	153,402						
Total earnings (dollars)  Median	16,498 (13,707) 13,204	14,411 (16,518) 10,679						
Sample size	7,867	151,952						

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.57. Labor market outcomes of veteran WIA program customers in study local areas, by JVSG status (CY 2011–2012 exits)

Labor market outcome	JVSG	Non-JVSG						
Post-program employment (percentages)								
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	50.3 64.7 26.0	54.4 68.7 27.0						
Sample size	7,163	11,813						
Post-program quarterly earnings	s (dollars)							
Average earnings in first quarter after program exit  Median	3,725 (6,245) 55	3,602 (5,973) 664						
Average post-program quarterly earnings  Median	3,786 (5,860) 1,442	3,527 (5,207) 1,601						
Average change in quarterly earnings  Median	-2,451 (10,183) 0	-1,182 (7,309) -70						
Sample size	7,163	11,813						
Common measures								
Entered employment (percentages)	49.3	52.0						
Sample size	3,308	5,524						
Employment retention (percentages)	79.2	78.2						
Sample size	2,879	5,069						
Total earnings (dollars)  Median	17,819 (14,860) 14,405	15,749 (12,949) 12,559						
Sample size	2,846	5,021						

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.58. Labor market outcomes of veteran WIA program customers in study local areas, by recently separated status (CY 2011–2012 exits)

Labor market outcome	Recently separated	Not recently separated						
Post-program employment (percentages)								
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	42.7 59.3 18.9	55.5 69.3 28.6						
Sample size	3,899	15,077						
Post-program q	uarterly earnings (dollars)	)						
Average earnings in first quarter after program exit  Median	2,617 (4,824) 0	3,915 (6,334) 900						
Average post-program quarterly earnings  Median	2,651 (4,369) 558	3,877 (5,686) 1,842						
Average change in quarterly earnings  Median	186 (5,551) 0	-2,139 (9,084) -230						
Sample size	3,899	15,077						
Com	nmon measures							
Entered employment (percentages)	41.1	53.6						
Sample size	1,511	7,321						
Employment retention (percentages)	74.9	79.3						
Sample size	1,260	6,688						
Total earnings (dollars)  Median	15,458 (12,617) 12,289	16,694 (13,895) 13,357						
Sample size	1,249	6,618						

Source: WIASRD data for program year 2012, quarter 4.

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#### Appendix Table E.59. Labor market outcomes of veteran WIA program customers in study local areas, by gender (CY 2011–2012 exits)

Labor market outcome	Male	Female					
Post-program employment (percentages)							
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	53.1 67.3 26.7	51.1 66.4 26.1					
Sample size	16,573	2,345					
Post-program quarterly	earnings (dollars)						
Average earnings in first quarter after program exit  Median	3,773 (6,271) 495	2,791 (4,436) 125					
Average post-program quarterly earnings  Median	3,732 (5,601) 1,615	2,901 (4,355) 1,197					
Average change in quarterly earnings  Median	-1,770 (8,843) 0	-931 (5,932) 0					
Sample size	16,573	2,345					
Common me	easures						
Entered employment (percentages)	51.3	48.9					
Sample size	7,771	1,041					
Employment retention (percentages)	78.3	80.1					
Sample size	6,959	969					
Total earnings (dollars)  Median	16,947 (14,065) 13,547	13,336 (10,387) 10,829					
Sample size	6,891	956					

Source: WIASRD data for program year 2012, quarter 4.

### Appendix Table E.60. Labor market outcomes of veteran WIA program customers in study local areas, by education level (CY 2011-2012 exits)

Labor market outcome	Below high school	High school or GED diploma	Some college	Bachelor's degree or higher
Post-progra	am employmen	t (percentages)		
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit	47.9 59.9	59.6 71.8	59.7 73.5	59.3 71.7
quarter	23.1	33.7	31.9	34.2
Sample size	242	2,661	2,940	1,009
Post-progra	am quarterly ea	rnings (dollars)		
Average earnings in first quarter after				
program exit  Median	2,903 (4,490) 0	4,087 (5,541) 1,970	4,331 (6,001) 1,728	5,458 (7,439) 2,144
	•	•	,	•
Average post-program quarterly earnings	2,520 (3,852)	3,952 (4,801)	4,165 (5,285)	5,448 (6,865)
Median	524	2,373	2,308	2,718
Average change in quarterly earnings	-1,953 (4,930)	-314 (6,084)	-548 (6,707)	-1,343 (9,429)
Median	-527	0	0	0
Sample size	242	2,661	2,940	1,009
	Common meas	ures		
Entered employment (percentages)	46.2	58.6	58.9	57.9
Sample size	104	1,425	1,575	526
Employment retention (percentages)	69.0	81.6	80.2	82.9
Sample size	80	1,315	1,434	505
Total earnings (dollars)	14,154 (10,319)	15,763 (10,771)	16,917 (12,410)	21,585 (15,328)
Median	12,331	13,438	14,112	18,113
Sample size	80	1,296	1,406	496

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.61. Labor market outcomes of veteran WIA program customers in study local areas, by service-connected disability status (CY 2011–2012 exits)

Labor market outcome	Service-connected disability	No service-connected disability						
Post-program employment (percentages)								
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	49.2 61.8 23.2	53.4 68.0 27.1						
Sample size	2,327	16,649						
Post-program qua	arterly earnings (dollars)							
Average earnings in first quarter after program exit  Median	3,417 (5,664) 0	3,680 (6,132) 525						
Average post-program quarterly earnings  Median	3,267 (5,276) 940	3,675 (5,488) 1,631						
Average change in quarterly earnings  Median	-1,577 (7,740) 0	-1,673 (8,635) 0						
Sample size	2,327	16,649						
Comm	non measures							
Entered employment (percentages)	46.3	51.6						
Sample size	966	7,866						
Employment retention (percentages)	75.8	78.9						
Sample size	874	7,074						
Total earnings (dollars)  Median	16,404 (13,703) 13,479	16,510 (13,708) 13,141						
Sample size	864	7,003						

Source: WIASRD data for program year 2012, quarter 4.

#### Appendix Table E.62. Labor market outcomes of veteran WIA program customers in study local areas, by age (CY 2011–2012 exits)

Labor market outcome	18-24 years old	25-34 years old	35-44 years old	45-54 years old	55-64 years old	65 and older		
Post-program employment (percentages)								
Employed in first quarter after exit	program	mpioyinci	it (percent	ages,				
quarter	44.5	52.8	61.7	57.0	47.7	38.3		
Employed within one year after exit	00.0	20.4		70.0	<b>50.</b> 4			
quarter Employed in all four quarters after	63.2	69.1	75.1	72.9	59.1	47.1		
exit quarter	18.4	24.5	33.8	30.1	24.3	16.8		
Sample size	1,404	4,036	3,391	5,069	3,691	1,385		
Post	-program q	uarterly ea	arnings (do	llars)				
Average earnings in first quarter after		•	•	•				
program exit	1,945	3,286	4,677	4,031	3,660	2,477		
Median	(3,490)	(4,882)	(7,497)	(5,888)	(6,459)	(6,392)		
Wedian	0	336	2,333	1,251	0	0		
Average post-program quarterly	4.055	0.047	4 770	4.440	0.444	0.000		
earnings	1,955 (3,057)	3,347 (4,475)	4,772 (6,747)	4,112 (5,487)	3,414 (5,692)	2,099 (4,876)		
Median	540	1,612	2,930	2,252	(3,092)	(4,070)		
Average change in quarterly earnings	248	-260	-766	-1.481	-3.662	-5.196		
7. Wordigo Gridingo III quartorry carriingo	(4,026)	(6,377)	(8,343)	(8,687)	(10,197)	(10,195)		
Median	O´	v o	0	O´	`-970 <sup>′</sup>	`-1,533 <sup>°</sup>		
Sample size	1,404	4,036	3,391	5,069	3,691	1,385		
	Com	mon meas	sures					
Entered employment (percentages)	43.0	50.5	59.8	55.4	46.3	36.0		
Sample size	572	1,856	1,822	2,534	1,587	461		
Employment retention (percentages)	70.7	76.8	81.4	80.2	78.8	74.0		
Sample size	447	1,649	1,716	2,340	1,401	395		
Total earnings (dollars)	11,097	15,581	17,936	17,109	17,419	13,317		
	(8,498)	(11,281)	(15,004)	(13,233)	(15,316)	(16,164)		
Median	9,008	13,258	14,209	14,041	13,071	8,451		
Sample size	440	1,638	1,701	2,312	1,383	393		

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.63. Labor market outcomes of veteran WIA program customers in study local areas, by campaign veteran status (CY 2011–2012 exits)

Labor market outcome	Campaign veteran	Not campaign veteran						
Post-program employment (percentages)								
Employed in first quarter after exit quarter	60.3	51.4						
Employed within one year after exit quarter	71.8	66.3						
Employed in all four quarters after exit quarter	30.7	25.8						
Sample size	3,094	15,882						
Post-program quar	terly earnings (dollars)							
Average earnings in first quarter after program exit	4,377	3,506						
	(5,944)	(6,093)						
Median	2,106	184						
Average post-program quarterly earnings	4,149	3,523						
2 292   222   23 22   4222   7 22   32	(5,269)	(5,496)						
Median	2,332	1,386						
Average change in quarterly earnings	-1,103	-1.770						
Therage change in quarterly carrings	(7,519)	(8,710)						
Median	0	0						
Sample size	3,094	15,882						
Commo	n measures							
Entered employment (percentages)	58.4	49.6						
Sample size	1,585	7,247						
Employment retention (percentages)	78.9	78.5						
Sample size	1,500	6,448						
Total earnings (dollars)	16,834	16,421						
, , , , , , , , , , , , , , , , , , ,	(12,363)	(13,997)						
Median	14,112	12,920						
Sample size	1,472	6,395						

Source: WIASRD data for program year 2012, quarter 4.

# Appendix Table E.64. Labor market outcomes of veteran WIA program customers in study local areas, by employment status at entry (CY 2011–2012 exits)

Labor market outcome	Employed at time of entry	Not employed at time of entry							
	Post-program employment (percentages)								
Employed in first quarter after exit quarter	77.3	50.5							
Employed within one year after exit quarter	84.8	65.5							
Employed in all four quarters after exit quarter	40.1	25.4							
Sample size	1,645	17,331							
Post-program quarte	erly earnings (dollars)								
Average earnings in first quarter after program exit	5,314	3,490							
	(5,504)	(6,106)							
Median	4,194	72							
Average post-program quarterly earnings	4,824	3,511							
	(5,009)	(5,492)							
Median	3,619	`1,335 <sup>°</sup>							
Average change in quarterly earnings	-23	-1.816							
The state of the s	(5,183)	(8,766)							
Median	0	0							
Sample size	1,645	17,331							
Common	measures								
Entered employment (percentages)	n.a.	51.0							
Sample size	n.a.	8,832							
Employment retention (percentages)	82.5	78.0							
Sample size	1,061	6,887							
Total earnings (dollars)	15,656	16,627							
	(11,276)	(14,038)							
Median	13,202	13,205							
Sample size	1,044	6,823							

Source: WIASRD data for program year 2012, quarter 4.

Appendix Table E.65. Labor market outcomes of veteran WIA program customers in study local areas, by average pre-program quarterly earnings (CY 2011–2012 exits)

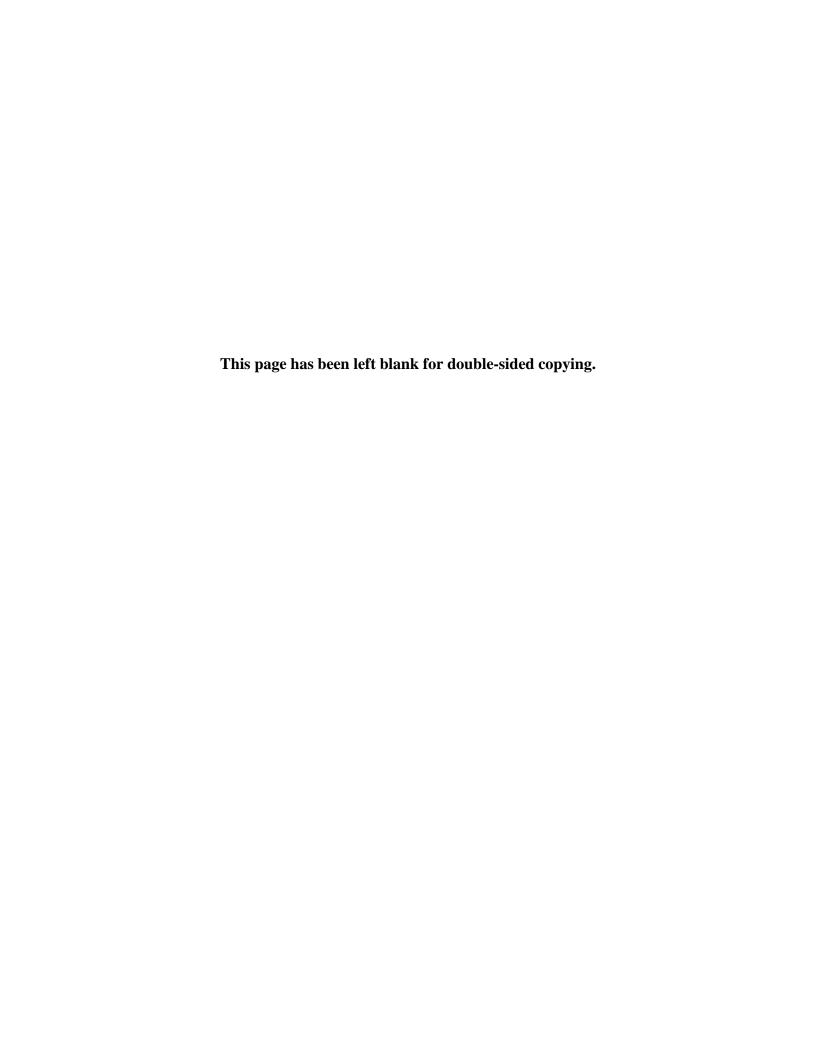
Labor market outcome	None	\$1- \$2,499				\$10,000- \$19,000	\$20,000 and above		
	Post-program employment (percentages)								
Employed in first quarter after exit			-						
quarter Employed within one year after exit	35.2	58.5	62.8	61.5	62.8	61.4	55.9		
quarter	51.3	74.9	76.3	72.6	74.9	73.7	70.5		
Employed in all four quarters after exit quarter	16.7	26.1	30.7	33.3	37.1	33.2	30.0		
Sample size	5,851	3,550	2,710	2,062	1,503	2,453	844		
Post	-program	quarterl	y earning	gs (dollai	rs)				
Average earnings in first quarter									
after program exit	1,984	2,526	3,362	4,011	4,964	6,133	10,373		
	(4,078)	(3,873)	(4,569)	(4,465)	(5,528)	(7,081)	(15,659)		
Median	0	728	2,357	3,032	3,941	3,832	2,405		
Average post-program quarterly									
earnings	2,122	2,471	3,185	3,885	4,823	5,984	10,686		
	(3,858)	(3,402)	(3,899)	(4,126)	(4,930)	(6,450)	(13,208)		
Median	50	1,324	2,309	3,242	4,059	4,491	5,906		
Average change in quarterly									
earnings	2,122	1,381	-521	-2,305	-3,866	-7,544	-21,766		
	(3,858)	(3,429)	(3,919)	(4,166)	(4,923)	(6,638)	(23,756)		
Median	50	239	-1,252	-3,008	-4,589	-8,685	-20,746		
Sample size	5,851	3,550	2,710	2,062	1,503	2,453	844		
	Co	mmon m	easures						
Entered employment (percentages)	34.8	56.9	60.6	58.6	59.3	59.9	55.0		
Sample size	1,934	1,811	1,450	1,047	781	1,359	448		
Employment retention									
(percentages)	73.6	73.0	79.7	84.1	85.2	82.2	81.2		
Sample size	1,542	1,532	1,364	1,075	808	1,241	385		
Total earnings (dollars)	14,645	10,587	12,035	14,857	17,863	23,155	43,300		
AA 15	11,264	8,941	9,461	8,607	9,566	12,573	27,019		
Median	11,881	8,235	10,092	13,520	16,744	22,418	41,016		
Sample size	1,511	1,514	1,355	1,065	805	1,234	382		

Source: WIASRD data for program year 2012, quarter 4.

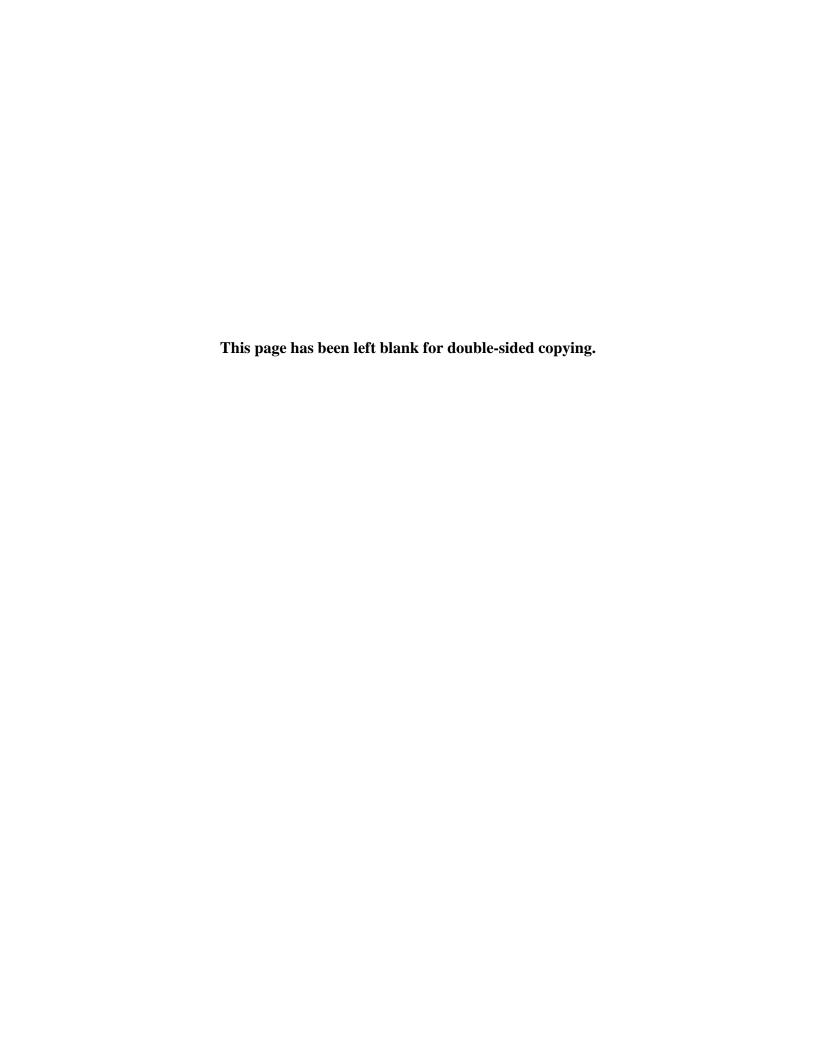
### Appendix Table E.66. Labor market outcomes of veteran WIA program customers in study local areas, by program type (CY 2011-2012 exits)

Labor market outcome	WIA adult	WIA dislocated worker				
Post-program emp	Post-program employment (percentages)					
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	57.5 71.3 27.4	50.1 64.1 25.9				
Sample size	10,754	10,258				
Post-program quar	terly earnings (dolla	rs)				
Average earnings in first quarter after program exit  Median	3,596 (5,279) 1,146	3,783 (6,680) 31				
Average post-program quarterly earnings  Median	3,459 (4,679) 1,808	3,793 (5,999) 1,414				
Average change in quarterly earnings  Median	-445 (5,677)	-2,979 (10,267) -770				
Sample size	10,754	10,258				
Commo	n measures					
Entered employment (percentages)	54.6	49.4				
Sample size	5,135	4,816				
Employment retention (percentages)	78.0	79.1				
Sample size	4,850	4,111				
Total earnings (dollars)  Median	14,910 (11,937) 12,062	17,825 (14,758) 14,094				
Sample size	4,812	4,066				

Source: WIASRD data for program year 2012, quarter 4.



#### APPENDIX F: DATA TABLES FOR PENNSYLVANIA



This appendix contains data tables showing the results of this study's analyses for Pennsylvania upon which the discussion in Chapter IV of the report is based. Refer to Appendix A for details about the data, Appendix B for a full description of the variables included in the analyses, and Appendix C for a description of the statistical methods we used.

All tables in this appendix are based on ES and WIA customers in the WISPR data from program year 2012, quarter 4, who:

- Lived and received services in Pennsylvania
- Were between ages 18 and 90 at the start of program participation
- Were registered in the Employment Service or WIA Adult or Dislocated Worker program between April 1, 2006, and March 31, 2012
- Exited their program between April 1, 2011, and March 31, 2012
- Received at least one staff-assisted service (except for Appendix Table F.1, which includes all customers who at least received self-services)
- Have information on the characteristics recorded in Appendix Table F.1 and post-program outcomes recorded in Appendix Table F.24

These tables use customer spells (exits) as the unit of analysis, rather than customers (exiters); that is, customers with multiple spells of ES or WIA program enrollment were treated as independent observations in the analysis. We followed this approach because the WISPR system does not contain consistent customer IDs in some states and local areas, making it impossible to identify individual customers.

The following rules apply to the tables:

- In Appendix Tables F.1 through F.23, we conducted chi-squared tests to assess differences across columns in the distributions in variables with more than two categories—age (categorical), race/ethnicity, education, employment prior to participation, average preprogram quarterly earnings, unemployment insurance claimant status, and focus of occupational skills training—and performed *t-tests* to detect differences between individual categories only when the chi-squared test was statistically different ( $p \le 0.01$ ).
- In Appendix Tables F.10, F.21, and F.32, veterans who were employed at the time of program entry but received notice of termination were grouped into the "Not Employed at Time of Entry" column.
- In Appendix Tables F.12, F.23, and F.34, veterans who were co-enrolled in more than one program (for example, the ES and WIA Adult programs) were represented in calculations for each program.
- All tables use a single asterisk (\*) to indicate that significant differences with  $p \le 0.05$  and two asterisks (\*\*) to indicate that significant differences with  $p \le 0.01$  exist (two-tailed tests). However, the relevant comparison for the computation differs among the tables, as follows:

- In Appendix Tables F.1 through F.34, the asterisks indicate significant differences in characteristics, services, or outcomes between the current column and the subsequent column. (For example, in Appendix Table F.4, the asterisks in the "Post-9/11, but Not recently separated" column indicate that there is a significant difference in the percentage of the relevant characteristic between the "post-9/11, but Not Recently Separated" column and the "Pre-9/11" column.)
- In Appendix Tables F.35 through F.42.B, the asterisks indicate that the regression coefficient is significantly different from 0 as measured by a *t-test*.
- We use the following abbreviations in the tables:

- CY: calendar year

- GED: General Educational Development test

- n.a.: not applicable

WIA: Workforce Investment Act

- WISPR: Workforce Investment Streamlined Performance Reporting system

- WPRS: Worker Profiling and Reemployment Services system

# Appendix Table F.1. Characteristics of Pennsylvania ES and WIA program customers, by veteran status and level of service receipt (CY 2011–2012 exits)

	Veterans		Nonveterans	
Characteristic	Self-services only	More than self- services	Self-services only	More than self- services
	Demographic	characteristics		
Gender Male Female	90.3* 9.7*	91.6 8.4	49.5** 50.5**	55.8 44.2
Age  18-24  25-34  35-44  45-54  55-64  65 or older  Race/ethnicity  White, non-Hispanic  African American, non-Hispanic  Hispanic  Other  Disability  Education level  Below high school  High school diploma or GED  Some college	1.6** 15.2 22.8** 31.8* 23.0 5.6**  75.1* 16.8 2.7 5.4** 12.5  2.3 45.6** 37.8** 14.2**	4.2 14.5 19.2 29.8 24.3 8.1 72.8 16.6 2.7 7.9 13.3	21.5** 27.3** 20.6** 19.1** 10.0** 1.6**  72.5 14.3 5.5 7.7 2.5**  6.2** 41.2** 30.5** 22.1**	17.0 24.3 21.4 22.3 12.4 2.6 70.4 14.7 6.2 8.7 2.3 7.9 53.2 24.4
Bachelor's degree or higher		10.3 d characteristics	22.1	14.5
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	7.0** 22.5** 29.1** 7.2**	11.9 24.6 36.1 9.7	n.a. n.a. n.a. n.a.	n.a. n.a. n.a. n.a.
	Pre-program	characteristics		
Average pre-program quarterly earnings None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more Employment status at participation Employed Employed, but received notice of termination Not employed	29.3 22.4** 15.4 12.5 8.6 10.9** 0.9** 40.6**	29.2 18.7 15.2 12.0 8.7 14.2 2.0 18.1 1.3 80.6	28.1** 24.9** 16.4** 12.0** 7.9** 9.2** 1.5**  39.4**  1.7** 59.0**	24.6 23.3 17.1 13.5 8.7 10.8 1.9 19.7

	Veterans		Nonveterans	
Characteristic	Self-services only	More than self- services	Self-services only	More than self- services
Unemployment insurance claimant				
status				
Claimant, referred by WPRS	22.7**	39.6	18.2**	39.4
Claimant, not referred by WPRS	17.7**	20.9	15.9	16.1
Exhaustee	8.8**	3.3	4.5**	2.9
Not a claimant	50.9**	36.1	61.4**	41.6
Sample size	4,094	17,801	173,895	186,191

Source: WISPR data for program year 2012, quarter 4.

#### Appendix Table F.2. Characteristics of Pennsylvania ES and WIA program customers, by veteran status (CY 2011-2012 exits)

Characteristic	Veterans	Nonveterans
Demographic o	characteristics	
Gender		
Male	91.6**	55.8
Female	8.4**	44.2
Age		
18-24	4.2**	17.0
25-34	14.5**	24.3
35-44	19.2**	21.4
45-54	29.8**	22.3
55-64 65 or older	24.3** 8.1**	12.4 2.6
65 or older	8.1***	2.0
Race/ethnicity	70.0**	70.4
White, non-Hispanic	72.8**	70.4
African American, non-Hispanic	16.6**	14.7
Hispanic	2.7** 7.9**	6.2 8.7
Other		_
Disability	13.3**	2.3
Education level		
Below high school	2.1**	7.9
High school diploma or GED	59.0**	53.2
Some college	28.6**	24.4
Bachelor's degree or higher	10.3**	14.5
	characteristics	
Recently separated veteran	11.9	n.a.
Post-9/11 veteran	24.6	n.a.
Campaign veteran	36.1	n.a.
Service-connected disability	9.7	n.a.
	haracteristics	
Average pre-program quarterly earnings	00.0**	04.0
None	29.2**	24.6
\$1 to \$2,499 \$2,500 to \$4,999	18.7** 15.2**	23.3 17.1
\$5,000 to \$7,499	12.0**	13.5
\$7,500 to \$9,999	8.7	8.7
\$10,000 to \$19,999	14.2**	10.8
\$20,000 or more	2.0	1.9
Employment status at participation		
Employed	18.1**	19.7
Employed, but received notice of termination	1.3	1.3
Not employed	80.6**	79.0
Unemployment insurance claimant status	55.5	
Claimant, referred by WPRS	39.6	39.4
Claimant, not referred by WPRS	20.9**	16.1
Exhaustee	3.3**	2.9
Not a claimant	36.1**	41.6
Sample size	17,801	186,191

Source: WISPR data for program year 2012, quarter 4.

#### Appendix Table F.3. Characteristics of Pennsylvania veteran ES and WIA program customers, by JVSG status (CY 2011-2012 exits)

Male         91.6         91.6           Female         8.4         8.4           Age	Characteristic	JVSG	Non-JVSG		
Male         91.6         91.6           Female         8.4         8.4           Age	Demographic characteristics				
Female         8.4         Age           18-24         4.8"         2.9           25-34         14.4         14.7           35-44         18.0"         21.6           45-54         29.6         30.0           55-64         24.3         24.1           65 or older         8.8"         6.6           Race/ethnicity         White, non-Hispanic         70.6"         77.4           African American, non-Hispanic         17.8"         13.9           Hispanic         2.9"         2.3           Other         8.6"         6.4           Disability         15.5"         8.8           Education level         86"         6.4           Below high school         2.0         2.3           High school diploma or GED         59.3         58.4           Some college         28.3         29.4           Bachelor's degree or higher         10.5         9.9           Service-related characteristics           Recently separated veteran         13.9"         7.8           Post-9/1 veteran         26.3"*         21.1           Campaign veteran         30.7"         26.1           Service-connect	Gender				
Age  18-24					
18-24   4.8**   2.9   25-34   14.4   14.7   35-44   18.0**   21.6   35-64   29.6   30.0   55-64   24.3   24.1   65 or older   8.8**   6.6	Female	8.4	8.4		
25-34 14.4 14.7 35-44 18.0** 21.6 45-54 29.6 30.0 55-64 29.6 30.0 55-64 24.3 24.1 66 or older 8.8** 6.6 Race/ethnicity White, non-Hispanic 70.6** 77.4 African American, non-Hispanic 17.8** 13.9 Hispanic 2.9* 2.3 Other 8.6** 6.4 Disability 15.5** 8.8 Education level 8.6** 6.4 Disability 15.5** 8.8 Education level 8.6** 6.4 Some college 2.8 3 29.4 Bachelor's degree or higher 2.8 3 29.4 Bachelor's degree or higher 2.8 3 29.4 Bachelor's degree or higher 2.5 27.4 Campaign veteran 2.6 3** 21.1 Campaign veteran 40.2** 27.4 Service-connected disability 11.7** 5.7 Pre-program characteristics  Average pre-program quarterly earnings None 30.7** 26.1 \$1.0 \$2.499 18.3* 19.7 \$2.500 to \$4.999 11.5** 13.2 \$7.500 to \$9.999 14.1** 17.4 \$5.000 to \$1.900 t	Age				
35-44					
45-54         29.6         30.0           55-64         24.3         24.1           65 or older         8.8**         6.6           Race/ethnicity         ****         77.4           White, non-Hispanic         70.6**         77.4           African American, non-Hispanic         17.8**         13.9           Hispanic         2.9*         2.3           Other         8.6**         6.4           Disability         15.5**         8.8           Education level         2.0         2.3           Below high school         2.0         2.3           High school diploma or GED         59.3         58.4           Some college         28.3         29.4           Bachelor's degree or higher         10.5         9.9           Service-related characteristics           Recently separated veteran         13.9**         7.8           Post-9/11 veteran         26.3**         21.1           Campaign veteran         30.9**         7.8           Post-9/11 veteran         40.2**         27.4           Service-connected disability         11.7**         5.7           Pre-program characteristics           Av					
55-64         24.3         24.1           65 or older         8.8**         6.6           Race/ethnicity         White, non-Hispanic         70.6**         77.4           African American, non-Hispanic         17.8**         13.9           Hispanic         2.9*         2.3           Other         8.6**         6.4           Disability         15.5**         8.8           Education level         Below high school         2.0         2.3           High school diploma or GED         59.3         58.4           Some college         28.3         29.4           Bachelor's degree or higher         10.5         9.9           Service-related characteristics           Recently separated veteran         13.9**         7.8           Post-9/11 veteran         26.3**         21.1           Campaign veteran         40.2**         27.4           Service-connected disability         11.7**         5.7           Pre-program characteristics           Noreage pre-program quarterly earnings         7.8         1.1           Noreage pre-program quarterly earnings         7.5         26.1         1.7           \$2,500 to \$4.999         14.1*** </td <td></td> <td></td> <td></td>					
65 or older       8.8**       6.6         Race/ethnicity       70.6**       77.4         White, non-Hispanic       17.8**       13.9         Hispanic       2.9*       2.3         Other       8.6**       6.4         Disability       15.5**       8.8         Education level       2.0       2.3         Below high school       2.0       2.3         High school diploma or GED       59.3       58.4         Some college       28.3       29.4         Bachelor's degree or higher       10.5       9.9         Service-related characteristics         Recently separated veteran       13.9**       7.8         Post-9/11 veteran       26.3**       21.1         Campaign veteran       40.2**       27.4         Service-connected disability       11.7**       5.7         Pre-program characteristics         Average pre-program quarterly earnings         None       30.7**       26.1         \$1 to \$2,499       18.3**       19.7         \$2,500 to \$4,999       14.1**       17.4         \$5,000 to \$7,499       11.5**       13.2         \$7,500 to \$9,999       8.3** <td></td> <td></td> <td></td>					
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other Below American, non-Hispanic Below American, non-Hispani					
White, non-Hispanic         70.6**         77.4           African American, non-Hispanic         17.8***         13.9           Hispanic         2.9*         2.3           Other         8.6**         6.4           Disability         15.5**         8.8           Education level         86         8           Below high school         2.0         2.3           High school diploma or GED         59.3         58.4           Some college         28.3         29.4           Bachelor's degree or higher         10.5         9.9           Service-related characteristics           Recently separated veteran         13.9**         7.8           Post-9/11 veteran         26.3**         21.1           Campaign veteran         40.2**         27.4           Service-connected disability         11.7**         5.7           Pre-program characteristics           Average pre-program quarterly earnings           None         30.7**         26.1           \$1 to \$2.499         18.3*         19.7           \$2.500 to \$4.999         14.1**         17.4           \$5,000 to \$7.499         14.5**         13.2	65 or older	8.8**	6.6		
African American, non-Hispanic       17.8**       13.9         Hispanic       2.9**       2.3         Other       8.6**       6.4         Disability       15.5**       8.8         Education level       86**       6.4         Below high school       2.0       2.3         High school diploma or GED       59.3       58.4         Some college       28.3       29.4         Bachelor's degree or higher       10.5       9.9         Service-related characteristics         Recently separated veteran       13.9**       7.8         Post-9/11 veteran       26.3**       21.1         Campaign veteran       40.2**       27.4         Service-connected disability       11.7**       5.7         Pre-program characteristics         Average pre-program quarterly earnings         None       30.7**       26.1         \$1 to \$2,499       18.3*       19.7         \$2,500 to \$4,999       14.1**       17.4         \$5,000 to \$7,499       14.5**       13.2         \$7,500 to \$9,999       8.3**       9.6         \$10,000 to \$19,999       14.9**       12.7	Race/ethnicity				
Hispanic Other	White, non-Hispanic	70.6**	77.4		
Other         8.6**         6.4           Disability         15.5**         8.8           Education level         15.5**         8.8           Below high school         2.0         2.3           High school diploma or GED         59.3         58.4           Some college         28.3         29.4           Bachelor's degree or higher         10.5         9.9           Service-related characteristics           Recently separated veteran         13.9**         7.8           Post-9/11 veteran         26.3**         21.1           Campaign veteran         40.2**         27.4           Service-connected disability         11.7**         5.7           Pre-program characteristics           Average pre-program quarterly earnings         8.3**         26.1           None         30.7**         26.1           \$1 to \$2,499         18.3*         19.7           \$2,500 to \$4,499         11.5**         13.2           \$7,500 to \$9,999         8.3***         9.6           \$10,000 to \$19,999         14.9**         12.7           \$20,000 or more         2.2**         1.4           Employed, but received notice of termination         1.2	African American, non-Hispanic	17.8**	13.9		
Disability			2.3		
Education level  Below high school 2.0 2.3 High school diploma or GED 59.3 58.4 Some college 28.3 29.4 Bachelor's degree or higher 10.5 9.9  Service-related characteristics  Recently separated veteran 13.9** 7.8 Post-9/11 veteran 26.3** 21.1 Campaign veteran 40.2** 27.4 Service-connected disability 11.7** 5.7  Pre-program characteristics  Average pre-program quarterly earnings None 30.7** 26.1 \$1 to \$2,499 818.3* 19.7 \$2,500 to \$4,999 14.1** 17.4 \$5,000 to \$7,499 11.5** 13.2 \$7,500 to \$9,999 8.3** 9.6 \$10,000 to \$19,999 14.9** 12.7 \$20,000 or more 2.2** 1.4  Employment status at participation Employed 15.0** 24.5 Employed, but received notice of termination 1.2 1.3 Not employed 15.0** 24.5 Employed, but received notice of termination 1.2 1.3 Not employed 15.0** 24.5 Employed, but received notice of termination 1.2 1.3 Not employed 1.0** 38.8** 74.1  Unemployment insurance claimant status Claimant, referred by WPRS 41.6** 35.4 Claimant, rot referred by WPRS 21.0 20.8 Exhaustee 2.6** 4.8 Not a claimant 34.8** 38.9	Other	8.6**	6.4		
Education level  Below high school 2.0 2.3 High school diploma or GED 59.3 58.4 Some college 28.3 29.4 Bachelor's degree or higher 10.5 9.9  Service-related characteristics  Recently separated veteran 13.9** 7.8 Post-9/11 veteran 26.3** 21.1 Campaign veteran 40.2** 27.4 Service-connected disability 11.7** 5.7  Pre-program characteristics  Average pre-program quarterly earnings None 30.7** 26.1 \$1 to \$2,499 818.3* 19.7 \$2,500 to \$4,999 14.1** 17.4 \$5,000 to \$7,499 11.5** 13.2 \$7,500 to \$9,999 8.3** 9.6 \$10,000 to \$19,999 14.9** 12.7 \$20,000 or more 2.2** 1.4  Employment status at participation Employed 15.0** 24.5 Employed, but received notice of termination 1.2 1.3 Not employed 15.0** 24.5 Employed, but received notice of termination 1.2 1.3 Not employed 15.0** 24.5 Employed, but received notice of termination 1.2 1.3 Not employed 1.0** 38.8** 74.1  Unemployment insurance claimant status Claimant, referred by WPRS 41.6** 35.4 Claimant, rot referred by WPRS 21.0 20.8 Exhaustee 2.6** 4.8 Not a claimant 34.8** 38.9	Disability	15.5**	8.8		
Below high school   2.0   2.3   High school diploma or GED   59.3   58.4   Some college   28.3   29.4   Bachelor's degree or higher   10.5   9.9	-				
High school diploma or GED   59.3   58.4   Some college   28.3   29.4   Bachelor's degree or higher   10.5   9.9		2.0	2.3		
Some college   Bachelor's degree or higher   10.5   9.9					
Service-related characteristics					
Service-related characteristics					
Recently separated veteran       13.9**       7.8         Post-9/11 veteran       26.3**       21.1         Campaign veteran       40.2**       27.4         Service-connected disability       11.7**       5.7         Pre-program characteristics         Average pre-program quarterly earnings         None       30.7**       26.1         \$1 to \$2,499       18.3*       19.7         \$2,500 to \$4,999       14.1**       17.4         \$5,000 to \$7,499       11.5**       13.2         \$7,500 to \$9,999       8.3**       9.6         \$10,000 to \$19,999       14.9**       12.7         \$20,000 or more       2.2**       1.4         Employed but received notice of termination       1.2       1.3         Not employed       83.8**       74.1         Unemployment insurance claimant status       Claimant, referred by WPRS       41.6**       35.4         Claimant, not referred by WPRS       21.0       20.8         Exhaustee       2.6**       4.8         Not a claimant       34.8**       38.9			9.9		
Post-9/11 veteran         26.3**         21.1           Campaign veteran         40.2**         27.4           Service-connected disability         11.7**         5.7           Pre-program characteristics           Average pre-program quarterly earnings           None         30.7**         26.1           \$1 to \$2,499         18.3*         19.7           \$2,500 to \$4,999         14.1**         17.4           \$5,000 to \$7,499         11.5**         13.2           \$7,500 to \$9,999         8.3**         9.6           \$10,000 to \$19,999         14.9**         12.7           \$20,000 or more         2.2**         1.4           Employed         15.0**         24.5           Employed, but received notice of termination         1.2         1.3           Not employed         83.8**         74.1           Unemployment insurance claimant status         2         1.3           Claimant, referred by WPRS         41.6**         35.4           Claimant, not referred by WPRS         21.0         20.8           Exhaustee         2.6**         4.8           Not a claimant         34.8**         38.9					
Campaign veteran       40.2**       27.4         Service-connected disability       11.7**       5.7         Pre-program characteristics         Average pre-program quarterly earnings         None       30.7**       26.1         \$1 to \$2,499       18.3*       19.7         \$2,500 to \$4,999       14.1**       17.4         \$5,000 to \$7,499       11.5**       13.2         \$7,500 to \$9,999       8.3**       9.6         \$10,000 to \$19,999       14.9**       12.7         \$20,000 or more       2.2**       1.4         Employment status at participation       Employed       24.5         Employed, but received notice of termination       1.2       1.3         Not employed       83.8**       74.1         Unemployment insurance claimant status       35.4       35.4         Claimant, referred by WPRS       41.6**       35.4         Claimant, not referred by WPRS       21.0       20.8         Exhaustee       2.6**       4.8         Not a claimant       34.8**       38.9					
Service-connected disability					
None   30.7**   26.1					
Average pre-program quarterly earnings  None  \$\text{30.7**}\$ 26.1  \$1 to \$2,499  \$2,500 to \$4,999  \$14.1**  \$5,000 to \$7,499  \$11.5**  \$13.2  \$7,500 to \$9,999  \$14.9**  \$20,000 or more  \$2.2**  \$1.4  Employment status at participation  Employed  Employed  Employed, but received notice of termination  Not employed  \$3.8**  \$1.0  Unemployment insurance claimant status  Claimant, referred by WPRS  Claimant, not referred by WPRS  Exhaustee  \$2.6**  \$4.8  Not a claimant  \$3.9	Service-connected disability	11.7**	5.7		
None 30.7** 26.1 \$1 to \$2,499 18.3* 19.7 \$2,500 to \$4,999 14.1** 17.4 \$5,000 to \$7,499 11.5** 13.2 \$7,500 to \$9,999 8.3** 9.6 \$10,000 to \$19,999 14.9** 12.7 \$20,000 or more 2.2** 1.4  Employment status at participation Employed 15.0** 24.5 Employed, but received notice of termination 1.2 1.3 Not employed 83.8** 74.1  Unemployment insurance claimant status Claimant, referred by WPRS 41.6** 35.4 Claimant, not referred by WPRS 21.0 20.8 Exhaustee 2.6** 4.8 Not a claimant 34.8** 38.9		aracteristics			
\$1 to \$2,499					
\$2,500 to \$4,999					
\$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$10,000 or more \$12.2** \$20,000 or more \$2.2** \$1.4  Employment status at participation Employed Employed, but received notice of termination Not employed \$3.8** \$74.1  Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee Not a claimant  \$34.8** \$38.9					
\$7,500 to \$9,999					
\$10,000 to \$19,999					
\$20,000 or more       2.2**       1.4         Employment status at participation       15.0**       24.5         Employed, but received notice of termination       1.2       1.3         Not employed       83.8**       74.1         Unemployment insurance claimant status       Claimant, referred by WPRS       41.6**       35.4         Claimant, not referred by WPRS       21.0       20.8         Exhaustee       2.6**       4.8         Not a claimant       34.8**       38.9					
Employment status at participation  Employed 15.0** 24.5  Employed, but received notice of termination 1.2 1.3  Not employed 83.8** 74.1  Unemployment insurance claimant status  Claimant, referred by WPRS 41.6** 35.4  Claimant, not referred by WPRS 21.0 20.8  Exhaustee 2.6** 4.8  Not a claimant 34.8** 38.9					
Employed       15.0**       24.5         Employed, but received notice of termination       1.2       1.3         Not employed       83.8**       74.1         Unemployment insurance claimant status       20.8       20.8         Claimant, referred by WPRS       21.0       20.8         Exhaustee       2.6**       4.8         Not a claimant       34.8**       38.9		2.2**	1.4		
Employed, but received notice of termination  Not employed  83.8**  74.1  Unemployment insurance claimant status  Claimant, referred by WPRS  Claimant, not referred by WPRS  Exhaustee  Not a claimant  1.2  1.3  74.1  20.8  21.0  20.8  24.8  4.8  34.8**  38.9			_		
Not employed       83.8**       74.1         Unemployment insurance claimant status       35.4         Claimant, referred by WPRS       21.0       20.8         Exhaustee       2.6**       4.8         Not a claimant       34.8**       38.9					
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS 21.0 Exhaustee 2.6** Not a claimant 34.8** 35.4  20.8  4.8  35.4  21.0 20.8  23.8					
Claimant, referred by WPRS       41.6**       35.4         Claimant, not referred by WPRS       21.0       20.8         Exhaustee       2.6**       4.8         Not a claimant       34.8**       38.9	Not employed	83.8**	74.1		
Claimant, not referred by WPRS       21.0       20.8         Exhaustee       2.6**       4.8         Not a claimant       34.8**       38.9	Unemployment insurance claimant status				
Exhaustee         2.6**         4.8           Not a claimant         34.8**         38.9	Claimant, referred by WPRS	41.6**	35.4		
Not a claimant 34.8** 38.9	Claimant, not referred by WPRS		20.8		
Sample size 12,000 5,801	Not a claimant	34.8**	38.9		
	Sample size	12,000	5,801		

Source: WISPR data for program year 2012, quarter 4.

Appendix Table F.4. Characteristics of Pennsylvania veteran ES and WIA program customers, by recently separated and post-9/11 subgroup status (CY 2011-2012 exits)

Characteristic	Recently separated	Post-9/11, but not recently separated	Pre-9/11
Demographic	characteristics		
Gender Male Female	88.3 11.7	88.4** 11.6**	92.7 7.3
Age  18-24  25-34  35-44  45-54  55-64  65 or older  Race/ethnicity  White, non-Hispanic	32.4** 43.3** 14.4** 8.1** 1.7** 0.0**	2.6** 58.6** 19.8 14.7** 3.6** 0.7**	0.0 2.5 19.8 35.7 31.3 10.6
African American, non-Hispanic Hispanic Other Disability	10.7** 5.1 11.9** 15.6**	15.2* 4.8** 8.5* 22.4**	17.7 2.0 7.2 11.4
Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	0.5 61.2** 30.3* 8.0**	0.6** 53.1** 33.7** 12.7**	2.6 59.6 27.5 10.3
Service-relate	d characteristic	s	
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	100.0** 100.0 73.8** 11.2**	0.0 100.0** 57.6** 18.5**	0.0 0.0 26.5 8.0
Pre-program	characteristics		
Average pre-program quarterly earnings None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	32.7 16.3** 11.4** 7.6** 7.9 22.6** 1.5	30.1 22.2** 16.2 12.6 7.2** 10.7** 1.1**	28.5 18.5 15.6 12.7 9.1 13.5 2.2
Employment status at participation Employed Employed, but received notice of termination Not employed	14.7** 2.6** 82.6**	22.5** 1.1 76.4**	17.9 1.1 81.0
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee Not a claimant	42.8** 19.8 3.3 34.1**	31.7** 17.9** 2.9 47.5**	40.4 21.6 3.4 34.5
Sample size	2,118	2,259	13,424

Source: WISPR data for program year 2012, quarter 4.

#### Appendix Table F.5. Characteristics of Pennsylvania veteran ES and WIA program customers, by gender (CY 2011-2012 exits)

Characteristic	Male	Female	
Demographic characteristics			
Gender			
Male	100.0**	0.0	
Female .	0.0**	100.0	
Age 18-24	4.0**	6.0	
25-34	4.0 14.0**	20.3	
35-44	18.6**	25.7	
45-54	29.5**	33.2	
55-64	25.3**	13.4	
65 or older	8.7**	1.4	
Race/ethnicity			
White, non-Hispanic	73.6**	64.9	
African American, non-Hispanic	16.1**	21.4	
Hispanic	2.7	3.4	
Other	7.7**	10.3	
Disability	12.8**	18.6	
Education level		. 5.5	
Below high school	2.2**	0.4	
High school diploma or GED	60.5**	43.0	
Some college	27.6**	39.5	
Bachelor's degree or higher	9.7**	17.2	
	d characteristics		
Recently separated veteran	11.5**	16.6	
Post-9/11 veteran	23.7**	34.2	
Campaign veteran	36.9**	27.2	
Service-connected disability	9.2**	14.8	
Pre-program	characteristics		
Average pre-program quarterly earnings			
None	29.1	30.3	
\$1 to \$2,499	18.5**	21.7	
\$2,500 to \$4,999	15.1	16.3	
\$5,000 to \$7,499	12.0 8.8**	12.5 7.0	
\$7,500 to \$9,999 \$10,000 to \$19,999	0.0 14.5**	7.0 11.1	
\$20,000 to \$19,999 \$20,000 or more	2.0*	1.2	
	2.0	1.2	
Employment status at participation Employed	18.1	18.4	
Employed, but received notice of termination	1.3	1.1	
Not employed	80.6	80.5	
Unemployment insurance claimant status	00.0	33.0	
Claimant, referred by WPRS	39.7	38.1	
Claimant, not referred by WPRS	21.1	19.6	
Exhaustee	3.4*	2.5	
Not a claimant	35.8**	39.9	
Sample size	16,311	1,490	
• • •	- •	,	

Source: WISPR data for program year 2012, quarter 4.

Appendix Table F.6. Characteristics of Pennsylvania veteran ES and WIA program customers, by education level (CY 2011-2012 exits)

	Below high	High school diploma or	Some	Bachelor's degree and
Characteristic	school	GED	college	higher
Demo	ographic charac	cteristics		
Gender	00.4**	02.0**	00.5**	00.4
Male Female	98.4** 1.6**	93.9** 6.1**	88.5** 11.5**	86.1 13.9
Age	4 4 4 4	- 4++	0.0**	0.4
18-24 25-34	1.1** 3.5**	5.4** 13.9**	3.2** 17.1**	0.4 13.1
35-44	6.5**	17.9**	22.8**	19.0
45-54	32.2	30.8*	29.0**	25.7
55-64	36.0**	23.9*	22.1**	30.0
65 or older	20.7**	8.1**	5.7**	11.8
Race/ethnicity	75.7	75.0**	C7 4**	74.0
White, non-Hispanic African American, non-Hispanic	75.7 16.9	75.2** 14.6**	67.1** 21.8**	74.6 13.1
Hispanic	1.9	2.3**	3.5	3.1
Other	5.4	7.9	7.6*	9.2
Disability	12.0	11.1**	15.4**	20.4
Education level				
Below high school	100.0	0.0	0.0	0.0
High school diploma or GED	0.0	100.0**	0.0	0.0
Some college Bachelor's degree or higher	0.0 0.0	0.0** 0.0	100.0 0.0	0.0 100.0
	e-related chara		0.0	100.0
Recently separated veteran	2.7**	12.4	12.6**	9.3
Post-9/11 veteran	6.3**	23.8**	27.5**	24.8
Campaign veteran	30.0	34.2**	38.3*	41.5
Service-connected disability	6.0	7.9**	11.3**	16.2
Pre-	orogram charac	teristics		
Average pre-program quarterly earnings	24.2	00.4**	20.7	24.0
None \$1 to \$2,499	31.3 21.3	28.1** 19.1	30.7 19.1**	31.0 15.0
\$2,500 to \$4,999	16.9	16.3**	13.9*	11.8
\$5,000 to \$7,499	12.0	12.4	12.4**	9.0
\$7,500 to \$9,999	8.4	8.9	8.6	7.7
\$10,000 to \$19,999 \$20,000 or more	10.1 0.0	14.1 1.0**	13.7** 1.6**	16.9 8.5
	0.0	1.0	1.0	0.5
Employment status at participation Employed	14.2	17.5*	19.4	18.5
Employed, but received notice of				. 0.0
termination	1.1	1.1	1.4	2.2
Not employed	84.7	81.4**	79.2	79.3
Unemployment insurance claimant status	45.5		00.5	0.5.5
Claimant, referred by WPRS	42.8 10.1	41.4** 20.2*	36.0	38.9
Claimant, not referred by WPRS Exhaustee	19.1 3.0	20.2"	22.1 4.8	22.1 3.6
Not a claimant	35.1	35.8	37.1	35.4
Sample size	367	10,500	5,097	1,837

## Appendix Table F.7. Characteristics of Pennsylvania veteran ES and WIA program customers, by service-connected disability status (CY 2011-2012 exits)

Service	Characteristic	Service-connected disability	No service-connected disability				
Male         87.3**         92.1           Female         12.7**         7.9           Age	Demographic characteristics						
18-24   2.8**   4.3     25-34   21.4**   13.8     35-44   22.3**   18.9     45-54   28.9   29.9     55-64   21.1**   24.6     65 or older   3.6**   8.6     Race/ethnicity	Male						
Disability	18-24 25-34 35-44 45-54 55-64 65 or older  Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic	21.4** 22.3** 28.9 21.1** 3.6**  61.7** 23.7** 3.4	13.8 18.9 29.9 24.6 8.6 74.0 15.8 2.6				
Education level Below high school 1.3** 2.1 High school diploma or GED 48.2** 60.1 Some college 33.3** 28.1 Bachelor's degree or higher 17.2** 9.6  **Service-related characteristics**  Recently separated veteran 13.8* 11.7 Post-9/11 veteran 38.0** 23.1 Campaign veteran 49.1** 34.7 Service-connected disability 100.0 0.0  **Pre-program characteristics**  Average pre-program quarterly earnings None 42.8** 27.8 \$1 to \$2,499 18.4 18.8 \$2,500 to \$4,999 12.1** 15.5 \$5,000 to \$7,499 8.9** 12.4 \$7,500 to \$9,999 6.2** 9.0 \$10,000 to \$19,999 10.4** 14.6 \$20,000 or more 1.3** 2.0  Employed 16.1 18.3 Employed 16.1 18.3 Employed 1.1 1.3 Not employed 82.8 80.4  Unemployment insurance claimant status Claimant, referred by WPRS 32.1** 40.4 Claimant, referred by WPRS 32.1** 40.4 Claimant, referred by WPRS 17.2** 21.3 Exhaustee 3.0 0 3.4 Not a claimant 47.8** 34.9							
Recently separated veteran	Below high school High school diploma or GED Some college Bachelor's degree or higher	48.2** 33.3** 17.2**	60.1 28.1				
Post-9/11 veteran         38.0**         23.1           Campaign veteran         49.1**         34.7           Service-connected disability         100.0         0.0           Pre-program characteristics           Average pre-program quarterly earnings           None         42.8**         27.8           \$1 to \$2,499         18.4         18.8           \$2,500 to \$4,999         12.1**         15.5           \$5,000 to \$7,499         8.9**         12.4           \$7,500 to \$9,999         6.2**         9.0           \$10,000 to \$19,999         10.4**         14.6           \$20,000 or more         1.3**         2.0           Employed         16.1         18.3           Employed, but received notice of termination         1.1         1.3           Not employed         82.8         80.4           Unemployment insurance claimant status         2.1**         40.4           Claimant, referred by WPRS         32.1**         40.4           Claimant, not referred by WPRS         17.2**         21.3           Exhaustee         3.0         3.4           Not a claimant         47.8**         34.9			44.7				
Average pre-program quarterly earnings	Post-9/11 veteran Campaign veteran	38.0** 49.1**	23.1 34.7				
None 42.8** 27.8 \$1 to \$2,499 18.4 18.8 \$2,500 to \$4,999 12.1** 15.5 \$5,000 to \$7,499 8.9** 12.4 \$7,500 to \$9,999 6.2** 9.0 \$10,000 to \$19,999 10.4** 14.6 \$20,000 or more 1.3** 2.0  Employment status at participation Employed 16.1 18.3 Employed, but received notice of termination 1.1 1.3 Not employed 82.8 80.4  Unemployment insurance claimant status Claimant, referred by WPRS 32.1** 40.4 Claimant, not referred by WPRS 17.2** 21.3 Exhaustee 3.0 3.4 Not a claimant 47.8** 34.9		ogram characteristics					
Employed 16.1 18.3  Employed, but received notice of termination 1.1 1.3  Not employed 82.8 80.4  Unemployment insurance claimant status  Claimant, referred by WPRS 32.1** 40.4  Claimant, not referred by WPRS 17.2** 21.3  Exhaustee 3.0 3.4  Not a claimant 47.8** 34.9	None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999	18.4 12.1** 8.9** 6.2** 10.4**	18.8 15.5 12.4 9.0 14.6				
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS 17.2** Exhaustee 3.0 Not a claimant 47.8** 34.9	Employment status at participation Employed Employed, but received notice of termination	16.1 1.1	18.3 1.3				
Sample size 1,728 16,073	Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee	32.1** 17.2** 3.0	40.4 21.3 3.4				
	Sample size	1,728	16,073				

Source: WISPR data for program year 2012, quarter 4.

Appendix Table F.8. Characteristics of Pennsylvania veteran ES and WIA program customers, by age (CY 2011–2012 exits)

	18-24	25-34	35-44	45-54	55-64	65 and
Characteristic	years old	years old	years old	years old	years old	older
1	Demographi	c charact	eristics			
Gender						
Male	87.9	88.3	88.8	90.7*	95.4**	98.5
Female	12.1	11.7	11.2	9.3*	4.6**	1.5
Age						
18-24	100.0	0.0	0.0	0.0	0.0	0.0
25-34	0.0	100.0	0.0	0.0	0.0	0.0
35-44	0.0	0.0	100.0	0.0**	0.0	0.0
45-54	0.0	0.0	0.0	100.0**	0.0	0.0
55-64	0.0	0.0	0.0	0.0	100.0	0.0
65 or older	0.0	0.0	0.0	0.0	0.0	100.0
Race/ethnicity						
White, non-Hispanic	75.3	73.1	71.3	67.1**	76.5**	84.9
African American, non-Hispanic	7.9	11.8**	18.1**	24.2**	13.9**	5.7
Hispanic	4.8	5.0	3.3**	2.3**	1.7*	0.9
Other	11.9	10.0	7.2**	6.5	8.0*	8.5
Disability	9.0	18.2**	15.0**	13.0*	12.1	7.6
Education level						
Below high school	0.5	0.5	0.7	2.2**	3.1*	5.3
High school diploma or GED	76.5	56.4	55.0	61.0**	58.1**	59.4
Some college	22.0	33.8	34.0	27.9**	26.1*	20.3
Bachelor's degree or higher	0.9	9.3	10.2	8.9*	12.8**	15.0
S	ervice-relat					
Recently separated veteran	92.1	35.5**	9.0**	3.2**	0.8**	0.0
Post-9/11 veteran	99.9	86.8**	22.1**	9.5**	2.7**	1.1
Campaign veteran	65.5	59.4**	34.5**	19.2**	38.2**	38.1
Service-connected disability	6.4	14.3**	11.3**	9.4*	8.4	4.3
A	Pre-progran	n characte	eristics			
Average pre-program quarterly earnings		24.2*	00.4**	20.7	20.0	04.0
None \$1 to \$2,499	26.9 22.1	31.3* 20.1	26.1** 18.5	28.7 18.5	29.8 16.5*	34.2 22.6
\$1 to \$2,499 \$2,500 to \$4,999	11.8	20.1 15.3*	15.3	15.6	16.5	18.1
\$5,000 to \$7,499	7.5	11.4**	14.2**	12.9	11.8	8.0
\$7,500 to \$9,999	8.8	7.2	9.5**	9.4	9.1	5.6
\$10,000 to \$19,999	22.5	14.0**	14.8	13.2	15.1**	9.3
\$20,000 or more	0.3	0.7	1.5**	1.8	3.5**	2.2
Employment status at participation						
Employed	10.9	21.7	22.9	19.3**	14.3**	11.3
Employed, but received notice of			0	. 5.0		
termination	2.4	1.5	1.5	1.3	1.0	0.3
Not employed	86.7	76.8	75.6	79.4**	84.7**	88.3
Unemployment insurance claimant status						
Claimant, referred by WPRS	42.8	34.6	38.1	37.5	43.1**	47.9
Claimant, not referred by WPRS	18.5	18.7	19.2	21.4*	23.6*	20.8
Exhaustee	2.7	3.1	3.3	3.6	3.5	3.0
Not a claimant	36.1	43.6	39.4	37.5	29.9**	28.4
Sample size	746	2,583	3,416	5,299	4,318	1,439

### Appendix Table F.9. Characteristics of Pennsylvania veteran ES and WIA program customers, by campaign veteran status (CY 2011–2012 exits)

Characteristic	Campaign veteran	Not campaign veteran
	Demographic characteristics	
Gender Male Female	93.7** 6.3**	90.5 9.5
Age  18-24  25-34  35-44  45-54  55-64  65 or older  Race/ethnicity  White, non-Hispanic  African American, non-Hispanic  Hispanic  Other  Disability  Education level  Below high school  High school diploma or GED	7.6** 23.9** 18.4 15.8** 25.7** 8.5  73.2 13.0** 3.4** 10.4** 17.0**	2.3 9.2 19.6 37.6 23.4 7.8 72.6 18.6 2.3 6.5 11.2 2.3 60.7
Some college Bachelor's degree or higher	30.4** 11.9**	27.6 9.4
Recently separated veteran	Service-related characteristics 24.3**	4.9
Post-9/11 veteran Campaign veteran Service-connected disability	44.6** 100.0** 13.2**	13.3 0.0 7.7
	Pre-program characteristics	
Average pre-program quarterly earning None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	30.3* 17.1** 14.0** 10.9** 8.3 17.0** 2.4**	28.6 19.7 15.8 12.7 8.9 12.6 1.7
Employment status at participation Employed Employed, but received notice of termination Not employed	16.7** 1.7** 81.6*	18.9 1.1 80.1
Unemployment insurance claimant stat Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee Not a claimant		38.5 21.2 3.4 36.8
Sample size	6,419	11,382

Source: WISPR data for program year 2012, quarter 4.

### Appendix Table F.10. Characteristics of Pennsylvania veteran ES and WIA program customers, by employment status at entry (CY 2011–2012 exits)

Characteristic	Employed at time of entry	Not employed at time of entry
	Demographic characteristics	
Gender Male Female	91.5 8.5	91.7 8.3
Age	···	
18-24 25-34	2.5** 17.4**	4.6 13.9
35-44	24.3**	18.1
45-54	31.7*	29.3
55-64	19.1**	25.4
65 or older	5.1**	8.8
Race/ethnicity White, non-Hispanic	79.8**	71.3
African American, non-Hispanic	12.0**	17.6
Hispanic	2.0**	2.9
Other	6.1**	8.3
Disability	11.8**	13.6
Education level		
Below high school	1.6	2.2
High school diploma or GED Some college	57.1 30.7	59.4 28.2
Bachelor's degree or higher	10.5	10.3
5 5	Service-related characteristic	
Recently separated veteran	9.7**	12.4
Post-9/11 veteran	25.5	24.4
Campaign veteran	33.3**	36.7
Service-connected disability	8.6*	9.9
	Pre-program characteristics	
Average pre-program quarterly earnings		
None	13.6**	32.7
\$1 to \$2,499	18.0	18.9
\$2,500 to \$4,999	20.2**	14.1
\$5,000 to \$7,499	18.5** 12.1**	10.6
\$7,500 to \$9,999 \$10,000 to \$19,999	16.4**	7.9 13.7
\$20,000 or more	1.1**	2.1
Employment status at participation		
Employed	100.0	0.0
Employed, but received notice of	0.0**	4.2
termination Not employed	0.0** 0.0**	1.6 98.4
Unemployment insurance claimant	0.0	30. <del>4</del>
status		
Claimant, referred by WPRS	30.3**	41.7
Claimant, not referred by WPRS	9.0**	23.6
Exhaustee Not a claimant	1.9** 58.9**	3.7 31.1
Sample size	3,224	14,577

Source: WISPR data for program year 2012, quarter 4.

Appendix Table F.11. Characteristics of Pennsylvania veteran ES and WIA program customers, by average pre-program quarterly earnings (CY 2011-2012 exits)

		\$1-	\$2,500-	\$5,000-	\$7,500-	\$10,000-	\$20,000
Characteristic	None	\$2,499	\$4,999	\$7,499	\$9,999		and above
	Der	nographic	c characte	eristics			
Gender	04.0	00.0	04.0	04.0*	00.0	00.5	04.0
Male Female	91.3 8.7	90.3 9.7	91.0 9.0	91.3* 8.7*	93.3 6.7	93.5 6.5	94.8 5.2
Age							
18-24	3.9*	5.0	3.3	2.6	4.3**	6.7**	0.6
25-34 35-44	15.6 17.2*	15.6 19.0	14.6 19.3**	13.8 22.7	12.0* 21.0	14.3** 20.1*	5.2 14.6
45-54	29.2	29.3	30.5	31.9	32.1**	27.8	27.8
55-64	24.8**	21.4	22.7	23.7	25.4	25.9**	42.7
65 or older	9.5	9.8	9.6**	5.4	5.2	5.3*	9.2
Race/ethnicity							
White, non-Hispanic African American, non-	66.5	68.0**	74.7	76.2	79.0*	82.2	83.1
Hispanic	21.5	20.9**	16.1	14.5	12.0**	6.8	6.6
Hispanic	3.3	2.6	2.1	2.3	2.8	2.9**	0.6
Other	8.7	8.4	7.0	6.9	6.3	8.0	9.7
Disability	19.1**	13.7**	10.4	9.3	10.3	10.0	7.7
Education level	2.2	0.0	0.0	0.4	2.0	4 5**	0.0
Below high school High school diploma or GED	2.2 56.7**	2.3 60.2	2.3 63.4	2.1 60.8	2.0 60.7	1.5** 58.5**	0.0 31.5
Some college	30.1	29.2	26.3	29.4	28.2	27.7	23.5
Bachelor's degree or higher	11.0**	8.3	8.0	7.7	9.1	12.3**	45.0
	Serv	ice-relate	ed charac	teristics			
Recently separated veteran	13.3**	10.4*	8.9	7.5**	10.9**	18.9**	9.2
Post-9/11 veteran	26.4**	25.4**	22.5	20.8	21.3**	28.5**	16.0
Campaign veteran	37.3**	32.9	33.2	32.7	34.5**	43.3	44.4
Service-connected disability	14.2**	9.5*	7.7	7.2	6.9	7.1	6.3
A	Pre	-program	characte	eristics			
Average pre-program quarterly earnings							
None	100.0	0.0	0.0	0.0	0.0	0.0	0.0
\$1 to \$2,499	0.0	100.0	0.0	0.0	0.0	0.0	0.0
\$2,500 to \$4,999	0.0	0.0	100.0**	0.0	0.0	0.0	0.0
\$5,000 to \$7,499	0.0	0.0	0.0**	100.0	0.0	0.0	0.0
\$7,500 to \$9,999	0.0	0.0	0.0	0.0	100.0**	0.0	0.0
\$10,000 to \$19,999 \$20,000 or more	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0** 0.0	100.0 0.0	0.0 100.0
Employment status at	0.0	0.0	0.0	0.0	0.0	0.0	100.0
participation							
Employed	8.5**	17.4**	24.1	27.9	25.2	20.9**	10.6
Employed, but received							
notice of termination	0.8	0.7	1.1	1.2	2.1	2.4	2.3
Not employed	90.7**	81.8**	74.7	70.9	72.7	76.7**	87.1

Characteristic	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999		\$20,000 and above
Unemployment insurance							
claimant status Claimant, referred by WPRS	18.6**	34.3**	49.8	51.9	53.9	56.6*	63.3
Claimant, not referred by	10.0	34.3	49.0	51.9	55.9	50.0	03.3
WPRS	19.3	19.0*	21.7	21.6	23.5	23.3	25.8
Exhaustee	6.6**	4.5**	2.1	1.1	0.5	0.4	0.3
Not a claimant	55.5**	42.2**	26.4	25.4	22.1	19.7**	10.6
Sample size	5,202	3,333	2,700	2,145	1,546	2,526	349

Appendix Table F.12. Characteristics of Pennsylvania veteran ES and WIA program customers, by program type (CY 2011-2012 exits)

Characteristic	Employment service	WIA adult	WIA dislocated worker
			Worker
	phic characteristic	cs	
Gender			
Male .	91.6	90.4	92.5
Female	8.4	9.6	7.5
Age			
18-24	4.2*	6.6**	2.2
25-34	14.5	15.4**	10.1
35-44	19.2**	24.3	23.2
45-54	29.8	31.1	34.6
55-64	24.2**	19.7**	26.1
65 or older	8.1**	3.0	3.7
Race/ethnicity			
White, non-Hispanic	72.8	71.9**	83.5
African American, non-Hispanic	16.6	17.2**	9.9
Hispanic	2.7	3.0*	1.2
Other	7.9	7.9	5.4
Disability	13.3	13.1**	7.5
Education level			
Below high school	2.1	1.3	1.6
High school diploma or GED	59.0**	53.0*	58.4
Some college	28.6**	35.8*	30.6
Bachelor's degree or higher	10.3	9.9	9.3
	lated characterist	ice	
			0.4
Recently separated veteran	11.9	13.7**	8.1
Post-9/11 veteran	24.6	27.3**	16.0
Campaign veteran	36.1**	21.5	22.1
Service-connected disability	9.7	9.6	6.7
Pre-prog	ram characteristic	s	
Average pre-program quarterly earnings			
None	29.2	32.2**	18.1
\$1 to \$2,499	18.7	21.2**	10.8
\$2,500 to \$4,999	15.2	14.6	15.1
\$5,000 to \$7,499	12.1	10.7**	15.4
\$7,500 to \$9,999	8.7	8.2**	13.9
\$10,000 to \$19,999	14.2	11.6**	23.1
\$20,000 or more	2.0	1.5**	3.5
Employment status at participation			
Employed	18.1	18.7**	6.6
Employed, but received notice of termination	1.3	1.5	2.4
Not employed	80.6	79.8**	91.0
Unemployment insurance claimant status			
Claimant, referred by WPRS	39.6**	33.1**	52.8
Claimant, not referred by WPRS	20.9	21.5**	39.7
Exhaustee	3.3	3.9*	2.1
Not a claimant	36.1*	41.4**	5.4
Sample size	17,757	534	849

#### VSS: APPENDIX F

## Appendix Table F.13. Service and training receipt of Pennsylvania ES and WIA program customers, by veteran status (CY 2011-2012 exits)

Service receipt	Veterans	Nonveterans
Self-services	56.8**	68.9
Staff-assisted core services		00.0
Provided by DVOP specialist	35.9**	<0.1
Provided by LVER	37.5**	<0.1
Job search activities	89.2**	72.8
Career guidance	28.7**	22.0
Workforce information services	81.8**	60.8
Referred to employment	13.3**	0.7
Referred to federal job	2.6	2.6
Placed in federal job	<0.1	<0.1
Referred to federal contractor job	29.3**	35.9
Placed in federal contractor job	0.5**	0.3
Referred to federal training	16.1**	11.8
Placed in federal training	2.9**	1.3
Received other staff-assisted core services	17.0**	26.8
Intensive services		
Received intensive services	21.4**	27.9
Provided by DVOP specialist	3.8**	<0.1
Provided by LVER	3.5**	<0.1
Training services		
Received training	3.8	4.0
Focus of occupational skills training		
Managerial, administrative, professional, and technical	26.9**	34.2
Service	4.1**	13.7
Sales, clerical, and administrative support	6.3**	14.1
Agricultural, natural resources, and construction	11.7**	7.2
Mechanical and transportation	50.8**	30.3
Not reported	0.1*	0.5
Other services		
Pre-vocational activities	13.9*	15.0
Received supportive services (including needs-related payments)	0.5**	0.6
Sample size	17,801	186,191

Source: WISPR data for program year 2012, quarter 4.

Note: Eligible spouses may receive services from DVOP specialists or LVERs. See the appendix text for

additional information about the sample and definitions of terms.

## Appendix Table F.14. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by JVSG status (CY 2011–2012 exits)

Service receipt	JVSG	Non-JVSG
Self-services	54.0**	62.6
Staff-assisted co	re services	
Provided by DVOP specialist	53.2**	0.0
Provided by LVER	55.7**	0.0
Job search activities	98.1**	70.9
Career guidance	32.0**	22.0
Workforce information services	91.9**	60.9
Referred to employment	18.8**	1.9
Referred to federal job	2.7	2.4
Placed in federal job	<0.1	<0.1
Referred to federal contractor job	25.4**	37.2
Placed in federal contractor job	0.5	0.6
Referred to federal training	19.2**	9.5
Placed in federal training	3.4**	1.8
Received other staff-assisted core services	16.6	18.0
Intensive se	rvices	
Received intensive services	22.0*	20.2
Provided by DVOP specialist	5.6**	0.0
Provided by LVER	5.2**	0.0
Training ser	vices	
Received training	2.8**	5.9
Focus of occupational skills training Managerial, administrative, professional, and		
technical	27.0	26.9
Service	5.6	2.6
Sales, clerical, and administrative support	6.7	5.8
Agricultural, natural resources, and construction	10.9	12.6
Mechanical and transportation	49.6	52.0
Not reported	0.3	0.0
Other serv	ices	
Pre-vocational activities Received supportive services (including needs-related	14.1	13.5
payments)	0.4**	0.7
Sample size	12,000	5,801

Source: WISPR data for program year 2012, quarter 4.

Appendix Table F.15. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by recently separated and post-9/11 subgroup status (CY 2011–2012 exits)

		Post-9/11, but	
	Recently	not recently	
Service receipt	separated	separated	Pre-9/11
Self-services	57.1	60.0**	56.2
Staff-assiste	ed core servic	es	
Provided by DVOP specialist	41.0**	35.7	35.1
Provided by LVER	43.2**	36.3	36.8
Job search activities	93.8**	86.6**	88.9
Career guidance	32.4**	27.7	28.3
Workforce information services	88.8**	79.6	81.0
Referred to employment	13.4	13.5	13.2
Referred to federal job	2.2	2.4	2.7
Placed in federal job	0.0	<0.1	<0.1
Referred to federal contractor job	26.0**	32.3**	29.3
Placed in federal contractor job	0.8	0.5	0.4
Referred to federal training	18.8	17.4*	15.4
Placed in federal training	1.7**	3.8	2.9
Received other staff-assisted core services	15.2*	12.8**	18.0
Intensi	ve services		
Received intensive services	20.9	18.9**	21.9
Provided by DVOP specialist	5.0	6.1**	3.2
Provided by LVER	3.9	3.6	3.5
Trainir	ng services		
Received training	2.7	2.8**	4.2
Focus of occupational skills training			
Managerial, administrative, professional, and			
technical	12.1	25.0	28.7
Service	6.9	3.1	3.9
Sales, clerical, and administrative support	3.4	1.6	7.1
Agricultural, natural resources, and construction	20.7	12.5	10.7
Mechanical and transportation	56.9	57.8	49.4
Not reported	0.0	0.0	0.2
Other	r services		
Pre-vocational activities	12.5	11.2**	14.6
Received supportive services (including needs-			
related payments)	0.3	0.3	0.5
Sample size	2,118	2,259	13,424

## Appendix Table F.16. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by gender (CY 2011–2012 exits)

Service receipt	Male	Female				
Self-services	56.7	57.7				
Staff-assisted core services						
Provided by DVOP specialist	35.9	35.8				
Provided by LVER	37.6	36.7				
Job search activities	89.2	89.6				
Career guidance	28.4**	32.3				
Workforce information services	81.5**	84.3				
Referred to employment	13.4	12.3				
Referred to federal job	2.6	3.5				
Placed in federal job	<0.1	0.0				
Referred to federal contractor job	29.5	27.1				
Placed in federal contractor job	0.5	0.3				
Referred to federal training	15.9*	18.3				
Placed in federal training	2.9	3.3				
Received other staff-assisted core services	17.1	15.9				
Intensive service	s					
Received intensive services	21.3	23.0				
Provided by DVOP specialist	3.6**	5.5				
Provided by LVER	3.5	3.8				
Training services	S					
Received training	3.8	4.1				
Focus of occupational skills training						
Managerial, administrative, professional, and technical	24.3**	54.1				
Service	3.1**	14.8				
Sales, clerical, and administrative support	5.6	13.1				
Agricultural, natural resources, and construction	12.7**	1.6				
Mechanical and transportation	54.2**	16.4				
Not reported	0.2	0.0				
Other services						
Pre-vocational activities	13.8	15.2				
Received supportive services (including needs-related						
payments)	0.5	0.6				
Sample size	16,311	1,490				

Source: WISPR data for program year 2012, quarter 4.

Appendix Table F.17. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by education level (CY 2011-2012 exits)

Service receipt Self-services	Below high school 55.3	High school diploma or GED 50.4**	Some college 66.2	Bachelor's degree and higher 67.7
	f-assisted core			J1.1
Provided by DVOP specialist Provided by LVER Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job	34.6 34.9 90.5 28.3 82.0 14.2 2.5 0.3 27.0 0.3	35.6 37.9 90.9** 28.2 83.4** 12.9* 1.9** <0.1 24.3**	35.6 37.5 86.2 29.9 78.9 14.5** 3.6 0.0 37.0 0.5	38.4 36.3 87.3 28.7 80.3 11.6 4.2 0.2 36.6
Placed in federal contractor job Referred to federal training Placed in federal training Received other staff-assisted core services	12.0 0.5** 18.5	0.5 15.1** 3.3** 16.1*	0.5 18.0 2.4 17.5**	0.7 17.0 2.6 20.8
Received intensive services Provided by DVOP specialist Provided by LVER	21.0 2.5 4.6	20.0** 3.4 3.2	22.7** 3.8** 3.7	26.2 6.6 4.6
	Training serv	ices		
Received training Focus of occupational skills training Managerial, administrative, professional,	2.7	3.6**	4.6**	3.2
and technical Service Sales, clerical, and administrative support Agricultural, natural resources, and	20.0 10.0 0.0	21.1 4.0 5.8	30.5** 4.7 5.9	51.7 1.7 12.1
construction Mechanical and transportation Not reported	0.0 70.0 0.0	13.2 55.7 0.3	11.0 47.9** 0.0	6.9 27.6 0.0
	Other service	es		
Pre-vocational activities Received supportive services (including needs-related payments)	16.9* 0.8	12.9** 0.3**	15.1 0.8	16.1 0.5
Sample size	367	10,500	5,097	1,837

# Appendix Table F.18. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by service-connected disability status (CY 2011–2012 exits)

	Service-connected	No service-connected					
Service receipt	disability	disability					
Self-services	49.6**	57.6					
Staff-a	Staff-assisted core services						
Provided by DVOP specialist	52.0**	34.1					
Provided by LVER	39.0	37.4					
Job search activities	88.2	89.3					
Career guidance	32.0**	28.4					
Workforce information services	83.3	81.6					
Referred to employment	16.5**	12.9					
Referred to federal job	3.1	2.6					
Placed in federal job	0.2	<0.1					
Referred to federal contractor job	25.7** 1.0*	29.7 0.4					
Placed in federal contractor job Referred to federal training	31.9**	14.4					
Placed in federal training	10.5**	2.1					
Received other staff-assisted core services	12.5**	17.5					
	itensive services	17.5					
		00.7					
Received intensive services	28.4**	20.7					
Provided by DVOP specialist	14.5**	2.7					
Provided by LVER	5.4**	3.3					
Т	raining services						
Received training	2.8**	4.0					
Focus of occupational skills training Managerial, administrative, professional,							
and technical	27.1	26.9					
Service	2.1	4.3					
Sales, clerical, and administrative support	10.4	6.0					
Agricultural, natural resources, and	10.4	0.0					
construction	8.3	12.0					
Mechanical and transportation	52.1	50.7					
Not reported	0.0	0.2					
	Other services						
Pre-vocational activities	14.1	13.9					
Received supportive services (including	• •						
needs-related payments)	0.3	0.5					
Sample size	1,728	16,073					

Source: WISPR data for program year 2012, quarter 4.

Appendix Table F.19. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by age (CY 2011–2012 exits)

	40.04	05.04	05.44	45.54	FF (4	<b>.</b>	
Sorvice receipt	18-24	25-34	35-44	45-54	55-64	65 and older	
Service receipt	years old		years old	years old	years old		
Self-services	54.2	61.1**	64.4*	59.1**	51.8**	39.1	
	Staff-a	ssisted cor	e services				
Provided by DVOP specialist	40.5	34.6**	34.0	37.6**	35.0*	36.4	
Provided by LVER	41.4	37.2*	35.7	36.5	38.4	41.5	
Job search activities	95.2	87.4**	86.0	88.8**	90.7**	93.9	
Career guidance	32.8	28.5*	29.0	29.6	28.6	23.8	
Workforce information services	90.8 11.4	81.0** 13.2	79.1	80.1 15.7*	83.4** 11.9**	86.2	
Referred to employment Referred to federal job	2.0	2.3	13.6 3.2*	3.1	2.4	9.0 1.0	
Placed in federal job	0.0	2.3 <0.1	3.∠ <0.1	<0.1	<0.1	0.0	
Referred to federal contractor job	21.6	33.3**	36.7*	32.9**	23.8**	11.7	
Placed in federal contractor job	0.8	0.6	0.8	0.5	0.2**	0.1	
Referred to federal training	18.6	17.8	15.6*	17.3*	15.1**	10.8	
Placed in federal training	0.8	3.0**	3.3	3.9	2.4**	0.6	
Received other staff-assisted							
core services	18.9	13.0**	15.2*	16.1	20.8**	19.5	
	In	tensive ser	vices				
Received intensive services	22.7	20.0	20.4	22.1	22.8	18.9	
Provided by DVOP specialist	4.8	5.4	3.7**	4.0	2.8**	2.9	
Provided by LVER	2.9	3.8	2.8*	3.3	4.0	4.5	
	Т	raining ser	vices				
Received training	3.2	3.1	5.3**	4.8	3.1**	0.6	
Focus of occupational skills training Managerial, administrative,							
professional, and technical	4.2	24.7	31.5	27.3	22.0	77.8	
Service	8.3	4.9	2.8	3.5	6.1	0.0	
Sales, clerical, and	4.0			- 4			
administrative support Agricultural, natural	4.2	2.5	8.3	5.1	8.3	11.1	
resources, and construction	25.0	12.3	10.5	10.2	14.4	0.0	
Mechanical and transportation	58.3	55.6	47.0	53.5	49.2	11.1	
Not reported	0.0	0.0	0.0	0.4	0.0	0.0	
	Other services						
Pre-vocational activities Received supportive services (including needs-related	11.3	11.8	14.5**	15.8	14.3*	9.3	
payments)	0.1	0.5	0.5	0.7	0.4*	0.1	
Sample size	746	2,583	3,416	5,299	4,318	1,439	

# Appendix Table F.20. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by campaign veteran status (CY 2011–2012 exits)

	Campaign	Not campaign				
Service receipt	veteran	veteran				
Self-services	54.4**	58.2				
	<b>J</b>	30.2				
Staff-assisted core serv						
Provided by DVOP specialist	41.1**	32.9				
Provided by LVER	40.3**	36.0				
Job search activities	91.1**	88.1				
Career guidance	29.6	28.2				
Workforce information services	85.0**	80.0				
Referred to employment	13.1	13.4				
Referred to federal job	2.1**	2.9				
Placed in federal job	<0.1	<0.1				
Referred to federal contractor job	26.6**	30.8				
Placed in federal contractor job	0.6	0.4				
Referred to federal training	17.3**	15.4				
Placed in federal training	2.5*	3.1				
Received other staff-assisted core services	16.2*	17.5				
Intensive services						
Received intensive services	21.2	21.6				
Provided by DVOP specialist	5.0**	3.1				
Provided by LVER	4.2**	3.1				
Training services						
Received training	2.2**	4.8				
Focus of occupational skills training						
Managerial, administrative, professional, and technical	24.6	27.5				
Service	2.8	4.4				
Sales, clerical, and administrative support	4.9	6.7				
Agricultural, natural resources, and construction	17.6	10.2				
Mechanical and transportation	49.3	51.2				
Not reported	0.7	0.0				
Other services						
Pre-vocational activities	12.2**	14.9				
Received supportive services (including needs-related						
payments)	0.3*	0.6				
Sample size	6,419	11,382				

Source: WISPR data for program year 2012, quarter 4.

# Appendix Table F.21. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by employment status at entry (CY 2011–2012 exits)

	Employed at time	Not employed at time					
Service receipt	of entry	of entry					
Self-services	63.1**	55.4					
		55.4					
Staff-assisted	core services						
Provided by DVOP specialist	26.4**	38.0					
Provided by LVER	34.0**	38.3					
Job search activities	82.6**	90.7					
Career guidance	23.5**	29.9					
Workforce information services	70.6**	84.2					
Referred to employment	12.7	13.4					
Referred to federal job	3.5**	2.4					
Placed in federal job Referred to federal contractor job	0.1 35.9**	<0.1 27.8					
Placed in federal contractor job	0.8*	0.4					
Referred to federal training	9.0**	17.6					
Placed in federal training	0.6**	3.4					
Received other staff-assisted core services	6.6**	19.3					
		10.0					
	e services						
Received intensive services	9.6**	24.0					
Provided by DVOP specialist	1.5**	4.3					
Provided by LVER	2.3**	3.8					
Training	services						
Received training	2.0**	4.2					
Focus of occupational skills training							
Managerial, administrative, professional, and							
technical	22.7	27.4					
Service	1.5	4.4					
Sales, clerical, and administrative support	3.0	6.6					
Agricultural, natural resources, and construction	12.1	11.7					
Mechanical and transportation	60.6	49.8					
Not reported	0.0	0.2					
Other	Other services						
Pre-vocational activities	6.9**	15.4					
Received supportive services (including needs-	0.4	0.5					
related payments)	0.4	0.5					
Sample size	3,224	14,577					

Source: WISPR data for program year 2012, quarter 4.

Appendix Table F.22. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by average pre-program quarterly earnings (CY 2011–2012 exits)

		\$1-	\$2,500-	\$5,000-	\$7,500-	\$10,000-	\$20,000
Service receipt	None	\$2,499	\$4,999	\$7,499	\$9,999	\$19,000	and above
Self-services	57.4*	54.8	56.8	58.9	57.8	55.7	59.6
	5	Staff-assi	sted core	services			
Provided by DVOP specialist	40.3**	34.7	33.5	31.7	32.3*	35.9	40.4
Provided by LVER	36.5	36.9	35.3**	39.1	38.2	40.3	43.6
Job search activities Career guidance	89.5** 28.7**	87.6 25.3	87.8 26.8	88.0* 28.2*	90.3 31.4	91.8* 33.7	94.8 34.4
Workforce information	20.7	25.5	20.0	20.2	31.4	33.7	34.4
services	81.5**	78.2	79.8	81.5*	84.1*	86.7**	91.1
Referred to employment	14.5	14.0	12.8	13.8	12.6	10.8	8.6
Referred to federal job	2.2**	3.3	2.6	3.4	2.8	2.1	1.7
Placed in federal job	0.0	0.1	<0.1	<0.1	0.0	0.0	0.0
Referred to federal contractor job	29.7	30.4	29.3	31.3	29.3**	25.3	28.1
Placed in federal contractor	29.1	30.4	29.3	31.3	29.3	25.5	20.1
job	0.3	0.4	0.4	0.6	1.0	0.6	0.3
Referred to federal training	15.7*	13.9	14.3	16.3**	19.9	18.7	17.8
Placed in federal training	4.2**	2.3	2.1	2.0*	3.1	2.8	2.3
Received other staff-assisted core services	5.4**	10.9**	17.6**	22.6**	29.5	31.8**	47.0
core services	5.4				29.0	31.0	47.0
			sive servi				
Received intensive services	14.2**	16.6**	20.2**	25.3**	30.3	31.9**	44.7
Provided by DVOP specialist Provided by LVER	5.2** 2.6	3.6 2.9	2.7 2.9*	2.9 4.1	2.8 4.5	3.0* 5.3	8.6 7.7
1 Tovided by EVEIX	2.0				7.0	0.0	7.7
			ning servi				
Received training	3.1	3.4	3.5	3.8*	5.4	5.2	4.9
Focus of occupational skills							
training							
Managerial, administrative, professional, and technical	22.1	22.3	27.4	29.3	33.7	29.0	41.2
Service	3.7	3.6	5.3	3.7	7.2	3.1	0.0
Sales, clerical, and							
administrative support	7.4	8.0	5.3	6.1	1.2	6.9	11.8
Agricultural, natural							
resources, and construction	13.5	11.6	14.7	11.0	15.7	6.9	0.0
Mechanical and	13.5	11.0	14.7	11.0	13.7	0.9	0.0
transportation	53.4	54.5	47.4	50.0	41.0	54.2	47.1
Not reported	0.0	0.0	0.0	0.0	1.2	0.0	0.0
		Oth	ner service	es			
Pre-vocational activities	12.2	12.2	13.2	14.6*	17.1	17.2	19.8
Received supportive services							
(including needs-related			0.4	0.=			
payments)	0.4	0.4	0.4	0.5	0.7	0.6	1.1
Sample size	5,202	3,333	2,700	2,145	1,546	2,526	349

## Appendix Table F.23. Service and training receipt of Pennsylvania veteran ES and WIA program customers, by program type (CY 2011–2012 exits)

	Employment	WIA	WIA dislocated
Service receipt	service	adult	worker
Self-services	57.0**	72.3	72.7
	assisted core servic	Δς	
Provided by DVOP specialist	36.0**	23.6	27.1
Provided by LVER	37.6*	32.2	31.6
Job search activities	89.4	88.2	87.5
Career guidance	28.7**	75.3	73.9
Workforce information services	81.9**	91.4	90.0
Referred to employment	13.3**	35.0**	25.8
Referred to federal job	2.6**	7.1	4.8
Placed in federal job	<0.1	0.2	0.1
Referred to federal contractor job	29.3**	41.6	40.8
Placed in federal contractor job	0.5**	2.6	1.4
Referred to federal training	16.1**	28.5**	46.5
Placed in federal training	2.9	2.2**	15.3
Received other staff-assisted core services	16.9**	72.7	73.0
	Intensive services		
Received intensive services	21.2**	79.8**	92.7
Provided by DVOP specialist	3.8	3.6*	1.8
Provided by LVER	3.5	2.8	4.0
	Training services		
Received training	3.7**	33.3**	45.7
Focus of occupational skills training			
Managerial, administrative, professional,			
and technical	27.5**	18.5*	27.8
Service	4.1	3.9	3.6
Sales, clerical, and administrative support Agricultural, natural resources, and	6.0	6.2	5.7
construction	11.5	9.6	13.7
Mechanical and transportation	50.8**	61.8**	49.2
Not reported	0.2	0.0	0.0
	Other services		
Pre-vocational activities	13.7**	61.2**	77.3
Received supportive services (including	1011	0112	77.0
needs-related payments)	0.5**	5.1	6.8
Sample size	17,757	534	849

Source: WISPR data for program year 2012, quarter 4.

#### Appendix Table F.24. Labor market outcomes of Pennsylvania ES and WIA program customers, by veteran status (CY 2011-2012 exits)

Labor market outcome	Veterans	Nonveterans				
Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	61.1** 74.6** 43.8**	63.5 78.5 47.1				
Sample size	17,801	186,191				
Post-program quarterly ea	rnings (dollars)					
Average earnings in first quarter after program exit  Median	4,194.65** (5,480.08) 2,105.52	3,777.11 (5,266.30) 1,995.00				
Average post-program quarterly earnings  Median	4,307.08** (5,067.89) 2,767.23	4,073.52 (5,060.19) 2,648.95				
Average change in quarterly earnings  Median	-327.68 (6,002.35) 0.00	-340.69 (5,611.66) 0.00				
Sample size	17,801	186,191				
Common meas	ures					
Entered employment (percentages)	56.0**	57.6				
Sample size	14,577	149,485				
Employment retention (percentages)	80.5*	81.6				
Sample size	10,875	118,173				
Total earnings (dollars)  Median	15,740.79** (10,998.05) 13,615.00	14,137.76 (11,297.29) 11,900.00				
Sample size	17,801	186,191				

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

### Appendix Table F.25. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by JVSG status (CY 2011-2012 exits)

Labor market outcome	JVSG	Non-JVSG				
Post-program employment (percentages)						
Employed in first quarter after exit quarter	58.7**	66.0				
Employed within one year after exit quarter	73.2**	77.5				
Employed in all four quarters after exit quarter	41.4**	48.8				
Sample size	12,000	5,801				
Post-program quarterly	earnings (dollars)					
Average earnings in first quarter after program exit	3,909.35**	4,784.84				
	(5,315.58)	(5,761.38)				
Median	1,629.01	3,030.00				
Average post-program quarterly earnings	4,051.55**	4,835.68				
The state of the s	(4,928.12)	(5,306.96)				
Median	2,472.57	3,465.00				
Average change in quarterly earnings	-634.65**	307.33				
The state of the s	(6,155.12)	(5,620.81)				
Median	0.00	0.00				
Sample size	12,000	5,801				
Common me	easures					
Entered employment (percentages)	54.3**	59.8				
Sample size	10,200	4,377				
Employment retention (percentages)	79.8*	81.9				
Sample size	7,048	3,827				
Total earnings (dollars)	15,412.25**	16,330.75				
	(10,965.74)	(11,033.04)				
Median	13,335.63	14,108.81				
Sample size	12,000	5,801				

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

#### Appendix Table F.26. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by recently separated and post-9/11 subgroup status (CY 2011-2012 exits)

	Recently	Post-9/11, but not recently	D 0/44
Labor market outcome	separated	separated	Pre-9/11
Post-program	employment (pe	ercentages)	
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	61.0** 79.0 41.5**	66.8** 81.6** 46.9**	60.1 72.7 43.6
Sample size	2,118	2,259	13,424
Post-program	quarterly earnin	gs (dollars)	
Average earnings in first quarter after			
program exit  Median	3,976.21** (5,280.89)	4,658.08** (5,672.02)	4,151.13 (5,474.32)
Median	1,771.83	3,000.00	2,009.35
Average post-program quarterly earnings	4,270.69** (4,880.99)	4,863.57** (5,312.71)	4,219.18 (5,049.07)
Median	2,893.80	3,576.61	2,630.87
Average change in quarterly earnings	-753.18** (7,053.11)	975.97** (5,879.35)	-479.92 (5,811.89)
Median	0.00	257.64	0.00
Sample size	2,118	2,259	13,424
Co	ommon measures	•	
Entered employment (percentages)	56.9*	61.2**	55.0
Sample size	1,806	1,750	11,021
Employment retention (percentages)	76.8	79.2*	81.4
Sample size	1,293	1,510	8,072
Total earnings (dollars)	15,727.11 (10,700.95)	16,439.86* (11,797.73)	15,615.59 (10,887.90)
Median	13,783.42	13,964.89	13,520.00
Sample size	2,118	2,259	13,424

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

### Appendix Table F.27. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by gender (CY 2011-2012 exits)

Labor market outcome	Male	Female					
Post-program employment (percentages)							
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	61.0 74.5 43.8	62.3 75.0 44.1					
Sample size	16,311	1,490					
Post-program quarter	·	,					
Average earnings in first quarter after program exit  Median	4,257.59** (5,557.75) 2,147.00	3,505.70 (4,487.97) 1,775.62					
Average post-program quarterly earnings  Median	4,372.22** (5,136.17) 2,814.51	3,594.05 (4,184.93) 2,456.56					
Average change in quarterly earnings  Median	-329.25 (6,076.85) 0.00	-310.46 (5,118.00) 0.00					
Sample size	16,311	1,490					
Common r	neasures						
Entered employment (percentages)	55.8	57.6					
Sample size	13,361	1,216					
Employment retention (percentages)	80.5	80.6					
Sample size	9,946	929					
Total earnings (dollars)	15,986.24** (11,139.10)	13,115.81 (8,952.07)					
Median Sample size	13,854.93 <b>16,311</b>	11,453.09 <b>1,490</b>					

Source: WISPR data for program year 2012, quarter 4.

See the appendix text for additional information about the sample and definitions of terms. Standard deviations are reported in parentheses. Note:

Appendix Table F.28. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by education level (CY 2011-2012 exits)

Labor market outcome	Below high school	High school diploma or GED	Some college	Bachelor's degree and higher
Post-pr	ogram employn	nent (percentag	es)	
Employed in first quarter after exit quarter	52.3**	60.3**	63.4	60.9
Employed within one year after exit quarter Employed in all four quarters after exit	65.1**	73.7**	76.8	74.7
quarter	36.0**	43.2**	46.0*	42.5
Sample size	367	10,500	5,097	1,837
Post-pr	ogram quarterly	y earnings (dolla	ars)	
Average earnings in first quarter after program exit	2,992.00** (4,397.45)	3,941.40** (5,124.72)	4,437.47** (5,464.32)	5,208.76 (7,238.25)
Median	299.00	1,849.71	2,668.38	2,367.15
Average post-program quarterly earnings  Median	2,950.27** (3,923.84) 1,536.11	4,047.15** (4,745.13) 2.564.44	4,548.64** (5,055.35) 3,194.00	5,393.63 (6,644.00) 3,390.00
Average change in quarterly earnings  Median	-717.82 (4,446.56) 0.00	-405.91** (5,534.59) 0.00	114.62** (6,035.46) 0.00	-1,029.80 (8,244.90) 0.00
Sample size	367	10,500	5,097	1,837
	Common m	easures		
Entered employment (percentages)	49.5*	55.2**	58.4*	55.2
Sample size	315	8,659	4,106	1,497
Employment retention (percentages)	80.2	80.5	80.9	79.6
Sample size	192	6,332	3,232	1,119
Total earnings (dollars)	12,787.87** (8,345.05)	15,031.59** (10,181.67)	15,953.81** (10,629.92)	19,683.50 (15,248.52)
Median	10,941.16	13,157.08	13,885.40	16,442.33
Sample size	367	10,500	5,097	1,837

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

## Appendix Table F.29. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by service-connected disability status (CY 2011-2012 exits)

Labor market outcome	Service-connected disability	No service-connected disability						
Post-program	n employment (percentage							
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit	51.9** 64.8**	62.1 75.6						
quarter	35.2**	44.7						
Sample size	1,728	16,073						
Post-program quarterly earnings (dollars)								
Average earnings in first quarter after								
program exit	3,779.07**	4,239.33						
Median	(5,702.45) 389.81	(5,453.93)						
Median	389.81	2,244.39						
Average post-program quarterly earnings	3,741.40**	4,367.90						
	(5,118.35)	(5,058.83)						
Median	1,659.52	2,884.62						
Average change in quarterly earnings	339.56**	-399.41						
	(5,987.86)	(5,999.67)						
Median	0.00	0.00						
Sample size	1,728	16,073						
Co	ommon measures							
Entered employment (percentages)	45.9**	57.1						
Sample size	1,450	13,127						
Employment retention (percentages)	77.9*	80.8						
Sample size	896	9,979						
Total earnings (dollars)	16,136.00	15,706.56						
	(10,885.36)	(11,007.75)						
Median	13,943.29	13,592.87						
Sample size	1,728	16,073						

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

Appendix Table F.30. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by age (CY 2011-2012 exits)

Labor market outcome	18-24 years old	25-34 years old	35-44 years old	45-54 years old	55-64 years old	65 and older				
Post-program employment (percentages)										
Employed in first quarter after exit quarter Employed within one year	59.2	67.7**	70.6*	65.1**	51.9**	40.4				
after exit quarter Employed in all four quarters	80.7	82.7	84.2	77.9**	64.4**	52.2				
after exit quarter	38.5	47.7**	53.7**	47.0**	36.4**	26.3				
Sample size	746	2,583	3,416	5,299	4,318	1,439				
	Post-prog	ram quarte	rly earnings	(dollars)						
Average earnings in first quarter after program exit	3,043.79 (4,173.15)	4,627.08** (5,578.47)	5,294.57** (5,919.48)	4,676.08** (5,503.50)	3,485.42** (5,347.15)	1,759.39 (3,741.59)				
Median	952.04	2,916.23	4,020.46	3,193.37	358.99	0.00				
Average post-program quarterly earnings  Median	3,317.61 (3,815.13) 2,112.88	4,899.58** (5,296.77) 3,590.90	5,524.39** (5,482.20) 4,591.42	4,740.67** (5,046.24) 3,506.53	3,509.45** (4,870.34) 1,644.04	1,663.58 (3,056.89) 56.14				
Average change in quarterly	,	-,	,	.,	,					
earnings	-1,265.27 (6,139.64)	816.97** (6,305.42)	704.76 (5,748.27)	138.44** (5,385.94)	-1,669.27** (6,500.99)	-2,037.90 (5,324.87)				
Median	0.00	501.75	356.46	0.00	0.00	-125.81				
Sample size	746	2,583	3,416	5,299	4,318	1,439				
		Common	measures							
Entered employment (percentages)	55.9	62.6**	65.4	60.0**	47.8**	35.9				
Sample size	665	2,023	2,634	4,277	3,702	1,276				
Employment retention (percentages)	74.4	78.9	83.6**	80.8**	80.5	75.9				
Sample size	442	1,748	2,411	3,450	2,242	582				
Total earnings (dollars)  Median	12,268.92 (8,470.60) 10,837.59	16,470.54** (11,518.48) 14,201.18	17,134.93 (11,522.47) 15,109.44	16,318.57* (10,361.22) 14,167.15	14,971.62** (11,200.41) 12,357.68	9,187.53 (8,295.62) 6,334.15				
Sample size	746	2,583	3,416	5,299	4,318	1,439				

Note: See the appendix text for additional information about the sample and definitions of terms. Standard deviations are reported in parentheses.

### Appendix Table F.31. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by campaign veteran status (CY 2011-2012 exits)

Labor market outcome	Campaign veteran	Not campaign veteran							
Post-program	employment (percentage	es)							
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	59.1** 73.7 41.8**	62.2 75.0 44.9							
Sample size	6,419	11,382							
Post-program	Post-program quarterly earnings (dollars)								
Average earnings in first quarter after program exit  Median  Average post-program quarterly earnings  Median  Average change in quarterly earnings  Median	4,126.57 (5,549.19) 1,725.07 4,373.45 (5,245.17) 2,707.07 -617.48** (6,612.20) 0.00	4,233.05 (5,440.58) 2,320.88 4,269.65 (4,964.97) 2,801.06 -164.24 (5,623.07)							
Sample size	6,419	11,382							
Co	mmon measures								
Entered employment (percentages)	53.9**	57.1							
Sample size	5,344	9,233							
Employment retention (percentages)	79.9	80.9							
Sample size	3,791	7,084							
Total earnings (dollars)  Median	16,475.41** (11,849.77) 14,056.29	15,352.64 (10,500.57) 13,359.51							
Sample size	6,419	11,382							

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

### Appendix Table F.32. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by employment status at entry (CY 2011-2012 exits)

Labor market outcome	Employed at time of entry	Not employed at time of entry						
Post-program employment (percentages)								
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	84.3** 90.7** 66.2**	56.0 71.0 38.8						
Sample size	3,224	14,577						
Post-program quarter	ly earnings (dollars)							
Average earnings in first quarter after program exit  Median	6,772.40** (5,876.84) 6,009.16	3,624.53 (5,219.40) 968.41						
Average post-program quarterly earnings  Median	6,544.09** (5,412.62) 5.728.89	3,812.32 (4,851.26) 2,141.78						
Average change in quarterly earnings	973.77** (5,089.51)	-615.52 (6,149.14)						
Median Sample size	419.02 <b>3,224</b>	0.00 <b>14,577</b>						
Common n	neasures	·						
Entered employment (percentages)	n.a.	56.0						
Sample size	n.a.	14,577						
Employment retention (percentages)	85.7**	78.8						
Sample size	2,719	8,156						
Total earnings (dollars)  Median	17,042.30** (10,533.12) 15,078.12	15,268.81 (11,125.09) 13,085.23						
Sample size	3,224	14,577						

Source: WISPR data for program year 2012, quarter 4.

See the appendix text for additional information about the sample and definitions of terms. Standard Note:

## Appendix Table F.33. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by average pre-program quarterly earnings (CY 2011–2012 exits)

Labor market outcome	None	\$1- \$2,499	\$2,500- \$4,999	\$5,000- \$7,499	\$7,500- \$9,999	\$10,000- \$19,000	\$20,000 and above
		Post-progra	m employmeı	nt (percentaç	ges)		
Employed in first guarter after exit							
quarter	45.1**	63.2**	70.0	71.6	70.8**	66.8**	62.2
Employed within one year after exit quarter Employed in all four quarters after exit	59.0**	78.0**	83.3	83.3	82.3	80.4**	76.2
quarter	29.3**	41.6**	50.0**	54.3	55.5	53.0**	49.0
Sample size	5,202	3,333	2,700	2,145	1,546	2,526	349
		Post-program	m quarterly e	arnings (doll	ars)		
Average earnings in first guarter after							
program exit	2,731.57 (4,762.84)	2,901.72** (3,957.44)	3,841.98** (4,133.73)	4,744.91** (4,586.82)	5,761.11** (5,219.51)	7,068.00 (7,061.17)	9,960.8 (12,133.2)
Median	0.00	1,312.51	3,231.65	4,516.06	6,068.61	6,341.13	5,193.0
Average post- program quarterly							
earnings	2,887.07 (4,371.89)	2,970.30** (3,607.04)	3,868.30** (3,786.16)	4,833.24** (4,189.13)	5,749.70** (4,691.57)	7,254.19 (6,440.03)	10,679.1 (11,048.0)
Median	701.34	1,833.55	3,266.22	4,540.62	5,965.70	6,784.35	8,413.5
Average change in							
quarterly earnings	2,887.07** (4,371.89)	1,862.01** (3,631.38)	123.51** (3,814.00)	-1,356.19** (4,203.43)	-2,933.83** (4,726.99)	-5,952.43** (6,585.53)	-14,070.4 (11,730.9)
Median	701.34	667.09	-425.09	-1,549.14	-2,672.37	-5,930.99	-15,317.2
Sample size	5,202	3,333	2,700	2,145	1,546	2,526	349
		C	common mea	sures			
Entered employment (percentages)	44.3**	58.9**	64.3	64.5	63.5*	59.7**	59.0
Sample size	4,762	2,752	2,049	1,547	1,157	1,998	312
Employment retention							
(percentages)	75.1	75.8**	80.9*	83.9	86.4	86.3	84.8
Sample size	2,345	2,105	1,890	1,536	1,095	1,687	217
Total earnings							
(dollars)	14,666.50**	10,874.99**	12,177.66**	14,724.67**	17,275.33**	23,330.29**	36,977.39
Median	(10,476.21) 12,387.28	(8,324.72) 9,175.68	(8,150.34) 10,633.00	(7,856.61) 13,523.20	(7,745.65) 17,095.51	(11,205.52) 22,498.68	(24,040.67) 35,267.32
Sample size	5,202	3,333	2,700	2,145	1,546	2,526	349

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard deviations are reported in parentheses.

### Appendix Table F.34. Labor market outcomes of Pennsylvania veteran ES and WIA program customers, by program type (CY 2011-2012 exits)

Labor market outcome	Employment service	WIA adult	WIA dislocated worker
Post-pr	ogram employment	(percentages)	
Employed in first quarter after exit quarter Employed within one year after exit	61.0**	76.0	77.7
quarter Employed in all four quarters after	74.5**	84.8	85.3
exit quarter	43.7**	58.4	61.2
Sample size	17,757	534	849
Post-pr	ogram quarterly ear	nings (dollars)	
Average earnings in first quarter after program exit	4,190.91** (5,480.93)	5,460.14** (5,493.39)	6,620.44 (5,844.76)
Median	2,092.50	4,500.98	6,335.00
Average post-program quarterly earnings	4,304.57**	5,319.47**	6,464.04
Median	(5,069.34) 2,761.83	(5,054.83) 4,239.68	(5,293.80) 6,288.59
Average change in quarterly earnings	-333.68** (6,002.64)	1,311.47** (5,910.25)	-265.64 (7,216.95)
Median	0.00	899.74	0.00
Sample size	17,757	534	849
	Common measu	res	
Entered employment (percentages)	55.9**	72.8	76.9
Sample size	14,541	434	793
Employment retention (percentages)	80.5	82.5	85.0
Sample size	10,838	406	660
Total earnings (dollars)	15,743.96 (11,007.26)	15,464.48** (9,471.69)	18,118.94 (9,458.30)
Median	13,613.57	13,855.51	17,150.40
Sample size	17,757	534	849

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard deviations are reported in parentheses.

## Appendix Table F.35. Differences in service receipt among veterans in Pennsylvania before and after controlling for customer characteristics and local area factors, by recently separated status (CY 2011–2012 exits)

		First sta	Second stage		
Service receipt	Recently separated veteran mean	Not recently separated veteran mean	Estimate of raw recently separated veteran-not recently separated difference	Estimate of difference with controls for customer characteristics, and local area factors	
Self-services	57.1	56.8	0.3	0.3	
	Staff-ass	sisted core servi	ces		
Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Referred to federal contractor job Referred to federal training Placed in federal training Received other staff-assisted core services Provided by veterans' representative	93.8 32.4 88.8 13.4 2.2 26.0 18.8 1.7 15.2 78.6	88.6 28.2 80.8 13.3 2.7 29.7 15.7 3.1 17.3 65.9	5.2** 4.2** 8.0** 0.1 -0.5 -3.7** 3.2** -1.4** -2.1* 12.7**	4.7** 2.8* 6.2** 0.9 0.0 -3.8** 1.5 -1.3** -3.1** 9.0**	
	Intensive	and training ser	vices		
Received intensive services Intensive services provided by veterans' representative Received training services	20.9 8.9 2.7	21.5 7.0 4.0	-0.6 1.9** -1.2**	-2.6* -0.2 -0.6	
	O	ther services			
Pre-vocational activities Received supportive services (including needs-related	12.5	14.1	-1.6*	-0.3	
payments)	0.3	0.5	-0.2	-0.2	

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the service of interest and the explanatory variables are a subgroup indicator (in both stages), the customer characteristics listed in Appendix Tables F.41.A and F.41.B and local area fixed effects (in the second stage).

### Appendix Table F.36. Differences in service receipt among veterans in Pennsylvania before and after controlling for customer characteristics and local area factors, by gender (CY 2011–2012 exits)

		First sta	nge	Second stage
Service receipt	Female mean	Male mean	Estimate of raw female-male difference	Estimate of difference with controls for customer characteristics, and local area factors
Self-services	57.7	56.7	1.0	-1.5
	Staff-assi	isted core serv	vices	
Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Referred to federal contractor job Referred to federal training Placed in federal training Received other staff-assisted core services Provided by veterans' representative	89.6 32.3 84.3 12.3 3.5 27.1 18.3 3.3 15.9 67.3	89.2 28.4 81.5 13.4 2.6 29.5 15.9 2.9 17.1 67.4	0.4 3.9** 2.7** -1.0 0.9 -2.4 2.5* 0.4 -1.2 -0.1	1.7 2.7* 3.5** -0.5 0.3 -4.2** 1.6 0.2 0.0 0.9
	Intensive a	and training se	rvices	
Received intensive services Intensive services provided by veterans' representative Received training services	23.0 9.2 4.1	21.3 7.0 3.8	1.7 2.2** 0.3	1.8 1.7* 0.4
	Ot	her services		
Pre-vocational activities Received supportive services (including needs-	15.2	13.8	1.5	2.0
related payments)	0.6	0.5	0.1	0.0

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the service of interest and the explanatory variables are a subgroup indicator (in both stages), the customer characteristics listed in Appendix Tables F.41.A and F.41.B and local area fixed effects (in the second stage).

# Appendix Table F.37. Differences in service receipt among veterans in Pennsylvania before and after controlling for customer characteristics and local area factors, by service-connected disability status (CY 2011–2012 exits)

		First sta	Second stage					
Service receipt	Service- connected disability mean	No service- connected disability mean	Estimate of raw service-connected disability-no service-connected disability difference	Estimate of difference with controls for customer characteristics, and local area factors				
Self-services	49.6	57.6	-8.0**	-7.3**				
	Staff-assis	ted core service	es					
Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Referred to federal contractor job Referred to federal training Placed in federal training Received other staff-assisted core services Provided by veterans' representative	88.2 32.0 83.3 16.5 3.1 25.7 31.9 10.5 12.5 80.9	89.3 28.4 81.6 12.9 2.6 29.7 14.4 2.1 17.5 66.0	-1.1 3.6** 1.7 3.6** 0.5 -4.0** 17.5** 8.4** -5.0**	-0.8 3.5** 1.5 2.5* 0.5 -4.8** 16.5** 7.9** 0.2 9.8**				
	Intensive ar	nd training servi	ces					
Received intensive services Intensive services provided by veterans' representative Received training services	28.4 18.6 2.8	20.7 6.0 4.0	7.7** 12.7** -1.2**	11.1** 12.5** -0.5				
Other services								
Pre-vocational activities Received supportive services (including needs-related	14.1	13.9	0.2	0.8				
payments)	0.3	0.5	-0.1	0.0				

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the service of interest and the explanatory variables are a subgroup indicator (in both stages), the customer characteristics listed in Appendix Tables F.41.A and F.41.B and local area fixed effects (in the second stage).

### Appendix Table F.38. Differences in employment and earnings outcomes among veterans in Pennsylvania before and after controlling for customer characteristics and services received, by recently separated status (CY 2011-2012 exits)

			First stage			Third stage		
Outcome measure	Sample size	Recently separated veteran mean	Not recently separated veteran mean	Estimate of raw recently separated veteran, not recently separated difference	Estimate of difference with controls for customer characteristics, and local area factors	Estimate of difference with controls for customer characteristics, local area factors, and service receipt		
		Emp	loyment outco	omes (percentages)				
Within one year In first quarter In all four quarters	17,801 17,801 17,801	79.0 61.0 41.5	74.0 61.1 44.1	5.0** 0.0 -2.5*	1.2 -1.7 -3.6*	0.8 -2.1 -3.6*		
			Earnings outo	comes (dollars)				
Average quarterly post-program earnings Average change in quarterly earnings	17,801 17,801	4,270.69 -753.18	4,312.00 -270.22	-41.31 -482.96**	-562.88** -516.07**	-524.47** -484.30**		
Common measures								
Entered employment (percentages) Employment retention (percentages) Total earnings (dollars)	14,577 10,875 8,759	56.9 76.8 15,727.11	55.8 81.0 15,742.53	1.0 -4.2** -15.42	-2.4 -3.3 -736.80	-2.6 -3.2 -573.78		

WISPR data for program year 2012, quarter 4. Source:

Note:

See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the outcome measure of interest and the explanatory variables are a subgroup indicator (in all three stages), the customer characteristics listed in Appendix Tables F.42.A and F.42.B and local area fixed effects (in the second and third stages), and services received listed in Appendix Tables F.42.A and F.42.B (in the third stage only).

## Appendix Table F.39. Differences in employment and earnings outcomes among veterans in Pennsylvania before and after controlling for customer characteristics and services received, by gender (CY 2011–2012 exits)

		First stage		Second stage	Third stage		
Outcome measure	Sample size	Female mean	Male mean	Estimate of raw female-male difference	Estimate of difference with controls for customer characteristics, and local area factors	Estimate of difference with controls for customer characteristics, local area factors, and service receipt	
		Employ	ment outcomes	s (percentages)			
Within one year In first quarter In all four quarters	17,801 17,801 17,801	75.0 62.3 44.1	74.5 61.0 43.8	0.5 1.4 0.3	0.2 2.0 1.3	0.6 2.5 1.7	
		Ea	rnings outcome	es (dollars)			
Average quarterly post-program earnings Average change in quarterly earnings	17,801 17,801	3,594.05 -310.46	4,372.22 -329.25	-778.17** 18.80	-622.85** -537.40**	-570.12** -479.02**	
Common measures							
Entered employment (percentages) Employment retention (percentages) Total earnings (dollars)	14,577 10,875 8,759	57.6 80.6 13,115.81	55.8 80.5 15,986.24	1.8 0.1 -2,870.43**	2.4 0.8 -2,159.44**	3.0* 1.0 -2,097.75**	

Source: WISPR data for program year 2012, quarter 4.

Note:

See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the outcome measure of interest and the explanatory variables are a subgroup indicator (in all three stages), the customer characteristics listed in Appendix Tables F.42.A and F.42.B and local area fixed effects (in the second and third stages), and services received listed in Appendix Tables F.42.A and F.42.B (in the third stage only).

Appendix Table F.40. Veteran subgroup differences in employment and earnings outcomes among veterans in Pennsylvania before and after controlling for customer characteristics and services received, by service-connected disability status (CY 2011–2012 exits)

		First stage			Second stage	Third stage	
Outcome measure	Sample size	Service- connected disability mean	No service- connected disability mean	Estimate of raw service-connected disability-no service-connected disability difference	Estimate of difference with controls for customer characteristics, and local area factors	Estimate of difference with controls for customer characteristics, local area factors, and service receipt	
		Emplo	yment outcome	es (percentages)			
Within one year In first quarter In all four quarters	17,801 17,801 17,801	64.8 51.9 35.2	75.6 62.1 44.7	-10.8** -10.2** -9.5**	-8.0** -7.0** -6.4**	-7.2** -5.4** -5.3**	
		Ea	arnings outcom	nes (dollars)			
Average quarterly post-program earnings Average change in quarterly earnings	17,801 17,801	3,741.40 339.56	4,367.90 -399.41	-626.50** 738.98**	-218.77 -184.34	-129.17 -98.85	
Common measures							
Entered employment (percentages) Employment retention (percentages) Total earnings (dollars)	14,577 10,875 8,759	45.9 77.9 16,136.00	57.1 80.8 15,706.56	-11.1** -2.9* 429.44	-8.4** -1.5 622.24	-6.5** -1.5 708.83	

Source: WISPR data for program year 2012, quarter 4.

Note:

See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the outcome measure of interest and the explanatory variables are a subgroup indicator (in all three stages), the customer characteristics listed in Appendix Tables F.42.A and F.42.B and local area fixed effects (in the second and third stages), and services received listed in Appendix Tables F.42.A and F.42.B (in the third stage only).

#### Appendix Table F.41.A. Full regression results: service receipt among veteran customers (CY 2011–2012 exits)

Variable	Self- services	Job search activities	Career guidance	Workforce information services	Referred to employment	Referred to federal job	Referred to federal contractor job	Referred to federal training	
Demographic characteristics									
Female	-1.5	1.7	2.7*	3.5**	-0.5	0.3	-4.2**	1.6	
	(1.48)	(0.93)	(1.24)	(1.01)	(0.96)	(0.56)	(1.35)	(1.11)	
Age 18-34	4.9**	-2.6**	0.2	-1.2	-0.9	0.0	5.1**	1.5	
	(1.18)	(0.81)	(0.94)	(0.94)	(0.85)	(0.43)	(1.17)	(1.00)	
Race/ethnicity (ref: white, non- Hispanic)									
African American, non-Hispanic	-0.2	0.6	0.0	-1.2	2.1*	1.1*	1.3	1.1	
	(1.35)	(0.96)	(1.24)	(1.09)	(0.99)	(0.55)	(1.32)	(0.92)	
Hispanic	5.0*´ (2.41)	-0.4 (1.64)	4.4*´ (2.07)	0.3 (1.91)	`1.6 ´ (1.94)	-0.9 (0.62)	1.8 (2.36)	2.3 (2.11)	
Other	-10.3**	0.7	0.1	0.0	-2.2*	-0.2	-5.0**	0.9	
	(1.53)	(0.90)	(1.33)	(1.12)	(0.98)	(0.46)	(1.39)	(1.20)	
Non-service-connected disability	0.4	0.5	4.8**	4.0*	-0.7	-0.3	-2.1	2.8	
	(2.16)	(1.37)	(1.77)	(1.59)	(1.63)	(0.67)	(1.96)	(1.58)	
High school diploma, GED, or less	-15.5**	4.0**	-1.0	4.0**	-0.3	-1.5**	-11.3**	-1.0	
	(0.99)	(0.58)	(0.81)	(0.70)	(0.58)	(0.29)	(0.90)	(0.63)	
		Se	ervice-relate	ed characteris	stics				
Recently separated veteran	0.3	4.7**	2.8*	6.2**	0.9	0.0	-3.8**	1.5	
	(1.49)	(0.86)	(1.29)	(1.06)	(1.07)	(0.49)	(1.43)	(1.23)	
Campaign veteran	-4.2**	2.6**	-0.4	3.5**	-0.2	-0.7*	-4.5**	-0.2	
	(0.88)	(0.53)	(0.74)	(0.69)	(0.64)	(0.31)	(0.82)	(0.64)	
Service-connected disability	-7.3**	-0.8	3.5**	1.5	2.5*	0.5	-4.8**	16.5**	
	(1.33)	(0.87)	(1.28)	(1.00)	(1.13)	(0.46)	(1.24)	(1.37)	
		ı	Pre-program	n characterist	ics				
Average pre-program quarterly earnings (ref.: \$1 to \$2,499)									
None	3.1*	1.6*	2.4*	3.2**	1.1	-0.8	-0.2	0.9	
	(1.25)	(0.70)	(1.07)	(0.92)	(0.84)	(0.48)	(1.17)	(0.82)	
\$2,500 to \$4,999	`1.8 ´	0.2	`1.2 ´	1.5	-0.3	-0.8	-0.3	1.1	
	(1.38)	(0.81)	(1.16)	(1.03)	(0.94)	(0.50)	(1.34)	(0.93)	
\$5,000 to \$7,499	3.1*´	1.0	2.5*´	4.0**	0.7	-0.2	0.7	`3.1** <sup>*</sup>	
	(1.42)	(0.91)	(1.23)	(1.07)	(1.01)	(0.54)	(1.35)	(1.08)	

				Workforce		Referred	Referred	Referred
	Self-	Job search	Career	information	Referred to	to federal	to federal	to federal
Variable	services	activities	guidance	services	employment	job	contractor job	training
\$7,500 to \$9,999	1.5	2.7**	4.6**	5.5**	-0.3	-0.7	-0.6	6.9**
	(1.73)	(1.01)	(1.42)	(1.21)	(1.08)	(0.57)	(1.55)	(1.24)
\$10,000 to \$19,999	0.3	3.6**	8.3**	7.0**	-1.5	-1.3**	-3.9**	6.3**
<b>(</b> 000 000	(1.46)	(0.88)	(1.24)	(1.07)	(1.00)	(0.49)	(1.35)	(1.13)
\$20,000 or more	2.7 (3.13)	6.5** (1.67)	10.6** (2.96)	10.3** (1.84)	-2.6 (1.68)	-1.4 (0.89)	-1.9 (2.94)	5.6* (2.36)
Employment status at participation	(3.13)	(1.07)	(2.30)	(1.04)	(1.00)	(0.03)	(2.34)	(2.50)
Employment status at participation (ref.: not employed)								
Employed	6.7**	-8.9**	-6.2**	-12.2**	0.7	1.4**	8.9**	-7.3**
1 - 2	(1.43)	(0.92)	(1.09)	(1.03)	(0.82)	(0.42)	(1.21)	(0.80)
Employed, but received notice								
of termination	33.9**	-7.2**	2.5	-7.1*	1.6	2.0	26.1**	1.9
	(2.13)	(2.76)	(3.34)	(2.93)	(2.67)	(1.39)	(3.82)	(2.94)
Unemployment insurance								
claimant status (ref.: not a								
claimant) Claimant, referred by WPRS	-0.2	3.2**	6.9**	6.4**	0.9	1.3**	-2.0*	6.9**
Claimant, referred by WFKS	(1.08)	(0.64)	(0.90)	(0.90)	(0.80)	(0.36)	(0.96)	(0.90)
Claimant, not referred by	(1.00)	(0.04)	(0.50)	(0.50)	(0.00)	(0.50)	(0.50)	(0.50)
WPRS	4.4**	2.2*	3.7**	5.2**	3.1**	1.5**	3.2**	3.3**
	(1.36)	(0.85)	(1.23)	(1.05)	(0.86)	(0.39)	(1.15)	(0.86)
Exhaustee	23.8**	-9.9**	-1.7	-12.1**	5.3**	2.7**	23.6**	0.0
	(2.04)	(1.89)	(1.75)	(2.06)	(1.77)	(0.92)	(2.30)	(1.50)
		Add	ditional regi	ression inform	nation			
Sample size	17,801	17,801	17,801	17,801	17,801	17,801	17,801	17,801
Number of zip codes	1,453	1,453	1,453	1,453	1,453	1,453	1,453	1,453
R-squared	0.17	0.17	0.26	0.18	0.13	0.08	0.15	0.18
Mean of dependent variable	0.57	0.89	0.29	0.82	0.13	0.03	0.29	0.16

Note: Standard errors are in parentheses.

### Appendix Table F.41.B. Full regression results: service receipt among veteran customers (CY 2011–2012 exits)

Variable	Placed in federal training	Other staff- assisted core services	Staff-assisted core services by veterans' representative	Intensive services	Intensive services by veterans' representative	Training services	Pre-voca- tional services	Supportive services <sup>a</sup>		
Demographic characteristics										
Female	0.2	0.0	0.9	1.8	1.7*	0.4	2.0	0.0		
	(0.51)	(1.06)	(1.26)	(1.24)	(0.80)	(0.58)	(1.06)	(0.24)		
Age 18-34	0.1	0.7	-2.8**	2.4*	1.9**	0.6	-0.7	0.3		
	(0.45)	(0.84)	(1.06)	(1.03)	(0.65)	(0.47)	(0.78)	(0.17)		
Race/ethnicity (ref: white, non- Hispanic)										
African American, non-Hispanic	0.7	-2.2*	0.7	-1.5	-0.3	0.0	-1.0	0.3		
	(0.43)	(1.00)	(1.16)	(1.20)	(0.76)	(0.45)	(0.99)	(0.22)		
Hispanic	1.1	-1.1	0.0	-1.5	0.2	-0.4	1.6	-0.1		
	(0.94)	(1.67)	(1.77)	(2.06)	(1.60)	(0.81)	(1.62)	(0.10)		
Other	1.8**	-2.7* (1.13)	2.7* (1.32)	0.4 (1.28)	2.5** (0.89)	-1.0* (0.51)	-2.8** (0.99)	0.1 (0.21)		
Non-service-connected disability	-0.7	1.9	3.9*	3.2	2.8*	-1.0	-0.7	-0.4*		
	(0.40)	(1.46)	(1.79)	(1.73)	(1.18)	(0.75)	(1.65)	(0.19)		
High school diploma, GED, or less	1.5**	-2.7**	3.0**	-3.0**	-0.2	-0.8*	-2.2**	-0.4*		
	(0.33)	(0.65)	(0.82)	(0.71)	(0.42)	(0.36)	(0.61)	(0.14)		
		Serv	vice-related char	acteristics						
Recently separated veteran	-1.3**	-3.1**	9.0**	-2.6*	-0.2	-0.6	-0.3	-0.2		
	(0.48)	(1.04)	(1.21)	(1.25)	(0.84)	(0.55)	(1.04)	(0.19)		
Campaign veteran	-0.9**	-1.9**	8.0**	-2.0**	1.7**	-2.6**	-2.9**	-0.3*		
	(0.30)	(0.63)	(0.82)	(0.72)	(0.49)	(0.34)	(0.64)	(0.14)		
Service-connected disability	7.9**	0.2	9.8**	11.1**	12.5**	-0.5	0.8	0.0		
	(0.82)	(0.95)	(1.01)	(1.36)	(1.17)	(0.49)	(1.03)	(0.17)		
		Pre	e-program chara	cteristics						
Average pre-program quarterly earnings (\$1 to \$2,499)										
None	1.0*	-3.5**	3.7**	-2.0*	0.2	0.0	0.1	0.1		
	(0.40)	(0.69)	(1.10)	(0.93)	(0.64)	(0.45)	(0.82)	(0.17)		
\$2,500 to \$4,999	0.5	4.5**	-1.7	2.5*	-0.1	-0.4	0.4	0.0		
	(0.41)	(0.99)	(1.18)	(1.08)	(0.69)	(0.52)	(0.87)	(0.20)		
\$5,000 to \$7,499	0.6	8.9**	0.7	7.4**	1.5	-0.2	2.0	0.1		

	Placed in	Other staff- assisted	Staff-assisted core services		Intensive services by		Pre-voca-	
Variable	federal training	core services	by veterans' representative	Intensive services	veterans' representative	Training services	tional services	Supportive services <sup>a</sup>
Variable	(0.45)	(1.14)	(1.32)	(1.24)	(0.81)	(0.59)	(1.02)	(0.22)
\$7,500 to \$9,999	1.7**	14.5**	0.7	11.4**	1.5	1.2	3.9**	0.2
Ψ1,000 to Ψ0,000	(0.54)	(1.37)	(1.42)	(1.48)	(0.86)	(0.70)	(1.15)	(0.25)
\$10,000 to \$19,999	1.6**	16.4**	4.5**	12.8**	1.9*	1.3*	4.9**	0.1
· -, · -,	(0.44)	(1.28)	(1.20)	(1.34)	(0.79)	(0.56)	(1.04)	(0.19)
\$20,000 or more	0.8	26.7**	7.2**	20.3**	6.5**	0.8	5.3*	0.6
	(0.92)	(2.89)	(2.50)	(2.95)	(2.22)	(1.41)	(2.23)	(0.65)
Employment status at participation (ref.: not employed)								
Employed	-2.2**	-13.1**	-6.4**	-13.9**	-3.3**	-1.3**	-6.9**	0.1
	(0.28)	(0.81)	(1.14)	(0.94)	(0.56)	(0.40)	(0.74)	(0.18)
Employed, but received notice								
of termination	0.2	1.2	-3.9	1.4	-2.2	0.8	1.4	0.0
	(1.75)	(3.33)	(3.38)	(3.83)	(1.76)	(1.96)	(2.98)	(0.51)
Unemployment insurance claimant status (ref.: not a claimant)								
Claimant, referred by WPRS	-1.2**	17.9**	2.5*	12.8**	0.6	2.3**	5.4**	0.4**
	(0.39)	(0.76)	(1.02)	(0.82)	(0.57)	(0.37)	(0.69)	(0.13)
Claimant, not referred by WPRS	-0.1	4.0**	6.0**	4.0**	-2.2**	4.5**	5.7**	0.8**
<b>-</b> .	(0.45)	(0.79)	(1.38)	(0.92)	(0.55)	(0.52)	(0.85)	(0.19)
Exhaustee	-1.8** (0.50)	1.0 (1.10)	-10.7** (2.16)	0.4 (1.63)	-0.6 (4.30)	1.2	0.5	0.3
	(0.59)	` '	, ,	, i	(1.20)	(0.78)	(1.40)	(0.28)
		Addit	ional regression	information	า			
Sample size	17,801	17,801	17,801	17,801	17,801	17,801	17,801	17,801
Number of zip codes	1,453	1,453	1,453	1,453	1,453	1,453	1,453	1,453
R-squared	0.13	0.25	0.31	0.20	0.19	0.13	0.15	0.10
Mean of dependent variable	0.03	0.17	0.67	0.21	0.07	0.04	0.14	0.00

Note: Standard errors are in parentheses.

<sup>&</sup>lt;sup>a</sup>Includes needs-related payments.

#### Appendix Table F.42.A. Full regression results: labor market outcomes among veteran customers (CY 2011-2012 exits)

	<u> </u>			
Variable	Average quarterly post- program earnings	Average change in quarterly earnings	Employed within one year	Employed in first quarter
	Demographic char	acteristics		
Female	-570.12**	-479.02**	0.6	2.5
	(125.09)	(125.50)	(1.24)	(1.29)
Age 18-34	489.49**	644.54**	8.4**	5.6**
	(125.51)	(126.36)	(1.06)	(1.12)
Race/ethnicity (ref: white, non- Hispanic)				
African American, non-Hispanic	-123.47	-58.37	2.1	1.1
	(120.95)	(120.18)	(1.20)	(1.37)
Hispanic	30.73	47.35	7.0**	6.9**
	(208.04)	(208.03)	(1.97)	(2.56)
Other	-52.49	22.91	-2.0	-2.2
	(149.12)	(145.85)	(1.41)	(1.57)
Non-service-connected disability	-1,153.30**	-1,114.75**	-12.8**	-12.0**
	(168.04)	(175.24)	(1.85)	(2.04)
High school diploma, GED, or less	-549.06**	-468.41**	-2.7**	-2.2**
	(78.31)	(78.47)	(0.77)	(0.82)
	Service-related cha		, ,	, ,
Recently separated veteran	-524.47**	-484.30**	0.8	-2.1
	(151.05)	(156.02)	(1.33)	(1.45)
Campaign veteran	93.95	27.94	-0.9	-1.0
	(89.88)	(90.36)	(0.81)	(0.87)
Service-connected disability	-129.17	-98.85	-7.2**	-5.4**
	(136.36)	(133.70)	(1.32)	(1.39)
	Pre-program chara	acteristics		
Average pre-program quarterly earnings (\$1 to \$2,499)				
None	4.52	1,099.95**	-18.1**	-16.9**
	(102.02)	(104.01)	(1.21)	(1.21)
\$2,500 to \$4,999	813.12**	-1,769.91**	5.4**	7.0**
	(109.49)	(110.71)	(1.10)	(1.29)
\$5,000 to \$7,499	1,664.67**	-3,351.47 <sup>*</sup> *	5.2**	8.2**
	(123.44)	(124.81)	(1.13)	(1.37)
\$7,500 to \$9,999	2,658.13**	-4,831.48**	`5.4** <sup>°</sup>	9.4**
	(152.67)	(152.35)	(1.31)	(1.48)
\$10,000 to \$19,999	4,335.87**	-7,651.49 <sup>*</sup> *	`4.3**	7.2**
	(166.77)	(171.79)	(1.28)	(1.36)
\$20,000 or more	7,708.03**	-15,506.28 <sup>*</sup> **	4.8	8.5**
	(580.44)	(628.00)	(2.58)	(2.92)
Employment status at participation (ref.: not employed)				
Employed	1,897.20**	1,878.64**	11.4**	17.8**
	(107.44)	(109.82)	(0.83)	(0.98)
Employed, but received notice of termination	1,161.49**	1,155.47**	6.4*	12.5**
	(418.62)	(409.14)	(2.66)	(2.99)

Variable	Average	Average change	Employed	Employed
	quarterly post-	in quarterly	within one	in first
	program earnings	earnings	year	quarter
Unemployment insurance claimant status (ref.: not a claimant)				
Claimant, referred by WPRS	-337.81**	-435.47**	-2.3**	-5.7**
Claimant, not referred by WPRS	(98.93)	(99.23)	(0.87)	(0.99)
	108.54	77.57	1.9	-0.8
	(109.47)	(111.68)	(0.99)	(1.12)
Exhaustee	-115.23	-87.06	3.3	1.0
	(190.87)	(188.87)	(1.95)	(2.22)
	Services	•		
Self-services	-49.78 (93.93)	-89.03 (86.05)	5.6**	4.3**
Job search activities	(83.82)	(86.05)	(0.81)	(0.90)
	161.40	208.73	1.9	3.1
	(167.86)	(169.78)	(1.48)	(1.59)
Career guidance	-214.41*	-168.27	-1.1	-0.3
	(94.04)	(94.40)	(1.01)	(0.98)
Workforce information services	167.87	53.41	-1.0	0.8
	(120.35)	(121.16)	(1.22)	(1.31)
Referred to employment	`340.01 <sup>*</sup> *	`417.90 <sup>*</sup> *	`4.2** <sup>′</sup>	`3.9** <sup>′</sup>
	(111.83)	(113.62)	(1.02)	(1.16)
Referred to federal job	-638.03**	-640.53**	-0.8	0.9
	(214.62)	(211.29)	(1.94)	(2.29)
Referred to federal contractor job	, ,	,	, ,	, ,
(FCJL)	1,265.76**	1,302.11**	6.6**	10.4**
	(104.18)	(106.91)	(0.86)	(1.01)
Referred to federal training	-227.71	-159.65	1.1	-2.0
	(117.35)	(117.73)	(1.07)	(1.17)
Placed in federal training	-21.23	40.18	-3.7	-5.1
	(256.06)	(256.77)	(2.65)	(2.83)
Received other staff-assisted core	,	, ,		
services Staff-assisted core service provided	-1,388.10**	-1,567.46**	-13.8**	-17.4**
	(169.09)	(176.78)	(1.41)	(1.54)
by veterans' representative	-266.88*	-232.20*	1.3	-0.2
Received intensive services	(117.02)	(113.83)	(0.91)	(1.01)
	88.67	163.57	-3.2*	-3.3
	(189.90)	(197.58)	(1.53)	(1.69)
Intensive services provided by veterans' representative	274.98	71.77	2.1	2.8
Received training services	(225.61)	(235.48)	(1.93)	(2.12)
	1,696.48**	1,736.15**	11.8**	16.5**
	(325.61)	(327.98)	(2.35)	(2.62)
Pre-vocational activities	54.37	45.78	2.0	2.2
	(133.97)	(138.40)	(1.20)	(1.45)
Received supportive services (including needs-related payments)	-337.08	-381.36	-4.7	-12.8*
	(693.25)	(687.12)	(4.72)	(5.58)

Variable	Average	Average change	Employed	Employed
	quarterly post-	in quarterly	within one	in first
	program earnings	earnings	year	quarter
	Programs	s		
Employment Service	-7.76	102.06	-10.9	-14.1
	(781.43)	(776.12)	(6.79)	(7.44)
WIA Adult Program	975.93 <sup>**</sup>	1,027.82 <sup>**</sup>	11.3**	15.0** <sup>′</sup>
	(285.14)	(287.12)	(2.06)	(2.50)
WIA Dislocated Worker Program	1,398.71**	1,454.63**	9.4**	14.8**
	(240.79)	(250.03)	(2.19)	(2.38)
NEG	-39.81	203.35	1.7	7.8
	(746.36)	(729.21)	(5.14)	(5.31)
Rapid Response	-108.92	-364.51	4.8	9.1*
	(431.14)	(428.00)	(2.97)	(3.59)
TAA	788.98	445.46	-1.9	0.9
	(621.16)	(600.63)	(3.99)	(4.67)
	Additional regression	ninformation	,	Ì
Sample size	17,801	17,801	17,801	17,801
Number of zip codes	1,453	1,453	1,453	1,453
R-squared	0.29	0.48	0.21	0.23
Mean of dependent variable	4,307.08	-327.68	74.6	61.1

Note: Standard errors are in parentheses.

#### Appendix Table F.42.B. Full regression results: labor market outcomes among veteran customers (CY 2011-2012 exits)

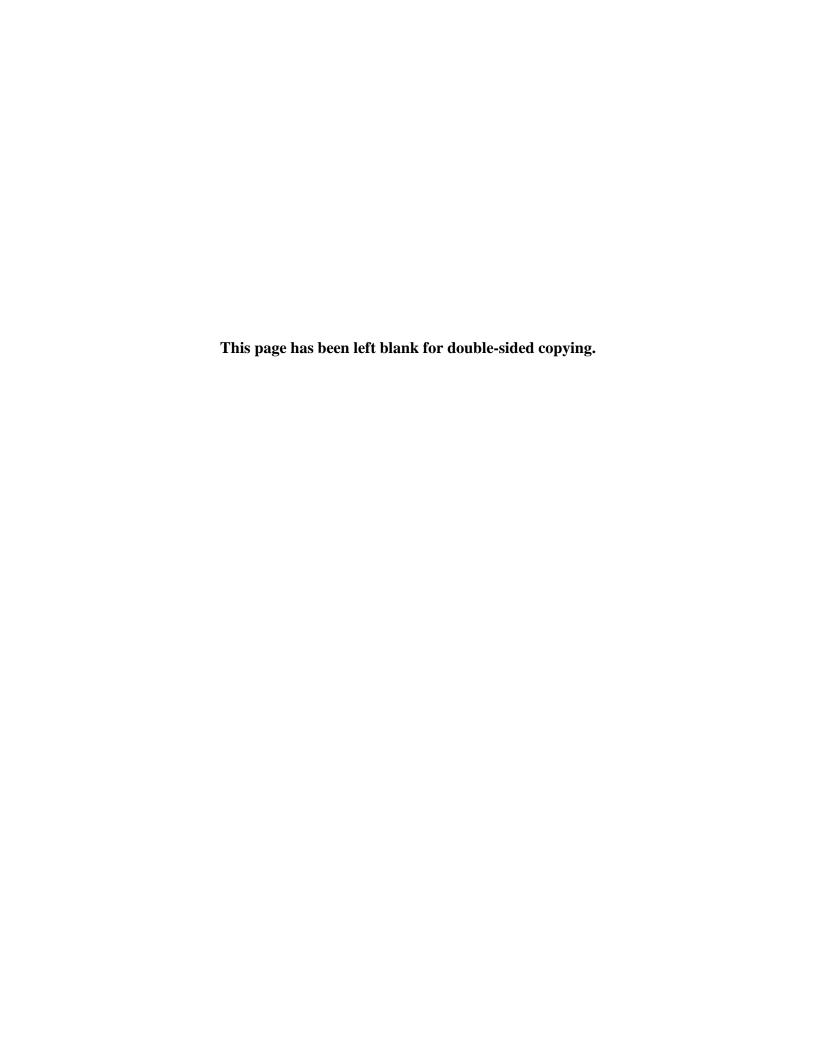
Variable	Employed in all four quarters	Entered employment	Employment retention	Total earnings
	Demographic cl	haracteristics		
Female	1.7	3.0*	1.0	-2,097.75**
	(1.43)	(1.51)	(1.60)	(385.95)
Age 18–34	3.0*	6.9**	-1.5	673.36
	(1.23)	(1.34)	(1.32)	(385.95)
Race/ethnicity (ref: White, non-				
Hispanic) African American, non-				
Hispanic	-0.6	1.4	-1.9	-827.79*
Tilspanic	(1.38)	(1.59)	(1.68)	(381.66)
Hispanic	1.6	7.8**	-2.8	-753.77
· nopamo	(2.43)	(2.97)	(2.95)	(709.62)
Other	-2.2	-1.2	-0.3	266.32
	(1.56)	(1.80)	(1.78)	(517.93)
Non-service-connected disability	-9.9**	-11.6** <sup>′</sup>	-3.8	-1,253.98
TVOIT SETVICE CONTINUESTED GISABIlity	(1.94)	(2.31)	(2.81)	(651.48)
High school diploma, GED, or less	-1.4	-2.0*	-0.3	-1,500.58**
riigii scriooi dipioria, GED, or less	(0.84)	(0.98)	(0.92)	(266.62)
	Service-related		(0.92)	(200.02)
December a marrate divistaria			2.0	F72 70
Recently separated veteran	-3.6*	-2.6 (1.69)	-3.2 (1.73)	-573.78
Campaign veteran	(1.53) -0.4	-1.3	0.5	(481.85) 839.09**
Campaign veteran	(0.90)	(0.99)	(1.06)	(283.91)
Service-connected disability	-5.3**	-6.5**	-1.5	708.83
corried commented alleasing	(1.43)	(1.58)	(1.68)	(470.72)
	Pre-program ch		, ,	,
Average pre-program quarterly	, ,			
earnings (ref.: \$1 to \$2,499)				
None	-10.7**	-15.6**	0.3	3,637.78**
	(1.21)	(1.32)	(1.43)	(403.29)
\$2,500 to \$4,999	8.4**	7.3**	4.3**	960.74*
	(1.33)	(1.55)	(1.48)	(379.04)
\$5,000 to \$7,499	11.9**	8.7**	7.3**	3,190.42**
	(1.51)	(1.64)	(1.56)	(386.47)
\$7,500 to \$9,999	13.8**	9.3**	9.3**	5,631.55**
<b>A40.000</b> ( <b>A40.000</b>	(1.60)	(1.82)	(1.63)	(446.01)
\$10,000 to \$19,999	14.0**	5.7**	9.1**	11,507.31**
\$20,000 as man	(1.44) 14.4**	(1.63) 8.7**	(1.46)	(453.57)
\$20,000 or more			7.0*	24,682.47**
	(3.02)	(3.28)	(3.25)	(1,836.00)
Employment status at participation				
(ref.: Not employed)	40 4**	0.0	E 4**	4 440 05**
Employed	18.4**	0.0	5.1** (1.15)	1,448.95**
Employed but received notice	(1.13)	(0.00)	(1.15)	(296.16)
Employed, but received notice of termination	5.3	11.6**	-0.5	1,846.00
or termination	(3.50)	(3.04)	(3.61)	(1,238.67)
	(3.55)	(0.01)	(0.01)	(1,200.07)

	Employed in all	Entered	Employment	Total
Variable	four quarters	employment	retention	earnings
Unemployment insurance claimant				
status (ref.: not a claimant)				
Claimant, referred by WPRS	-4.3**	-5.5**	0.7	176.10
01:	(1.05)	(1.17)	(1.19)	(298.38)
Claimant, not referred by WPRS	0.7	-0.8	3.0*	-45.62
Full acceptance	(1.21)	(1.27)	(1.27)	(356.45)
Exhaustee	0.8	0.0	1.4	-276.46 (603.01)
	(2.29)	(2.44)	(2.69)	(602.91)
Oalf assissa	Servi		0.4	4 000 00**
Self-services	2.8**	5.1**	-0.4 (4.40)	-1,096.33**
Job search activities	(0.87) 3.2	(1.08) 2.3	(1.10) 2.0	(313.68) -351.34
Job Search activities	(1.66)	(2.04)	(1.81)	(525.37)
Career guidance	-1.3	(2.04) -0.7	-1.3	-620.62
Career guidance	(0.98)	(1.12)	(1.15)	(350.97)
Workforce information services	-0.1	0.8	-0.7	1,060.12**
	(1.40)	(1.66)	(1.53)	(372.10)
Referred to employment	3.7**	4.7**	0.2	402.93
, ,	(1.24)	(1.41)	(1.37)	(330.71)
Referred to federal job	-0.3	1.7	1.2	-2,458.55**
·	(2.67)	(2.94)	(2.32)	(624.71)
Referred to federal contractor job				
(FCJL)	9.7**	12.4**	2.7*	1,622.04**
	(1.11)	(1.20)	(1.16)	(304.24)
Referred to federal training	-1.0	-1.7	-0.3	-693.73
5	(1.12)	(1.31)	(1.30)	(424.62)
Placed in federal training	-2.8	-5.6 (0.00)	1.0	670.57
Descived other staff assisted agre	(2.69)	(2.99)	(4.20)	(1,230.76)
Received other staff-assisted core	-13.9**	-17.6**	-1.3	183.72
services	(1.58)	(1.67)	-1.3 (1.71)	(516.34)
Staff-assisted core service provided	(1.50)	(1.07)	(1.71)	(310.34)
by veterans' representative	-1.5	-0.4	-0.1	-1,060.05**
by votorano representative	(1.09)	(1.23)	(1.19)	(371.29)
Received intensive services	-2.2	-2.9	-0.8	1,576.72*
	(1.70)	(1.90)	(1.91)	(613.43)
Intensive services provided by	,	,	,	,
veterans' representative	3.2	2.4	2.1	-279.26
	(2.08)	(2.32)	(2.43)	(809.76)
Received training services	12.5**	18.7**	5.1	750.16
	(3.21)	(2.88)	(2.86)	(839.84)
Pre-vocational activities	2.8*	2.1	0.2	-767.29
Descined companies assists	(1.39)	(1.57)	(1.52)	(457.05)
Received supportive services	10.0	0.0	6.0	2.005.22
(including needs-related payments)	-10.6 (6.28)	-9.6 (6.10)	-6.0 (5.07)	2,905.32
	(6.28)	(6.19)	(5.97)	(1,786.92)

Variable	Employed in all four quarters	Entered employment	Employment retention	Total earnings				
Programs								
Employment Service	-8.1	-16.6	-1.2	1,677.45				
WIA Adult Program	(10.04) 13.9**	(9.11) 13.9**	(9.30) 1.5	(1,937.80) -459.10				
WIA Distance of Warden Drawns	(2.95)	(2.78)	(2.73)	(775.89)				
WIA Dislocated Worker Program	13.5** (2.57)	15.1** (2.53)	3.0 (2.31)	915.02 (636.95)				
NEG	`4.1 ´	7.1	-4.6	-1, <sup>887.44</sup>				
Rapid Response	(6.28) 5.5	(5.83) 9.6*	(4.95) -5.8	(1,787.04) -1,703.28				
TAA	(3.89) 6.2 (5.00)	(3.94) -1.3 (5.12)	(3.47) 4.1 (4.49)	(1,087.90) 1,541.34 (1,610.56)				
	Additional regress	` '	` ,	(1,01111)				
Sample size	17,801	14,577	10,875	8,759				
Number of zip codes	1,453	1,394	1,331	1,269				
R-squared	0.20	0.20	0.14	0.37				
Mean of dependent variable	43.8	56.0	80.5	15,740.79				

Note: Standard errors are in parentheses.

#### **APPENDIX G: DATA TABLES FOR TEXAS**



This appendix contains data tables showing the results of this study's analyses for Texas upon which the discussion in Chapter V of the report is based. Refer to Appendix A for details about the data, Appendix B for a full description of the variables included in the analyses, and Appendix C for a description of the statistical methods we used.

All tables in this appendix are based on ES and WIA customers in the WISPR data from program year 2012, quarter 4 who:

- Lived and received services in Texas
- Were between ages 18 and 90 at the start of program participation
- Were registered in the Employment Service or WIA Adult or Dislocated Worker program between April 1, 2006, and March 31, 2012
- Exited their program between April 1, 2011, and March 31, 2012
- Received at least one staff-assisted service (except for Appendix Table G.1, which includes all customers who at least received self-services)
- Have information on the characteristics recorded in Appendix Table G.1 and post-program outcomes recorded in Appendix Table G.24

These tables use customer spells (exits) as the unit of analysis, rather than customers (exiters); that is, customers with multiple spells of ES or WIA program enrollment were treated as independent observations in the analysis. We followed this approach because the WISPR system does not contain consistent customer IDs in some states and local areas, making it impossible to identify individual customers.

The following rules apply to the tables:

- In Appendix Tables G.1 through G.23, we conducted chi-squared tests to assess differences across columns in the distributions in variables with more than two categories—age (categorical), race/ethnicity, education, employment prior to participation, average preprogram quarterly earnings, unemployment insurance claimant status, and focus of occupational skills training—and only performed *t-tests* to detect differences between individual categories when the chi-squared test was statistically different ( $p \le 0.01$ ).
- In Appendix Tables G.10, G.21, and G.32, veterans who were employed at the time of program entry, but received notice of termination were grouped into the "Not Employed Time of at Entry" column.
- In Appendix Tables G.12, G.23, and G.34, veterans who were co-enrolled in more than one program (e.g., the ES and WIA Adult programs) represented in calculations for each program.
- All tables use a single asterisk (\*) to indicate that significant differences with  $p \le 0.05$  and two asterisks (\*\*) to indicate that significant differences with  $p \le 0.01$  exist (two-tailed tests). However, the relevant comparison for the computation differs among the tables, as follows:

- In Appendix Tables G.1 through G.34, the asterisks indicate significant differences in characteristics, services, or outcomes between the current column and the subsequent column. (For example, in Appendix Table G.4, the asterisks in the "Post-9/11, but Not Recently Separated" column indicate that there is a significant difference in the percentage of the relevant characteristic between the "Post-9/11, but Not Recently Separated" column and the "pre-9/11" column.
- In Appendix Tables G.35 through G.42.B, the asterisks indicate that the regression coefficient is significantly different from 0 as measured by a *t-test*.
- We use the following abbreviations in the tables:

- CY: calendar year

- DVOP: Disabled Veterans' Outreach Program

- GED: General Educational Development test

- LVER: Local Veterans' Employment Representative

- LWIA: local workforce investment area

- n.a.: not applicable

- NEG: National Emergency Grant

- TAA: Trade Adjustment Assistance program

- WIA: Workforce Investment Act

- WISPR: Workforce Investment Streamlined Performance Reporting system

- WPRS: Worker Profiling and Reemployment Services system

# Appendix Table G.1. Characteristics of Texas ES and WIA program customers, by veteran status and level of service receipt (CY 2011-2012 exits) (percentages)

	Vete	rans	Nonve	terans
Characteristic	Self-services only	More than self-services	Self-services only	More than self-services
	Demographic o	haracteristics		
Gender Male Female	83.7* 16.3*	87.2 12.8	45.9** 54.1**	51.6 48.4
Age 18-24 25-34 35-44 45-54 55-64 65 or older Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other Disability Education level Below high school	8.2** 25.5 22.7** 20.3* 17.4 5.9**  51.6 20.3 21.2 6.9 14.4	7.2 21.6 20.9 24.0 19.9 6.3 47.0 23.7 22.8 6.5 14.1	21.3** 29.3 22.0** 17.1 9.0** 1.4  38.9** 20.5 33.2 7.5** 2.0**	19.7 27.4 22.1 19.7 9.4 1.8 28.7 25.8 39.1 6.4 1.4
High school diploma or GED Some college Bachelor's degree or higher	33.2** 50.3** 15.3**	39.7 46.4 11.9	38.6** 37.1** 13.8**	45.6 26.9 7.1
	Service-related	characteristics		
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	22.4** 42.3** 60.8** 11.1**	19.4 36.8 56.5 10.8	n.a. n.a. n.a. n.a.	n.a. n.a. n.a. n.a.
	Pre-program c	haracteristics		
Average pre-program quarterly earnings None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more  Employment status at participation Employed, but received notice of	23.9 15.0 12.7 11.1 9.7 21.5** 6.1**	21.2 16.6 14.5 12.8 10.4 20.2 4.5	24.1** 22.8** 16.8** 12.4** 8.4** 12.1** 3.5**	20.8 25.8 19.9 13.6 8.4 9.6 2.0
termination Not employed	2.5* 69.5**	2.8 77.7	2.5** 72.7**	1.8 83.5

	Vete	erans	Nonveterans		
Characteristic	Self-services only	More than self-services	Self-services only	More than self-services	
Unemployment insurance claimant status					
Claimant, referred by WPRS	15.5	22.0	14.6**	26.5	
Claimant, not referred by WPRS	38.7**	33.8	32.9	27.3	
Exhaustee	2.6	3.5	1.8**	2.3	
Not a claimant	43.2**	40.7	50.7**	43.9	
Sample size	33,122	94,108	436,435	891,152	

### Appendix Table G.2. Characteristics of Texas ES and WIA program customers, by veteran status (CY 2011-2012 exits) (percentages)

Characteristic	Veterans	Nonveterans
Demographic characteristics		
Gender Male Female	87.2** 12.8**	51.6 48.4
Age  18-24  25-34  35-44  45-54  55-64  65 or older  Race/ethnicity  White, non-Hispanic  African American, non-Hispanic  Hispanic	7.2** 21.6** 20.9** 24.0** 19.9** 6.3**  47.0** 23.7** 22.8**	19.7 27.4 22.1 19.7 9.4 1.8 28.7 25.8 39.1
Other Disability	6.5** 14.1**	6.4 1.4
Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	2.1** 39.7** 46.4** 11.9**	20.4 45.6 26.9 7.1
Service-related characteristics		
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	19.4 36.8 56.5 10.8	n.a. n.a. n.a. n.a.
Pre-program characteristics		
Average pre-program quarterly earnings None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	21.2** 16.6** 14.5** 12.8** 10.4 20.2** 4.5	20.8 25.8 19.9 13.6 8.4 9.6 2.0
Employment status at participation Employed Employed, but received notice of termination Not employed	19.5** 2.8 77.7**	14.7 1.8 83.5
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee Not a claimant	22.0 33.8** 3.5** 40.7**	26.5 27.3 2.3 43.9
Sample size	94,108	891,152

Source: WISPR data for program year 2012, quarter 4.

Appendix Table G.3. Characteristics of Texas veteran ES and WIA program customers, by JVSG status (CY 2011–2012 exits) (percentages)

Characteristic	JVSG	Non-JVSG
Demographic o	haracteristics	
Gender		
Male	87.2	87.3
Female	12.8	12.7
Age	7.0**	7.4
18-24 25-34	7.2** 21.3	7.4 22.2
35-44	20.8**	21.1
45-54	24.9	22.6
55-64	19.9	19.8
65 or older	6.0**	6.9
Race/ethnicity		
White, non-Hispanic	44.6	50.4
African American, non-Hispanic	24.5	22.6
Hispanic	24.4*	20.6
Other	6.5**	6.4
Disability	16.9**	10.0
Education level		
Below high school	1.6	2.6
High school diploma or GED	38.1	42.0
Some college	47.6	44.6
Bachelor's degree or higher	12.7	10.7
Service-related	characteristics	
Recently separated veteran	21.0**	17.3
Post-9/11 veteran	37.8**	35.3
Campaign veteran	59.0**	52.9
Service-connected disability	13.4**	7.1
Pre-program c	haracteristics	
Average pre-program quarterly earnings None	22.0	19.9
\$1 to \$2,499	16.5*	16.7
\$2,500 to \$4,999	14.2	14.8
\$5,000 to \$7,499	12.7**	12.8
\$7,500 to \$9,999	10.1	10.8
\$10,000 to \$19,999	20.2**	20.1
\$20,000 or more	4.3**	4.8
Employment status at participation		
Employed	19.6**	19.3
Employed, but received notice of termination	3.0	2.5
Not employed	77.4**	78.2
Unemployment insurance claimant status	0.5 /	0.1-
Claimant, referred by WPRS	20.4	24.3
Claimant, not referred by WPRS	33.1	34.8
Exhaustee Not a claimant	3.9 42.7	3.0 37.9
Sample size	55,516	38,592

Appendix Table G.4. Characteristics of Texas veteran ES and WIA program customers, by recently separated and post-9/11 subgroup status (CY 2011-2012 exits) (percentages)

Characteristic	Recently separated	Post-9/11, but not recently separated	Pre-9/11
De	mographic character	istics	
Gender Male Female	82.0 18.0	80.5** 19.5**	90.7 9.3
Age 18-24 25-34 35-44 45-54 55-64 65 or older	33.4** 42.9** 15.9** 6.6** 1.1** 0.0**	4.1** 62.7** 19.3 11.5** 2.2** 0.1**	0.0 3.8 22.9 32.7 30.6 10.0
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other	42.0 20.6** 29.6 7.8**	38.5 27.1* 27.4** 7.0*	50.8 23.8 19.5 5.9
Disability Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	14.8** 0.5 50.0** 41.6* 7.9**	20.3**  0.5** 35.7** 50.9** 12.9**	3.0 37.6 46.6 12.9
Ser	vice-related characte	ristics	
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	100.0** 100.0** 85.5** 12.7**	0.0 100.0** 72.9** 16.5**	0.0 0.0 43.1 8.7
Pr	e-program characteri	stics	
Average pre-program quarterly earnings None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	14.0 14.9** 14.1** 11.2** 9.5 33.2** 3.0	19.6 20.7** 16.1 14.0 10.9** 15.3** 3.4**	23.8 16.0 14.1 12.9 10.5 17.5 5.3
Employment status at participation Employed Employed, but received notice of term Not employed	14.9** ination 5.2** 79.8**	25.0** 2.1 72.9**	19.4 2.2 78.4
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee Not a claimant	20.7** 40.9 1.9 36.5**	16.9** 29.5** 2.6 51.0**	23.8 32.8 4.2 39.2
Sample size	18,299	16,314	59,495

#### Appendix Table G.5. Characteristics of Texas veteran ES and WIA program customers, by gender (CY 2011–2012 exits) (percentages)

Characteristic	Male	Female
Demographic	characteristics	
Gender		
Male	100.0**	0.0
Female	0.0**	100.0
Age		
18-24	6.7**	10.7
25-34	20.0**	32.8
35-44	20.3**	25.1
45-54	24.3**	21.4
55-64 65 an aldan	21.5**	9.1
65 or older	7.1**	0.9
Race/ethnicity	40.0**	00.4
White, non-Hispanic	48.2**	38.4
African American, non-Hispanic	22.4**	32.6
Hispanic Other	23.2 6.1**	20.2 8.8
Disability	13.6**	17.4
Education level		
Below high school	2.3**	0.4
High school diploma or GED	41.5**	27.2
Some college	45.0**	55.7
Bachelor's degree or higher	11.2**	16.6
	d characteristics	
Recently separated veteran	18.3**	27.4
Post-9/11 veteran	34.3**	53.8
Campaign veteran	56.9**	53.5
Service-connected disability	10.4**	13.8
	characteristics	
Average pre-program quarterly earnings	24.2	20.0
None \$1 to \$2,499	21.2 16.2**	20.6 19.0
\$2,500 to \$4,999	14.3	15.6
\$5,000 to \$7,499	12.6	13.7
\$7,500 to \$9,999	10.5**	10.0
\$10,000 to \$19,999	20.3**	18.8
\$20,000 or more	4.8*	2.3
Employment status at participation		
Employed	19.0	22.5
Employed, but received notice of termination	2.8	3.0
Not employed	78.2	74.5
Unemployment insurance claimant status		
Claimant, referred by WPRS	21.9	22.8
Claimant, not referred by WPRS	34.4	29.5
Exhaustee	3.5*	3.1
Not a claimant	40.1**	44.6

Source: WISPR data for program year 2012, quarter 4.

Appendix Table G.6. Characteristics of Texas veteran ES and WIA program customers, by education level (CY 2011-2012 exits) (percentages)

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		High school		Bachelor's
	Below high	diploma	Some	degree or
Characteristic	school	or GED	college	higher
Characteristic	3011001	OI OLD	College	riigriei
Dem	ographic charac	teristics		
Gender				
Male	97.3**	91.2**	84.7**	82.2
Female	2.7**	8.8**	15.3**	17.8
Age				
18-24	2.8**	13.2**	4.1**	0.4
25-34	4.9**	23.5**	22.2**	16.1
35-44	5.5**	17.6**	23.6**	24.5
45-54	29.5	23.8*	23.7**	24.2
55-64	37.8**	16.9*	20.5**	24.7
65 or older	19.4**	5.0**	5.9**	10.1
Race/ethnicity				
White, non-Hispanic	48.4	45.9**	46.2**	53.4
African American, non-Hispanic	16.3	24.0**	24.6**	20.5
Hispanic	29.0	24.5**	22.1	18.8
Other	6.2*	5.6	7.1*	7.2
Disability	7.3	9.8**	16.4**	20.5
Education level				
Below high school	100.0	0.0	0.0	0.0
High school diploma or GED	0.0	100.0**	0.0	0.0
Some college	0.0	0.0**	100.0	0.0
Bachelor's degree or higher	0.0	0.0	0.0	100.0
	ce-related chara	ctaristics		
Recently separated veteran	5.0**	24.5	17.4**	12.9
Post-9/11 veteran	9.0**	40.1**	36.5**	31.7
Campaign veteran	37.5	53.0**	59.1*	60.9
Service-connected disability	4.0	7.2**	12.6**	17.2
			12.0	17.2
	program charact	teristics		
Average pre-program quarterly earnings None	24.9	20 8**	21.4	20.6
\$1 to \$2,499	24.9 17.7	20.8** 18.1	21. <del>4</del> 16.1**	20.6 12.9
\$2,500 to \$4,999	17.7	16.1**	13.9*	10.9
\$5,000 to \$7,499	13.1	13.7	12.5**	10.7
\$7,500 to \$9,999	11.3	10.4	10.4	10.2
\$10,000 to \$19,999	14.1*	18.9	20.5**	24.0
\$20,000 or more	2.0**	2.0**	5.1**	10.7
Employment status at participation	2.0	2.0	0.1	10.7
Employed	10.4	17.7*	20.2	24.1
Employed, but received notice of	10.4	17.7	۷۵.۷	۷4.1
termination	1.2	2.4	3.0*	3.7
Not employed	88.4	79.9**	76.8	72.2
	оот	70.0	7 0.0	1 2.2
Unemployment insurance claimant status Claimant, referred by WPRS	28.8	21.4**	22.5	20.9
Claimant, not referred by WPRS	26.6 36.7	33.5*	33.6	35.2
Exhaustee	4.2	3.1**	3.8*	3.5
Not a claimant	30.3	41.9	40.2	40.4
Sample size	1,934	37,347	43,631	11,196

Appendix Table G.7. Characteristics of Texas veteran ES and WIA program customers, by service-connected disability status (CY 2011-2012 exits) (percentages)

Characteristic	Service-connected disability	No service-connected disability
Demographi	c characteristics	
Gender Male Female	83.7** 16.3**	87.7 12.3
Age 18-24 25-34 35-44 45-54 55-64 65 or older	4.2** 23.8** 24.0** 24.6 18.9** 4.4**	7.6 21.4 20.6 23.9 20.0 6.6
Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other	44.5 24.9** 23.6 7.0	47.3 23.6 22.7 6.4
Disability  Education level  Below high school  High school diploma or GED  Some college  Bachelor's degree or higher	99.7** 0.8** 26.4** 54.0** 18.9**	3.7 2.2 41.3 45.4 11.1
Service-relat	ed characteristics	
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	22.8* 49.2** 73.9** 100.0	19.0 35.3 54.4 0.0
	n characteristics	
Average pre-program quarterly earnings None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	24.2** 13.6 11.9** 11.2** 10.3** 23.3** 5.6**	20.8 16.9 14.8 12.9 10.4 19.8 4.4
Employment status at participation Employed Employed, but received notice of termination Not employed	19.8* 3.0 77.2*	19.4 2.8 77.8
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee Not a claimant	17.2** 34.4** 2.4 45.9**	22.6 33.7 3.6 40.1
Sample size	10,178	83,930

#### Appendix Table G.8. Characteristics of Texas veteran ES and WIA program customers, by age (CY 2011–2012 exits) (percentages)

	18-24	25-34	35-44	45-54	55-64	65 or
Characteristic	years old	years old	years old	years old	years old	older
	Demo	graphic cha	racteristics			
Gender	04.4	00.0	0.4.7	00.0*	0.4.0**	00.4
Male Female	81.1 18.9	80.6 19.4	84.7 15.3	88.6* 11.4*	94.2** 5.8**	98.1 1.9
Age	10.5	10.4	10.0	11.4	0.0	1.5
18-24	100.0	0.0	0.0	0.0	0.0	0.0
25-34	0.0	100.0	0.0	0.0	0.0	0.0
35-44 45-54	0.0	0.0	100.0	0.0**	0.0	0.0
45-54 55-64	0.0 0.0	0.0 0.0	0.0 0.0	100.0** 0.0	0.0 100.0	0.0 0.0
65 or older	0.0	0.0	0.0	0.0	0.0	100.0
Race/ethnicity						
White, non-Hispanic African American,	43.2	40.0	41.0	45.2**	56.7**	71.0
non-Hispanic	18.9	23.7**	28.9**	28.9**	18.5**	9.0
Hispanic	30.7	28.9	23.0**	19.7**	19.4*	15.1
Other	7.2	7.4	7.1**	6.2	5.4*	5.0
Disability	7.5	14.6**	15.6**	15.1*	14.1	11.0
Education level Below high school	0.8	0.5	0.5	2.5**	3.9*	6.3
High school diploma or GED		43.1**	33.3	39.5**	33.6**	31.3
Some college Bachelor's degree or	26.0	47.5**	52.2	46.0**	47.7*	43.4
higher	0.7	8.9**	13.9	12.0*	14.7**	19.0
	Service	e-related ch	aracteristic	s		
Recently separated veteran	89.7	38.6**	14.8**	5.4**	1.0**	0.1
Post-9/11 veteran	99.6	88.9**	30.8**	13.7**	2.9**	0.4
Campaign veteran	77.9	71.6**	59.6**	33.1**	57.8**	53.9
Service-connected disability	6.3	11.9**	12.4**	11.1*	10.3	7.4
	Pre-p	rogram chai	racteristics			
Average pre-program quarterly earnings						
None	11.8	18.1*	18.1**	22.2*	25.8	33.4
\$1 to \$2,499	21.7	19.7	15.0	16.1	13.5*	16.3
\$2,500 to \$4,999	19.8	16.1*	13.5	13.6	12.7	14.9
\$5,000 to \$7,499	12.4	13.4**	13.4**	12.7	12.5	9.8
\$7,500 to \$9,999 \$10,000 to \$19,999	8.7 25.3	10.3 20.9**	12.1** 23.0	10.8 18.9*	10.0 18.3**	6.7 13.0
\$20,000 or more	0.3	1.5	4.8**	5.6	7.1**	5.9
Employment status at						
participation			_			
Employed but received	12.7	20.4**	23.4	21.0**	17.4**	11.9
Employed, but received notice of termination	3.0	2.8	3.4	2.8	2.4	2.2
Not employed	84.3	76.8**	73.3	76.2**	80.2**	85.9
. ,						

Characteristic	18-24 years old	25-34 years old	35-44 years old	45-54 years old	55-64 years old	65 or older
Unemployment insurance						
claimant status Claimant, referred by WPRS	18.8	20.4**	19.7**	20.9	25.8**	30.6
Claimant, not referred by	10.0	20.4	10.7	20.0	20.0	00.0
WPRS	36.4	33.3	34.4	32.7*	34.2*	33.8
Exhaustee	1.4	2.8	3.2	3.7	4.4	5.7
Not a claimant	43.4	43.5**	42.7**	42.8	35.6**	30.0
Sample size	6,814	20,349	19,706	22,543	18,734	5,962

#### Appendix Table G.9. Characteristics of Texas veteran ES and WIA program customers, by campaign veteran status (CY 2011–2012 exits) (percentages)

Characteristic	Campaign veteran	Not campaign veteran
De	emographic characteristics	
Gender Male Female	87.9** 12.1**	86.3 13.7
Age 18-24 25-34 35-44 45-54 55-64 65 or older  Race/ethnicity White, non-Hispanic African American, non-Hispanic Hispanic Other	10.0** 27.4** 22.1 14.1** 20.4** 6.0  47.7 21.5** 24.1** 6.7**	3.7 14.1 19.4 36.8 19.3 6.7 46.1 26.6 21.1 6.2
Disability Education level Below high school High school diploma or GED Some college Bachelor's degree or higher	17.6** 1.4* 37.3** 48.5** 12.8**	9.5 3.0 42.8 43.5 10.7
Sei	rvice-related characteristics	
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	29.4** 51.8** 100.0** 14.2**	6.5 17.3 0.0 6.5
P	re-program characteristics	
Average pre-program quarterly earnings None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	20.1* 15.2** 13.7** 12.2** 10.4 23.4** 5.0**	22.5 18.3 15.6 13.4 10.4 16.0 3.9
Employment status at participation Employed Employed, but received notice of termination Not employed	19.2** 3.2** 77.6*	19.8 2.3 77.9
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee Not a claimant	21.3** 35.7 3.2 39.9*	22.9 31.4 3.9 41.8
Sample size	53,154	40,954

Source: WISPR data for program year 2012, quarter 4.

# Appendix Table G.10. Characteristics of Texas veteran ES and WIA program customers, by employment status at entry (CY 2011-2012 exits) (percentages)

Characteristic	Employed at time of entry	Not employed at time of entry
Demographi	c characteristics	
Gender Male Female	85.3 14.7	87.7 12.3
Age  18-24  25-34  35-44  45-54  55-64  65 or older  Race/ethnicity  White, non-Hispanic  African American, non-Hispanic  Hispanic  Other  Disability  Education level  Below high school  High school diploma or GED	4.7** 22.6** 25.1** 25.9* 17.7** 3.9**  44.8 24.8** 24.3 6.2** 14.3**	7.8 21.4 19.9 23.5 20.4 6.9  47.5 23.5 22.5 6.6 14.0
Some college Bachelor's degree or higher	48.1* 14.7 ed characteristics	45.9 11.2
Recently separated veteran Post-9/11 veteran Campaign veteran Service-connected disability	14.9** 37.1 55.8** 11.0*	20.5 36.7 56.6 10.8
Pre-progran	n characteristics	
Average pre-program quarterly earnings None \$1 to \$2,499 \$2,500 to \$4,999 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$19,999 \$20,000 or more	9.2** 15.3 18.5** 18.4** 14.7** 20.5** 3.3**	24.0 16.9 13.5 11.4 9.4 20.1 4.8
Employment status at participation Employed Employed, but received notice of termination Not employed	100.0 0.0** 0.0**	0.0 3.5 96.5
Unemployment insurance claimant status Claimant, referred by WPRS Claimant, not referred by WPRS Exhaustee Not a claimant	15.3** 23.6** 1.9** 59.3**	23.6 36.3 3.9 36.2
Sample size	18,327	75,781

Source: WISPR data for program year 2012, quarter 4.

Appendix Table G.11. Characteristics of Texas veteran ES and WIA program customers, by average pre-program quarterly earnings (CY 2011-2012 exits) (percentages)

		\$1-				\$10,000-	
Characteristic	None	\$2,499	\$4,999	\$7,499	\$9,999	\$19,999	and above
	Demo	graphic o	character	istics			
Gender							
Male Female	87.6 12.4	85.4 14.6	86.2 13.8	86.3* 13.7*	87.7 12.3	88.1 11.9	93.5 6.5
	12.4	14.0	13.0	13.7	12.3	11.9	0.5
Age 18-24	4.0*	9.5**	9.9	7.1**	6.0**	9.1**	0.5
25-34	18.5	25.7	24.1	22.7	21.4*	22.4**	7.4
35-44	17.9*	19.0	19.6**	22.1	24.4	23.9*	22.3
45-54	25.2	23.4	22.4	23.9	24.9**	22.5	29.8
55-64	24.3**	16.3	17.5	19.5	19.2	18.1**	31.6
65 or older	10.0	6.2	6.5**	4.9	4.1	4.1*	8.3
Race/ethnicity							
White, non-Hispanic	45.3	41.9**	44.7	45.9*	48.2*	50.3	66.0
African American, non-Hispanic	27.3	28.6**	25.6	23.6*	21.6**	18.1	13.2
Hispanic	20.5	22.6	23.7	24.3	24.3	25.0**	14.3
Other	6.9	6.9	6.0	6.2	5.9	6.5	6.4
Disability	17.8**	12.8**	11.7	12.2	13.1	14.5	15.0
Education level							
Below high school	2.4	2.2	2.4	2.1	2.2	1.4**	0.9
High school diploma or GED	39.0**	43.3*	44.2	42.6	39.6	37.3**	18.0
Some college Bachelor's degree or higher	47.0 11.6**	45.2* 9.3	44.5* 8.9	45.4 10.0	46.4 11.7**	47.2 14.2**	52.9 28.2
bachelor's degree or higher					11.7	14.2	20.2
			characte				
Recently separated veteran	12.9**	17.5*	19.0	17.1**	17.8**	32.1**	13.0
Post-9/11 veteran	28.9** 53.7**	39.1** 51.9	38.3 53.3	36.2 54.2	36.0**	45.2**	26.0 62.5
Campaign veteran Service-connected disability	12.4**	51.9 8.9*	53.3 8.9	54.2 9.5	56.6** 10.7	65.5 12.5	62.5 13.3
Service-connected disability					10.7	12.5	13.3
	Pre-p	rogram c	haracter	istics			
Average pre-program quarterly							
earnings None	100.0	0.0	0.0	0.0	0.0	0.0	0.0
\$1 to \$2,499	0.0	100.0	0.0	0.0	0.0	0.0	0.0
\$2,500 to \$4,999	0.0	0.0	100.0**	0.0	0.0	0.0	0.0
\$5,000 to \$7,499	0.0	0.0	0.0**	100.0	0.0	0.0	0.0
\$7,500 to \$9,999	0.0	0.0	0.0	0.0	100.0**	0.0	0.0
\$10,000 to \$19,999	0.0	0.0	0.0	0.0	0.0**	100.0	0.0
\$20,000 or more	0.0	0.0	0.0	0.0	0.0	0.0	100.0
Employment status at participation							
Employed	8.5**	18.0**	24.9**	28.1	27.5**	19.8**	14.4
Employed, but received notice of							
termination	1.0	1.1	2.1	2.6	3.3	5.8	5.6
Not employed	90.5**	80.8**	73.0**	69.3	69.2**	74.4**	80.0

Characteristic	None	\$1- \$2,499				\$10,000- \$19,999	\$20,000 and above
Unemployment insurance claimant							
status							
Claimant, referred by WPRS	14.4**	21.6**	26.2	29.2	29.6	19.6*	18.4
Claimant, not referred by WPRS	16.1	19.6*	30.7	34.9	38.2	57.4	60.7
Exhaustee	7.6**	4.5**	2.8**	2.1*	1.8	1.2	1.0
Not a claimant	61.9**	54.4**	40.3	33.9*	30.5	21.7**	19.9
Sample size	19,904	15,578	13,628	12,002	9,784	18,963	4,239

Appendix Table G.12. Characteristics of Texas veteran ES and WIA program customers, by program type (CY 2011-2012 exits) (percentages)

	Employment	WIA	WIA dislocated			
Characteristic	service	adult	worker			
Demographic characteristics						
Gender Male	87.2	85.0	87.1			
Female	12.8	15.0	12.9			
Age	7.0*	4.0**	0.4			
18-24 25-34	7.2* 21.6	4.9** 17.8**	2.4 13.1			
35-44	20.9**	27.7	24.6			
45-54	23.9	33.1	32.0			
55-64 65 or older	19.9** 6.3**	13.7** 2.9	24.0 3.9			
Race/ethnicity	0.0		0.0			
White, non-Hispanic	47.0	35.2**	52.1			
African American, non-Hispanic	23.7 22.8	38.4**	22.2			
Hispanic Other	22.6 6.5	19.2* 7.2	21.2 4.5			
Disability	14.1	14.2**	11.0			
Education level						
Below high school	2.1	1.8	2.0			
High school diploma or GED Some college	39.7** 46.4**	41.3* 47.7*	30.5 52.7			
Bachelor's degree or higher	11.9	9.2	14.8			
	elated characterist	ics				
Recently separated veteran	19.5	11.7**	8.0			
Post-9/11 veteran	36.8 56.5**	27.8**	17.1			
Campaign veteran Service-connected disability	10.8	46.3 8.9	47.0 6.9			
	gram characteristic	es				
Average pre-program quarterly earnings						
None \$1 to \$2,499	21.1 16.6	28.9** 23.8**	8.5			
\$1 to \$2,499 \$2,500 to \$4,999	14.5	17.0	8.0 9.2			
\$5,000 to \$7,499	12.8	11.3**	13.8			
\$7,500 to \$9,999	10.4	6.3**	16.5			
\$10,000 to \$19,999	20.2	11.2** 1.4**	32.2			
\$20,000 or more Employment status at participation	4.5	1.4	11.7			
Employed	19.5	16.8**	12.9			
Employed, but received notice of termination	2.8	2.0	7.9			
Not employed	77.7	81.2**	79.2			
Unemployment insurance claimant status Claimant, referred by WPRS	22 0**	16.7**	22.6			
Claimant, referred by WPRS  Claimant, not referred by WPRS	22.0** 33.8	21.9**	32.6 38.4			
Exhaustee	3.5	7.2*	18.7			
Not a claimant	40.7*	54.2**	10.3			
Sample size	94,069	945	846			

### Appendix Table G.13. Service and training receipt of Texas ES and WIA program customers, by veteran status (CY 2011-2012 exits) (percentages)

Service receipt	Veterans	Nonveterans				
Self-services	67.6**	49.4				
Staff-assisted core services						
Provided by DVOP specialist Provided by LVER Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal raining	40.8** 27.8** 87.5** 4.7** 50.1** 62.0** 0.2 0.0 6.9** 0.0 2.1**	0.1 0.1 86.8 0.8 31.7 55.1 0.1 0.0 3.0 0.0 0.4				
Placed in federal training Received other staff-assisted core services	0.2** 14.1**	0.1 2.4				
Intensive services Received intensive services	41.5**	19.3				
Provided by DVOP specialist Provided by LVER	41.5 21.1** 14.0**	<0.1 <0.1				
Training services						
Received training Focus of occupational skills training	1.3	1.6				
Managerial, administrative, professional, and technical Service Sales, clerical, and administrative support	41.1** 5.6** 5.4**	39.0 19.2 11.2				
Agricultural, natural resources, and construction  Mechanical and transportation  Not reported	4.5** 42.9** 0.5*	2.5 27.5 0.5				
Other services						
Pre-vocational activities Received supportive services (including needs-related payments)	0.2* 3.9**	0.1 9.1				
Sample size	94,108	891,152				

Source: WISPR data for program year 2012, quarter 4.

Note: Eligible spouses may receive services from DVOP specialists or LVERs. See the appendix text for additional information about the sample and definitions of terms.

### Appendix Table G.14. Service and training receipt of Texas veteran ES and WIA program customers, by JVSG status (CY 2011-2012 exits) (percentages)

Service receipt	JVSG	Non-JVSG				
Self-services	72.9**	60.0				
Staff-assisted core services						
Provided by DVOP specialist	69.2**	0.0				
Provided by LVER	47.1**	0.0				
Job search activities	94.6**	77.3				
Career guidance	7.4**	0.8				
Workforce information services	62.9**	31.8				
Referred to employment	70.7**	49.5				
Referred to federal job	0.2	<0.1				
Placed in federal job	0.0	0.0				
Referred to federal contractor job	9.4**	3.4				
Placed in federal contractor job	0.0	0.0				
Referred to federal training	3.2**	0.4				
Placed in federal training	0.3**	0.1				
Received other staff-assisted core services	22.5	2.0				
Intensive serv	rices					
Received intensive services	59.1*	16.3				
Provided by DVOP specialist	35.7**	0.0				
Provided by LVER	23.8**	0.0				
Training servi	ices					
Received training	1.4**	1.2				
Focus of occupational skills training						
Managerial, administrative, professional, and technical	44.4	35.6				
Service	4.6*	7.4				
Sales, clerical, and administrative support	6.2	4.0				
Agricultural, natural resources, and construction	4.8	4.0				
Mechanical and transportation	39.8	48.1				
Not reported	0.3	0.9				
Other service	es					
Pre-vocational activities	0.3	<0.1				
Received supportive services (including needs-related						
payments)	3.8**	4.1				
Sample size	55,516	38,592				

Source: WISPR data for program year 2012, quarter 4.

Appendix Table G.15. Service and training receipt of Texas veteran ES and WIA program customers, by recently separated and post-9/11 subgroup status (CY 2011-2012 exits) (percentages)

	<u> </u>			
	Post-9/11, but			
	Recently	not recently		
Service receipt	separated	separated	Pre-9/11	
Self-services	68.6	65.7**	67.9	
Staff-a	assisted core ser	vices		
Provided by DVOP specialist	43.2**	39.8	40.4	
Provided by LVER	29.3**	25.3	28.0	
Job search activities	87.4**	85.6**	88.1	
Career guidance	5.3**	4.6	4.6	
Workforce information services	55.0**	49.0	49.0	
Referred to employment	55.0	62.5	64.0	
Referred to federal job	0.2	0.2	0.1	
Placed in federal job	0.0	0.0	0.0	
Referred to federal contractor job	6.3**	6.8**	7.2	
Placed in federal contractor job	0.0	0.0	0.0	
Referred to federal training	1.8 0.1**	1.5*	2.3	
Placed in federal training Received other staff-assisted core services	=	0.1	0.3	
Received other stail-assisted core services	16.5*	13.8**	13.4	
li I	ntensive services			
Received intensive services	45.4	39.2**	41.0	
Provided by DVOP specialist	24.4	20.1**	20.3	
Provided by LVER	15.6	12.1	14.1	
7	Training services			
Received training	0.8	1.1**	1.5	
Focus of occupational skills training				
Managerial, administrative, professional,				
and technical	30.6	36.4	43.8	
Service	6.9	13.1	3.9	
Sales, clerical, and administrative				
support	8.3	5.1**	4.9	
Agricultural, natural resources, and				
construction	4.2	4.5	4.6	
Mechanical and transportation	48.6	40.3	42.4	
Not reported	1.4	0.6	0.3	
Other services				
Pre-vocational activities	0.1	0.3**	0.2	
Received supportive services (including				
needs-related payments)	2.1	4.2	4.5	
Sample size	18,299	16,314	59,495	

### Appendix Table G.16. Service and training receipt of Texas veteran ES and WIA program customers, by gender (CY 2011-2012 exits) (percentages)

Service receipt	Male	Female				
Self-services	66.9	72.8				
Staff-assisted core services						
Provided by DVOP specialist	40.7	41.4				
Provided by LVER	27.9	26.8				
Job search activities	87.8	85.6				
Career guidance	4.7**	4.9				
Workforce information services	50.1**	50.5				
Referred to employment	62.2	61.1				
Referred to federal job	0.1	0.2				
Placed in federal job	0.0	0.0				
Referred to federal contractor job	6.9	7.4				
Placed in federal contractor job	0.0	0.0				
Referred to federal training	2.1*	2.0				
Placed in federal training	0.2	0.2				
Received other staff-assisted core services	14.1	14.1				
Intensive services						
Received intensive services	41.2	43.6				
Provided by DVOP specialist	20.9**	22.3				
Provided by LVER	14.1	13.7				
Training services						
Received training	1.3	1.5				
Focus of occupational skills training						
Managerial, administrative, professional, and technical	38.6**	55.2				
Service	3.2**	19.1				
Sales, clerical, and administrative support	3.7	14.8				
Agricultural, natural resources, and construction	5.4**	0.0				
Mechanical and transportation	48.6**	10.4				
Not reported	0.5	0.5				
Other services						
Pre-vocational activities	0.2	0.3				
Received supportive services (including needs-related payments)	3.8	4.9				
Sample size	82,096	12,012				

Source: WISPR data for program year 2012, quarter 4.

# Appendix Table G.17. Service and training receipt of Texas veteran ES and WIA program customers, by education level (CY 2011-2012 exits) (percentages)

Service receipt	Below high school	High school diploma or GED	Some college	Bachelor's degree or higher	
Self-services	51.2	63.1**	70.4	74.8	
Staf	f-assisted core	services			
Provided by DVOP specialist Provided by LVER Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Placed in federal job Referred to federal contractor job Placed in federal contractor job Referred to federal training	32.2 22.3 90.2 3.5 46.1 56.9 0.1 0.0 2.8 0.0 1.7	38.8 26.7 88.3** 4.5 49.4** 64.1* 0.1** 0.0 6.0** 0.0 2.0**	42.1 28.6 86.9 4.7 50.9 61.2** 0.1 0.0 7.2 0.0 2.2	44.2 29.2 87.0 5.7 50.5 59.0 0.3 0.0 9.7 0.0	
Placed in federal training Received other staff-assisted core services	0.1** 10.8	0.2** 14.1*	0.2 14.2**	0.2 14.2	
	Intensive servi	ces			
Received intensive services Provided by DVOP specialist Provided by LVER	38.3 15.6 11.3	40.6** 19.9 13.7	42.1** 21.8** 14.3	43.0 23.1 14.8	
	Training servi	ces			
Received training Focus of occupational skills training Managerial, administrative, professional,	0.8	1.3**	1.4**	1.1	
and technical Service Sales, clerical, and administrative support Agricultural, natural resources, and	31.3 12.5 6.3**	25.5* 5.4 5.4	47.3** 5.7 5.6	73.2 4.9 4.1	
construction Mechanical and transportation Not reported	0.0 50.0 0.0	5.9 57.1 0.6	4.2 36.7** 0.5	1.6 16.3 0.0	
Other services					
Pre-vocational activities Received supportive services (including needs-related payments)	0.1* 4.3	0.1** 4.6**	0.2 3.9	0.2 1.8	
Sample size	1,934	37,347	43,631	11,196	

Source: WISPR data for program year 2012, quarter 4.

### Appendix Table G.18. Service and training receipt of Texas veteran ES and WIA program customers, by service-connected disability status (CY 2011–2012 exits) (percentages)

	Service-connected	No service-connected				
Service receipt	disability	disability				
Self-services	74.4**	66.8				
Staff-as	ssisted core services					
Provided by DVOP specialist	54.5**	39.2				
Provided by LVER	30.3	27.5				
Job search activities	87.5	87.5				
Career guidance	7.2**	4.4				
Workforce information services	58.6	49.1				
Referred to employment	58.4**	62.5				
Referred to federal job	0.2	0.2				
Placed in federal job	0.0	0.0				
Referred to federal contractor job	8.1**	6.8				
Placed in federal contractor job	0.0	0.0				
Referred to federal training	2.4**	2.0				
Placed in federal training	0.2**	0.2				
Received other staff-assisted core services	19.8**	13.4				
In	tensive services					
Received intensive services	51.6**	40.3				
Provided by DVOP specialist	32.1**	19.7				
Provided by LVER	17.0**	13.7				
т	raining services					
Received training	0.8**	1.3				
Focus of occupational skills training						
Managerial, administrative, professional,						
and technical	47.4	40.7				
Service	5.1	5.6				
Sales, clerical, and administrative support Agricultural, natural resources, and	6.4	5.3				
construction	2.6	4.7				
Mechanical and transportation	38.5	43.2				
Not reported	0.0	0.5				
	Other services					
Pre-vocational activities	0.3	0.2				
Received supportive services (including						
needs-related payments)	1.6	4.2				
Sample size	10,178	83,930				

Source: WISPR data for program year 2012, quarter 4.

Appendix Table G.19. Service and training receipt of Texas veteran ES and WIA program customers, by age (CY 2011–2012 exits) (percentages)

	18-24	25-34	35-44	45-54	55-64	65 or
Service receipt	years old	years old	years old	years old	years old	older
Self-services	64.1	65.5**	71.4*	70.1**	66.9**	59.3
	Staff-a	ssisted cor	e services			
Provided by DVOP specialist	37.4	39.2**	41.2	43.8**	41.1*	37.0
Provided by LVER	28.1	26.4*	26.6	29.4	28.6	27.2
Job search activities	87.6	86.5**	87.1	88.2**	88.1**	87.6
Career guidance	4.6	4.6*	4.8	5.1	4.7	4.0
Workforce information services	50.0	50.1**	50.1	51.5	50.0**	46.4
Referred to employment	58.0	59.6	63.0	65.4*	62.8**	56.2
Referred to federal job	0.2	0.2	0.1*	0.1	0.1	0.2
Placed in federal job	0.0 5.3	0.0	0.0	0.0 7.5**	0.0	0.0 7.5
Referred to federal contractor job Placed in federal contractor job	5.3 0.0	6.0** 0.0	7.1* 0.0	0.0	7.6** 0.0**	7.5 0.0
Referred to federal training	1.5	1.7	0.0 2.2*	2.6*	0.0 2.2**	1.0
Placed in federal training	<0.1	0.1**	0.3	0.3	0.2**	0.1
Received other staff-assisted	<b>\0.1</b>	0.1	0.5	0.5	0.2	0.1
core services	15.2	14.5**	14.5*	15.0	12.9**	10.2
	In	tensive ser	wicos			
<b>D</b>				40.5	44.4	00.5
Received intensive services	41.6	40.3	41.3	43.5	41.4	39.5
Provided by DVOP specialist Provided by LVER	20.3 14.9	20.2 13.0	21.1** 13.3*	23.1 15.0	20.7** 14.4	17.9 14.1
Flovided by EVER				15.0	14.4	14.1
		raining ser				
Received training	0.9	1.2	1.7**	1.6	1.1**	0.5
Focus of occupational skills training Managerial, administrative,						
professional, and technical	32.2	36.6**	39.9	42.7	47.6	44.8
Service Sales, clerical, and	13.6	10.6	5.8	2.8	1.9	6.9
administrative support	6.8	4.7	6.4*	4.8	4.8	6.9
Agricultural, natural resources,	0.0	7.1	0.4	7.0	₹.0	0.5
and construction	3.4	3.8	6.4	3.1	5.8	0.0
Mechanical and transportation	42.4	43.8	41.1	46.0	39.4	41.4
Not reported	1.7	0.4	0.3	0.6	0.5	0.0
		Other servi	ces			
Pre-vocational activities Received supportive services (including needs-related	0.1	0.2	0.2**	0.3	0.1*	0.2
payments)	3.2	3.6	5.7	5.3	2.2*	0.6
Sample size	6,814	20,349	19,706	22,543	18,734	5,962

# Appendix Table G.20. Service and training receipt of Texas veteran ES and WIA program customers, by campaign veteran status (CY 2011-2012 exits) (percentages)

	Campaign	Not campaign
Service receipt	veteran	veteran
Self-services	68.6**	66.4
Staff-assisted core servi	ices	
Provided by DVOP specialist	42.8**	38.3
Provided by LVER	28.1**	27.3
Job search activities	87.2**	87.9
Career guidance	4.5	5.0
Workforce information services	51.6**	48.3
Referred to employment	59.9	64.8
Referred to federal job	0.2**	0.1
Placed in federal job	0.0	0.0
Referred to federal contractor job	7.1**	6.8
Placed in federal contractor job	0.0	0.0
Referred to federal training	2.0**	2.2
Placed in federal training	0.2*	0.2
Received other staff-assisted core services	14.5*	13.6
Intensive services		
Received intensive services	42.5	40.3
Provided by DVOP specialist	22.3**	19.4
Provided by LVER	14.2**	13.9
Training services		
Received training	1.1**	1.5
Focus of occupational skills training		
Managerial, administrative, professional, and technical	40.0	42.2
Service	5.2	6.0
Sales, clerical, and administrative support	5.7	5.0
Agricultural, natural resources, and construction	5.9*	3.2
Mechanical and transportation	42.6	43.1
Not reported	0.5	0.5
Other services		
Pre-vocational activities	0.2**	0.2
Received supportive services (including needs-related payments)	2.9*	5.3
Sample size	53,154	40,954

Source: WISPR data for program year 2012, quarter 4.

# Appendix Table G.21. Service and training receipt of Texas veteran ES and WIA program customers, by employment status at entry (CY 2011–2012 exits) (percentages)

	Employed at time	Not employed at time
Service receipt	of entry	of entry
Self-services	65.6**	68.1
Staff-assisted	d core services	
Provided by DVOP specialist	40.6**	40.9
Provided by LVER	28.2**	27.7
Job search activities	83.4**	88.5
Career guidance	4.6**	4.8
Workforce information services	45.6**	51.2
Referred to employment	62.7	61.9
Referred to federal job	0.2**	0.2
Placed in federal job	0.0	0.0
Referred to federal contractor job	6.5**	7.1
Placed in federal contractor job	0.0	0.0
Referred to federal training	1.3**	2.2
Placed in federal training	0.2**	0.2
Received other staff-assisted core services	12.9**	14.4
	e services	
Received intensive services	36.0**	42.9
Provided by DVOP specialist	18.4**	21.7
Provided by LVER	13.1**	14.3
Training	services	
Received training	1.4**	1.3
Focus of occupational skills training		
Managerial, administrative, professional, and		
technical	30.2	44.0
Service	6.7	5.3
Sales, clerical, and administrative support	6.7	5.0
Agricultural, natural resources, and construction	7.1	3.9
Mechanical and transportation	48.6	41.3
Not reported	0.8	0.4
2	services	
Pre-vocational activities Received supportive services (including needs-	0.2**	0.2
related payments)	2.4	4.3
Sample size	18,327	75,781

Source: WISPR data for program year 2012, quarter 4.

Appendix Table G.22. Service and training receipt of Texas veteran ES and WIA program customers, by average pre-program quarterly earnings (CY 2011–2012 exits) (percentages)

		\$1-	\$2,500-	\$5,000-	\$7,500-	\$10,000-	\$20,000
Service receipt	None	\$2,499	\$4,999	\$7,499	\$9,999	\$10,000-	and above
Self-services	59.7*	61.7	65.1	69.3	72.0	76.6	80.0
3030			sted core				
Provided by DVOP specialist	42.1**	40.7	39.9	40.6	39.9*	41.3	39.4
Provided by LVER	28.0	27.7	28.2**	28.8	27.5	27.3	24.8
Job search activities	85.6**	86.5	87.7	88.9*	88.8	88.6*	87.9
Career guidance Workforce information	4.9**	5.0	4.9	4.7*	4.6	4.5	3.8
services	49.7**	48.0	50.0	50.0*	50.1*	52.9**	48.5
Referred to employment	64.9	69.7	66.5	63.9	59.2	53.3	45.9
Referred to federal job Placed in federal job	0.2** 0.0	0.2 0.0	0.2 0.0	0.1 0.0	0.2 0.0	0.1 0.0	<0.1 0.0
Referred to federal contractor	0.0	0.0	0.0	0.0	0.0	0.0	0.0
job Placed in federal contractor	7.3	6.8	6.5	7.1	6.6**	6.8	8.5
job	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Referred to federal training	2.1*	2.0	1.9	2.2**	2.3	2.1	1.9
Placed in federal training Received other staff-assisted	0.1**	0.2	0.1	0.2*	0.3	0.3	0.4
core services	14.4**	14.3**	14.1**	14.3**	14.1	14.2**	10.6
		Inter	sive servi	ces			
Received intensive services	40.9**	40.4**	41.7**	41.9**	42.9	42.3**	40.6
Provided by DVOP specialist	21.8**	20.9	20.6	20.5	20.5	21.6*	19.7
Provided by LVER	14.4	13.7	14.4*	14.3	13.7	14.1	12.1
		Trai	ning servi	ces			
Received training	1.0	1.1	1.1	1.4*	1.5	1.5	2.0
Focus of occupational skills training Managerial, administrative,							
professional, and technical	43.3	31.3	34.5	33.7	35.8	47.6	69.8
Service	4.1	7.3	9.5	7.7	5.4	4.2	0.0
Sales, clerical, and	0.7	0.7	0.4		0.4*	4.0	4.0
administrative support Agricultural, natural	6.7	6.7	3.4	7.7	6.1*	4.2	1.2
resources, and construction Mechanical and	3.6	2.2	3.4	7.1	3.4	7.0	2.3
transportation	42.3	52.5	48.0	43.8	48.6	36.0	26.7
Not reported	0.0	0.0	1.4	0.0	0.7	1.0	0.0
			ner service				
Pre-vocational activities Received supportive services (including needs-related	0.3	0.1	0.1	0.1*	0.2	0.2	0.1
payments)	6.0	6.0	4.2	3.2	2.7	1.6	1.2
Sample size	19,904	15,578	13,628	12,002	9,784	18,963	4,239

# Appendix Table G.23. Service and training receipt of Texas veteran ES and WIA program customers, by program type (CY 2011-2012 exits) (percentages)

Service receipt         service         adult         worker           Self-services         67.7**         80.3         86.6           Staff-assisted core services           Provided by DVOP specialist         40.8**         53.2         47.3           Provided by LVER         27.8*         39.5         48.7           Job search activities         87.5         95.3         99.4           Career guidance         4.7**         13.5         12.2           Workforce information services         50.2**         69.2         73.5           Referred to employment         62.0**         80.8**         78.5           Referred to employment federal job         0.0**         10.0         0.6           Placed in federal job         0.0**         10.0         0.0           Placed in federal contractor job         6.9**         11.9         4.4           Placed in federal training         2.1***         11.6***         22.0           Placed in federal training         2.1***         11.6***         22.0           Placed in federal training         0.2         6.1**         15.7           Received intensive services         41.5***         91.5**         92.7           Provi		Employment	WIA	WIA dislocated
Staff-assisted core services	Service receipt			
Provided by DVOP specialist				
Provided by DVOP specialist				00.0
Provided by LVER         27.8*         39.5         48.7           Job search activities         87.5         95.3         99.4           Career guidance         4.7**         13.5         12.2           Workforce information services         50.2**         69.2         73.5           Referred to remployment         62.0**         80.8**         78.5           Referred to federal toph         0.2**         1.0         0.6           Placed in federal job         0.0         0.0         0.0           Referred to federal contractor job         6.9**         11.9         4.4           Placed in federal training         2.1**         11.6**         22.0           Placed in federal training         0.2         6.1**         15.7           Received intensive services         14.1**         40.7         33.1           Intensive services           Received intensive services         41.5**         91.5**         92.7           Provided by DVOP specialist         21.1         31.2*         25.8           Training services           Received training         1.3**         33.8**         64.7           Focus of occupational skills training         4.1.2**         39.5*				
Job search activities				
Career guidance         4.7**         13.5         12.2           Workforce information services         50.2**         69.2         73.5           Referred to employment         62.0**         80.8**         78.5           Referred to federal job         0.2**         1.0         0.6           Placed in federal job         0.0         0.0         0.0           Referred to federal contractor job         0.0**         0.0         0.0           Referred to federal training         2.1**         11.6**         22.0           Placed in federal training         0.2         6.1**         15.7           Received other staff-assisted core services         14.1**         40.7         33.1           Intensive services           Intensive services           Intensive services           Training services           Training services           Training services           Received training         1.3**         33.8**         64.7           Focus of occupational skills training         41.2**         39.5*         53.2           Service         5.5         6.3         4.2           Sales, clerical, and administrative sup		-		
Workforce information services         50.2**         69.2         73.5           Referred to employment         62.0**         80.8**         78.5           Referred to federal job         0.2**         1.0         0.6           Placed in federal job         0.0         0.0         0.0           Referred to federal contractor job         6.9**         11.9         4.4           Placed in federal contractor job         0.0**         0.0         0.0           Referred to federal training         2.1**         11.6**         22.0           Placed in federal training         0.2         6.1**         15.7           Received intensive services         14.1**         40.7         33.1           Intensive services           Intensive services <td></td> <td></td> <td></td> <td></td>				
Referred to employment         62.0**         80.8**         78.5           Referred to federal job         0.2**         1.0         0.6           Placed in federal job         0.0         0.0         0.0           Referred to federal contractor job         6.9**         11.9         4.4           Placed in federal contractor job         0.0**         0.0         0.0           Referred to federal training         2.1**         11.6**         22.0           Placed in federal training         0.2         6.1***         15.7           Received training         0.2         6.1***         15.7           Received other staff-assisted core services         14.1**         40.7         33.1           Intensive services           Intensive services           Received intensive services         41.5**         91.5**         92.7           Provided by DVOP specialist         21.1         31.2*         25.8           Training services           Training services           Received training         1.3**         33.8**         64.7           Focus of occupational skills training         39.5*         53.2           Service <td></td> <td></td> <td></td> <td>· — · —</td>				· — · —
Referred to federal job   0.2**   1.0   0.6				
Placed in federal job   0.0   0.0   0.0   0.0     Referred to federal contractor job   6.9**   11.9   4.4     Placed in federal contractor job   0.0**   0.0   0.0     Referred to federal training   0.1**   11.6**   22.0     Placed in federal training   0.2   6.1**   15.7     Received other staff-assisted core services   14.1**   40.7   33.1				
Referred to federal contractor job   6.9**   11.9   4.4     Placed in federal contractor job   0.0**   0.0   0.0     Referred to federal training   2.1**   11.6**   22.0     Placed in federal training   0.2   6.1**   15.7     Received other staff-assisted core services   14.1**   40.7   33.1     Intensive services   41.5**   91.5**   92.7     Provided by DVOP specialist   21.1   31.2*   25.8     Provided by LVER   14.0   20.2   25.8     Training services   1.3**   33.8**   64.7     Focus of occupational skills training   1.3**   33.8**   64.7     Focus of occupational skills training   41.2**   39.5*   53.2     Service   5.5   6.3   4.2     Sales, clerical, and administrative support   5.5   3.1   3.1     Agricultural, natural resources, and construction   4.6   3.8   5.1     Mechanical and transportation   42.7**   47.3**   34.2     Not reported   0.5   0.0   0.2      Pre-vocational activities   0.2**   16.1**   1.4     Received supportive services (including needs-related payments)   3.9**   54.5   48.5		-		
Placed in federal contractor job   0.0**   0.0   0.0   Referred to federal training   2.1**   11.6**   22.0   Placed in federal training   0.2   6.1**   15.7   Received other staff-assisted core services   14.1**   40.7   33.1				
Placed in federal training   0.2   6.1**   15.7		0.0**	0.0	0.0
Received other staff-assisted core services	Referred to federal training	2.1**	11.6**	22.0
Received intensive services	Placed in federal training		6.1**	15.7
Received intensive services         41.5**         91.5**         92.7           Provided by DVOP specialist         21.1         31.2*         25.8           Training services           Training services           Received training           Managerial, administrative, professional, and technical         41.2**         39.5*         53.2           Service         5.5         6.3         4.2           Sales, clerical, and administrative support Agricultural, natural resources, and construction         4.6         3.8         5.1           Mechanical and transportation         42.7**         47.3**         34.2           Not reported         0.5         0.0         0.2           Other services           Pre-vocational activities         0.2**         16.1**         1.4           Received supportive services (including needs-related payments)         3.9**         54.5         48.5	Received other staff-assisted core services	14.1**	40.7	33.1
Provided by DVOP specialist         21.1         31.2*         25.8           Training services           Received training         1.3**         33.8**         64.7           Focus of occupational skills training Managerial, administrative, professional, and technical         41.2**         39.5*         53.2           Service         5.5         6.3         4.2           Sales, clerical, and administrative support Agricultural, natural resources, and construction         4.6         3.8         5.1           Mechanical and transportation         42.7**         47.3**         34.2           Not reported         0.5         0.0         0.2           Other services           Pre-vocational activities         0.2**         16.1**         1.4           Received supportive services (including needs-related payments)         3.9**         54.5         48.5	1	Intensive services		
Training services   Training services	Received intensive services	41.5**	91.5**	92.7
Received training				25.8
Received training       1.3**       33.8**       64.7         Focus of occupational skills training       Managerial, administrative, professional, and technical       41.2**       39.5*       53.2         Service       5.5       6.3       4.2         Sales, clerical, and administrative support Agricultural, natural resources, and construction       4.6       3.8       5.1         Mechanical and transportation       42.7**       47.3**       34.2         Not reported       0.5       0.0       0.2         Other services         Pre-vocational activities       0.2**       16.1**       1.4         Received supportive services (including needs-related payments)       3.9**       54.5       48.5	Provided by LVER	14.0	20.2	25.8
Focus of occupational skills training  Managerial, administrative, professional, and technical 41.2** 39.5* 53.2  Service 5.5 6.3 4.2  Sales, clerical, and administrative support 5.5 3.1 3.1  Agricultural, natural resources, and construction 4.6 3.8 5.1  Mechanical and transportation 42.7** 47.3** 34.2  Not reported 0.5 0.0 0.2   Other services  Pre-vocational activities 0.2** 16.1** 1.4  Received supportive services (including needs-related payments) 3.9** 54.5 48.5		Training services		
Managerial, administrative, professional, and technical       41.2**       39.5*       53.2         Service       5.5       6.3       4.2         Sales, clerical, and administrative support Agricultural, natural resources, and construction       4.6       3.8       5.1         Mechanical and transportation       42.7**       47.3**       34.2         Not reported       0.5       0.0       0.2         Other services         Pre-vocational activities       0.2**       16.1**       1.4         Received supportive services (including needs-related payments)       3.9**       54.5       48.5	Received training	1.3**	33.8**	64.7
and technical       41.2**       39.5*       53.2         Service       5.5       6.3       4.2         Sales, clerical, and administrative support       5.5       3.1       3.1         Agricultural, natural resources, and construction       4.6       3.8       5.1         Mechanical and transportation       42.7**       47.3**       34.2         Not reported       0.5       0.0       0.2         Other services         Pre-vocational activities       0.2**       16.1**       1.4         Received supportive services (including needs-related payments)       3.9**       54.5       48.5				
Service         5.5         6.3         4.2           Sales, clerical, and administrative support         5.5         3.1         3.1           Agricultural, natural resources, and construction         4.6         3.8         5.1           Mechanical and transportation         42.7**         47.3**         34.2           Not reported         0.5         0.0         0.2           Other services           Pre-vocational activities         0.2**         16.1**         1.4           Received supportive services (including needs-related payments)         3.9**         54.5         48.5	•			
Sales, clerical, and administrative support       5.5       3.1       3.1         Agricultural, natural resources, and construction       4.6       3.8       5.1         Mechanical and transportation       42.7**       47.3**       34.2         Not reported       0.5       0.0       0.2         Other services         Pre-vocational activities       0.2**       16.1**       1.4         Received supportive services (including needs-related payments)       3.9**       54.5       48.5				
Agricultural, natural resources, and construction				
construction         4.6         3.8         5.1           Mechanical and transportation         42.7**         47.3**         34.2           Not reported         0.5         0.0         0.2    Other services  Pre-vocational activities  Pre-vocational activities  O.2**  16.1**  1.4  Received supportive services (including needs-related payments)  3.9**  54.5  48.5		5.5	3.1	3.1
Mechanical and transportation 42.7** 47.3** 34.2 Not reported 0.5 0.0 0.2  Other services  Pre-vocational activities 0.2** 16.1** 1.4 Received supportive services (including needs-related payments) 3.9** 54.5 48.5	•	4.6	3.8	5.1
Not reported 0.5 0.0 0.2  Other services  Pre-vocational activities 0.2** 16.1** 1.4 Received supportive services (including needs-related payments) 3.9** 54.5 48.5		_		··
Pre-vocational activities 0.2** 16.1** 1.4 Received supportive services (including needs-related payments) 3.9** 54.5 48.5		0.5	0.0	0.2
Received supportive services (including needs-related payments)  3.9** 54.5 48.5		Other services		
needs-related payments) 3.9** 54.5 48.5		0.2**	16.1**	1.4
Sample size 94,069 945 846	needs-related payments)	3.9**	54.5	48.5
0 1,000 0TO 0TO	Sample size	94,069	945	846

Source: WISPR data for program year 2012, quarter 4.

## Appendix Table G.24. Labor market outcomes of Texas ES and WIA program customers, by veteran status (CY 2011-2012 exits)

Labor market outcome	Veterans	Nonveterans
Post-program employmen	nt (percentages)	
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	59.9** 74.1** 46.5**	61.6 78.9 46.6
Sample size	94,108	891,152
Post-program quarterly ea	arnings (dollars)	
Average earnings in first quarter after program exit  Median	4,666.44** (6,638.68) 2,138.42	3,495.04 (5,642.08) 1,479.62
Average post-program quarterly earnings  Median	5,067.33** (6,480.15) 3,077.66	3,910.29 (5,371.08) 2,351.82
Average change in quarterly earnings  Median	-1,389.01 (7,687.47) 0.00	-547.22 (5,420.15) 0.00
Sample size	94,108	891,152
Common meas	sures	
Entered employment (percentages)	56.0**	59.4
Sample size	75,781	759,988
Employment retention (percentages)	83.4*	81.7
Sample size	56,375	549,240
Total earnings (dollars)  Median	18,366.13** (14,739.68) 15,176.14	13,900.30 (12,767.07) 10,862.81
Sample size	94,108	891,152

Source: WISPR data for program year 2012, quarter 4.

## Appendix Table G.25. Labor market outcomes of Texas veteran ES and WIA program customers, by JVSG status (CY 2011–2012 exits)

Labor market outcome	JVSG	Non-JVSG				
Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	60.8** 74.4** 47.4**	58.6 73.6 45.3				
Sample size	55,516	38,592				
Post-program quarterly	y earnings (dollars)					
Average earnings in first quarter after program exit  Median	4,675.77** (6,432.49) 2,373.78	4,653.03 (6,924.60) 1,758.72				
Average post-program quarterly earnings  Median	5,043.45** (6,284.81) 3,172.43	5,101.67 (6,751.18) 2,933.41				
Average change in quarterly earnings  Median	-1,307.15** (7,495.41) 0.00	-1,506.78 (7,954.24) -12.00				
Sample size	55,516	38,592				
Common m	easures					
Entered employment (percentages)	57.2**	54.3				
Sample size	44,638	31,143				
Employment retention (percentages)	83.7*	82.9				
Sample size	33,742	22,633				
Total earnings (dollars)  Median	18,004.10** (13,648.90) 15.023.14	18,910.55 (16,227.89) 15,446.03				
Sample size	55,516	38,592				

Source: WISPR data for program year 2012, quarter 4.

# Appendix Table G.26. Labor market outcomes of Texas veteran ES and WIA program customers, by recently separated and post-9/11 subgroup status (CY 2011–2012 exits)

	Recently	Post-9/11, but not recently	
Labor market outcome	separated	separated	Pre-9/11
Post-program	n employment (pe	ercentages)	
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit	56.6** 75.1	67.7** 82.9**	58.8 71.3
quarter	43.2**	52.6**	45.9
Sample size	18,299	16,314	59,495
Post-program	n quarterly earnin	igs (dollars)	
Average earnings in first quarter after			
program exit  Median	3,698.61** (5,472.26) 1,129.58	4,988.32** (6,183.01) 3,284.08	4,875.86 (7,046.98) 2,125.00
A verse as a sect as a sect as a section of the section of	·	·	•
Average post-program quarterly earnings  Median	4,368.42** (5,799.53) 2,528.63	5,536.50** (6,303.60) 3,983.46	5,153.64 (6,705.60) 2,986.96
	·	•	·
Average change in quarterly earnings  Median	-2,996.88** (7,782.68) -1,794.57	-159.07** (6,782.54) 7.36	-1,231.74 (7,810.37) 0.00
Sample size	18,299	16,314	59,495
С	ommon measures	i	
Entered employment (percentages)	54.5*	63.9**	54.5
Sample size	15,566	12,243	47,972
Employment retention (percentages)	82.3	83.7*	83.6
Sample size	10,350	11,042	34,983
Total earnings (dollars)	16,495.11 (12,725.85)	17,898.01* (15,760.46)	19,059.04 (14,898.72)
Median	13,828.43	15,147.94	15,626.00
Sample size	18,299	16,314	59,495

Source: WISPR data for program year 2012, quarter 4.

## Appendix Table G.27. Labor market outcomes of Texas Veteran ES and WIA program customers, by gender (CY 2011–2012 exits)

Labor market outcome	Male	Female				
Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	60.1 74.0 46.7	58.7 74.3 45.2				
Sample size	82,096	12,012				
Post-program quarte	rly earnings (dollars)					
Average earnings in first quarter after program exit  Median	4,801.56** (6,785.49) 2,243.67	3,742.94 (5,443.15) 1,490.20				
Average post-program quarterly earnings  Median	5,215.48** (6,654.27) 3,198.40	4,054.81 (5,018.86) 2,384.39				
Average change in quarterly earnings  Median	-1,364.44 (7,863.49) 0.00	-1,556.98 (6,352.99) -66.48				
Sample size	82,096	12,012				
Common	measures					
Entered employment (percentages)	56.3	53.9				
Sample size	66,467	9,314				
Employment retention (percentages)	83.4	82.8				
Sample size	49,321	7,054				
Total earnings (dollars)  Median	18,840.91** (15,159.11) 15.532.72	15,022.74 (10,779.86) 13,000.14				
Sample size	82,096	12,012				

Source: WISPR data for program year 2012, quarter 4.

Appendix Table G.28. Labor market outcomes of Texas veteran ES and WIA program customers, by education level (CY 2011-2012 exits)

Labor market outcome	Below high school	High school diploma or GED	Some college	Bachelor's degree or higher
Post-pr	ogram employm	nent (percentage	es)	
Employed in first quarter after exit				
quarter Employed within one year after exit	49.2**	59.4**	60.3	61.7
quarter	63.0**	74.5**	74.2	74.3
Employed in all four quarters after exit		4 44		
quarter	35.6**	45.2**	47.2*	50.6
Sample size	1,934	37,347	43,631	11,196
Post-pr	ogram quarterly	earnings (dolla	rs)	
Average earnings in first quarter after				
program exit	3,389.14** (5,459.54)	4,048.42** (5,746.51)	4,868.60** (6,861.84)	6,160.81 (8,229.10)
Median	(5,459.54)	1,760.00	2,353.85	3,444.58
Average post-program quarterly		,	,	,
earnings	3,573.96**	4,396.92**	5,283.07**	6,720.86
•	(7,115.96)	(5,669.08)	(6,637.51)	(7,780.59)
Median	1,145.88	2,658.32	3,288.71	4,684.62
Average change in quarterly earnings	-1,424.44	-1,156.68**	-1,419.68**	-2,038.40
	(7,389.82)	(6,096.94)	(7,907.35)	(10,911.35)
Median	-163.15	-26.71	0.00	0.00
Sample size	1,934	37,347	43,631	11,196
	Common me	easures		
Entered employment (percentages)	47.5*	56.1**	56.2*	56.5
Sample size	1,733	30,742	34,810	8,496
Employment retention (percentages)	77.9	82.0	83.9	86.6
Sample size	952	22,183	26,331	6,909
Total earnings (dollars)	16,001.25**	16,309.50**	18,917.02**	22,880.48
	(10,970.58)	(14,059.19)	(14,662.48)	(16,195.50)
Median	13,042.69	13,442.41	15,678.00	18,891.00
Sample size	1,934	37,347	43,631	11,196

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

deviations are reported in parentheses.

# Appendix Table G.29. Labor market outcomes of Texas veteran ES and WIA program customers, by service-connected disability status (CY 2011–2012 exits)

Labor market outcome	Service-connected disability	No service-connected disability					
Post-program	Post-program employment (percentages)						
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit	55.1** 68.4**	60.5 74.8					
quarter	42.6**	47.0					
Sample size	10,178	83,930					
Post-program	n quarterly earnings (dollar	s)					
Average earnings in first quarter after program exit  Median	4,522.97** (6,738.29) 1,167.31	4,683.84 (6,626.33) 2,229.83					
Average post-program quarterly earnings  Median	4,992.36** (6,579.72) 2.623.42	5,076.42 (6,467.95) 3.128.50					
Average change in quarterly earnings  Median	-1,988.93** (8,061.27) -76.74	-1,316.27 (7,637.74) 0.00					
Sample size	10,178	83,930					
Co	ommon measures						
Entered employment (percentages)	50.4**	56.7					
Sample size	8,160	67,621					
Employment retention (percentages)	82.7*	83.4					
Sample size	5,612	50,763					
Total earnings (dollars)	19,719.69 (14,393.23)	18,217.82 (14,769.77)					
Median	16,559.00	15,000.05					
Sample size	10,178	83,930					

Source: WISPR data for program year 2012, quarter 4.

Appendix Table G.30. Labor market outcomes of Texas veteran ES and WIA program customers, by age (CY 2011-2012 exits)

	18-24	25-34	35-44	45-54	55-64	65 or
Labor market outcome	years old		years old	years old	years old	older
	Post-prog	gram emplo	yment (perc	entages)		
Employed in first quarter after exit quarter Employed within one year	59.5	63.4**	67.5*	63.0**	51.9**	36.6
after exit quarter Employed in all four quarters	79.9	80.3	81.8	76.1**	63.3**	46.8
after exit quarter	42.7	49.2**	54.7**	49.9**	39.3**	25.0
Sample size	6,814	20,349	19,706	22,543	18,734	5,962
	Post-prog	gram quarte	rly earnings	(dollars)		
Average earnings in first quarter after program exit  Median	2,889.00 (4,269.44) 1,092.36	4,297.17** (5,611.16) 2,454.00	5,780.17** (7,050.29) 4,117.91	5,263.42** (7,014.77) 3,130.24	4,483.46** (7,276.20) 405.59	2,594.80 (6,063.71) 0.00
Average post-program quarterly earnings  Median	3,386.13 (5,054.62) 2,066.17	4,915.10** (5,779.73) 3,397.41	6,351.36** (6,916.28) 4,856.83	5,615.45** (6,671.44) 3,827.34	4,606.27** (6,752.51) 1,812.72	2,640.52 (5,790.00) 0.00
Average change in quarterly earnings  Median	-2,140.33 (6,418.68) -1,203.82	-762.81** (6,616.56) 0.00	-764.05 (7,223.92) 0.00	-1,007.07** (7,150.90) 0.00	-2,411.04** (9,447.17) -114.25	-2,966.03 (8,972.03) -144.05
Sample size	6,814	20,349	19,706	22,543	18,734	5,962
		Common	measures			
Entered employment (percentages)	58.1	60.0**	63.7	59.0**	47.8**	33.2
Sample size	5,948	16,198	15,098	17,804	15,482	5,251
Employment retention (percentages)	78.9	83.4	86.0**	84.6**	81.5	75.8
Sample size	4,053	12,911	13,299	14,203	9,725	2,184
Total earnings (dollars)  Median	12,437.69 (9,948.59) 10,069.73	16,790.83** (14,651.36) 14,379.29	20,040.10 (14,382.05) 17,005.75	19,299.31* (14,273.96) 16,103.80	19,473.68** (16,094.44) 15,253.78	16,410.21 (17,720.10) 10,489.50
Sample size	-,	20,349	19,706	22,543	18,734	5,962

See the appendix text for additional information about the sample and definitions of terms. Standard Note:

deviations are reported in parentheses.

## Appendix Table G.31. Labor market outcomes of Texas veteran ES and WIA program customers, by campaign veteran status (CY 2011–2012 exits)

Labor market outcome	Campaign veterans	Not campaign veterans					
Post-program employment (percentages)							
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	59.0** 73.7 45.9**	61.1 74.6 47.4					
Sample size	53,154	40,954					
Post-program	quarterly earnings (dollar	rs)					
Average earnings in first quarter after program exit  Median	4,665.91 (6,659.04) 1,971.06	4,667.13 (6,612.25) 2,336.70					
Average post-program quarterly earnings  Median	5,140.09 (6,583.55) 3,068.77	4,972.89 (6,342.27) 3,090.87					
Average change in quarterly earnings  Median	-1,818.07** (8,345.41) -155.44	-832.15 (6,697.64) 0.00					
Sample size	53,154	40,954					
Co	mmon measures						
Entered employment (percentages)	55.1**	57.1					
Sample size	42,924	32,857					
Employment retention (percentages)	83.5	83.2					
Sample size	31,366	25,009					
Total earnings (dollars)  Median	18,845.95** (15,176.99) 15,638.64	17,762.74 (14,147.89) 14,598.12					
Sample size	53,154	40,954					

Source: WISPR data for program year 2012, quarter 4.

#### Appendix Table G.32. Labor market outcomes of Texas veteran ES and WIA program customers, by employment status at entry (CY 2011-2012 exits)

Labor market outcome	Employed at time of entry	Not employed at time of entry
Post-program employ	ment (percentages)	
Employed in first quarter after exit quarter Employed within one year after exit quarter Employed in all four quarters after exit quarter	82.3** 89.5** 68.6**	54.5 70.3 41.2
Sample size	18,327	75,781
Post-program quarter	ly earnings (dollars)	
Average earnings in first quarter after program exit  Median	7,117.14** (6,913.77) 6,113.76	4,073.76 (6,431.74) 777.44
Average post-program quarterly earnings  Median	7,178.63** (6,611.34) 6,116.77	4,556.73 (6,343.41) 2,276.66
Average change in quarterly earnings  Median	183.75** (5,935.20) 203.83	-1,769.38 (8,007.98) -94.27
Sample size	18,327	75,781
Common r	neasures	,
Entered employment (percentages)	0.0	56.0
Sample size	0	75,781
Employment retention (percentages)	87.9**	81.7
Sample size	15,076	41,299
Total earnings (dollars)  Median	18,883.51** (13,405.47) 16,158.31	18,162.84 (15,227.34) 14,737.74
Sample size	18,327	75,781

Source: WISPR data for program year 2012, quarter 4.

## Appendix Table G.33. Labor market outcomes of Texas veteran ES and WIA program customers, by average pre-program quarterly earnings (CY 2011–2012 exits)

Labor market		\$1-	\$2,500-	\$5,000-	\$7,500-	\$10,000-	\$20,000
outcome	None	\$2,499	\$4,999	\$7,499	\$9,999	\$19,999	and above
		Post-progra	m employme	nt (percenta	iges)		
Employed in first quarter after exit quarter	36.3**	59.7**	68.3	70.2	70.3**	65.2**	67.8
Employed within one year after exit quarter Employed in all four quarters after exit	52.7**	76.2**	81.7	82.3	81.4	78.8**	80.7
quarter	24.3**	40.4**	52.6**	57.5	58.8	54.9**	57.3
Sample size	19,904	15,578	13,628	12,002	9,784	18,963	4,239
		Post-program	n quarterly e	earnings (dol	llars)		
Average earnings in				-			
first quarter after program exit	2,009.28 (4,173.05)	2,730.15** (3,938.64)	3,702.31** (4,279.56)	4,743.07** (4,740.04)	5,923.94** (5,756.35)	7,123.60 (7,521.48)	13,255.3 (15,273.4)
Median	0.00	971.48	2,959.50	4,571.42	5,941.90	5,766.90	10,658.5
Average post- program quarterly earnings	2,418.07 (4,345.75)	2,985.09** (3,909.68)	3,948.76** (4,070.29)	5,049.11** (4,968.03)	6,213.68** (5,441.76)	7,695.19 (7,344.79)	14,413.8 (13,431.9)
Median	93.84	1,655.34	3,228.73	4,737.88	6,157.87	6,906.02	13,043.2
Average change in quarterly earnings  Median	2,418.07** (4,345.75) 93.84	1,854.72** (3,928.02) 568.97	204.74** (4,087.49) -477.37	-1,143.36** (4,975.26) -1,399.79	-2,499.20** (5,473.05) -2,452.03	-5,732.45** (7,256.78) -6,289.78	-15,018.6 (18,711.3) -13,978.9
Sample size	19,904	15,578	13,628	12,002	9,784	18,963	4,239
		C	common mea	sures			
Entered employment							
(percentages)	36.7**	57.1**	63.9	65.0	64.2*	61.4**	66.5
Sample size	18,215	12,767	10,235	8,630	7,093	15,205	3,627
Employment retention							
(percentages)	74.4	75.6**	83.2*	86.9	87.9	88.5	88.2
Sample size	7,218	9,301	9,304	8,426	6,883	12,367	2,873
Total earnings (dollars)	14,882.30** (11,930.53)	11,495.49** (9,155.28)	12,520.55** (8,508.47)	15,132.32** (8,699.75)	18,642.18** (9,779.07)	24,692.05** (15,339.28)	44,041.39 (26,213.95)
Median	12,241.46	9,315.27	10,567.08	13,670.01	17,509.15	23,317.54	41,539.29
Sample size	19,904	15,578	13,628	12,002	9,784	18,963	4,239

Source: WISPR data for program year 2012, quarter 4.

#### Appendix Table G.34. Labor market outcomes of Texas veteran ES and WIA program customers, by program type (CY 2011-2012 exits)

Labor market outcome	Employment service	WIA adult	WIA dislocated worker
Post-pi	rogram employment	(percentages)	
Employed in first quarter after exit quarter Employed within one year after exit	59.9**	69.1	74.1
quarter Employed in all four quarters after	74.1**	80.1	83.2
exit quarter	46.5**	53.1	62.3
Sample size	94,069	945	846
Post-pr	ogram quarterly ear	nings (dollars)	
Average earnings in first quarter			
after program exit	4,665.36**	4,882.08**	7,724.62
	(6,638.70)	(5,902.22)	(7,954.25)
Median	2,137.50	3,465.40	6,298.32
Average post-program quarterly			
earnings	5,066.49**	4,999.80**	7,668.64
	(6,480.13)	(5,786.90)	(7,340.71)
Median	3,077.34	3,489.12	6,184.71
Average change in quarterly			
earnings	-1,390.66**	1,028.44**	-2,852.45
daningo	(7,687.17)	(5,992.24)	(9,775.64)
Median	0.00	282.21	-2,051.26
Sample size	94,069	945	846
·	Common measu	ıres	
Entered employment (percentages)	56.0**	67.9	76.1
Sample size	75,752	786	737
Employment retention (percentages)	83.4	81.5	87.2
Sample size	56,347	653	627
Total earnings (dollars)	18,365.31	16,306.02**	22,366.38
- · · ·	(14,741.37)	(12,159.63)	(14,525.43)
Median	15,175.42	13,742.14	19,016.15
Sample size	94,069	945	846

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms. Standard

deviations are reported in parentheses.

Appendix Table G.35. Differences in service receipt among veterans in Texas before and after controlling for customer characteristics and local area factors, by recently separated status (CY 2011-2012 exits) (percentages)

		First sta	ige	Second stage
Service receipt	Recently separated veterans mean	Not recently separated veterans mean	Estimate of raw recently separated veterans-not recently separated difference	Estimate of difference with controls for customer character- istics, and local area factors
Self-services	68.6	67.4	1.2	0.4
	Staff-assi	sted core servic	es	
Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Referred to federal contractor job Referred to federal training Placed in federal training Received other staff-assisted core services Provided by veterans' representative	87.4 5.3 55.0 55.0 0.2 6.3 1.8 0.1 16.5 63.6	87.5 4.6 49.0 63.7 0.2 7.1 2.1 0.2 13.5 57.9	-0.2 0.7 6.0** -8.7** 0.0 -0.8* -0.4 -0.2** 3.0** 5.7**	-0.1 0.9** 3.2** -4.3** 0.0 0.2 0.1 -0.1** 3.2** 6.2**
	Intensive a	nd training serv	ices	
Received intensive services Intensive services provided by veterans' representative Received training services	45.4 37.4 0.8	40.6 31.0 1.4	4.7** 6.4** -0.6**	3.7** 5.8** -0.6**
	Oth	ner services		
Pre-vocational activities Received supportive services (including needs-related	0.1	0.2	0.0*	0.0
payments)	2.1	4.4	-2.3**	-1.6**

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the service of interest and the explanatory variables are a subgroup indicator (in both stages) and the customer characteristics listed in Appendix Tables G.41.A and G.41.B and local area fixed effects (in the second stage).

### Appendix Table G.36. Differences in service receipt among veterans in Texas before and after controlling for customer characteristics and local area factors, by gender (CY 2011–2012 exits) (percentages)

		First stage		Second stage
	Female	Male	Estimate of raw female- male	Estimate of difference with controls for customer characteristics, and
Service receipt	mean	mean	difference	local area factors
Self-services	72.8	66.9	5.9**	5.4**
	Staff-assisted c	ore services		
Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Referred to federal contractor job Referred to federal training Placed in federal training Received other staff-assisted core services Provided by veterans' representative	85.6 4.9 50.5 61.1 0.2 7.4 2.0 0.2 14.1 59.1	87.8 4.7 50.1 62.2 0.1 6.9 2.1 0.2 14.1 59.0	-2.2** 0.2 0.4 -1.0 0.1* 0.6 -0.1 0.0 0.0	-1.1** 0.0 -0.1 -0.9 0.1 0.5 -0.1 0.0 -0.5 -1.9*
	Intensive and train	ining services		
Received intensive services Intensive services provided by veterans' representative Received training services	43.6 33.5 1.5	41.2 32.1 1.3	2.4* 1.4 0.3	0.5 -0.6 0.4
	Other ser	vices		
Pre-vocational activities Received supportive services (including needs-related	0.3	0.2	0.2	0.1
payments)	4.9	3.8	1.1**	1.0**

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the service of interest and the explanatory variables are a subgroup indicator (in both stages) and the customer characteristics listed in Appendix Tables G.41.A and G.41.B and local area fixed effects (in the second stage).

Appendix Table G.37. Differences in service receipt among veterans in Texas before and after controlling for customer characteristics and local area factors, by service-connected disability status (CY 2011–2012 exits) (percentages)

		First sta	age	Second stage
Service receipt	Service- connected disability mean	No service- connected disability Mean	Estimate of raw service-connected disability-no service-connected disability difference	Estimate of difference with controls for customer characteristics, and local area factors
Self-services	74.4	66.8	7.6**	5.0**
	Staff-assisted	core services		
Job search activities Career guidance Workforce information services Referred to employment Referred to federal job Referred to federal contractor job Referred to federal training Placed in federal training Received other staff-assisted core services Provided by veterans' representative	87.5 7.2 58.6 58.4 0.2 8.1 2.4 0.2 19.8 73.1	87.5 4.4 49.1 62.5 0.2 6.8 2.0 0.2 13.4 57.3	0.0 2.8** 9.5** -4.1** 0.0 1.3** 0.4* 0.0 6.4** 15.8**	0.9 2.3** 6.4** -1.7* 0.0 1.0** 0.5* 0.0 6.2**
	Intensive and tr	aining service	s	
Received intensive services Intensive services provided by veterans' representative Received training services	51.6 45.1 0.8	40.3 30.7 1.3	11.3** 14.4** -0.6**	8.8** 11.0** -0.4**
	Other s	ervices		
Pre-vocational activities Received supportive services (including needs-related payments)	0.3 1.6	0.2 4.2	0.1 -2.6**	0.1 -2.1**

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the service of interest and the explanatory variables are a subgroup indicator (in both stages) and the customer characteristics listed in Appendix Tables G.41.A and G.41.B and local area fixed effects (in the second stage).

## Appendix Table G.38. Differences in employment and earnings outcomes among veterans in Texas before and after controlling for customer characteristics and services received, by recently separated status (CY 2011–2012 exits)

			First sta	ge	Second stage	Third stage
Outcome measure	Sample size	Recently separated veterans mean	Not recently separated veterans mean	Estimate of raw recently separated veterans, not recently separated difference	Estimate of difference with controls for customer characteristics, and local area factors	Estimate of difference with controls for customer characteristics, local area factors, and service receipt
			Employment or	utcomes (percentages)		
Within one year In first quarter In all four quarters	94,108 94,108 94,108	75.1 56.6 43.2	73.8 60.7 47.3	1.3 -4.2** -4.1**	-4.6** -7.7** -7.0**	-4.3** -7.4** -6.9**
			Earnings of	outcomes (dollars)		
Average quarterly post-program earnings Average change in quarterly earnings	94,108 94,108	4,368.42 -2,996.88	5,236.03 -1,000.90	-867.62** -1.995.97**	-1,224.36** -1,113.58**	-1,208.31** -1,094.76**
Carringo	04,100	2,000.00		on measures	1,110.00	1,004.70
Entered employment (percentages) Employment retention	75,781	54.5	56.4	-1.9	-8.4**	-7.9**
(percentages) Total earnings (dollars)	56,375 46,997	82.3 16,495.11	83.6 18,780.19	-1.3* -2,285.08**	-1.1 -1,578.37**	-1.2* -1,549.72**

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the outcome measure of interest and the explanatory variables are a subgroup indicator (in all three stages), the customer characteristics listed in Appendix Tables G.42.A and G.42.B (in the second and third stages), and services received listed in Appendix Tables G.42.A and G.42.B (in the third stage only).

### Appendix Table G.39. Differences in employment and earnings outcomes among veterans in Texas before and after controlling for customer characteristics and services received, by gender (CY 2011–2012 exits)

		First stage		Second stage	Third stage	
Outcome measure	Sample size	Female mean	Male mean	Estimate of raw female- male difference	Estimate of difference with controls for customer characteristics, and local area factors	Estimate of difference with controls for customer characteristics, local area factors, and service receipt
		Emplo	yment outco	mes (percentages	)	
Within one year In first quarter In all four quarters	94,108 94,108 94,108	74.3 58.7 45.2	74.0 60.1 46.7	0.3 -1.4 -1.6	-1.6 -2.5** -2.1*	-1.8* -2.7** -2.3*
		E	arnings outco	omes (dollars)		
Average quarterly post-program earnings Average change in quarterly earnings	94,108 94,108	4,054.81 -1,556.98	5,215.48 -1,364.44	-1,160.67** -192.54	-842.24** -737.70**	-852.16** -747.45**
			Common	measures		
Entered employment (percentages) Employment retention (percentages) Total earnings (dollars)	75,781 56,375 46,997	53.9 82.8 15,022.74	56.3 83.4 18,840.91	-2.4 -0.6 -3,818.17**	-2.5* -0.3 -2,301.02**	-2.7** -0.3 -2,323.73**

Source: WISPR data for program year 2012, quarter 4.

Note: See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the outcome measure of interest and the explanatory variables are a subgroup indicator (in all three stages), the customer characteristics listed in Appendix Tables G.42.A and G.42.B (in the second and third stages), and services received listed in Appendix Tables G.42.A and G.42.B (in the third stage only).

Appendix Table G.40. Veteran subgroup differences in employment and earnings outcomes among veterans in Texas before and after controlling for customer characteristics and services received, by service-connected disability status (CY 2011–2012 exits)

			First sta	ge	Second stage	Third stage
Outcome measure	Sample size	Service- connected disability mean	No service- connected disability mean	Estimate of raw service-connected disability-no service-connected disability difference	Estimate of difference with controls for customer characteristics, and local area factors	Estimate of difference with controls for customer characteristics, local area factors, and service receipt
		E	mployment out	comes (percentages)		
Within one year In first quarter In all four quarters	94,108 94,108 94,108	68.4 55.1 42.6	74.8 60.5 47.0	-6.3** -5.3** -4.5**	-5.6** -4.6** -4.3**	-5.6** -4.8** -4.5**
			Earnings ou	tcomes (dollars)		
Average quarterly post-program earnings Average change in quarterly	94,108	4,992.36 -1,988.93	5,076.42	-84.06 -672.66**	-286.37** -290.85**	-284.23** -291.15**
earnings	94,108	-1,900.93	,		-290.00	-291.15
				n measures		
Entered employment (percentages) Employment retention (percentages) Total earnings (dollars)	75,781 56,375 46,997	50.4 82.7 19,719.69	56.7 83.4 18,217.82	-6.2** -0.7 1,501.87**	-5.3** -1.5* 292.48	-5.6** -1.7* 376.96

Source: WISPR data for program year 2012, quarter 4.

Note:

See the appendix text for additional information about the sample and definitions of terms and symbols. Estimates are based on linear regression models in which the dependent variable is the outcome measure of interest and the explanatory variables are a subgroup indicator (in all three stages), the customer characteristics listed in Appendix Tables G.42.A and G.42.B (in the second and third stages), and services received listed in Appendix Tables G.42.A and G.42.B (in the third stage only).

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## Appendix Table G.41.A. Full regression results: service receipt among veteran customers (CY 2011-2012 exits) (percentages)

Variable	Self- services	Job search activities	Career guidance	Workforce information services	Referred to employ- ment	Referred to federal job	Referred to federal contractor job	Referred to federal training				
Demographic characteristics												
Female	5.4**	-1.1**	0.0	-0.1	-0.9	0.1	0.5	-0.1				
	(0.49)	(0.33)	(0.28)	(0.51)	(0.75)	(0.03)	(0.67)	(0.15)				
Age 18-34	-2.7**	-1.4**	-0.5*	-3.9**	-3.9**	0.1*	-1.5**	-0.4*				
	(0.76)	(0.39)	(0.22)	(0.48)	(0.93)	(0.04)	(0.23)	(0.14)				
Race/ethnicity (ref.: white, non- Hispanic)												
African American, non-Hispanic	-1.5**	2.3**	2.3**	3.2*	8.1**	0.0	1.3**	1.2**				
	(0.52)	(0.52)	(0.57)	(1.20)	(1.07)	(0.02)	(0.42)	(0.29)				
Hispanic	0.1	1.6	0.4	3.4**	5.0**	0.0	0.8*	0.6**				
	(0.74)	(0.98)	(0.33)	(1.00)	(0.67)	(0.04)	(0.38)	(0.18)				
Other	-1.2	1.2	0.9*	1.1	2.4*	0.1	0.9	0.7**				
	(0.59)	(0.64)	(0.39)	(0.88)	(1.06)	(0.03)	(0.44)	(0.19)				
Non-service-connected disability	-0.4	0.1	1.1*	1.6	-0.4	0.0	-0.3	0.1				
	(0.70)	(0.54)	(0.53)	(0.79)	(0.93)	(0.04)	(0.37)	(0.25)				
High school diploma, GED, or												
less	-6.0**	1.4**	-0.2	-0.5	1.0	0.0	-1.3**	0.1				
	(0.60)	(0.35)	(0.23)	(0.45)	(0.58)	(0.02)	(0.35)	(0.20)				
		Se	rvice-related	d characteristi	cs							
Recently separated veteran	0.4	-0.1	0.9**	3.2**	-4.3**	0.0	0.2	0.1				
	(0.78)	(0.44)	(0.32)	(0.87)	(0.66)	(0.04)	(0.20)	(0.27)				
Campaign veteran	0.5	-0.3	0.5*	2.0**	-0.7*	0.0	0.6**	-0.1				
	(0.50)	(0.18)	(0.19)	(0.34)	(0.27)	(0.04)	(0.18)	(0.16)				
Service-connected disability	5.0**	0.9	2.3**	6.4**	-1.7*	0.0	1.0**	0.5*				
	(0.61)	(0.55)	(0.53)	(1.29)	(0.75)	(0.03)	(0.28)	(0.23)				
		P	re-program	characteristic	s							
Average pre-program quarterly earnings (ref: \$1 to \$2,499)												
None	-3.4**	-1.1**	0.0	1.0	-6.5**	0.0	-0.1	-0.2				
	(0.60)	(0.27)	(0.20)	(0.70)	(0.50)	(0.05)	(0.22)	(0.13)				
\$2,500 to \$4,999	3.7**	1.5**	0.0	2.9**	-1.1**	-0.1	0.0	0.0				
	(0.46)	(0.35)	(0.25)	(0.46)	(0.39)	(0.06)	(0.21)	(0.11)				
\$5,000 to \$7,499	7.6**	2.8**	0.0	3.4**	-2.6**	-0.1	0.5*	0.3				

Variable	Self- services	Job search activities	Career guidance	Workforce information services	Referred to employ- ment	Referred to federal job	Referred to federal contractor job	Referred to federal training
	(0.66)	(0.56)	(0.26)	(0.54)	(0.54)	(0.05)	(0.23)	(0.23)
\$7,500 to \$9,999	9.8**	2.8**	-0.1	3.2**	-6.5**	0.0	0.1	0.4
\$10,000 to \$19,999	(0.80) 14.0**	(0.65) 3.0**	(0.25) 0.2	(1.14) 4.5**	(0.85) -10.6**	(0.05) -0.1	(0.30) 0.2	(0.26) 0.3
\$10,000 to \$19,999	(1.14)	(0.52)	(0.24)	4.5 (1.45)	(0.85)	(0.06)	(0.27)	(0.21)
\$20,000 or more	15.1**	2.7**	-0.4	2.0	-17.9**	-0.1**	1.3*	-0.2
\$20,000 or more	(1.40)	(0.89)	(0.34)	(1.88)	(0.89)	(0.05)	(0.48)	(0.23)
Employment status at	,	,	,	,	,	,	,	,
participation (ref: not employed)								
Employed	-3.9**	-5.8**	-0.4	-5.3**	-1.7*	0.0	-0.5*	-0.9**
	(0.63)	(0.53)	(0.39)	(0.77)	(0.77)	(0.04)	(0.19)	(0.19)
Employed, but received notice	40.7**	4 0**	4 4++	0.5*	0.0**	0.0*	0.0	0.4
of termination	13.7** (1.10)	1.8** (0.44)	1.4** (0.39)	3.5* (1.32)	3.9** (1.03)	0.3* (0.11)	0.6 (0.60)	0.4 (0.33)
Unemployment insurance claimant status (ref: not a claimant)	, ,	,	,	, ,	,	,	,	,
Claimant, referred by WPRS	0.3	3.0**	-0.5	-0.7	-8.1**	0.0	-0.5	0.1
	(0.74)	(0.69)	(0.28)	(3.79)	(1.40)	(0.03)	(0.32)	(0.18)
Claimant, not referred by	0.0**	0.7	0.0**	2.2	0.7**	0.0	0.7*	0.4
WPRS	-2.0** (0.64)	-0.7 (1.05)	-0.8** (0.19)	0.3 (1.77)	-8.7** (1.16)	0.0 (0.03)	-0.7* (0.29)	-0.1 (0.14)
Exhaustee	(0.64) 5.2**	0.9	(0.19) -0.1	(1.77) 5.4**	5.3**	0.03)	(0.29) 2.8**	(0.1 <del>4</del> ) 1.9**
Extraustee	(0.92)	(0.78)	(0.63)	(1.61)	(1.27)	(0.05)	(0.80)	(0.47)
	(5.52)	, ,		ssion informat	` '	(0.00)	(0.00)	(5111)
Sample size	94,108	94,108	94,108	94,108	94,108	94,108	94,108	94,108
Number of LWIAs	29	29	29	29	29	29	29	29
R-squared	0.05	0.04	0.14	0.12	0.08	0.00	0.01	0.02
Mean of dependent variable	0.68	0.88	0.05	0.50	0.62	0.00	0.07	0.02

Note: Standard errors are in parentheses.

Appendix Table G.41.B. Full regression results: service receipt among veteran customers (CY 2011-2012 exits) (percentages)

Variable	Placed in federal training	Other staff- assisted core services	Staff-assisted core services by veterans' representative	Intensive services	Intensive services by veterans' representative	Training services	Prevoca -tional services	Supportive services <sup>a</sup>
			Demographic cha	racteristics				
Female	0.0	-0.5	-1.9*	0.5	-0.6	0.4	0.1	1.0**
	(0.05)	(0.42)	(0.71)	(0.72)	(0.81)	(0.18)	(0.10)	(0.26)
Age 18-34	-0.1*	-0.9**	-4.5**	-3.5**	-3.9**	0.1	-0.1	0.0
	(0.03)	(0.28)	(0.50)	(0.44)	(0.45)	(0.07)	(0.07)	(0.22)
Race/ethnicity (ref.: white, non-Hispanic) African American,								
non-Hispanic	0.1*	3.6**	5.1**	3.6**	4.4**	0.4**	0.1	3.5**
	(0.05)	(0.42)	(0.83)	(1.01)	(0.80)	(0.14)	(0.08)	(0.96)
Hispanic	0.1	2.3**	3.3** <sup>′</sup>	`3.9** <sup>′</sup>	`4.3**	0.3**	0.1	`1.1** <sup>′</sup>
	(0.04)	(0.75)	(1.08)	(1.40)	(1.28)	(0.12)	(0.05)	(0.22)
Other	0.0	1.8**	`1.7 ´	1.1	1.4	-0.1	0.1	1.3**
	(0.04)	(0.48)	(1.11)	(1.03)	(0.88)	(0.14)	(0.08)	(0.42)
Non-service-connected								
disability	0.2	2.0**	6.1**	3.2**	3.6**	0.8**	0.1	-0.5
	(0.11)	(0.55)	(0.95)	(1.06)	(0.91)	(0.27)	(0.09)	(0.33)
High school diploma,	0.0	0.0	-3.0**	0.2	-0.8	0.0	-0.1	0.9**
GED, or less	(0.04)	(0.47)	(0.77)	(0.47)	(0.58)	(0.11)	(0.10)	(0.18)
		•	Service-related ch	aracteristics	s			
Recently separated veteran	-0.1**	3.2**	6.2**	3.7**	5.8**	-0.6**	0.0	-1.6**
	(0.04)	(0.70)	(1.16)	(0.69)	(0.82)	(0.14)	(0.06)	(0.23)
Campaign veteran	0.0 (0.04)	0.7 (0.38)	4.4** (0.38)	1.7** (0.29)	2.8** (0.31)	-0.3** (0.10)	0.0 (0.02)	-1.3** (0.22)
Service-connected disability	0.0	6.2**	12.2**	8.8**	11.0**	-0.4**	0.1	-2.1**
	(0.05)	(0.67)	(1.58)	(1.06)	(1.45)	(0.14)	(0.12)	(0.17)

Variable	Placed in federal training	Other staff- assisted core services	Staff-assisted core services by veterans' representative	Intensive services	Intensive services by veterans' representative	Training services	Prevoca -tional services	Supportive services <sup>a</sup>
			Pre-program cha	racteristics				
Average pre-program quarterly earnings (ref.: \$1 to \$2,499)								
None	-0.1**	-0.7	1.2	-0.5	0.5	-0.2**	0.1	-0.3
	(0.03)	(0.60)	(0.76)	(0.73)	(0.54)	(0.08)	(0.06)	(0.26)
\$2,500 to \$4,999	-0.1	0.4	0.1	1.8**	1.0	0.0	0.0	-1.2**
	(0.05)	(0.52)	(0.36)	(0.49)	(0.64)	(0.11)	(0.04)	(0.28)
\$5,000 to \$7,499	0.0	1.1	0.7	2.3**	1.4* <sup>2</sup>	0.4**	0.0	-1.9**
	(0.05)	(0.60)	(0.62)	(0.56)	(0.65)	(0.11)	(0.03)	(0.36)
\$7,500 to \$9,999	0.1	1.0	-0.7	`3.2** <sup>′</sup>	0.7	0.5**	0.1	-2.2**
	(0.05)	(0.57)	(0.75)	(1.04)	(0.89)	(0.14)	(0.04)	(0.46)
\$10,000 to \$19,999	0.2*	1.0	-0.1	2.8**	1.4	0.7**	0.1	-2.7**
	(0.09)	(0.81)	(0.81)	(0.87)	(0.89)	(0.20)	(0.04)	(0.60)
\$20,000 or more	0.2 (0.12)	-1.8 (0.98)	-2.5 (1.97)	1.2 (1.25)	-1.9 (1.38)	1.3**	0.0 (0.02)	-3.0** (0.66)
Employment status at participation (ref: not employed)	, ,	` ,	, ,	, ,	` '	, ,	, ,	` '
Employed	-0.1	-2.1**	0.1	-6.4**	-3.4**	0.1	0.0	-2.0**
	(0.05)	(0.46)	(1.05)	(1.07)	(0.85)	(0.11)	(0.03)	(0.24)
Employed, but received notice of	` '	, ,	, ,	, ,	, ,	, ,	,	, ,
termination	0.1	2.7**	3.2*	5.5**	3.6*	0.9*	0.0	0.2
	(0.15)	(0.80)	(1.56)	(1.55)	(1.41)	(0.37)	(0.03)	(0.32)
Unemployment insurance claimant status (ref: not a claimant) Claimant, referred by								
WPRS	0.1**	-2.6**	-6.5**	6.8**	-4.4*	0.3	-0.1	-1.7**
	(0.05)	(0.68)	(2.23)	(2.30)	(1.68)	(0.22)	(0.14)	(0.39)
Claimant, not referred by WPRS	0.0	-3.2**	-4.4*	-4.0**	-4.1**	-0.1	-0.1	-1.4**
	(0.04)	(0.46)	(1.71)	(1.00)	(1.07)	(0.08)	(0.08)	(0.20)
Exhaustee	1.1**	3.9**	4.1**	5.7**	1.3*	4.0**	-0.1	2.0**
	(0.25)	(0.77)	(1.17)	(0.85)	(0.57)	(0.52)	(0.12)	(0.61)

Variable	Placed in federal training	Other staff- assisted core services	Staff-assisted core services by veterans' representative	Intensive services	Intensive services by veterans' representative	Training services	Prevoca -tional services	Supportive services <sup>a</sup>
	Additional regression information							
Sample size	94,108	94,108	94,108	94,108	94,108	94,108	94,108	94,108
Number of LWIAs	29	29	29	29	29	29	29	29
R-squared	0.00	0.03	0.07	0.09	0.10	0.01	0.01	0.03
Mean of dependent variable	0.00	0.14	0.59	0.42	0.32	0.01	0.00	0.04

Note: Standard errors are in parentheses.

<sup>&</sup>lt;sup>a</sup>Includes needs-related payments.

## Appendix Table G.42.A. Full regression results: labor market outcomes among veteran customers (CY 2011-2012 exits)

Variable	Average quarterly post-program	in quarterly	Employed within one year	Employed in first quarter		
Variable	earnings (dollars)	earnings (dollars)	(percentage)	(percentage)		
	Demograp	hic characteristics				
Female	-852.16**	-747.45**	-1.8*	-2.7**		
	(106.95)	(107.57)	(0.81)	(0.77)		
Age 18-34	343.51** (60.60)	586.33** (78.22)	10.3** (0.54)	6.9** (0.64)		
Race/ethnicity (ref.:	(00.00)	(10.22)	(0.54)	(0.04)		
white, non-Hispanic) African American,						
non-Hispanic	-392.23**	-305.12*	1.8**	0.7		
	(129.54)	(115.11)	(0.61)	(0.70)		
Hispanic	131.95	221.97**	2.5**	2.3**		
	(66.42)	(73.51)	(0.50)	(0.51)		
Other	-135.46	-169.21	1.0	0.1		
	(85.03)	(117.29)	(0.48)	(0.67)		
Non-service-connected						
disability	-931.17**	-843.54**	-10.5**	-9.4**		
	(87.27)	(81.70)	(0.95)	(0.75)		
High school diploma,						
GED, or less	-643.61**	-435.17**	-1.1**	-1.6**		
	(60.31)	(51.61)	(0.25)	(0.28)		
	Service-rel	ated characteristic	:s			
Recently separated						
veteran	-1,208.31**	-1,094.76**	-4.3**	-7.4**		
	(80.40)	(99.02)	(0.74)	(0.70)		
Campaign veteran	-78.64	-142.11**	-1.8**	-1.8**		
Comice competed	(55.53)	(50.33)	(0.41)	(0.36)		
Service-connected disability	-284.23**	-291.15**	-5.6**	-4.8**		
uisability	(73.78)	(82.13)	(0.62)	(0.57)		
				(0.0.)		
Pre-program characteristics						
Average pre-program quarterly earnings (ref.: \$1 to \$2,499)						
None	-501.99**	679.94**	-21.1**	-21.5**		
	(35.66)	(42.28)	(0.54)	(0.65)		
\$2,500 to \$4,999	943.93**	-1,657.04**	5.9**	9.0**		
<b>₾</b>	(38.32)	(36.13)	(0.62)	(0.69)		
\$5,000 to \$7,499	1,992.81** (77.69)	-3,029.09** (74.92)	6.9** (0.73)	11.2** (0.79)		
\$7,500 to \$9,999	3,175.57**	-4,341.44**	6.9**	12.3**		
ψ1,000 to ψ0,000	(100.35)	(104.35)	(0.60)	(0.82)		
\$10,000 to \$19,999	4,943.56**	-7,291.95**	6.4**	10.5**		
, , , ,	(165.32)	(161.35)	(0.62)	(0.89)		
\$20,000 or more	11,391.82**	-16,681.79**	10.8**	14.5**		
	(458.18)	(400.47)	(0.79)	(1.02)		
Employment status at						
participation (ref.: not						
employed)	2.024.24**	2.052.70**	42.0**	40.0**		
Employed	2,024.31**	2,058.79**	13.2**	19.9**		
	(64.55)	(65.34)	(0.44)	(0.61)		

	Average quarterly	Average change	Employed	Employed in
	post-program	in quarterly	within one year	first quarter
Variable	earnings (dollars)		(percentage)	(percentage)
Employed, but				
received notice of				
termination	1,008.21**	967.43**	6.7**	10.1**
	(134.32)	(152.25)	(0.89)	(1.06)
Unemployment insurance				
claimant status (ref.: not				
a claimant)				
Claimant, referred by				
WPRS	-1,122.71**	-1,236.84**	-9.0**	-13.1**
	(78.52)	(66.57)	(0.61)	(0.62)
Claimant, not referred	040.00**	007.54**	0.0**	40.0**
by WPRS	-610.92**	-637.51** (457.00)	-6.9** (0.06)	-10.3** (0.03)
Exhaustee	(151.65) 16.64	(157.90) 54.99	(0.96) -4.2**	(0.92) -1.8
Exhaustee	(130.73)	(130.62)	(0.85)	(1.03)
	(130.73)		(0.03)	(1.03)
		Services		
Self-services	225.44**	240.93**	3.8**	4.2**
	(77.53)	(80.53)	(0.44)	(0.56)
Job search activities	-461.96**	-508.79**	-1.6*	-2.4**
	(65.30)	(64.20)	(0.59)	(0.68)
Career guidance	-261.27*	-218.93	-1.0	-1.8
Workforce information	(125.40)	(134.58)	(1.29)	(1.18)
	-178.10**	-120.82	-0.6	-0.7
services	(46.24)	(69.40)	(0.59)	(0.54)
Referred to employment	410.78**	547.28**	7.0**	8.6**
received to employment	(77.94)	(91.79)	(0.72)	(0.78)
Referred to federal job	-313.45	-133.96	-5.3	-14.1**
•	(281.70)	(306.36)	(2.80)	(3.08)
Referred to federal	, ,	, ,	, ,	
contractor job (FCJL)	261.27**	145.62	0.5	0.9
	(93.37)	(79.08)	(0.65)	(0.59)
Referred to federal				
training	-249.67	-119.59	-0.2	-0.9
Discouling to depart training	(197.95)	(185.06)	(0.82)	(1.09)
Placed in federal training	-550.95 (591.43)	-805.64 (640.88)	-2.3	-7.2
Received other staff-	(591.43)	(610.88)	(2.73)	(4.32)
assisted core services	70.37	100.48	2.4**	2.5**
assisted core services	(68.07)	(69.40)	(0.48)	(0.63)
Staff-assisted core	(-3.0.)	(-00)	()	(5.00)
service provided by				
veterans' representative	197.41	171.38	-0.4	0.5
	(117.75)	(130.31)	(0.50)	(0.58)
Received intensive				
services	-341.10**	-420.77*	-1.9*	-1.9
Internalisa	(106.29)	(162.71)	(0.84)	(1.13)
Intensive services				
provided by veterans'	QC 12	100 16	17	2.0
representative	86.13 (98.85)	183.16 (127.29)	1.7 (0.87)	2.0 (1.03)
Received training	(30.00)	(121.23)	(0.07)	(1.03)
services	2,350.08**	2,516.63**	5.5**	9.9**
- 3	(255.83)	(249.52)	(1.77)	(2.37)
Pre-vocational activities	-266.63	-252.57	-4.8	-5.9*
	(352.39)	(387.68)	(3.30)	(2.53)
	. ,		. ,	• •

Variable	Average quarterly post-program earnings (dollars)	in quarterly	Employed within one year (percentage)	Employed in first quarter (percentage)
Received supportive				
services (including needs-related payments)	-880.53** (102.55)	-815.85** (120.87)	2.7 (1.49)	-2.3 (1.44)
		Programs		
Employment Service	-1,566.45* (696.36)	-1,574.07* (728.62)	-14.0** (4.47)	-11.3* (4.86)
WIA Adult Program	584.16 (286.54)	612.46* (276.45)	4.2* (1.96)	8.8** (2.32)
WIA Dislocated Worker				
Program	516.57 (368.48)	452.82 (393.44)	2.4 (1.73)	6.0* (2.22)
NEG	-486.07 (588.72)	-450.55 (611.30)	1.5 (3.26)	(3.87)
Rapid Response	-1,256.15 (1,107.48)	-2,268.81* (867.76)	4.0 (6.00)	1.7 (7.33)
TAA	-1,488.73* (550.70)	-1,575.29* (666.58)	-4.5 (4.02)	-5.0 (4.20)
	,	gression information	` '	,
Sample size	94,108	94,108	94,108	94,108
Number of LWIAs	29	29	29	29
R-squared	0.23	0.33	0.12	0.14
Mean of dependent variable	5,067.33	-1,389.01	74.08	59.90

Note: Standard errors are in parentheses.

## Appendix Table G.42.B. Full regression results: labor market outcomes among veteran customers (CY 2011-2012 exits)

	Employed in all	Entered	Employment	Total			
Variable	four quarters (dollars)	employment (percentage)	retention (percentage)	earnings (dollars)			
variable	(dollars)	(percentage)	(percentage)	(dollars)			
	Demographic characteristics						
Female	-2.3* (0.85)	-2.7** (0.92)	-0.3 (0.48)	-2,323.73** (256.52)			
Age 18-34	4.9**	8.5**	0.3	-530.53*			
7.gc 10 04	(0.69)	(0.80)	(0.51)	(192.92)			
Race/ethnicity (ref.: white, non-							
Hispanic) African American, non-Hispanic	0.6	0.8	0.0	-1,651.75**			
Amcan American, non-mispanic	(0.78)	(0.80)	(0.39)	(412.73)			
Hispanic	2.7**	2.2**	1.3**	-374.99*			
Other	(0.50) -0.3	(0.59) 0.1	(0.36) -0.8	(166.44) -520.56*			
Other	(0.68)	(0.81)	(0.64)	(217.29)			
Non-service-connected disability	-8.4**	-10.5**	-3.2**	-619.44			
	(0.76)	(1.02)	(0.96)	(333.29)			
High school diploma, GED, or less	-2.3** (0.32)	-1.8** (0.28)	-1.6** (0.33)	-1,668.39** (245.18)			
9	ervice-related cha		(0.00)	(240.10)			
Recently separated veteran	-6.9**	-7.9**	-1.2*	-1,549.72**			
	(0.66)	(0.65)	(0.52)	(182.54)			
Campaign veteran	-1.6**	-2.1**	-0.1	462.40**			
Service-connected disability	(0.40) -4.5**	(0.36) -5.6**	(0.37) -1.7*	(126.21) 376.96			
,	(0.71)	(0.74)	(0.66)	(216.39)			
	Pre-program chara	acteristics					
Average pre-program quarterly							
earnings (ref.: \$1 to \$2,499) None	-14.5**	-20.0**	-1.1	3,239.35**			
	(0.54)	(0.57)	(0.60)	(150.99)			
\$2,500 to \$4,999	12.2**	9.0**	7.2**	822.56**			
\$5,000 to \$7,499	(0.60) 17.1**	(0.74) 11.4**	(0.49) 10.5**	(141.77) 3,149.31**			
φο,σσο το φτ, τοσ	(0.91)	(0.92)	(0.81)	(188.23)			
\$7,500 to \$9,999	19.1**	11.9**	11.3**	6,409.69**			
\$10,000 to \$19,999	(0.94) 18.0**	(1.08) 10.6**	(0.57) 11.9**	(181.48) 12,253.36**			
	(1.00)	(1.02)	(0.63)	(178.29)			
\$20,000 or more	21.0**	16.2**	11.4**	30,660.14**			
Employment status at participation	(0.81)	(1.15)	(0.82)	(960.93)			
(ref.: not employed)							
Employed	20.0**	0.0	4.6**	1,116.89**			
Employed, but received notice of	(0.50)	(0.00)	(0.42)	(145.90)			
termination	8.2**	9.7**	0.4	451.52			
	(1.29)	(1.01)	(0.75)	(304.23)			
Unemployment insurance claimant							
status (ref.: not a claimant) Claimant, referred by WPRS	-12.4**	-12.9**	-3.0**	-118.94			
	(0.58)	(0.59)	(0.52)	(315.14)			

	Employed in all four quarters	Entered employment	Employment retention	Total earnings
Variable	(dollars)	(percentage)		(dollars)
Claimant, not referred by WPRS	-7.6**	-10.0**	0.9**	546.32*
	(0.84)	(0.89)	(0.34)	(251.02)
Exhaustee	0.1	-1.7 (0.01)	3.4**	1,145.60**
	(1.00)	(0.91)	(0.79)	(365.53)
	Services			
Self-services	3.7**	5.6**	1.5**	85.11
Job search activities	(0.43) -2.5**	(0.61) -1.3	(0.36) -0.6	(238.41) -555.67*
	(0.54)	(0.84)	(0.37)	(203.26)
Career guidance	-1.7	-2.5	-0.4	-502.05
Manufaces information complete	(1.19)	(1.51)	(0.78)	(283.26)
Workforce information services	-1.0* (0.39)	0.0 (0.55)	-0.2 (0.40)	-272.18* (130.47)
Referred to employment	6.8**	9.8**	0.3	-844.16**
	(0.85)	(0.96)	(0.48)	(156.44)
Referred to federal job	-7.7**	-14.8**	3.4	-1,335.32
Referred to federal contractor job	(2.40)	(2.73)	(2.32)	(1,300.74)
(FCJL)	0.8	1.1	0.1	836.76**
(1 332)	(0.68)	(0.71)	(0.44)	(268.26)
Referred to federal training	-2.2	-1.1	-1.7	-1,113.27 <sup>*</sup> *
5	(1.22)	(1.28)	(1.02)	(370.71)
Placed in federal training	-1.5 (5.74)	-8.2 (4.33)	4.7 (3.01)	-382.37 (1,293.73)
Received other staff-assisted core	(3.74)	(4.33)	(3.01)	(1,293.73)
services	1.9**	2.9**	0.4	-350.87*
	(0.55)	(0.59)	(0.45)	(134.50)
Staff-assisted core service provided by veterans' representative	1.3*	0.1	1.2*	80.24
by veterans representative	(0.62)	(0.63)	(0.47)	(310.85)
Received intensive services	-1.7	-1.6	0.1	-377.55*
	(0.94)	(1.20)	(0.53)	(163.99)
Intensive services provided by	4.0	2.4	0.7	200 04
veterans' representative	1.3 (0.93)	2.1 (1.20)	-0.7 (0.65)	-268.61 (181.34)
Received training services	13.6**	12.4**	6.9**	4,009.60**
•	(2.06)	(2.38)	(1.22)	(601.02)
Pre-vocational activities	-8.1**	-8.5**	-2.3	-907.24
Received supportive services	(2.74)	(2.64)	(2.99)	(793.05)
(including needs-related payments)	-7.5**	-2.2	-7.4**	-2,328.45**
(ordanigorda related payeme)	(1.38)	(1.52)	(0.91)	(430.07)
	Program			
Employment Service	-8.2	-14.6*	-11.3*	-561.67
1 -7	(6.16)	(6.30)	(4.43)	(2,133.34)
WIA Adult Program	8.7**	9.2**	1.3	522.50
MIA Dislocated Worker Drogram	(2.01) 6.7*	(2.69) 6.8**	(1.62)	(676.73)
WIA Dislocated Worker Program	6.7" (2.47)	(2.40)	1.4 (1.55)	263.39 (930.42)
NEG	-4.7	4.0	-10.7**	673.47
	(4.78)	(2.79)	(3.68)	(981.46)
Rapid Response	-3.4	0.1	-5.3	-3,727.00
TAA	(7.51) -3.1	(9.91) -3.8	(6.26) 0.8	(2,661.09) -2,734.62*
1/ / (	(3.80)	(3.99)	(2.80)	(1,043.46)
	(3.33)	(3.30)	(=.50)	( . , )

Variable	Employed in all four quarters (dollars)	Entered employment (percentage)	Employment retention (percentage)	Total earnings (dollars)
	Additional regression	n information		
Sample size	94,108	75,781	56,375	46,997
Number of LWIAs	29	29	28	28
R-squared	0.13	0.09	0.03	0.30
Mean of dependent variable	46.54	55.98	83.36	18,366.13

Note: Standard errors are in parentheses.

